

## Michael Augustus

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**From:** Michael Meurer <[redacted]@ministerial.qld.gov.au>  
**Sent:** Tuesday, 3 March 2015 8:15 PM  
**To:** Michael Augustus  
**Subject:** Re: Hospital information Tweeting

Thanks Michael

Sent from my iPhone

On 3 Mar 2015, at 6:29 pm, Michael Augustus <[redacted]@ambulance.qld.gov.au> wrote:

Good evening Michael,

Confirming our phone discussion, the minor changes we have made to the terminology used by our operational staff when tweeting was a decision made by the Commissioner after a conversation I had with him about making our tweets more simple for the general public to understand and in turn be reflective of the work we undertake. We have requested our operational staff tweet more current happening events that may affect the public in their daily lives. At no stage have we stopped telling the public that a hospital is busy we are doing so as required but in simple English getting away from the technical and confusing terms of escalation levels. Twitter is also being used to inform the media, especially radio networks of certain jobs that are of interest to them.

Below are some examples we have provided our operational staff to work with.

### **RTCs (Road traffic crashes)**

Paramedics on scene at a truck rollover Gateway Mwy & Nudgee Rd off-ramp #Nudgee. Nil injuries at this stage

Paramedics are treating 2 women & a man for minor injuries after a 2-vehicle crash at Kingston & Wembley Rds #LoganCentral about 12.50pm.

QAS treating 8 people after 4WD rollover on Fraser Island. 1 man with head & facial injuries to be airlifted. Others have minor injuries

Paramedics are treating two people at the scene of a two-vehicle crash at Brunswick & Terrace Sts #NewFarm.

A 43yo woman was taken to Gympie Hospital with minor injuries after she was hit by a car on Mary St #Gympie about 3.30pm.

Man in his 20s with possible leg fracture taken stable to Cairns Base Hospital after car & motorbike crash on Pease St #Marroora #Cairns

20yo man w/ minor injuries taken stable to Townsville Hosp after vehicle hit a building on Marabou Dr #Annandale #Townsville

Man in his 60s w/ minor knee graze taken stable to Redlands Hospital after vehicle & cyclist incident Florence St & Wynnum Esp #Wynnum

One man involved in a truck rollover Hawken Dr #StLucia just after 7.15am. Assessed by paramedics, no transport required

A 25yo woman taken to Caboolture Hosp with neck pain after car & minibus crash at #Caboolture about 3.25pm. 12 kids on bus were uninjured.

3 patients to GCUH, 3 to GC Robina Hosp after earlier car down embankment incident #Nerang. All stable w/ injuries incl neck, abdo, rib pain

Slow down around school zones: 12yo boy w/ scratches & bruises after car & pedestrian incident Hudson St #Kirwan. Stable to Townsville Hosp

Paramedics are treating a 25yo man who was struck by a car in Coonan St #Indooroopilly about 7am.

Paramedics are treating a 33yo man with suspected head, arm and chest injuries after a vehicle rollover on the Capricorn Hwy at #Willows.

Paramedics on scene at 5-vehicle RTC at Dohles Rocks Rd & Goodrich Rd West #MurrumbaDowns. 1 patient on way to RBH with arm injury

QAS responding to reports of a truck rollover on @Bruce\_Hwy southbound at #Beerwah

Truck driver from earlier rollover on #BruceHighway #Beerwah taken stable to Nambour Hospital with neck pain & nausea

#### **Fires**

Paramedics are assessing 2 patients at a house fire in Balwyn Ct #Arundel

Paramedics treating two men for smoke inhalation after factory fire on Traders Lane #Noosaville about 9.15am

Paramedics responding to reports of a house fire on Deebing Creek Rd, #Yamanto.

3 pts assessed & another patient taken stable to #Ipswich Hospital after 2 house fires on Deebing Creek Rd, Yamanto.

#### **Drownings, water incidents and animal bites**

Man in mid 30s pulled from surf, Marine Pde #Coolangatta taken in a serious condition to Tweed Heads Hospital

Man in his early 30s w/ possible hip injury taken stable to GC Uni Hospital after he came off jet ski Muriel Henschman Dr #MainBeach

A 6yo female has been taken to Miles Hospital stable after reportedly being bitten by a spider Dulacca South Rd, #Dulacca.

A 42yo man has been airlifted to #Nambour Hospital after reportedly being bitten by a snake Sanders Rd, Kooroongarra.

1yo baby girl taken stable to Mater Childrens' Hosp after a near drowning in #Inala this morning

#### **Workplace incidents**

Paramedics treated 21yo man with shoulder, collarbone fractures after incident at #Moura coal mine. RFDS to fly him to a Brisbane hospital.

Man in late 30s with ankle & side pain after he fell from scaffolding at Masters & Longland St #Newstead. Taken stable to RBH.

Man in his 50s with abdo pain taken stable to Hervey Bay Hospital after forklift incident Childers Rd #Branyan just after 8am

Man in his 50s w/ a hand injury transported stable to Queen Elizabeth Hospital after it was caught in a machine Boron St #Sumner

Don't hesitate to contact me if you require any further detail.

Regards

Michael

 **Michael Augustus - Director Media and Communications – Queensland Ambulance Service**

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