

RTI #2866 – Queensland Ambulance Service (QAS) – number of Safety Health and Environment (SHE) reports on Radio Faults and Fatigue Related Issues

Purpose of report

The Department of Health and Queensland Ambulance Service values the safety of its employees and encourages the 'self-reporting' of workplace Hazards and Incidents through its electronic reporting system, the Safety Health and Environment (SHE) system.

Interpretation notes

The SHE system includes the ability to self-report fatigue related incidents and equipment failures which may create a hazard or result in an incident.

In relation to this Right to Information application:

Radio Faults

A search of the QAS SHE system reveals a total of five incidents involving radio faults being self-reported by staff for the date range specified. None resulted in an injury which required first aid/medical treatment or lost time.

In addition, there were 41 hazards involving radios which were self-reported by QAS staff.

Fatigue

A search of the QAS SHE system reveals a total of 105 self-reported fatigue related incidents on the system for the date range specified. Of the 105 self-reported incidents:

- 97 have an incident class of 'notification/report only' (i.e. there was no injury or property damage and no near miss)
- Two incidents resulted in first aid treatment only
- Five incidents involved a 'near miss'
- One incident involved property damage to a motor vehicle.

Data source

Queensland Ambulance Service Safety Health and Environment electronic data system.

Data Extracted

- Time period: 31 August 2013 – 31 August 2015.

Definitions

Hazard – a source or a situation with the potential to cause harm in terms of human injury or ill health, damage to property or the environment or a combination of these.

Incident – an event or occurrence that resulted in, or had the potential to result in, adverse consequences to people, property, the environment or a combination of these.

RTI Release

Summary of ALL Self Reported Incidents involving Fatigue - 31 August 2013 to 31 August 2015

Mechanism of Injury	Incidents
During Work	1
Excessive Workload / Expectations of Role	95
Journey To / From Work	1
Other / Unspecified (ie. Does not fit in any other category)	4
Other mental stress factors	4
Grand Total	105

Summary of ALL Self Reported Incidents involving Radio - 31 August 2013 to 31 August 2015

Mechanism of Injury	Incidents
Equipment	3
Exposure to single, sudden sound	1
Other variations in pressure	1
Grand Total	5

RTI Releases

Summary of ALL Self Reported Hazards where description indicates issues with Radio -
period 31 August 2013 to 31 August 2015

Self Reported Radio Hazards

LASN	Hazards
QAS, Cairns and Hinterland	9
QAS, Central Queensland	3
QAS, Darling Downs	2
QAS, Gold Coast	2
QAS, Metro North	2
QAS, Metro South	18
QAS, Sunshine Coast	1
QAS, West Moreton	4
Grand Total	41

RTI Release