

RTI #2810 – Patient Assaults on Staff at the RBWH, PA, Gold Coast University and Cairns Hospitals.

Purpose of report

Report on incidents of occupational violence on staff.

Since 2001, the Department of Health has introduced a range of strategies and resources to address violence against healthcare workers including a zero tolerance to violence campaign, guidance material for managing violence, restraint and restrictive practice and implementation of a standardised training program.

The Occupational Violence Prevention Fundamentals training program is available to the Hospital and Health Services and they are able to utilise the guidance material such as risk assessments and training programs to tailor individual responses to their needs.

Interpretation notes

Information has been extracted from Queensland Health's Incident Management System (IMS.Net) and workers' compensation claims system.

Records identified as being relevant to the application for the specified health facilities include 2695 records from the IMS.Net system and 251 records from the workers' compensation claims system.

A high level summary of the incidents contained in the IMS.Net system are provided in the table below:

	Occupational violence incident type				Gender of affected employee		Primary mechanism of injury	
	Verbal assault	Physical assault	Other incidents*	Total incidents	Female	Male	Patient assault	Other^
Cairns	68	287	286	641	401	240	469	172
RBWH	98	349	189	636	433	203	504	132
PAH	197	331	303	831	625	206	562	269
Gold Coast	59	158	370	587	371	216	159	428

*Incidents that have not been categorised as either 'verbal' or 'physical' assaults and may include things such as blood/body fluid exposure, saliva, urine, etc.

^Incidents that have not been categorised with a primary mechanism of injury caused by 'Patient assault' and may include things such as mental stress factors, bullying/harassment, exposure to workplace or occupational violence, slips/trip/fall etc

A summary of the incidents contained in the workers' compensation claims system are provided in the table below:

	Occupational violence incident type				Gender of affected employee	
	Physical Injury	Psychological Injury	Unspecified Injury	Total incidents	Female	Male
Total 4 sites	213	36	2	251	Not Captured	Not Captured

Data source

IMS.Net system, and workers' compensation claims system.

Data Extracted

- Time period: 1 July 2012 to 1 July 2015.

Definitions

Occupational violence is any incident, in which employees are abused, threatened or assaulted in circumstances arising out of, or in the course of, their employment. Incidences include verbal, physical or psychological abuse, threats or other intimidating behaviours, intentional physical attacks, aggravated assault, threats with an offensive weapon, sexual harassment and sexual assault. The perpetrator of the violence could be a patient, visitor, staff member or other member of the community.

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Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2012 10:12	Male		Restraining a aggressive PT	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Aggressive PT Mental health I floor, Patient became aggressive during in medication
	/2012 12:00	Male		Direct PT care	Nil injury	Physical Violence	Entered seclusion room to give PT food and Drink. PT aggressive and threatening. Had to hold PT back from leaving the seclusion room PT spat in my face
	/2012 12:25	Female		Nil	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Attempting to restrain PT in seclusion and PT kicked staff resulting in swollen sore bruised lump on R leg and below knee New pt was to be put in room [redacted] Nurse walked in to find this pt [redacted] on the toilet. Patient was extremely verbally aggressive & abusive. [redacted]
	/2012 7:00	Female	Clinical Nurse	Tranfer of pt into new room - ward pt found in room on toilet	Nil injury	Verbal Violence Perpetrator - Patient	
	/2012 13:30	Female	Physiotherapist	Patient transfer for therapy.	Nerve/Spinal Injury	Physical Violence	Pt grabbed onto neck & hair. Unable to prevent injury. Patient received phone call from [redacted] and began throwing items in courtyard, ran & punched windows in nurses station. Patient became extremely physically / verbally aggressive requiring restraint by Security Officers and 4 nursing staff.
	/2012 15:10	Female	Clinical Nurse	Management of a patient displaying extreme episode of aggression	Nil injury	Physical Violence	Patient in Seclusion Room, repeatedly kicking and throwing [redacted] against door which was moved out of its frame and screws/bolts fell off due to repeated kicking.
	/2012 19:30	Female	Clinical Nurse	Management of a patient displaying extreme episode of aggression	Nil injury	Physical Violence	Patient's behaviour aggressive towards staff kicking out and attempting to punch staff.
	/2012 19:30	Female	Clinical Nurse Administration Officer	general duties	Nil injury	Physical Violence	
	2012 9:00	Female	Officer	Usual AO tasks on front desk	Mental Illness/Stress	Verbal Violence Perpetrator - Patient	Abusive phone call
	/2012 10:30	Female	Registered Nurse	Direct patient care during [redacted] procedure	Contusion / bruising	Perpetrator - Patient	Unexpected patient strength Pt was abusive, swearing, throwing a cup. Abusing another pt in room. Pt used words such as "you nurses are fucking cunts of sluts of nurses. (More on prime) [redacted] Pt was extremely aggressive. Demanding opiod drugs. Attempting to remove [redacted] Abusive to staff. Attempting to get out of bed. Threatening staff. [redacted]
	/2012 7:20	Female	Enrolled Nurse	General nursing care.	Mental Illness/Stress	Perpetrator - Patient	
	/2012 16:00	Female	Registered Nurse	[redacted] patient care.	Nil injury	Patient in care	
	/2012 14:30	Female	Registered Nurse	Instrument nurse [redacted] - normal nursing duties	Mental Illness/Stress	Perpetrator - Staff	nil
	/2012 19:45	Female	Enrolled Nurse	General nursing care.	Mental Illness/Stress	Verbal Violence	Accused and abusive by patient that [redacted] has been watching me was attending to an other patient in the room. [redacted]
	/2012 23:00	Female	Enrolled Nurse	Nursing care.	Nil injury	Verbal Violence	Pt wanted me to find [redacted] missing clothes, explained to patient I am not the regular staff in this ward, told [redacted] politely to check with the am staff. Pt then became rude & started swearing at me. [redacted]
	/2012 15:45	Female	Enrolled Nurse	Talking with patient	Nil injury	Verbal Violence	Patient verbally threatened staff
	/2012 18:00	Female	Registered Nurse	As per WIR.	Nil injury	Patient in care	Pt wanted to go to the toilet. AIN was specialing, asked for assistance from RN in area. Pt become very aggressive and pushed RN against door of bathroom. [redacted]
	/2012 2:20	Male		returning an absconding regulate patient whom was combative	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	PT aggressive, physically escorted PT back to [redacted] when [redacted] became aggressive
	/2012 2:20	Male		Assisting staff with Retuning an absoconding PT to who was combatiue	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	PT aggressive, physically escorted PT back to [redacted] when [redacted] became aggressive
	/2012 3:00	Female		General Duties	Nil injury	Physical Violence	PT was wearing very heavy boots with heavey heels, Kicked staff on the obliques adn upper thoracic caverity all band items. Removed PT increasingly disorganised and aggressive

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2012 12:20	Female	Enrolled Nurse	Attending to patient.	Mental Illness/Stress	Perpetrator - Patient	Pt became aggressive and swore, shouted and threw [redacted] arm up behind [redacted] which hit me on the chest. Pt behaving aggressively. Trying to wheel [redacted] asking [redacted] to behave at the table. [redacted]
	/2012 23:30	Female	Enrolled Nurse	Nursing Staff preparing for [redacted]	Nil injury	Verbal Violence	[redacted] Verbally and Physically aggressive
	/2012 0:00	Male	Registered Nurse	Nursing staff preparing for procedure	Nil injury	Verbal Violence	[redacted] very abusive physically and Verbally
	/2012 2:00	Female	Clinical Nurse	Nursing staff administering medication to an agitated patient in [redacted]	Nil injury	Physical Violence	Assault by Patient. Patient being given medication [redacted] and [redacted] and spat large amount onto my face/eyes.
	/2012 2:00	Female	Registered Nurse	Administering oral medication to an agitated patient in [redacted]	Nil injury	Physical Violence	Patient spat out medication, spraying it onto my face, neck and chest
	/2012 6:20	Female		Nil	Nil injury	Physical Violence	PT was aggressive verbally towards staff then lashed out and hit staff in the L forearm after touching bottom genitals
	/2012 0:45	Female		nil	Nil injury	Physical Violence	Patient was agitated when suddenly lunged at staff member grabbing arms. Staff member was able to get away from PT to prevent injury to either party
	/2012 0:30	Female	Registered Nurse	Patient care.	Mental Illness/Stress	Perpetrator - Patient	Pt became verbally and physically aggressive when [redacted] and cares offered. Whilst cares being offered, pt yelled & gesticulated "I'm going to be a fucking cunt to all of you and start throwing things. Now fucking leave me alone." [redacted]
	/2012 10:30	Male	Operational Officer	patient restrain	Nil injury	Physical Violence	Aggressive patient spat and spit went down my right leg and on my boot.
	/2012 12:00	Female	Enrolled Nurse	Giving medication	Nil injury	Physical Violence	While giving medication the patient spat on a nurse - [redacted] saliva on her left hand and pants
	/2012 20:05	Female		General Duties	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	PT punched nurse in the head and scratched his arm
	/2012 22:00	Female	Registered Nurse	Patient care.	Mental Illness/Stress	Perpetrator - Patient	Pt become aggressive throwing a [redacted] over my person. Whilst [redacted] Pt c/o been woken and threw [redacted] over my person, whilst I was attending general duties and pt cares. [redacted]
	/2012 20:30	Female	Enrolled Nurse	Pt care - staff member was attending to pt's [redacted] Trying to encourage patient to return to bed. Patient 'king hit' [redacted] in the face with an open hand and knocked her [redacted] off and broke them.	Nil injury	Perpetrator - Patient	Pt aggressive physically & verbally. Kicked staff in arm and hip while staff applied pressure to [redacted] in pt leg. [redacted] Patient walked across room, throwing [redacted] at patient in [redacted] [redacted] When asked to return to bed, patient hit me in the face and [redacted]
	/2012 19:30	Female	Enrolled Nurse	Not stated	Ear/Eye/Nose Injury	Perpetrator - Patient	Patient's [redacted] verbally EEN calling her by name.
	/2012 13:13	Female	Enrolled Nurse	Not stated	Nil injury	Verbal Violence	
	/2012 15:00	Male	Registered Nurse	Placing a client in seclusion and restraining [redacted]	Traumatic	Physical Violence	Assisted staff in a patient restraint. Bent small pinky finger in awkward position.
	/2012 15:15	Female	Registered Nurse	Answering phone.	Joint/Ligament and Muscle/Tendon Injury	Verbal Violence	Verbally abused by pt [redacted] over the phone. Very aggressive. [redacted]
	/2012 15:45	Female	Assistant in Nursing	Restrain of patient and escort into seclusion room onto bed	Mental Illness/Stress	Perpetrator - Patient	When assisting patient in seclusion room, my pinky finger of left hand got kicked by patient
	/2012 19:00	Female	Registered Nurse	General nursing duties.	Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Verbally abusive pt. Verbally abused. [redacted]
	/2012 8:00	Female	Registered Nurse	General nursing duties.	Mental Illness/Stress	Perpetrator - Patient	Verbally abused by pt. Verbally abused. [redacted]
	/2012 17:00	Female		PT Care	Nil injury	Physical Violence	PT Hit out unexpectedly and hit staff on arm
	/2012 12:05	Male	Enrolled Nurse	Nursing interventies.	Nil injury	Physical Violence	Pt threw hot cup of tea on waiter.
	/2012 15:00	Male	Fire, Safety & Security Officer	Patient became physically aggressive and went to assault nurse - patient kicked out	Contusion / bruising	Physical Violence	Patient became physically aggressive and went to assault nurse - patient kicked out

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2012 8:30	Female		Walking past bed when dealing with another PT	Musculoskeletal disease	Physical Violence	When passing by PT suddenly kicked me in left leg Confused and potentially aggressive patient needed to be transferred from chair to bed. Security officers were called to assist. During the transfer patient grabbed my right upper arm and dug in [redacted] fingernails. I sustained a small superficial scratch, however, the skin was broken
	/2012 19:00	Female		Patient being transfered from chair to bed	Wounds, Lacerations, Amputations and Internal Organ Damage	Condition of affected person	
	/2012 20:00	Female	Enrolled Nurse	Walking the patient to the toilet.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Pt was aggressive and began hitting and kicking nurse staff. Pt's hand restricted but kicked out and connected with L) leg.
	/2012 14:30	Female	Registered Nurse	As per WIR. Patient threw a punch at a member of staff. Punch stopped by staff member by grabbing patients arm. Hurt shoulder when taking patient to the floor. Landed on shoulder	Nil injury Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Pt slapped me across the face after I had asked [redacted] to stop moving. Patient awaiting [redacted]
	/2012 15:15	Male	Registered Nurse		Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	During take down of patient my right shoulder hit the floor.
	/2012 1:15	Female	Registered Nurse	[redacted] patient care.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Pt grabbed nurse's hand and squeezed with fingers. Nurse requesting pt release nurse's hand. Pt refused, continued to grip. Nurse twisted hand for release. [redacted]
	/2012 13:45	Female	Enrolled Nurse	[redacted] Confused patient hit out during [redacted] care	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Pt raised arm during [redacted] and slapped my face causing the inner top lip to bleed. My lip felt bruised from scraping my top teeth Pt verbally aggressive, swearing. Pt with Psych Lx - verbally abusive.
	/2012 3:45	Female	Registered Nurse	General Nursing duties.	Mental Illness/Stress	Verbal Violence	[redacted]
	/2012 9:30	Female	Enrolled Nurse	Nursing - Nil client patient care	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient verbally and physically self harming lunged at me punching left shoulder, bit 2 fingers on left hand. 2 lacerations bleeding broken skin, painful arm, left shoulder, nursing staff pulled patient away from me.
	/2012 15:20	Male	Enrolled Nurse	Not completed on form	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Pt approached staff and punched back of head of staff with closed fist
	/2012 18:00	Female		Nursing duties.	Stress	Perpetrator - Patient	Patient threw a [redacted] at staff member hitting her left hand.
	/2012 21:30	Female	Physiotherapist	On all Physiotherapist work patient to provide RX - verbally abusive to staff member.	Nil injury	Perpetrator - Patient	Patient verbally abusive towards staff attempting treatment [redacted]
	/2012 0:00	Female	Registered Nurse	General nursing duties.	Nil injury	Perpetrator - Patient	Very verbally aggressive. Call me cxnt. Pt verbally aggressive [redacted]
	/2012 8:00	Female	Clinical Nurse Assistant in Nursing	General Nursing duties.	Nil injury	Verbal Violence	Pt swore & became insulting. Pt verbally abusive. [redacted]
	/2012 8:00	Female		Patient was confused, tried to get [redacted] back to bed	Nil injury	Perpetrator - Patient	[redacted] punched me in the lower right side Pt agitated and abusive, given an assistance of having a pain relief in return give me a constant loud verbally swearing word "f**k you useless nurses. I had enough of this situation happening all the time. Thinking of seeking legal advice. [redacted]
	/2012 11:00	Male	Registered Nurse	[redacted] pt care.	Nil injury	Verbal Violence	Pt verbally abusive, swearing at myself & other staff members. Every second word f...k & c..t, when pt asked not to swear told me to f...off & look after another pt. [redacted]
	/2012 11:10	Female	Registered Nurse	[redacted] pt care.	Nil injury	Verbal Violence	Pt verbally aggressive. "Fxxk off" repeatedly. Pt verbally abusive. [redacted]
	/2012 21:30	Female	Registered Nurse	General duties.	Nil injury	Perpetrator - Patient	

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Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2012 2:00	Female	Registered Nurse	General Nursing duties.	Nil injury	Verbal Violence	Very verbally aggressive. Pt verbally abusive. [redacted]
	/2012 12:15	Female	Registered Nurse	General duties	Nil injury	Physical Violence	I went in to stop [redacted] removing a bandage, whilst replacing the bandage the patient slapped me with an open hand to my right forearm
	/2012 6:50	Female	Enrolled Nurse	As per WIR.	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Pt unexpectedly hit out at me backwards with a closed fist, making contact twice. Pt aggressive - was [redacted] to de-stimulate and calm pt down. Pt [redacted]
	/2012 9:00	Female	Clinical Nurse	Direct patient care.	Nil injury	Perpetrator - Patient	When conducting pt assessment pt myself on right forearm. Pt was physically restrained as well as mechanically & still agitated. [redacted]
	/2012 11:30	Male		patient restraint	Wounds, Lacerations, Amputations and Internal Organ Damage	Biological agencies	PATIENT WAS ABOUT TOPUNCH DR [redacted]
	/2012 13:40	Male		personal care	Nil injury	Perpetrator - Patient	patient attempted to bite my arm. patient hitting my arm with closed fist
	/2012 21:00	Female	Registered Nurse	Showering Patient	Nil injury	Perpetrator - Patient	Patient through [redacted] at nurse, patient punched nurse
	/2012 14:00	Female	Registered Nurse	General nursing cares.	Nil injury	Perpetrator - Patient	Approach the pt [redacted] care. While [redacted] care pt refused the treatment & become abusive /aggressive. Words fucking bitch. Asked [redacted] to stop abuse. Again started with fucking blacky, bastard bitch. [redacted]
	/2012 6:50	Female	Clinical Nurse	As per WIR.	Nil injury	Perpetrator - Patient	Pt was being attended for toilet hygiene following incontinence when pt lashed out and hit me on the arm. Pt [redacted]
	/2012 14:50	Male	Operational Officer	nil recorded by author	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	punched on RHS of face
	/2012 18:15	Female		attempt to [redacted]	Nil injury	Perpetrator - Patient	patient angry with nurse not answering buzzer quick enough, grab and smack nurse hand
	/2012 7:15	Female	Registered Nurse	Patient care.	Nil injury	Perpetrator - Patient	Pt was verbally abusive and racist. [redacted]
	/2012 9:10	Female	Registered Nurse	Patient care.	Nil injury	Perpetrator - Patient	Patient was verbally abusive and asked me to fuck off several times & was calling me black mum / black nurse. [redacted]
	/2012 9:45	Female	Registered Nurse	Patient approached nursing staff in a threatening manner with some [redacted]	Nil injury	Physical Violence	Patient came towards nursing staff member with [redacted]
	/2012 20:00	Female		receiving patient back from [redacted]	Nil injury	Perpetrator - Patient	patient became verbally abusive and threatening to staff
	/2012 0:00	Female	Assistant in Nursing	Direct Pt care	Contusion / bruising	Physical Violence	Helping a Pt. Punched in the face while helping the Pt. [redacted]
	/2012 15:15	Male	Registered Nurse	Nil identified	Nil injury	Perpetrator - Patient	Patient in [redacted] attempted to punch Dr during interview - I pushed [redacted] into a seat. [redacted] jumped up and punched me in the side of the head. I then thackled [redacted] and got scratched on the neck. Pt verbally abusive + yelling at other pt [redacted] Pt removed from area but returned in wheel chair. Pt attempted to be escorted back to room when [redacted] walked past & [redacted] punched [redacted]
	/2012 8:00	Female	Nurse Unit Manager	Patient having breakfast, nurse escorting pt.	Nil injury	Perpetrator - Patient	punched [redacted] back. [redacted]
	/2012 18:00	Male	Protective Services Officer	Patient / person restraint	Contusion / bruising	Physical Violence	During patient restraint, the patient kicked out at me unexpectedly and kicked me in the testicles.

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	[redacted] /2012 0:15	Female	Fire, Safety & Security Officer	Security officer escorting patient from ED to ED Pod	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence Perpetrator - Patient	Pt [redacted] unexpectedly because physically aggressive
	[redacted] /2012 6:45	Female		dressing patient legs Patient was observing nursing staff. When nursing staff went to go through the door into [redacted] ran at the door and tried to barge through.	Nil injury Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	unprovoked patient aggression Struggling with an aggressive patient attempting to escape from locked unit. Patient attempted to barge through Nurses Station door.
	[redacted] /2012 10:15	Female	Registered Nurse				
	[redacted] /2012 10:15	Male	Registered Nurse	Patient attempting to barge out of [redacted] Take down required	Contusion / bruising	Physical Violence	Patient attempted to come into Nurse Station and required physical restraint onto the floor. I hit my right knee against the floor.
	[redacted] /2012 21:45	Male	Fire, Safety & Security Officer	Security was called to assist with an aggressive patient in [redacted] MH. Patient was in MH [redacted] and had struck out at staff members. Patient then escorted to isolation room using ABM arm bar technique. In this transport the patient become aggressive and slammed the Security officers into a wall. At this point Security officer [redacted] injured his right shoulder. Radioed for assistance. Patient was then medicated. Security officers left the room. NUM advised of incident and then after hours NUM made a decision that no further contact be made with the patient unless QPS were present.	Musculoskeletal disease	Physical Violence	Security was called to assist with an aggressive patient in [redacted] MH. Patient was in MH [redacted] and had struck out at staff members. Patient then escorted to isolation room using ABM arm bar technique. In this transport the patient become aggressive and slammed the Security officers into a wall. At this point Security officer [redacted] injured his right shoulder. Radioed for assistance. Patient was then medicated. Security officers left the room. NUM advised of incident and then after hours NUM made a decision that no further contact be made with the patient unless QPS were present.
	[redacted] /2012 21:45	Male	Fire, Safety & Security Officer	Security was called to assist with an aggressive patient in [redacted] MH. Patient was in MH [redacted] and had struck out at staff members. Patient then escorted to isolation room using ABM arm bar technique. In this transport the patient become aggressive and slammed the Security officers into a wall. At this point Security officer [redacted] injured his right shoulder. Radioed for assistance. Patient was then medicated. Security officers left the room. NUM advised of incident and then after hours NUM made a decision that no further contact be made with the patient unless QPS were present.	Nil injury	Physical Violence	Security was called to assist with an aggressive patient in [redacted] MH. Patient was in MH [redacted] and had struck out at staff members. Patient then escorted to isolation room using ABM arm bar technique. In this transport the patient become aggressive and slammed the Security officers into a wall. At this point Security officer [redacted] injured his right shoulder. Radioed for assistance. Patient was then medicated. Security officers left the room. NUM advised of incident and then after hours NUM made a decision that no further contact be made with the patient unless QPS were present.
	[redacted] /2012 21:45	Male	Fire, Safety & Security Officer	Security was called to assist with an aggressive patient in [redacted] MH. Patient was in MH [redacted] and had struck out at staff members. Patient then escorted to isolation room using ABM arm bar technique. In this transport the patient become aggressive and slammed the Security officers into a wall. At this point Security officer [redacted] injured his right shoulder. Radioed for assistance. Patient was then medicated. Security officers left the room. NUM advised of incident and then after hours NUM made a decision that no further contact be made with the patient unless QPS were present.	Ligament Injury	Physical Violence Perpetrator - Patient	Security was called to assist with an aggressive patient in [redacted] MH. Patient was in MH [redacted] and had struck out at staff members. Patient then escorted to isolation room using ABM arm bar technique. In this transport the patient become aggressive and slammed the Security officers into a wall. At this point Security officer [redacted] injured his right shoulder. Radioed for assistance. Patient was then medicated. Security officers left the room. NUM advised of incident and then after hours NUM made a decision that no further contact be made with the patient unless QPS were present.
	[redacted] 2012 3:05	Male	Senior Registrar	As per WIR.	Nil injury	Perpetrator - Patient	Patient acutely agitated. Physically assaulted me and spat on RN. Needed physical & chemical restraint. [redacted]
	[redacted] 2012 3:30	Female	Registered Nurse	Restraining Pt when [redacted] was agitated. Pt spat into [redacted] face	Nil injury	Perpetrator - Patient	Pt was agitated + combative, being held down by staff. I was at the (R) side of Pt, attempting to reassure [redacted] when [redacted] spat in my face. [redacted]
	[redacted] /2012 19:45	Male	Clinical Nurse	Family visiting current inpatient. [redacted] became hostile and abusive. Demanded discharge of patient. Intervention by nurse in charge to stop continued abuse	Nil injury	Verbal Violence	Nurse [redacted] was sworn at by the [redacted] of patient. He was called vulgar/obscene names and his personal space was invaded in an aggressive manner. At time of verbal assault nurse was very concerned that was going to be physically assaulted by [redacted] smelt of alcohol.

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
[REDACTED]	[REDACTED]/2012 9:30	Male	Enrolled Nurse	general assistance to patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	patient trying to stand on chair, became violent
	[REDACTED]/2012 15:40	Male	Fire, Safety & Security Officer	Patient being taken down to the floor thus enabling medical staff to medicate [REDACTED]			Take down in MHU POD
	[REDACTED]/2012 17:00	Male	Fire, Safety & Security Officer	Regular Security function assisting in Mental Health POD	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient became violent
	[REDACTED]/2012 18:00	Female	Registered Nurse	Nursing duties	Nil injury	Perpetrator - Patient	Harassing / threatening phone calls continued for over 2 hours.
	[REDACTED]/2012 18:00	Female	Registered Nurse	Nursing Duties	Nil injury	Perpetrator - Patient	Harassing / threatening phone calls.
	[REDACTED]/2012 18:30	Female	Clinical Nurse	non reported	Nil injury	Verbal Violence	Continuous harassment / threatening phone calls. Caller changing identities x 4.
	[REDACTED]/2012 6:00	Female		supervising hygiene	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	patient aggressive and violent behaviour
	[REDACTED]/2012 6:15	Male		talking to patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	patient assaulted me
	[REDACTED]/2012 9:05	Male	Fire, Safety & Security Officer	Patient became physically aggressive when transferring to another area - patient kicked out	Contusion / bruising	Perpetrator - Patient	Patient became physically aggressive when transferring to another area - patient kicked out
	[REDACTED]/2012 2:30	Female	Registered Nurse	Direct patient care	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	taking patient obs and patient started talkin own language pointing to light, staff tried to reassure patient and patient punched staff in face
	[REDACTED]/2012 3:30	Female	Registered Nurse	Patient Care	Nil injury	Verbal Violence	Patient became verbally aggressive using abusive language (see progress notes dated [REDACTED]/2012.[REDACTED])
	[REDACTED]/2012 7:15	Female		direct patient care to confused/ dementia/ delerium patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	patient kicked staff member and pulled arm and shoulder through bed rails
	[REDACTED]/2012 7:15	Female		stopping patient from falling out of bed	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	aggressive patient hitting and punching
	[REDACTED]/2012 7:15	Female	Assistant in Nursing	Direct patient care to confused/ dementia / delerium patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient Kicked staff member in face and pulled arm and shoulder thru bed rails
	[REDACTED]/2012 17:45	Female	Assistant in Nursing	Patient Special	Nil injury	Physical Violence	Food Services as [REDACTED] come out of lifts, lifts opened and the doors closed, I allowed the doors to close so patient couldn't escape
[REDACTED]/2012 9:30	Female	Assistant in Nursing	Peforming manual handling with pt who has head injury, pt bit staff member.	Mental Illness/Stress	Physical Violence	Pt attempted to bite me on the hand while we were turning [REDACTED] Pt had hand in faeces & put them in [REDACTED] mouth.[REDACTED]	

RTI RELEASED

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2012 17:00	Female	Registered Nurse	Patient care	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Suctioning a patients [redacted] patient grabbed my finger pulling it backwards and outward, and refused to let go.
	/2012 22:15	Female		direct patient care - attempting to assist and calm patient	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	patient became aggressive
	/2012 9:45	Female	Registered Nurse	Attending to patient cares as [redacted] had been incontinent	Traumatic Joint/Ligament and Muscle/Tendon Injury	Patient in care	Confused and aggressive patient punched, grabbed & struggled with [redacted] while attempting to attend to ADL's. [redacted] Whilst having tea a Mental Health patient from AAMH in [redacted] started on me calling me a slut. When asked not to [redacted] proceeded to keep going.
	/2012 15:00	Female	Pathology Assistant	general duties	Nil injury	Verbal Violence	Patient [redacted] required money held in trust for the second time [redacted] Became irrational, rude, aggressive and intimidating when asked to return to AAMHU Ward.
	/2012 12:10	Female	Administration Officer	cashier duties	Nil injury	Verbal Violence	
	/2012 12:30	Female	Clinical Nurse	Performing routine [redacted] ob's on pt	Nil injury	Physical Violence Perpetrator	Attended to Pt [redacted] observations. As I went to take Pts blood pressure on [redacted] left arm, [redacted] swung [redacted] right arm in the direction of myself. The right arm did not connect with myself. [redacted]
	/2012 13:30	Female		Working in pharmacy.	Nil injury	Patient	See attached statement.
	/2012 13:30	Female	Pharmacist	Working in Pharmacy	Mental Illness/Stress	Verbal Violence	See attached statement saved in document register RE: Patient Aggression
	/2012 16:45	Female	Registered Nurse	Interaction with pt self discharging	Nil injury	Verbal Violence	Pt discharge against medical advise and became verbally aggressive towards nursing staff when RMO wouldn't give pt medical certificate on [redacted] & on telephone @ 1800. [redacted]
	/2012 21:00	Female	Registered Nurse Assistant in Nursing	Care of patient - patient verbally aggressive threatening self harm and possible threat to staff security.			Pt aggressive and abusive to staff. Confessed to terminate patients life and physically aggressive. [redacted]
	8/2012 0:00	Female		AIN [redacted] was completing hygiene cares	Nose Injury	Physical Violence	While cleaning up pt's bottom pt avoiding it and punched on my nose. [redacted]
	/2012 10:00	Female	Registered Nurse	Patient care	Nil injury	Perpetrator - Patient	Verbal abuse from patient. [redacted]
	/2012 10:30	Female	Registered Nurse	Trying to Stop Pt from [redacted]	Contusion / bruising	Physical Violence	Was trying to stop PT from removing [redacted] Pt punched me & pushed me over onto floor. [redacted]
	/2012 17:45	Female	Registered Nurse	Attending to patient care	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Attempting to escort patient from [redacted] Patient turned on staff member and grabbed nurse by the throat.
	/2012 1:55	Female	Enrolled Nurse	Patient care	Nil injury	Physical Violence	pt physically and verbally abusive to w/staff. pt poked ans slapped nurse staff chest
	/2012 14:00	Male	Clinical Nurse	General duties	Nil injury	Manual handling patient	Giving client fluid. Client lunged towards staff neck grabbing at ID badge. Quick action of PSO and released mechanism of bedge preventing injury.
	/2012 16:35	Female	Clinical Nurse	Organising pt [redacted]	Stress	Verbal Violence	Verbal Abuse from Patient. [redacted]
	/2012 0:00	Male	Registered Nurse	Nursing duties	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Restraint incident with psychotic patient
	/2012 1:30	Female	Enrolled Nurse	Putting patient back to bed	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient punched me in stomach with closed fist

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Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2012 10:45	Female	Assistant in Nursing	Not completed on form	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Pt hanging onto 4WW. Went to sit on the chair, lost balance and fell
	/2012 21:30	Male	Fire, Safety & Security Officer		Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Assult by patient Pt Patient admitted for video - [redacted] Became verbally aggressive, pulling off skull cap and kicking furniture. Yelling nursing and medical staff are 'useless and doing nothing! Patient discharged against medical advice. [redacted]
	/2012 15:00	Male	Clinical Nurse	Pt verbally abusive.	Nil injury	Verbal Violence	
	/2012 16:00	Male	Operational Officer	General duties	Concussion	Physical Violence	I was restraining an aggressive patient on the ground. The patient kneed me in the head. Conducting a set of obs on patient, leaning over patient - patient attempted to punch in head x2 (nursing staff). Staff member leant back to move away and patient deliberately kneed staff on head and back
	/2012 1:55	Female	Registered Nurse	Patient returned to bed after being found in corridor. Staff doing obsenatious	Musculoskeletal disease	Verbal Violence	Attempted to assist Pt to turn, [redacted] became verbally abusive and excessively used the F word. [redacted]
	/2012 5:00	Female	Enrolled Nurse	Nursing staff assisting Pt to turn.	Nil injury	Verbal Violence	
	/2012 9:25	Male	Registered Nurse	Nursing duties	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Client attacked staff member
	/2012 10:00	Female	Registered Nurse	Bedside provide - [redacted]	Nil injury	Physical Violence	Patient lashed out at staff member (RN) whilst performing nursing procedure
	/2012 10:11	Male	Operational Officer	Patient restraint	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Responded to urgent assisting aggressive [redacted] patient. Taken to the floor and in process head came in contact with the wall.
	/2012 11:30	Female	Operational Officer	Moving Pt with slide sheet	Nil injury	Manual handling patient	Sliding Patient, Patient hit me in breast (Right Side). [redacted]
	/2012 12:30	Female	Assistant in Nursing	Delivering meal tray to patient	Nil injury	Physical Violence	I asked patient if I could enter [redacted] room to deliver [redacted] meal. Patient said "yes". When I turn to leave patient pushed with both hands - moving me forward
	/2012 14:30	Male	Assistant in Nursing	patient care	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	I was assisting patient to put [redacted] trouser on. pt kicked on my face. [redacted]
	/2012 14:35	Female		Interview at [redacted]	Nil injury	Verbal Violence	Patient Aggressive behaviour
	/2012 8:00	Female	Registered Nurse	Direct patient care trying to take BSL	Wounds, Lacerations, Amputations and Internal Organ Damage	Condition of affected person	Attempting to take patient BSL, patient was resisting and patient bite hand
	/2012 0:30	Female	Registered Nurse	Preventing patient from falling out of bed.	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Pt very aggressive physically and verbally.

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Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
[redacted]	[redacted] /2012 0:45	Female	Registered Nurse	Attempting to prevent the patient from falling out of bed	Wounds, Lacerations, Amputations and Internal Organ Damage	Verbal Violence	Pt tried to kick me as I was trying to stop [redacted] getting out of bed. Pt verbally & physically aggressive. Pt hit me on the arm
[redacted]	[redacted] /2012 8:15	Female	Clinical Nurse	Patient Handling	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Pt transfer was completed. Pt had been agitated during manual handling but seemed calm afterward, [redacted] swung a punch backward while I was adjusting [redacted] sheet
[redacted]	[redacted] /2012 0:10	Female	Clinical Nurse	Patient Care	Contusion / bruising	Physical Violence	Assisting pt back to bed - patients agitation increased & pt kicked suddenly - hit my hip. [redacted]
[redacted]	[redacted] /2012 17:00	Female	Registered Nurse	Direct Pt care	Contusion / bruising	Physical Violence	Pt hit me on the jaw! [redacted]
[redacted]	[redacted] /2012 18:10	Female	Enrolled Nurse	Patient Care	Contusion / bruising	Physical Violence	Aggressive patient kned staff in abdomen (staff [redacted]) Pt rolled over, became aggressive and kned [redacted] staff in abdomen. [redacted]
[redacted]	[redacted] 2012 9:10	Female	Registered Nurse Administration Officer	Patient was escorted into session following aggressive and threatening behaviour	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Aggressive patient, picking, scratching and biting toward staff member. Scatched writer hip causing redness, swelling and minimal scratching of skin
[redacted]	[redacted] /2012 10:15	Female	Officer	Administrative issues, phone answering etc	Mental Illness/Stress	Verbal Violence	Aggressive patient
[redacted]	[redacted] /2012 12:45	Female	Registered Nurse	Patient care	Contusion / bruising	Physical Violence	Was talking to Pt and Pt punched me in the neck. [redacted]
[redacted]	[redacted] /2012 15:00	Male	Student Nurse	Feeding patient	Nil injury	Physical Violence	Patient punched student with fist to R side of head
[redacted]	[redacted] /2012 19:15	Female	Clinical Nurse	Usual work tasks, attempting to give patient medication	Nil injury	Perpetrator - Visitor	Patient's attempted to abscond with patient, pushed through the door as security came through [redacted] Staff assisted security and in the scuffle, patient [redacted] kicked me with [redacted] right leg.
[redacted]	[redacted] /2012 2:30	Female	Registered Nurse	Staff member was attempting to stop patient from climbing into bed with another patient.	Nil injury	Physical Violence	Pt verbally aggressive and confused, attempting to climb into bed with another pt, I asked [redacted] to get out and attempted to help [redacted] and [redacted] hit me in the face, attempted to grab my neck and attempted to break my fingers whilst being verbally abusive. [redacted]
[redacted]	[redacted] /2012 4:00	Female	Clinical Nurse	Patient Care	Nil injury	Physical Violence	Pt awake from sleep groggy but yelling & swearing at staff standing next to [redacted] Pt let staff assist back into bed when suddenly started lashing out hitting & kicking staff. [redacted]
[redacted]	[redacted] /2012 7:00	Female	Registered Nurse	Patient Care	Mental Illness/Stress	Verbal Violence	Pt attended by multiple staff in area the [redacted] Including RN [redacted] AIN [redacted] AIN [redacted] & EEN [redacted] Pt verbally aggressive & abusive to all staff in area, pt asked to stop aggressive/abusive behaviour. Pt also noted to be aggressive/abusive to other Patients in room, which is frustrating other pt's. [redacted]
[redacted]	[redacted] /2012 8:00	Male	Registered Nurse	Nil	Nil injury	Physical Violence	A patient in High Dependency Unit attacked me as I walked into HDU. [redacted] attempted to grap me by the neck. ABM techniques used to restrain patient
[redacted]	[redacted] /2012 8:10	Male	Registered Nurse	Nil Identified	Nil injury	Physical Violence	Patient threatening nursing staff, threw [redacted] over myself
[redacted]	[redacted] /2012 8:17	Female	Registered Nurse	Nil identified	Nil injury	Physical Violence	Patient threw [redacted] at nursing staff when nursing staff entered [redacted] room to give [redacted] medication and speak to [redacted]
[redacted]	[redacted] /2012 12:25	Female	Clinical Nurse	Nurse was in charge of shift, called in to review a pt who was agitated who was throwing equipment around.	Wounds, Lacerations, Amputations and Internal Organ Damage	Detached machinery or equipment components	Asked to see pr by RN [redacted] who was becoming agitated went to door & found pt with a portable sats machine & swinging it @ me - out arm up to stop from hitting head & hit my arm L) wrist twice [redacted]

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Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
[REDACTED]	[REDACTED]/2012 14:10	Female	Registered Nurse	[REDACTED] patient care, patient attempting to [REDACTED] and getting out of bed and was extremely aggressive	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Patient pulled my arm and I felt pain in my neck on left side and down my back
	[REDACTED]/2012 15:45	Female	Administration Officer	General NSP duties - Serving NSP Client	Nil injury	Verbal Violence	Client threw disposal container - See attached dated [REDACTED]/2012 from [REDACTED] (Saved in document register)
	[REDACTED]/2012 21:00	Female	Registered Nurse	Checking on Pt	Nil injury	Physical Violence	On return from break, approached Pt & [REDACTED] punched me in the face - unprovoked [REDACTED]
	[REDACTED]/2012 23:55	Male	Registered Nurse	Direct patient care of patient with acquired brain injury	Nil injury	Physical Violence	Patient escorted by AIN, refusing to return to ward. Security in attendance, patient complying without resistance.
	[REDACTED] 2012 0:45	Male	Registered Nurse	Direct patient care of patient with an acquired brain injury	Nil injury	Physical Violence	Patient becoming aggressive, nil trigger for event. Patient throwing punches at AIN specially not connecting with any attempt - appropriately 4 attempts. Patient verbally aggressive throughout
	[REDACTED] 2012 2:30	Male	Registered Nurse	Direct patient care of patient with acquired brain injury	Nil injury	Physical Violence	Patient entering co-patient room (was moved from this room [REDACTED] ago. Slammed door, punched AIN twice in chest - very minimal contact, verbally aggressive throughout.
	[REDACTED] 2012 4:50	Male	Registered Nurse	Direct patient care of patient with acquired brain injury	Other Claims	Perpetrator - Patient	Patient unable to be redirected, verbally aggressive, striking at AIN, no contact made.
	[REDACTED] 2012 6:05	Female	Registered Nurse	General Nursing duties	Contusion / bruising	Perpetrator - Patient	The patient was sitting on the side of the bed and Ked me on the right side of my abdomen
	[REDACTED] 2012 9:00	Male	Student/Work experience	Student was pushing [REDACTED] under a patient's back in [REDACTED] for examination. Patient struck student's chest and right shoulder with [REDACTED] right arm and fist. [REDACTED]	Nil injury	Physical Violence	Student was pushing [REDACTED] under a patient's back in [REDACTED] for examination. Patient struck student's chest and right shoulder with [REDACTED] right arm and fist. [REDACTED]
	[REDACTED] 2012 9:50	Female	Clinical Nurse	Answering the phone	Nil injury	Verbal Violence	Agressive/ Verbal abusive calls x 2 from pt - [REDACTED] re waiting list times. Asked pt 4 times to speak correctly or & phone would be hung up. Continued verbal abuse & hungup. [REDACTED]
	[REDACTED]/2012 16:00	Female	Enrolled Nurse	Answering patients buzzer	Nil injury	Perpetrator - Patient	Pt became abusive and made threats after being told [REDACTED] could not go on the balcony on [REDACTED] bed. Stated [REDACTED] couldnt wait to have [REDACTED] arms back so [REDACTED] could choke staff. [REDACTED]
	[REDACTED]/2012 9:30	Male	Clinical Nurse	Direct patient care of patient with acquired brain injury	Nil injury	Physical Violence	Patient was carrying sharp container in [REDACTED] hands in the room, while approached by staff to safely remove sharp container. Patient threw it on staff and physiotherapist. Safe distance was maintained by staff members and avoid any injury
	[REDACTED]/2012 10:00	Female	Assistant in Nursing	Direct patient care of patient with acquired brain injury	Nil injury	Physical Violence	Patient asked for a drink, when entered the room, threw a [REDACTED] [REDACTED] at me later punched me with a closed fist (did not hurt me though).
	[REDACTED]/2012 10:30	Female	Registered Nurse	Direct patient care of patient with acquired brain injury	Nil injury	Physical Violence	Attempted to give patient oral meds and patient slammed door into arm and pushed me with [REDACTED] hand in my arm
	[REDACTED]/2012 21:00	Female	Clinical Nurse	Nil identified	Nil injury	Physical Violence	Patient threatened staff with [REDACTED]
	[REDACTED]/2012 21:00	Male	Registered Nurse	Nil identified	Nil injury	Physical Violence	Patient threatened staff with [REDACTED]
	[REDACTED]/2012 21:00	Female	Registered Nurse	Not completed on Incident Report	Nil injury	Physical Violence	Patient threatened staff with [REDACTED]
	[REDACTED]/2012 10:35	Male	Operational Officer	Nil identified	Nil injury	Physical Violence	Escorting patient, [REDACTED] for a walk and while in the lift, the patient elevated and punched me in the neck and head.
[REDACTED]/2012 13:45	Female	Registered Nurse	Putting pt back to bed	Nil injury	Physical Violence	Trying to get pt in bed, patient refused and started hitting my arm and verbally abuse myself	
[REDACTED]/2012 14:00	Female	Registered Nurse	Nil identified	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Pt scratched my left and right arm with [REDACTED] nails, was trying to get pt to bed	
[REDACTED]/2012 3:30	Female	Registered Nurse	Patient care	Nil injury	Perpetrator - Patient	I was putting monitoring on patient who had taken OD when [REDACTED] unexpectedly punched me in the chest. Patient had just had fight with [REDACTED] who was also standing there.	

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Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
[REDACTED]	[REDACTED]/2012 19:50	Female	Student Nurse	Redirecting patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Was bitten by patient Patient also became verbally aggressive and raised hand/fist as if [REDACTED] was going to hit me.
	[REDACTED]/2012 9:50	Female	Registered Nurse	Direct patient care of patient with acquired brain injury	Nil injury	Verbal Violence	
	[REDACTED]/2012 10:30	Female	Assistant in Nursing	Direct patient care of patient with acquired brain injury	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient grabbed left arm and scratched forearm Pt turned extremely violent towards MH staff. Refer to attached incident report.
	[REDACTED]/2012 20:30	Female	Fire, Safety & Security Officer	Regular security functions.	Nil injury	Perpetrator - Patient	
	[REDACTED]/2012 5:10	Male	Enrolled Nurse	General observations of patients	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient [REDACTED] kicked in the door of the nurses station and punched E.N. [REDACTED] who then too down patient until Security arrived.
	[REDACTED]/2012 9:40	Female	Registered Nurse	Administering medication	Mental Illness/Stress	Perpetrator - Patient	When [REDACTED] asked the pt to have his [REDACTED] meds, pt said [REDACTED] is ready to have it. When [REDACTED] went with [REDACTED] meds, pt said [REDACTED] is not ready to have it and [REDACTED] is very abusive to [REDACTED] and used very bad language. [REDACTED]
	[REDACTED]/2012 11:15	Female	Clinical Nurse	Attending other Pt's in the room	Stress	Verbal Violence	Pt became verbally abusive towards staff with no apparent trigger. Pt verbally abused numerous staff members. [REDACTED]
	[REDACTED]/2012 13:15	Female	Health Professional	Dispensing NSP equipment at front counter	Nil injury	Verbal Violence	NSP client presented to NSP. Was provided with equipment requested and letter stating that [REDACTED] was banned from the service for [REDACTED] months following the incident [REDACTED] 2012
	[REDACTED]/2012 13:50	Female	Fire, Safety & Security Officer	Regular security functions.	Nil injury	Perpetrator - Patient	Pt extremely violent towards medical staff. Refer to attached incident report.
	[REDACTED]/2012 7:50	Male	Protective Services Officer	General duties	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient restrain fall/trip by mattress and fell against wall/floor. Patient very aggressive.
[REDACTED]/2012 7:50	Female	Protective Services Officer	Patient / person restraint	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Take down on patient. Grabbed patient behind head and crushed my right bicep against the wall.	
[REDACTED]/2012 7:50	Male	Protective Services Officer	General Duties	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient restraint. Trip & fell on mattress in Seclusion. Patient highly aggressive and PSOs fell against wall and floor. Patient punched me in side of head.	
[REDACTED]/2012 8:00	Female	Registered Nurse	patient / person restraint	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	During a 5 x man take down of a patient, there was a struggle to restrain and control an aggressive incident causing injury to my right hand.	
[REDACTED]/2012 12:00	Female	Clinical Nurse	Assisting patient with feeding	Nil injury	Verbal Violence	After prolonged verbal abuse after requesting pt [REDACTED] on [REDACTED] I was feeding pt Lunch whilst [REDACTED] continued verbal abusive & then [REDACTED] threatened me. [REDACTED]	
[REDACTED]/2012 22:45	Male	Fire, Safety & Security Officer	Routine Security	Nil injury	Physical Violence	Consumer [REDACTED] on an R&R attempted to leave [REDACTED] and became violent when blocked from going. I restrained [REDACTED] until assistance arrived from FSSO	

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	/2012 12:00	Female	Registered Nurse	Patient cares	Nil injury	Perpetrator - Patient	Pt was abusive and swearing at staff. Attempts to calm the situation was futile, so staff removed themselves from the situation. Full report in patients progress notes. [redacted]
	/2012 18:50	Male	Operational Officer	Security special	Nil injury	Physical Violence	Patient was lying on a trolley in [redacted] and was attempting to remove [redacted] from his left arm. I tried to stop [redacted] when [redacted] punched me with right closed fist to my forehead.
	/2012 10:10	Female	Fire, Safety & Security Officer	Routine Security	Nil injury	Physical Violence	[redacted]
	/2012 10:15	Male	Enrolled Nurse	Not completed on form	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Pt attacked me after surrendering phone when asked and being informed that security would be called if [redacted] didnt calm down
	/2012 14:00	Female	Registered Nurse	Restraining pt for Medication & to prevent harm during pseudosiezure	Contusion / bruising	Manual handling patient	Pseudo seizure - pt aggressive during event. [redacted]
	/2012 14:15	Female	Registered Nurse	Restraining pt for medicating and to prevent harm during pseudosiezer	Nil injury	Manual handling patient	Pt aggressive during pseudo seizure, grabbed and twisted R) wrist [redacted]
	[redacted]/2012 0:35	Male	Registered Nurse	Daily nursing duties	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Restraining patient in Seclusion (also [redacted]). Patient resistant, weight bearing, refusal to cooperate. Struggle occurred and injury sustained.
	/2012 13:30	Female	Assistant in Nursing	Mobilising a patient	Contusion / bruising	Physical Violence	Pt assisted to bed transfer and started punching nurse on the abdomen. [redacted]
	/2012 14:30	Male	Enrolled Nurse	Mobility a patient	Contusion / bruising	Physical Violence	Pt was being assisted, mobility & started punching staff. hit the staff on r) arm [redacted]
	/2012 20:15	Female	Registered Nurse	Reinforcing Pt's IVC in place	Nil injury	Physical Violence	Pt was attempting to pull out cannula. Nursing staff trying to keep cannula in and reinforce. When Pt couldn't pull IVC out, Pt attempted to pull nursing staff arm and bite it. [redacted]
	[redacted]/2012 0:00	Female	Assistant in Nursing	Not completed on form	Nil injury	Physical Violence	Patient had an IV [redacted] ready to hit anyone in [redacted] view
	[redacted]/2012 10:00	Female	Registered Nurse	Working on ward near aggressive patient			Pt aggitated throwing bin, mattress and then picked up IV [redacted] trying to hit staff with it & chased staff around ward
	[redacted]/2012 10:00	Female	Enrolled Nurse	Working on the ward near aggressive patient			Patient agitated throwing bins, mattresses at staff. Picked up IV [redacted] and chased staff around ward and attempted to throw at staff
	[redacted]/2012 10:55	Female	Clinical Nurse	General task Asked client to gather belongings for transfer	Nil injury	Physical Violence	Patient became angry and pushed me out [redacted] door.
	[redacted] 2012 0:15	Female	Enrolled Nurse	Patient Care	Nil injury	Verbal Violence	Pt claims I woke [redacted] on purpose when changing drainage bag, explained to pt that this was untrue. Pt used abusive and foul language towards me. [redacted]
	[redacted] 2012 9:30	Female	Clinical Nurse	Talking to a confused patient.	Nil injury	Perpetrator - Patient	Patient - [redacted] was taking bedside charts off [redacted] counter. I asked [redacted] if I could have a chart. Patient gave me the chart and then picked up the phone book, and went to throw the metal holder - aimed at my head. Patient yelling and screaming. There was many staff at St. One. Security attended.
	[redacted]/2012 17:00	Female	Assistant in Nursing	Pt requested staff member to [redacted] staff member refused - Pt became abusive	Nil injury	Verbal Violence	Pt was verbally abusive, swearing and knocking bowls and plates in anger. [redacted]
	[redacted]/2012 17:45	Female	Clinical Nurse	Patient care	Nil injury	Verbal Violence	Verbal abuse (prolonged) and then physical threats made to myself and then to that of my family and children [redacted]
	[redacted]/2012 23:50	Female	Operational Officer	Patient / person restraint	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Brought patient down onto mattress and hurt my left knee. Patient restraint / took full impact on my left knee.
	[redacted]/2012 6:30	Female	Registered Nurse	Patient care	Traumatic Joint/Ligament and Muscle/Tendon Injury	Manual handling patient	Patient grabbed shoulder whilst [redacted] causing low back injury.

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Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2012 7:35	Female	Registered Nurse	Patient Care	Nil injury	Verbal Violence	Pt become verbally aggressive . Yelled " Get Out" go away before I fucking hit you! Left room Pt continued to be verbally abusive throughout morning.
	/2012 12:50	Female	Registered Nurse	Assisting Patient with Repositioning	Nil injury	Verbal Violence	Pt was verbally abusive while attending personal cares, pt used offensive language "Fuck Off".
	/2012 17:20	Male	Registered Nurse	Remaining a banned item from consumers possession	Traumatic Joint/Ligament and Muscle/Tendon Injury	Verbal Violence	Patient became physically threatening towards nursing staff. Patient punched myself in the chest and glancing blow to face. During patient restraint pain in upper aspect left shoulder
	/2012 17:35	Male	Fire, Safety & Security Officer	Regular Security tasks	Nil injury	Physical Violence	Under nurses direction took over restraints in the seclusion room. Had to go back in & restrain again as was trying to self harm. Under nurses direction
	/2012 22:25	Male	Registered Nurse	Nursing duties	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Patient unexpectedly physically attacked me and during restraint twisted my right shoulder.
	/2012 22:25	Female	Registered Nurse	Nursing duties	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Patient physically attacked staff / hitting & grabbing me and colleague. Right shoulder & left elbow injury sustained when restraining patient.
	/2012 22:25	Female	Registered Nurse	Nursing duties	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Patient attacked staff unexpectedly. During staff intervention / restrain I twisted my back. Patient physically/sexually assaulted me, grabbing my breast x 2.
	/2012 0:00	Male	Registered Nurse	Nursing duties	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Assaulted by patient using a door as a weapon. Patient slammed heavy door towards me.
	/2012 11:30	Male	Registered Nurse	general duties	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Patient grabbed RN in Charge's ID lanyard and pulled it from around neck attempting to harm staff. I attempted to restrain patient from punching nursing staff in least harmful way.
	/2012 14:00	Female	Registered Nurse	Direct patient care, giving medications - patient longstanding mental health problems	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Pt bit nurse on finger - skin broken - sent to ED for Blood/Body Fluid Protocol.
	/2012 0:10	Male	Registered Nurse	Nursing duties	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Previous injury dated /12) from same individual. Due to patient restraint my back tightened & pain occurred.
	/2012 9:30	Female	Registered Nurse	Patient Care	Mental Illness/Stress	Verbal Violence	Pt began to swear to me calling me a fucking idiot several times. I stated that I would not help if continued. stated was being threatened.
	/2012 18:45	Female	Registered Nurse	Patient care	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	I walked out of turned my back to walk out and patient pushed past me and got out. I fell on my right hip. Twisted my right ankle, couldn't get up for about 5 minutes. Assisted to get up.
	/2012 0:30	Female	Registered Nurse	attending to patient buzzer/ request for pain relief	Nil injury	Verbal Violence	Pt verbally assaulted & threatened physical assault R/A frustration Pain Relief.
	/2012 6:00	Female	Registered Nurse	General nursing duties	Nil injury	Perpetrator - Patient	Pt was verbally abusive
	/2012 10:11	Female	Registered Nurse	Not completed on form	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Removed other patient information (had collected from Clinics) from bed
	/2012 16:00	Female	Registered Nurse	Patient Care	Nil injury	Physical Violence	Patient spat at me

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2012 7:30	Female	Enrolled Nurse	Patient Care - hoisting	Mental Illness/Stress	Verbal Violence	Pt was using hoist remote to transfer self in to [redacted] chair. Aggressiveness started when asked to hand the remote back. Pt verbally aggressive and non-compliant saying nasty & degrading things to nurse. [redacted]
	/2012 11:30	Male	Registered Nurse	General dicussion on ward process	Nil injury	Verbal Violence	Pt. Verbally abusive to nursing staff at nursing staff. Swearing, raising voice and intimidating nursing staff.
	/2012 13:45	Female	Enrolled Nurse	Went to give mapeint medications on behalf of EN. Patient became physically and verbally violent, Attempted to strike me and threw [redacted] medications on the floor. [redacted]	Nil injury	Perpetrator - Patient	Went to give mapeint medications on behalf of EN. Patient became physically and verbally violent, Attempted to strike me and threw [redacted] medications on the floor. [redacted]
	/2012 21:30	Female	Registered Nurse	Pt was attempted to be repositioned. Pt said I am making [redacted] uncomfortable on purpose. Patient called me a cow and a mole. [redacted]	Nil injury	Perpetrator - Patient	Pt was attempted to be repositioned. Pt said I am making [redacted] uncomfortable on purpose. Patient called me a cow and a mole. [redacted]
	/2012 16:25	Female	Clinical Nurse	Workstation Intervention	Contusion / bruising	Violence	Face slapped by patient
	/2012 3:00	Male	Clinical Nurse	attempting to placate patient with head injury that had been drinking	Nil injury	Physical Violence	Patient attempted to assault me able to defend against patient restrained [redacted]
	/2012 6:15	Female	Registered Nurse	Patient assistance with repositioning	Nil injury	Verbal Violence	Pt was very abusive, used offensive language " Fuck Off", "bloody witch", "lazy bagga". [redacted]
	/2012 14:00	Female	Registered Nurse	Direct care to cognitivity impaired patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient reached out for me and made contact with my chest and scratched me breaking skin.
	/2012 22:00	Male	Registered Nurse	Nil identified	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient was in seclusion, staff attempting to give medication - staff member scratched and pushed broken skin.
	/2012 16:16	Male	Operational Officer	Transfer patient to [redacted]			Patient was being escorted to [redacted] when [redacted] threw [redacted] onto floor and kicked Security Officer [redacted] in the face.
	/2012 23:09	Male	Fire, Safety & Security Officer	Patient restraint	Nil injury	Physical Violence	Assult by patient - Statement attached in document register
	/2012 2:30	Female		Refilling handtowels and gloves.	Mental Illness/Stress	Blood/Body Fluid Exposure	The patient came out from the pan room behind me and poured urine down my back saying "It's Kero I want to save you."
	/2012 3:30	Female	Registered Nurse	General Nursing Duties	Nil injury	Verbal Violence	Pt verbally abusive and would not leave from nurses station shouting and swearing. [redacted]
	/2012 12:40	Female	Registered Nurse	Routine muring duties	Nil injury	Verbal Violence	Patient yelling and screaming at staff
	/2012 16:30	Female	Administration Officer	Verbal abuse from patient [redacted]	Nil injury	Verbal Violence	Verbal abuse from patient [redacted]
	/2012 17:00	Male	Health Professional	Patient arrived early for [redacted] Refused directions. Played music loud and used mobile phone. Went and sat in examination room. Was asked to leave the room and show some respect for staff and the area. Security called to assist - officer [redacted] then complied with directions. Staff member went home. Patient was polite and followed directions and then completed the test. No further incident was noted. [redacted] this incident is supportive of incident [redacted]	Nil injury	Patient in care	Patient arrived early for [redacted] Refused directions. Played music loud and used mobile phone. Went and sat in examination room. Was asked to leave the room and show some respect for staff and the area. Security called to assist - officer [redacted] then complied with directions. Staff member went home. Patient was polite and followed directions and then completed the test. No further incident was noted. [redacted] this incident is supportive of incident [redacted]

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Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
			Health Professional	Patient arrived early for [redacted] test. Refused directions. Played music loud and used mobile phone. Went and sat in examination room. Was asked to leave the room and show some respect for staff and the area. Security called to assist - officer [redacted] then complied with directions. Staff member went home. Patient was polite and followed directions and then completed the test. No further incident was noted. [redacted] this incident is supportive of incident [redacted]			Patient arrived early for [redacted] test. Refused directions. Played music loud and used mobile phone. Went and sat in examination room. Was asked to leave the room and show some respect for staff and the area. Security called to assist - officer [redacted] then complied with directions. Staff member went home. Patient was polite and followed directions and then completed the test. No further incident was noted. [redacted] this incident is supportive of incident [redacted]
	/2012 17:00	Female	Registered Nurse	RN was [redacted]	Contusion / bruising	Physical Violence	Upper lip swelling, pain in head, neck and shoulder [redacted]
	/2012 17:15	Female	Registered Nurse	RN was [redacted]	Contusion / bruising	Physical Violence	Upper lip swelling, pain in head, neck and shoulder [redacted]
	/2012 20:15	Female	Clinical Nurse	No task. Direct Pt care, [redacted]/protecting pt airway/weening sedation	Nil injury	Perpetrator - Patient	Patient wanting to go for [redacted] Did not ask nursing staff. Been talking to [redacted] on phone. Pt yelling and screaming. Threw all [redacted] belongings onto the floor in [redacted] Other patients frightened. Nursing staff could not go into [redacted] Pt throwing items across the [redacted] Security attended. Previous days of aggression about [redacted] Pt aimed punch repeatedly at bedside nurse; made contact with left arm. [redacted]
	/2012 13:30	Female	Registered Nurse	General Nusing duties	Nil injury	Patient in care	Patient verbally abusive. [redacted]
	/2012 14:50	Female	Registered Nurse	General Nusing duties	Nil injury	Verbal Violence	Patient became aggressive after being told [redacted] couldn't [redacted]
	/2012 15:30	Male	Fire, Safety & Security Officer	Called to assist [redacted] with patient aggression.	Nil injury	Perpetrator - Patient	[redacted] twice tried to kick staff and the second time made contact with the nurse.
	/2012 16:30	Male	Fire, Safety & Security Officer	Called to assist [redacted] with patient behaviour	Nil injury	Physical Violence	Patient became aggressive after refusing medication. Made a lunge towards the nurse was restrained by security staff [redacted] became extremely violent.
	/2012 4:15	Male		Not identified on form.	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Patient grabbed nurses (L) wrist with both hands and pulled very hard, then after break away used, punched nurse in face. Pt walked back into [redacted] and said [redacted] was going to "smash this place" threw all [redacted] belongings around in Bay One. Yelling threatening and abusive words. Security called
	/2012 9:15	Female	Clinical Nurse	No task. Staff member exposed to verbal aggression	Nil injury	Physical Violence	Physical Violence
	/2012 18:30	Female	Enrolled Nurse	Sitting pt up in bed. Pt rang buzzer. Requested to be repositioned. Whilst attempting to reposition called staff "fucking arseholes" and "fucking sluts" continued with abusive language throughout provision of care. [redacted]	Nil injury	Physical Violence	Impulsive aggressive behaviour, unprovoked. Pt rang buzzer. Requested to be repositioned. Whilst attempting to reposition called staff "fucking arseholes" and "fucking sluts" continued with abusive language throughout provision of care. [redacted]
	/2012 1:50	Female	Registered Nurse	Staff member was in the vicinity of a person being restrained by [redacted] & security Officer	Nil injury	Perpetrator - Patient	[redacted]
	/2012 11:30	Male	Radiographer	[redacted] & security Officer	Nil injury	Physical Violence	Staff member kicked in wrist by patient. [redacted]
	/2012 22:45	Female	Registered Nurse	Direct Patient care Patient buzzed. Sputum over face and right shoulder. Attempted to clean. Pt became verbally abusive. Pt asked what the sputum was. Asked pt if [redacted] had eaten anything recently. Pt stated "how dare you, somone has put something in my mouth". Called staff "fucking slut. fucking ugly mole and arsehole". Accused staff of coming and putting something disgusting in [redacted] mouth. [redacted]	Nil injury	Physical Violence	During the process of completing mouth cares the pt grabbed my hands and bent r) index finger
	/2012 23:40	Female	Registered Nurse	disgusting in [redacted] mouth. [redacted]	Nil injury	Verbal Violence	Patient buzzed. Sputum over face and right shoulder. Attempted to clean. Pt became verbally abusive. Pt asked what the sputum was. Asked pt if [redacted] had eaten anything recently. Pt stated "how dare you, somone has put something in my mouth". Called staff "fucking slut. fucking ugly mole and arsehole". Accused staff of coming and putting something disgusting in [redacted] mouth. [redacted]
	/2012 14:00	Female	Assistant in Nursing	Attending hygiene cares for patient	Nil injury	Physical Violence	2x Staff were changing patient's pad when patient suddenly punched staff on her right hip. Asked pt to roll off L) hip so I could collect a wound swale. Pt complaining about rise of bed. Then pt started yelling that I was a fucken idiot to ask this on [redacted]
	/2012 19:00	Female	Enrolled Nurse	Patient care	Nil injury	Verbal Violence	fucken idiot to ask this on [redacted]
	/2012 0:00	Female	Enrolled Nurse	Phone call RE: [redacted] Clinic	Nil injury	Verbal Violence	Pt aggressive and abusive. Hung up on me

NOT RELEASED

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2012 17:50	Male	Fire, Safety & Security Officer	Escorting patient between two areas.	Wounds, Lacerations, Amputations and Internal Organ Damage	Manual handling patient	During the restraint [] bit my left hand.
	/2012 7:15	Female	Professional	Dispensing methadone in clinics	Mental Illness/Stress	Verbal Violence	Unexpected behaviour from patient which is not acceptable
	/2012 12:15	Male	Clinical Nurse	Nil identified	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Punch to left area on face, below eye follow restraint
	/2012 1:10	Female	Registered Nurse	Nil stated	Nil injury	Physical Violence	Verbally told me [] would punch me in the face if I don't get out. [] made a fist and swung it in my face.
	/2012 8:15	Female		Staff providing [] to inpatient as they had been referred to []	Nil injury	Perpetrator - Patient	Entered patient room to [] Patient immediately launched into, personal abuse because I had not attended [] on the [] 12.
	/2012 8:30	Female	Administration Officer	Manager [] allegedly swore in the presence of three subordinate workers. [] swore in the open work area - this was directed at no one in particular but could be heard by a patient and staff members. [] - EAS to staff	Nil injury	Verbal Violence	Manager [] allegedly swore in the presence of three subordinate workers. [] swore in the open work area - this was directed at no one in particular but could be heard by a patient and staff members. [] - EAS to staff
	/2012 8:38	Female	Administration Officer	Manager [] allegedly swore in the presence of three subordinate workers. [] swore in the open work area - this was directed at no one in particular but could be heard by a patient and staff members. [] - EAS to staff	Nil injury	Verbal Violence	Manager [] allegedly swore in the presence of three subordinate workers. [] swore in the open work area - this was directed at no one in particular but could be heard by a patient and staff members. [] - EAS to staff
	/2012 8:38	Female	Administration Officer	Manager [] allegedly swore in the presence of three subordinate workers. [] swore in the open work area - this was directed at no one in particular but could be heard by a patient and staff members. [] - EAS to staff	Nil injury	Verbal Violence	Manager [] allegedly swore in the presence of three subordinate workers. [] swore in the open work area - this was directed at no one in particular but could be heard by a patient and staff members. [] - EAS to staff
	/2012 11:30	Male	Registered Nurse	De-escalation of patient	Ear/Eye/Nose Injury	Physical Violence	Patient was escalating, threatening and pushing the boundaries
	/2012 11:50	Male	Fire, Safety & Security Officer	Response to duress - witnessed assault on staff member	Nil injury	Physical Violence	Patient wasn't complying with nurse and assaulted one of them [] of patient became verbally aggressive. [] of patient physically aggressive kicking [] equipment. I felt threatened and unsafe.
	/2012 21:00	Female	Midwife	called - transferring patient to [] OT in emergency	Mental Illness/Stress	Verbal Violence	
	/2012 9:00	Female	Enrolled Nurse	Nursing duties	Nil injury	Perpetrator - Patient	Patient threw urine in cup at me - into eyes
	/2012 12:35	Female		Trying to keep patient in room to have lunch.	Nil injury	Perpetrator - Patient	Trying to keep patient in room to have lunch during lunch time. Patient lashed out boxing my chest and scream very loudly on my face.
	/2012 12:45	Female	Assistant in Nursing	Trying to prevent patient entering into a [] by asking [] to stop. The nurse was standing in front of the patient.			Try to prevent patient entering bay 2. [] pinched my upper arm.
	/2012 17:00	Male	Fire, Safety & Security Officer	Restraint and escort of patient to bed	Nil injury	Physical Violence	Notification of Pt Violent behaviour RE:- Biting/Spitting/Scratching/Kicking out
	/2012 21:45	Male	Registrar	Assessing a patient	Nil injury	Physical Violence	Patient assault, threatened to rip my face off. Then lunged and grabbed at my [] intervened
	/2012 18:00	Female	Registered Nurse	Was attempting to check/change pt's incontinence pad & administering oral meds.	Nil injury	Perpetrator - Patient	Pt was verbally aggressive then proceeded to punch myself in the chest. Pt (R) both.
	/2012 22:30	Male	Operational Officer	Nil identified	Nil injury	Physical Violence	Pushed away
	/2012 10:50	Female	Assistant in Nursing	Staff member was assisting patient with hygiene cares. Patient slapped staff member across the face. []	Nil injury	Perpetrator - Patient	Staff member was assisting patient with hygiene cares. Patient slapped staff member across the face. []

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Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
[redacted]	[redacted]/2012 16:45	Female	Registered Nurse	[redacted] pt care	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Pt [redacted] was being cared for by another [redacted] RN - pt [redacted] - I attempted to hold [redacted] arm to stop [redacted] and [redacted] spat in my face - I had goggles on. I then later attempted to check pt's pulse and [redacted] bent my left little finger back, causing pain in my L) arm. [redacted]
[redacted]	[redacted]/2012 9:10	Female	Assistant in Nursing	Not identified on form.	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	[redacted] pt trying to get into [redacted] from [redacted] when access denied punched me in the stomach.
[redacted]	[redacted]/2012 12:00	Female	Registered Nurse	Redirecting patient to their room. Aggressive towards staff during morning cares. Refused and verbal assault to nursing team. [redacted]	Contusion / bruising	Perpetrator - Patient	Pt punched me in stomach outburst biting, pinching & kicking throughout shift.
[redacted]	[redacted]/2012 8:30	Male	Registered Nurse	Aggressive towards staff during morning cares. Refused and verbal assault to nursing team. [redacted]	Nil injury	Perpetrator - Patient	Aggressive towards staff during morning cares. Refused and verbal assault to nursing team. [redacted]
[redacted]	[redacted]/2012 16:00	Female	Registered Nurse	Patient Care	Nil injury	Verbal Violence	Pt was verbally abusive to staff after refusing to take pt outside on bed. Pt was verbally abusive. [redacted]
[redacted]	[redacted]/2012 9:10	Female	Clinical Nurse	Unprovoked attack (verbal)	Nil injury	Physical Violence	I had to run away. Patient yelling abusive language. Security attended. Patient refused [redacted] sedation medication, however had oral sedation medication
[redacted]	[redacted]/2012 14:20	Female	Registered Nurse	Assiting patient with dressing	Nil injury	Physical Violence	Assisting patient to pull up [redacted] pad. Patient kicked me on both lower legs
[redacted]	[redacted]/2012 12:00	Male	Enrolled Nurse	Nursing duties	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Take down of psychotic patient and twisted my right wrist. Patient became verbally abusive and threatening self discharge if nursing staff didn't 'fix it'. Speaking condescendingly to nursing staff. [redacted] Paged.
[redacted]	[redacted]/2012 0:00	Female	Registered Nurse	General interaction - Patient initiated.	Nil injury	Verbal Violence	Patient was verbally abusive towards nursing staff. Patient walked to nursing station, demanding pain relief for backache. Nursing staff locked away [redacted] medication so [redacted] could not self medicate, threatening self discharge if not getting medications within 10mins. Refused.
[redacted]	[redacted]/2012 0:05	Female	Registered Nurse	General interaction - Patient initiated	Nil injury	Verbal Violence	
[redacted]	[redacted]/2012 19:00	Female	Registered Nurse	Nursing intervention	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	hit [redacted] x3
[redacted]	[redacted]/2012 5:00	Female	Enrolled Nurse	[redacted] trying to attend to patients care.	Nil injury	Perpetrator - Patient	Pt swearing, verbally aggressive, spitting, threatening body language.
[redacted]	[redacted]/2012 0:20	Female	Registered Nurse	Direct care to patient	Nil injury	Verbal Violence	I went to help give pt a [redacted] and in doing so pt verbally abused me, stating "What the fuck". "Can you fucken pull my shoulders out. Why are you not fucken listening". Pt was literally yelling, where are other staff members came to my aid. [redacted]
[redacted]	[redacted]/2012 6:00	Female	Enrolled Nurse	Helping patient mobiliz to toilet.	Nil injury	Perpetrator - Patient	Verbal aggression, threatening body language, spitting, hitting furniture, swearing.
[redacted]	[redacted]/2012 11:30	Female	Registered Nurse	Nil listed	Nil injury	Physical Violence	Patient slapped me on my right arm
[redacted]	[redacted]/2012 14:45	Male	Operational Officer	Nil identified	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Upon being task to a persong being brought by Qld Ambulance Services attempted to [redacted] This has prevented by Security Officer [redacted] The person then threaten with closed fist to [redacted]
[redacted]	[redacted]/2012 15:20	Male	Fire, Safety & Security Officer	Restraining Aggressive MH Pt innolving Fire & Body Fluid Exposure	Wound	Physical Violence	The person was restrained, hit going into triage. (door). Patient bit officer [redacted] - Blood/Body fluid protocol completed [redacted]

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Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2012 15:20	Male	Fire, Safety & Security Officer	Restraint of Aggressive MH pt involving Bed, fire & expsed to Body Fluid	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Take down of aggressive patient (MH) - Injury to L) thumb no blood/Body fluid exposure.
	/2012 15:20	Male	Fire, Safety & Security Officer	Restraining Violent MH pt, Involved, bed fire & exposure to blood/Body Fluid	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Security Called to fire in Seclusion room lit by pt, pt had to be restrained & fire Extingusihed.
	/2012 4:30	Female	Registered Nurse	Walking beside patient	Nil injury	Physical Violence	Patient grabbed nurse by the hand and pulled towards the fire exit door. Nurse had to pull her hand out of patient grip.
	/2012 10:00	Female	Clinical Nurse Assistant in Nursing	COB in HDU -	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient pushed me then grabbed both my upper arms and squeezed.
	/2012 9:30	Female	Clinical Nurse Assistant in Nursing	Trying to prevent patients getting hurt by violent patient. Trying to stop patient from inteferring with other patients and patient punched in abdomen & arm.	Nil injury	Manual handling patient	Patient punched me in chest, because I was trying to prevent other patients getting hurt.
	/2012 10:15	Female	Clinical Nurse Assistant in Nursing	Trying to stop patient from inteferring with other patients and patient punched in abdomen & arm.	Nil injury	Perpetrator - Patient	Patient punch staff.
	/2012 15:40	Female	Clinical Nurse	Assessment of patient in seclusion	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient ran at staff and pushed her way out of seclusion, requiring take down by nursing staff due to security being unable to attend.
	/2012 0:10	Female	Registered Nurse	Attending to patient's call buzzer - Patient possibly	Nil injury	Physical Violence	When attending patient's buzzer, turned on patient's bedside light, patient hit me with a pillow, asked patient why pressed buzzer, initially no response from patient, then patient started swearing at nursing staff. Another RN came in, took over from the situation.
	/2012 18:30	Male	Fire, Safety & Security Officer	Patient Restraint	Wound	Physical Violence	Cut with pt's watch during restraint. Pt's arm was not secured during intervention.
	/2012 22:00	Male	Fire, Safety & Security Officer	Restraint of patient in ED Pod.	Ear/Eye/Nose Injury	Physical Violence	Forced medication on violent patient who was aggressive and refusing directions. When I was hit in the face and made contact with my nose.
	/2012 6:15	Female	Clinical Nurse	patient care.	Laceration	Physical Violence	Pt grapsed my right thumb and dug fingernail into my skin leaving superficial laceration, redness and swelling.
	/2012 12:00	Male	Registrar	Interview of patient	Nil injury	Physical Violence	Interviewing patient lashed out with closed fists across table making light contact with my left shoulder
	/2012 12:30	Female	Clinical Nurse	general duties	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient disorientated.
	/2012 0:00	Female	Registered Nurse	Direct pt care	Musculoskeletal disease	Physical Violence	Pt became agitated very quickly and struck me. Attempting to give pt pain relief and pt struck me on my L) shoulder.
	/2012 19:30	Female	Registered Nurse	Answering buzzer seeing what pt required	Stress	Verbal Violence	Patient was verbally abusive swearing (f words)
	/2012 9:00	Male	Registered Nurse	Patient Care - Removing from patient as in bed	Nil injury	Verbal Violence	When approached for personal cares Pt refused and began verbally abusing staff.
	/2012 11:00	Female	Clinical Nurse	Care of verbally irritated patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Deliberately scratched by patient
	/2012 21:15	Female	Clinical Nurse	General nursing duties	Nil injury	Physical Violence	Consumer responding to psychotic symptoms; unable to settle with staff direction and reassurance. Consumer pushed and hit staff member in the arms, shoulders and chest.

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2012 4:00	Male	Clinical Nurse	Care of verbally irritated patient	Nil injury	Perpetrator - Patient	Staff kicked/punched/att emped bite/ fingernail gouging by patient. Security attended 4 times to assist with restraint of patient
	/2012 4:00	Male	Clinical Nurse	Care of verbally irritated patient	Nil injury	Perpetrator - Patient	Staff kicked / punched / attempted bite / fingernail gouging by patient. Security attended 4 times to assist with restraint of patient
	/2012 4:00	Female	Medical Officer /Doctor	Care of verbally irritated patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Staff kicked / punched / attempted bite / fingernail gouging by patient. Security attended 4 times to assist with restraint of patient.
	/2012 4:00	Female	Registered Nurse	Care of verbally irritated patient	Nil injury	Perpetrator - Patient	Staff kicked / punched / attempted bite / fingernail gouging by patient. Security attended 4 times to assist with restraint of patient
	/2012 15:00	Female	Registered Nurse	Not identified on form.	Contusion / bruising	Perpetrator - Patient	Standing by pt bed - pt unexpectedly struck out toward male RN i/c fist; missed 1st RN and hit self in (L) upper arm.
	/2012 15:00	Male	Registered Nurse	Nil stated	Nil injury	Physical Violence	Patient assaulted myself - punched in face
	/2012 19:40	Male	Fire, Safety & Security Officer	Attending durrress call at CCU ward	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient armed with broekn glass from window. Patient cutting himself continually and attempting same with Security Officers
	/2012 14:30	Male	Registered Nurse	Direct patient care	Nil injury	Patient in care	Assisting patient turn and the patient struck me on the left ribs with arm which was in a backslab
	/2012 8:00	Female	Registered Nurse	General nursing duties - monitoring clients at breakfast	Nil injury	Physical Violence	Psychotic patient awaiting review by doctor. Patient lunged at with a
	/2012 8:30	Female	Enrolled Nurse	Staff member taking blood p d staff member's hand, twisting finger. Pt has injury.	Traumatic Joint/Ligament and Muscle/Tendon Injury	Manual handling patient	Tried to take PTS blood pressure and patient took my L pinkie finger and twisted and bent it backwards, all patient was punching, hitting, and biting staff.
	/2012 9:30	Female	Assistant in Nursing	Nurse walked into patients bay, nurse said good morning & patient lashed out and punched the nurse (close fist) into chest	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	I said good morning to turned to me and punched me in the chest really hard
	/2012 11:30	Female	Physiotherapist	Nil identified	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Patient flailed right arm and scratched near my right eye
	/2012 12:50	Male	Fire, Safety & Security Officer	Deescalation of patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	While defusing a situation with an aggressive patient, I was distracted by a staff member. As I turned I was punch in the mouth by the patient. As I restrained the patient my elbow was also injured. The patient suddenly lunged at me as I opened the door. threw at met and I pulled a muscle in my neck trying to get out of the way.
	/2012 21:00	Female	Registered Nurse	general duties	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Pt kicked and punched - swearing. Pt was very wet, needed changing - urine all over the floor. When tried to help, pt kicked and hold hand & grasp finger.
	/2012 23:30	Female	Registered Nurse	staff member attempting to change pt. Pt became aggressive & attempted to kick staff member	Nil injury	Physical Violence	Pt kicked & punched , voicing explicit words to staff during cares and cleaning pt.
	/2012 3:00	Female	Registered Nurse	staff member attempting to change pt. Pt became aggressive & attempted to kick staff member	Nil injury	Physical Violence	Patient became hostile, agitated and verbally abusive during interaction with Social Worker.
	/2012 10:30	Female	Social Worker	assessment	Nil injury	Verbal Violence	Patient became verbally aggressive
	/2012 12:00	Male	Clinical Nurse	Not stated	Nil injury	Verbal Violence	

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Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2012 14:05	Female	Student Nurse	Giving medication	Nil injury	Physical Violence	Asking permission to live medication and [redacted] lashed out and hit me on the face (chin area)
	/2012 23:53	Male	Fire, Safety & Security Officer	Restraint of patient during medication.	Wounds, Lacerations, Amputations and Internal Organ Damage	Indoor environment	Consumer fail to comply to receive [redacted] patient restraint followed, consumer scratch self with finger nail.
	/2012 8:30	Female	Enrolled Nurse	staff member giving medication to patient	Nil injury	Physical Violence	I tried to give pt medications they spat them out and it went in my R) eye. [redacted]
	/2012 10:00	Female	Clinical Nurse	Monitoring patient on [redacted]	Nil injury	Perpetrator - Patient	Pt. uncooperative and verbally abusive & threatening other patients on [redacted]
	/2012 16:30	Female	Clinical Nurse	Patient Care	Nil injury	Physical Violence	Patient behaviour was becoming increasingly aggressive towards me. Patient following me for 45 minutes. I stayed calm but then patient pushed me.
	/2012 7:50	Female	Registered Nurse	Staff member was tidying ward area, away from patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient punched staff member on the left side of the face without provocation. Staff member was performing a task in another part of the ward. Patient appears to have sought staff member out.
	/2012 13:30	Male	Registered Nurse	Not stated	Nil injury	Verbal Violence	As I signed out this patient's belongings, [redacted] stepped into the room towards me and stated "come here, give me a kiss"; "don't you want to kiss me?". I then held up my hand and asked the patient to step back. [redacted] replied "whatever" and removed [redacted] from the area.
	/2012 17:00	Male	Fire, Safety & Security Officer	Restraining Aggressive Patient	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Restraining aggressive violent [redacted] patient trying to abscond the Emergency Department. I was trying to restrain [redacted] legs when I got kicked in jaw. [redacted] - Attended [redacted] obtained med cert and was fit for duties. Cleared by doctor to return to his duties.
	/2012 17:20	Female	Clinical Nurse	During restraint of a violent patient.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient assaulted security staff and made threats to staff, [redacted] was restrained and my wrist was smashed to the floor under patient and other staff.
	/2012 8:30	Female	Clinical Nurse	Monitoring patient on [redacted]	Nil injury	Perpetrator - Patient	Pt. verbally loud and swearing - THREATENING VIOLENCE to females on [redacted]
	/2012 3:15	Female	Enrolled Nurse	Not completed on form	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Assault by patient - back handed in the face by pt while transferring pt back to [redacted] bed
	/2012 14:50	Female	Registered Nurse	General Nursing duties	Nil injury	Verbal Violence	Patient verbally abusive to staff on numerous times throughout shift as well as [redacted]
	/2012 15:15	Male	Operational Officer	staff member on break [redacted]	Nil injury	Verbal Violence	[redacted] was on his break and went to [redacted] Patients there as well. Patient ran up to [redacted] and threatened to punch him in his head.
	/2012 18:20	Female	Clinical Nurse	Not identified on form.	Nil injury	Perpetrator - Patient	Pt being assisted/escorted to room purposefully kicked me as [redacted] was walked past - kicked to (R) shin - pt then purposefully sprayed lemonade in my face.
	/2012 9:00	Female	Pharmacist	General Duties	Nil injury	Verbal Violence	Answered phonequery by introducing myself and had a response " would like to speak to a white pharmacist". was repeated again tried to introduce caller on, but patient had hung up. [redacted]
	/2012 10:30	Male	Enrolled Nurse	Family Conflict	Mental Illness/Stress	Physical Violence	Family Conflict
	/2012 18:30	Female	Registered Nurse	Repositioning patient in bed.	Nil injury	Physical Violence	Confused patient kicked nurse in the mouth and punched nurse on arm. [redacted]

RTI Release

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
[REDACTED]	[REDACTED]/2012 21:00	Female	Registered Nurse Nurse Unit Manager	Patient verbally abusive then patients [REDACTED] also was abusive On [REDACTED] campus - walking to workplace. Met to arrive in workplace unit.	Mental Illness/Stress	Verbal Violence Perpetrator - Patient	Patient verbally abusive and then patients [REDACTED] also abusive Verbal Aggression from patient - see attached statement. On [REDACTED]/2012 at approximately [REDACTED] Officer [REDACTED] and myself were in [REDACTED] foyer standing by for a patient tribunal hearing when [REDACTED] who is patient of [REDACTED] approached me and officer [REDACTED] and verbally threatened and made physical gestures towards us, yelled out "You have a big fucking mouth, I will see you around for sure". While pointing [REDACTED] finger at me. Then we directed [REDACTED] to the interview room where [REDACTED] was seen by medical staff. [REDACTED] was present for the interview. Then [REDACTED] was transferred to [REDACTED] by officer [REDACTED] and [REDACTED] - Staff member debriefed and offered EAS - Verbal threat from a patient.
	[REDACTED]/2012 7:15	Female			Nil injury		
	[REDACTED]/2012 15:30	Male	Fire, Safety & Security Officer	Patient Transfer/Escort	Mental Illness/Stress	Verbal Violence	See attached WIR Alleged assault from MH patient in [REDACTED] statement made by [REDACTED] The patient has been charged by [REDACTED] - serious assault. [REDACTED]
	[REDACTED]/2012 9:36	Male	Fire, Safety & Security Officer	Patient Restraint Patient handling.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Physically defend myself as patient tried to punch me. Working in [REDACTED] patient arose from bed, asked if [REDACTED] wanted to go to toilet, patient lunged at nurse, grabbed both arms and shoved/pushed towards corner, used ABM techniques to release, pressed alarm, staff arrived, left area. Patient stress non predictable.
	[REDACTED]/2012 10:30	Male					
	[REDACTED]/2012 13:00	Female	Registered Nurse	Nursed patient in HDU	Nil injury	Perpetrator - Patient	Pt consented to having bloods taken once tourniquet placed on arm pt started to wave [REDACTED] arm around. I looked up to see why, and pt kned me in the side of the head [REDACTED]
	[REDACTED]/2012 4:00	Female	Registered Nurse	Nursing patient care	Nil injury Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Patient escalated and punched officer [REDACTED] to this right side of jaw. Pt had 2x [REDACTED] with [REDACTED] Reminded of no children Policy of unit. Verbal abuse followed
	[REDACTED]/2012 13:50	Male	Fire, Safety & Security Officer	Assist in de-escalation of patient.	Nil injury	Verbal Violence	Patient trying to leave. Talking to patient calmly explaining why [REDACTED] can't leave. started swearing and picked up glass jar on front counter and threw it at me.
	[REDACTED]/2012 14:15	Female	Clinical Nurse	General duties	Nil injury	Perpetrator - Patient	Of hand breaking skin causing bleeding Pt came out of [REDACTED] with a pair of scissors trying to slash/stab RN who had to defend self using bedside folder. Was not hurt physically in actual situation but shaken after event. [REDACTED] - spoke with NUM [REDACTED] who reports ongoing ABM Inservices and nil ongoing issues.
	[REDACTED]/2012 14:50	Female	Clinical Nurse	Patient wanting to leave the unit- discharge home at front desk	Nil injury	Physical Violence	Pt very agitated & became threatening to pt in [REDACTED] standing over the bed side and yelling be quiet, shut up. Pt had both hands on bed rail. [REDACTED]
	[REDACTED]/2012 17:00	Male	Clinical Nurse	Assisting PT	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Pt became very agitated & aggressive, threw [REDACTED] at door then threw chair at window and broke window in room. [REDACTED] was in room at time. [REDACTED]
	[REDACTED]/2012 18:20	Female	Registered Nurse	Staff member was undertaking patient care	Mental Illness/Stress	Physical Violence	
	[REDACTED]/2012 19:00	Female	Enrolled Nurse	Pt with head injury wanting to self discharge became verbally & physically aggressive	Nil injury	Physical Violence	
	[REDACTED]/2012 11:30	Female	Clinical Nurse	Pt with head injury wanting to self discharge became verbally & physically aggressive & threw chair @ window	Nil injury	Verbal Violence	

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Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2012 20:00	Female	Registered Nurse	Patient Care	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Pt became septic and confused. Pt made verbal threats before grabbing my R) wrist & digging nails in. [redacted]
	/2012 1:40	Female	Registered Nurse	attending to confused and agitated patient	Nil injury	Physical Violence	Confused patient hit me in the neck/jaw Pt became physically aggressive [redacted] when assisted back to bed. Pt in [redacted] got up + intervened. Both patients started fighting & I was pushed over on to ground on [redacted] foot and having pt [redacted] fall onto myself. [redacted] - spoke with NUM [redacted] reports ongoing ABM Inservices, nil ongoing issue.
	/2012 1:30	Female	Enrolled Nurse	Patient assaulted staff member whilst staff member performing patient care	Contusion / bruising	Physical Violence	
	/2012 7:40	Female	Registered Nurse	General nursing cares being attended patient known to have behavioural issues and was in behaviour observation chart. Patient punched nurse x 2 (once arm and side of chest). No first aid at time, offered to visit [redacted] declined at present	Musculoskeletal disease	Perpetrator - Patient	Patient restless. Aggressive towards me (punching me x 2). When patient high falls risk, tried to climb out of bed, told [redacted] no to that as [redacted] will fall on the floor. Patient refused to do so. Punched me on my (R) side chest. [redacted] - Patient assault Was trying to give patient [redacted] A medication, to de-escalate [redacted] aggression and [redacted] threw a [redacted] into my face and chest. [redacted] - Patient assault
	/2012 16:00	Male	Clinical Nurse	Staff member trying to administer medication	Burn	Perpetrator - Patient	PICU MH patient dropped off to recovery at door by Security. Security left without Security in recovery despite high aggression risk and patient became aggressive and hit.
	/2012 9:15	Female	Registered Nurse	nurse special	Nil injury	Physical Violence	Nursing staff instructing patient to stop touching [redacted] co-patient. Patient then attempted to remove staff member's fob- watch Officers [redacted] and [redacted] had [redacted] in arm bar and wrist locks whilst entering EDMH, body pressure was lost allowing patient to knee strike FSSO [redacted] in the right thigh. Once through the door full body pressure was re-applied and approved ABM technique used to restrain patient.
	/2012 13:00	Male	Enrolled Nurse	patient care	Nil injury	Physical Violence	
	/2012 16:25	Male	Fire, Safety & Security Officer	Assisting with Mental Health Patient	Contusion / bruising Traumatic	Physical Violence	
	/2012 8:20	Female	Registered Nurse	patient care	Joint/Ligament and Muscle/Tendon Injury Traumatic	Manual handling patient	Patient agitated and bent my right thumb backwards and scratched my right forearm with [redacted] long fingernails.
	/2012 9:20	Female	Assistant in Nursing	General duties.	Joint/Ligament and Muscle/Tendon Injury Nervous System and Sense Organ Diseases	Perpetrator - Patient	Patient woke up, I intend to assist [redacted] kicked my left thigh, I move away, [redacted] got up & chase me out of the room, grab my right arm and twisted it. I call for help. Verbal abuse received by patient [redacted] Swearing and extremely verbally abusive to myself and RN [redacted] - verbal violence patient
	/2012 11:10	Female	Registered Nurse	staff member was providing bedside education to another staff from [redacted]	Diseases	Verbal Violence	
	/2012 22:00	Female	Clinical Nurse	Non clinical task - entering patient bay (shaked environment)	Nil injury	Physical Violence	Patient came out from behind certain shouting and attempting to grab my neck
	/2012 13:00	Female	Enrolled Nurse	General nursing duties	Nil injury	Perpetrator - Patient	Patient slapped me across the face. [redacted] patient becoming agitated. [redacted] - patient assault
	/2012 15:00	Male	Enrolled Nurse	Drug administration - Nursing duties	Wounds, Lacerations, Amputations and Internal Organ Damage Traumatic	Physical Violence	punched by patient at nose/face
	/2012 20:00	Male	Clinical Nurse	Nursing duties	Joint/Ligament and Muscle/Tendon Injury Traumatic	Physical Violence	Patient attempted to assault me and I twisted my knee.
	/2012 20:10	Male	Operational Officer	responding to aggressive patient	Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Applying knee strikes to aggressive [redacted] patient. Patient moved [redacted] leg position causing our knees to come in contact. [redacted] of patient in [redacted] was verbally aggressive and accusatory towards myself and Team Leader. [redacted] firstly in [redacted] and then again in corridor
	/2012 9:15	Female	Registered Nurse	Patient Care	Mental Illness/Stress	Verbal Violence	

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Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2012 9:15	Female	Clinical Nurse	Patient care to other patients	Mental Illness/Stress	Verbal Violence	[redacted] of patient in [redacted] was verbally aggressive and accusatory towards myself and another RN [redacted] first in [redacted] and then again in corridor
	/2012 11:15	Female	Clinical Nurse	nursing care	Nil injury	Verbal Violence	patient load and aggressive towards nurse
	/2012 14:30	Female	Clinical Nurse	[redacted] nursing cares - Patient unhappy with [redacted] waiting time.			Patient approached nursing staff and was verbally abuse having to wait for [redacted]
	/2012 10:45	Female	Clinical Nurse	general duties	Nil injury	Verbal Violence	Verbal violence from patient
	/2012 12:00	Female	Fire, Safety & Security Officer	Assisting nursing staff to put patient into seclusion room.	Nil injury	Perpetrator - Patient	Patient returned to the ward intoxicated.
	/2012 15:30	Male		Task with aggressive patient	Nil injury	Physical Violence	Patient became very aggressive and violent towards me and fellow officer kicking me in left leg and mid section
	/2012 15:30	Male		Dealing with aggressive PT	Nil injury	Physical Violence	[redacted] PT extremely violent was being transfered when [redacted] spat on a number of occasions at security staff and kicked myself in the chest
	/2012 0:30	Female	Assistant in Nursing	nursing duties	Nil injury	Physical Violence	Patient aggressive confused. Patient tried to punch and kick my chest.
	/2012 10:00	Female	[redacted]	Treatment delivery	Nil injury	Verbal Violence	Verbal aggression from the patient directed to myself and other staff.
	/2012 16:30	Female	Registered Nurse	Staff member attending to pt care - doing [redacted] Pt agitated and pushed staff member in chest.	Nil injury	Physical Violence	Attempted to do [redacted] as patient was trying to [redacted] and had not [redacted] at all. Patient suddenly became agitated and pushed me really hard in the chest. [redacted]
	/2012 18:30	Female	Fire, Safety & Security Officer	[redacted] security officer in Mental Health Unit.	Contusion / bruising	Perpetrator - Patient	Pt [redacted] kinghit [redacted] at from behind. Assault was unprovoked and unexpected.
	/2012 0:05	Female	Registered Nurse	While attempting to take a patients temperature the patient became aggressive and grabbed the right hand and bent the R thumb backward [redacted]	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	While attempting to take a patients temperature the patient became aggressive and grabbed the right hand and bent the R thumb backward [redacted]
	/2012 2:15	Female	Clinical Nurse	Patient Care	Mental Illness/Stress	Perpetrator - Patient	Patient requested [redacted] proceeded to take out contents. Staff member called for my assistance. Patient became verbally abusive, loud and offensive calling [redacted] "Black fucking bitch" etc.
	/2012 2:15	Female	Enrolled Nurse	Patient Care	Mental Illness/Stress	Verbal Violence	Patient requested a [redacted] proceeded to take out contents. I call A/CN to help. Patient verbally abusive to me by calling offensive names "Black fucking bitch" etc. [redacted] verbal assault by patient
	/2012 2:15	Female	Clinical Nurse	Patient Care	Mental Illness/Stress	Verbal Violence	Pt request [redacted] proceeded to take out contents. Staff member called for my assistance. PT became verbally abusive. Calling [redacted] "Black fucking bitch" etc
	/2012 2:15	Female	Enrolled Nurse	Patient Care	Mental Illness/Stress	Verbal Violence	PT request a [redacted] proceeded to take over contents. i got a call for help, PT verbally abusive to me by calling me offensive names "Black fucking Bitch" etc
	/2012 8:00	Female	Registered Nurse	Staff member taking pt's observation. Pt had head injury.	Nil injury	Physical Violence	While trying to perform patients [redacted] obs. I had told the patient I needed to monitor [redacted] pulse and [redacted] - just after putting the sats probe on ear pt punched me in the jaw. [redacted]
	/2012 9:00	Female	Nurse Unit Manager	Talking to [redacted] (patients [redacted]) to try to address the situation	Stress	Perpetrator - Visitor	[redacted] of patient) was pointing in my face and swearing at me after [redacted] had wrong meal tray placed in front of [redacted] Was very threatening and intimidating. [redacted] - Patient visitor verbal violence
	/2012 9:00	Female	Nurse Unit Manager	talking to [redacted] to try to address the situation	Mental Illness/Stress	Verbal Violence	[redacted] of patient) was pointing in my face and swearing at me after [redacted] had wrong meal tray placed in front of [redacted] was very threatening and intimidating. [redacted]
	/2012 10:35	Female	Assistant in Nursing	Staff member was directing patient to chair	Nil injury	Physical Violence	Directing patient to chair, patient punched staff in stomach
	/2012 21:30	Male	Registered Nurse	Patient care	Nil injury	Physical Violence	Sudden, directed punch towards face

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Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
[redacted]	[redacted] /2012 0:15	Female	Registered Nurse	patient care	Mental Illness/Stress	Perpetrator - Patient	After attending to patient cares, patient spat to my left side. When confronted by CN [redacted] patient denied this stating that [redacted] would "wait around the corner one day and get her for lying about [redacted]" [redacted] - Patient verbal violence
[redacted]	[redacted] /2012 0:15	Female	Registered Nurse	Patient Care	Mental Illness/Stress	Physical Violence	After attending to pt cares ot spat to my left side. when confrunted by CN [redacted] pt denied this stating that [redacted] woud "wait around the corner pne day and get her" for lying about [redacted]
[redacted]	[redacted] /2012 8:45	Female	Registered Nurse	Nil listed	Wounds, Lacerations, Amputations and Internal Organ Damage	Verbal Violence	Occupational Violence by a [redacted] of an inpatient who was [redacted] year old with [redacted] condition. Consumer made threats that if [redacted] was 100% [redacted] would smach my fucking face in, [redacted] followed this with "you dont know what im capable of on the outside"
[redacted]	[redacted] /2012 11:40	Male	Clinical Nurse	Attending to patient care	Mental Illness/Stress	Verbal Violence	
[redacted]	[redacted] /2012 15:30	Female	Registered Nurse	Staff member attempting to attend to basic cares. Pt became aggressive trying to hit staff member.	Nil injury	Physical Violence	Pt aggresive ++ broke out of restraints, was punching and hitting staff and doctor who were assisting cares. Kicking staff - yelling and spitting. Pt re- restrained and left alone to settle. [redacted]
[redacted]	[redacted] /2012 15:45	Female	Registered Nurse	Restraint of Patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient violent towards N/Staff - attempted to assault N/Staff physically restrained.
[redacted]	[redacted] /2012 15:45	Male	Assistant in Nursing	Restraint of PT	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Violent PT assultive of nurising staff required restraint
[redacted]	[redacted] /2012 17:30	Female	Assistant in Nursing	Re-directing patient back into [redacted] bed.	Nil injury	Physical Violence	Patient punched me in the stomach
[redacted]	[redacted] /2012 13:00	Male	Assistant in Nursing	Nursing Care	Nil injury	Physical Violence	PT attempted to bit N/Staff RN [redacted]
[redacted]	[redacted] /2012 16:00	Male	Assistant in Nursing	General patient care	Nil injury	Physical Violence	Confused patient stepped out of bathroom and attacked unexpectedly
[redacted]	[redacted] /2012 10:15	Female	Registered Nurse	Patient care - this was an unprovoked attack on a nurse Giving patient evening medication, patient threw medications and chased the nurse.	Nil injury	Violence	Patient felt nurse not giving [redacted] attention
[redacted]	[redacted] /2012 18:50	Male	Enrolled Nurse		Nil injury	Violence	Patient threw medication across the floor and threw punches at the nurse.
[redacted]	[redacted] /2012 20:45	Female	Clinical Nurse	General Patient Care	Nil injury	Violence	Patient struck myself in the jaw
[redacted]	[redacted] /2012 22:45	Female	Registered Nurse	Patient was in [redacted] became upset with nurse for calling a [redacted]	Mental Illness/Stress	Violence	Verbal abuse constantly and threats of physical abuse
[redacted]	[redacted] /2012 0:05	Female	Clinical Nurse	During turn patient verbally aggressive.	Mental Illness/Stress	Perpetrator - Patient	Verbal abuse and physical aggression with objects thorwn at me. verbal abuse and physical aggression with objects thrown at me.
[redacted]	[redacted] /2012 0:05	Female	Clinical Nurse	during turn pt turned verbally aggressive	Nil injury	Patient in care	[redacted] went to pick patient shoe up from floor. Patient hit me on head whilst medical officer informing patient needed more [redacted] Patient upset about having more [redacted] - lashed out as I was standing up. [redacted] -
[redacted]	[redacted] /2012 9:30	Male	Operational Officer	picking patients shoes up	Nil injury	Perpetrator - Patient	Verbal abuse
[redacted]	[redacted] /2012 18:30	Female	Registered Nurse	Staff member assisting patient to stand. Pt has dementia + was [redacted]	Nil injury	Physical Violence	Pt trying to climb out of bed. pt [redacted] had fall 30/60 prior. Attempting to assist pt to safely stand .Pt pushed myself in abdomen.
[redacted]	[redacted] /2012 14:00	Female		Attempting to stop a [redacted] pt from going down the elavator.	Muscle Injury	Perpetrator - Patient	Pt [redacted] acute psychotic episode. Tried to escape. Needed to stop pt from escaping for [redacted] own safety.

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2012 0:00	Female	Registered Nurse	Getting [redacted] as patient has been [redacted] in the bathroom	Nil injury	Physical Violence	Pt slapped my hand when trying to reach for [redacted] Patient stated" the pain relief isn't working! Ward cover Dr [redacted] notified reviewed patient after review patients [redacted] became verbally aggressive towards staff.
	/2012 10:00	Female	Registered Nurse	General nursing duties	Stress	Perpetrator - Patient	Assisting patient with T/F to QAS stretcher and patient punched staff in the mouth.
	/2012 12:10	Male	Registered Nurse	General duties	Nil injury	Perpetrator - Patient	Patient attempted to scratch, slap and punch at me when near the bedside. Patient later threw [redacted] equipment at me, but I managed to deflect items. [redacted] - Patient assault
	/2012 2:00	Female	Enrolled Nurse	assisting with patient care.			Verbal abuse by patient towards myself and other staff. Physical assault by patient on myself and another staff member. [redacted] - Patient verbal and physical assault
	/2012 2:00	Female	Clinical Nurse	staff member assisting patient to reposition patient			
	/2012 7:58	Male	Fire, Safety & Security Officer	Restraining and returning a patient [redacted] to the seclusion room, [redacted] recieved a kick to left upper arm and abrasion to left forearm	Wounds, Lacerations, Amputations and Internal Organ Damage	Indoor environment	Pt lashed out at staff refusing to return to [redacted] room
	/2012 8:50	Female	Clinical Nurse	[redacted]	Nil injury	Perpetrator - Patient	Pt became irrate because staff wouldn't make [redacted] toast. Situation escalated with lots of swearing then security called and pt removed [redacted] own needle. Pt had to be removed from treatment room.
	/2012 8:50	Male	Fire, Safety & Security Officer	Assisting medical staff trying to calm down aggressive patient on [redacted]	Nil injury	Blood/Body Fluid Exposure	Patient flicked blood at staff
	/2012 16:00	Male	Fire, Safety & Security Officer	Patient restraint	Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Restraining patient and knee landed on floor, twisted. FOR WORKCOVER PROCESS ONLY
	/2012 14:00	Female	Clinical Nurse	Patient care of aggitated person	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Patient dug finger nails into soft tissue and drew blood.
	/2012 15:40	Female	Registered Nurse	Patient sitting in bed and nurse delivering care talking to patient. Patient was confused and lashed out.	Nil injury	Physical Violence	Patient hit [redacted] across right side of face unexpectedly.
	/2012 17:15	Female	Enrolled Nurse	Nursing staff attempting to administer [redacted]	Nil injury	Physical Violence	I went to pt to give [redacted] pt asked to self adminster, gave syringe to the pt, [redacted] took the cap off and in a forceful manner jerked the syringe towards myself. [redacted] - Patient physical violence
	/2012 22:20	Female	Clinical Nurse	Direct patient care, I/staff try to put [redacted] for patient when [redacted] desateration	Nil injury	Physical Violence	Attempting to place [redacted] onto patient and pt shine me on R) side of face with [redacted] hand. [redacted]
	/2012 23:30	Male		Standing by [redacted] PT and apttemted to abscond	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient attempting to abscond pushed me on trolley into my right knee
	/2012 1:00	Female	Registered Nurse	Nursing staff try to reorientate patient back to [redacted] own room	Nil injury	Physical Violence	Was follwing dementia pt, trying to redirect [redacted] when [redacted] turned + grabbed my lanyard off and punched the right side of my jaw causing a scratch. [redacted] - Physical assault
	/2012 1:00	Male	Fire, Safety & Security Officer	Patient did not comply with direction to move to next room . threatened officers by shaping up to them .	Nil injury	Physical Violence	Patient did not comply with direction to move to next room . threatened officers by shaping up to them . Restraint placed on [redacted] but legs were free to kick out
	/2012 14:30	Female	Registered Nurse	General patient care	Nil injury	Physical Violence	Aggressive patient both verbally and physical towards nursing staff and patient
	/2012 19:00	Female	Enrolled Nurse	Patient care - Medication round	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Occurred when attempting to redirect patient from another patients draws.

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2012 19:45	Female	Clinical Nurse	General use of unit area - Staff general obs & monitoring of unit	Nil injury Traumatic	Verbal Violence	Consumer with long standing psychiatric condition. Agressive, threatening, intimidating outburst. Overturned bed, threatening to throw property
	/2012 20:30	Male	Registered Nurse	Patient care	Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Patient attempted to climb out of bed and while holding [redacted] hand [redacted] wrenched left arm
	/2012 23:00	Female	Registered Nurse	Patient care	Nil injury Traumatic	Physical Violence	Patient aggressive with staff
	/2013 0:40	Male	Fire, Safety & Security Officer	Patient got aggressive and was put in restraint	Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Patient got aggressive and was put in restraint.
	/2013 6:55	Female	Registered Nurse	Extubating patient when patient became agitated and pitched staff member	Nil injury	Physical Violence	Pt become aggressive nurse got punched extobating pt as per doctor. Pt did not want to get extubated. [redacted] Patient Physical violence
	/2013 16:00	Female	Registered Nurse	aggressive/dement ed pt on ward was being specialised	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Pt was aggitated & was ordered Im [redacted] whicha/w security, pt tried to absond & entered room [redacted] & was trying to get to pt & visitor. I stood between pt & pt in [redacted] pt was pushing + pulling at me + bent my finger back trying to get to pt in [redacted]
	/2013 16:00	Male	Clinical Nurse	Negotiating with patient regarding personal/communit y safety.	Mental Illness/Stress	Verbal Violence	Abused by patient. (verbal, non Physical). Patient unhappy because not allowed to drive following seizure. Took it out personally against me. [redacted]
	/2013 20:30	Female	Enrolled Nurse	Patient care	Nil injury	Perpetrator - Patient	Patient pushed open door to bedroom and slammed door into nurses chair. Then tried to leave ward. Patient also charged at RN [redacted] ans topped as soon as a male was in situation.
	/2013 8:00	Female	Enrolled Nurse	Staff member [redacted] was hit with a [redacted] by patient	Nil injury Traumatic	Perpetrator - Patient	Pt threw bedside items & pushed bedside tabl into corner nursing staff, [redacted] thrown
	/2013 17:00	Male	Clinical Nurse	Attending to patient care	Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Patient threw a [redacted] on me. Struggle with patient whilst they were attempting to stab me.
	/2013 20:00	Female	Registered Nurse	Supervising patient behaviour	Nervous System and Sense Organ Diseases	Physical Violence	Incident 2. Threatened life spat at nurses
	/2013 19:10	Male	Enrolled Nurse	Patient care	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Patient attempt to leave ward, Grabbed my hand and twisted finger upward
	/2013 23:15	Male	Enrolled Nurse	Patient care	Nil injury	Perpetrator - Patient	Assaulted by patient by direct blows
	/2013 9:30	Female	Assistant in Nursing	Aggressive patient absconding staff supervising	Nil injury	Physical Violence	Patient spun around and ran off striking me. Damage sustained to AIN's [redacted] - No physical injury to AIN.
	/2013 10:00	Male	Clinical Nurse	normal duties	Nil injury	Physical Violence	Enforcing [redacted] policy. Client throwing fists and encouraged by co- patient.
	/2013 12:45	Female	Registered Nurse	normal duties	Nil injury	Physical Violence	Female staff member was kicked in the pelvic by a patient during a physical restraint. Patient locked self in pan room, two staff asked patient to leave. Patient took paper towel and [redacted] and attempted to [redacted] Patient physically restrained.
	/2013 12:45	Male	Registered Nurse	Attending to normal duty	Nil injury	Physical Violence	Patient barricaded self in utility room and attempted to turn paper towel. Patient then head- butted staff when staff tried to intervene.
	/2013 18:00	Male	Enrolled Nurse	Patient care	Nil injury	Physical Violence	Elbow int sternum
	/2013 19:30	Male	Enrolled Nurse	Patient care	Nil injury	Physical Violence	Patient attempted to punch me - requiring security
	/2013 17:00	Female	Registered Nurse	General Nursing duties	Mental Illness/Stress	Perpetrator - Patient	Visitor verbally abusing nursing staff over blinds and curtains. Verbal Abuse. [redacted]

RTI RELEASE

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	/2013 11:30	Female		Nil	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Staff member setting limits on patient presence of security PT reached past security member and hit staff member in face
	/2013 16:30	Female	Fire, Safety & Security Officer	Answering call for assistance from Medical room	Ear/Eye/Nose Injury	Physical Violence	locked in bathroom, opened the door had poo covered PJ's tried to put into my face. Patient kept throwing punches until I managed to hold
	/2013 16:30	Male	Fire, Safety & Security Officer	Answering call for assistance from Medical staff	Ear/Eye/Nose Injury	Perpetrator - Patient	Patient spat medication onto my face and into my left eye
	/2013 21:00	Male	Clinical Nurse	Patient care	Nil injury	Physical Violence	Patient absconded assaulted staff vandalism and flooding of room.
	/2013 21:10	Female	Student Nurse	placed medication into Patients mouth & Pt bit thumb	Contusion / bruising	Patient in care	Pt aggressive - attempting to give oral means as med offered. Pt bit thumb
	/2013 14:45	Male	Fire, Safety & Security Officer	Assisting in dealing with violent patient	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Patient being escorted side kicked my leg
	/2013 13:00	Female	Clinical Nurse	General nursing duties. Patient became verbally aggressive patient with head injury. No injury to staff or visitors.	Mental Illness/Stress	Perpetrator - Patient	Patient threatened staff, patients with a metal knife and fork, he then threw the knife and it hit patients on leg. - Physical Violence patient
	/2013 15:00	Female	Operational Officer	cleaning	Nil injury	Physical Violence	Went to close toilet door after cleaning and was shoved against door and grabbed by sleeve until nursing staff intervened
	/2013 4:15	Female	Assistant in Nursing	Patient Care	Nil injury	Physical Violence	Patient punched me in the chest (right side) while I was transferring patient's feet onto the bed.
	/2013 17:00	Female	Registered Nurse	assisting staff member attending to patient	Mental Illness/Stress	Perpetrator - Patient	verbal abuse by patient - detailed report attached in WIR
	/2013 17:00	Female	Registered Nurse	assisting staff member attend to pt	Mental Illness/Stress	Verbal Violence	Verbal violence
	/2013 17:00	Female	Registered Nurse	x 2 staff as per behaviour plan in was cover while giving Medication	Stress	Physical Violence	Pt was verbally abusive calling nursing staff a Fing Mole etc. Pt through a at RN Further information can be viewed with Incident form.
	/2013 17:30	Female	Assistant in Nursing	setting up patient in bed in preparation for dinner	Nil injury	Perpetrator - Patient	I was setting a patient up for dinner, grabbed my genital area and then asked me to touch
	/2013 11:10	Male	Operational Officer	was emptying rubbish in	Nil injury	Verbal Violence	Patient in accused myself or stealing \$50 from wallet. Saw me coming from room removing yellow bag.
	/2013 11:45	Female	Clinical Nurse	Patient observation and care	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Punched in the mouth unexpectedly
	/2013 11:45	Female	Assistant in Nursing	Patient Care	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Pulled hair, scratched side of neck, kicked self
	/2013 20:00	Female	Registered Nurse	outside of room. Went to assist unsure that sheets not	Mental Illness/Stress	Perpetrator - Patient	Could in Inspected bed without patients permission, 2x removed. Patient then called me a fucking cunt, threw yoghurt at us and called us fucking sluts.
	/2013 21:27	Male	Fire, Safety & Security Officer	Patient was being transported by and had a psychotic episode. - Assault by patient	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Patient was being transported by and had a psychotic episode. - Assault by patient
				MHU	Nil injury	Perpetrator - Patient	PLEASE REFER TO ATTACHED STATEMENT - saved in document register

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2013 11:00	Female	Registered Nurse	Patient care	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient tried to slap the nurse
	/2013 11:00	Male	Assistant in Nursing	Patient Care Patient proceeded to be abusive. Kicked staff member on hip, grabbed hand, twisted fingers and spat on staff member.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	The patient became physically abusive Patient proceeded to be abusive. Kicked staff member on hip, grabbed hand, twisted fingers and spat on staff member. [redacted] -
	/2013 11:15	Male	Registered Nurse	[redacted] - Verbal Violence Patient Patient became abusive and spat on staff member and used threatening statements "I'll get you" & "I'll kick ya!" [redacted] -	Nil injury	Physical Violence	Verbal Violence Patient Patient became abusive and spat on staff member and used threatening statements "I'll get you" & "I'll kick ya!" [redacted] - Verbal Violence Patient
	/2013 11:15	Female	Enrolled Nurse	Verbal Violence Patient Staff member went to move patient head off bed with consent from patient. Patient without warning grabbed staff members arm and dug finger nails in. [redacted] - Patient assault -	Nil injury	Perpetrator - Patient	Management action noted Staff member went to move patient head off bed with consent from patient. Patient without warning grabbed staff members arm and dug finger nails in. [redacted] - Patient assault - Management action noted
	/2013 13:00	Male	Clinical Nurse	Management action noted	Contusion / bruising	Perpetrator - Patient	Physical Violence Patient being helped to sit up using electrical bed. Patient grabbed staff's right arms, leaving marks.
	/2013 13:00	Female	Registered Nurse	Sitting patient up for dinner with electrical bed Patient was unhappy with food on menu. Patient then became verbally aggressive yelling expletives and walked away pushing over observation equipment. [redacted] - Assault by patient.	Nil injury	Physical Violence	Patient was unhappy with food on menu. Patient then became verbally aggressive yelling expletives and walked away pushing over observation equipment. [redacted] - Assault by patient. Physical and verbal
	/2013 18:15	Female	Registered Nurse	Physical and verbal	Nil injury	Perpetrator - Patient	Physical and verbal Patient increasingly agitated escalating behaviour, punched, pushed, throughed [redacted] on staff. Patient chemically restrained (Sedated), assist of security
	/2013 4:00	Male	Registered Nurse	Trying to reorientate / de-escalate confused patient	Nil injury	Physical Violence	Patient denied [redacted] had [redacted] despite it not being in bag. Patient laying in dirty bed, told patient we were changing sheets to search for [redacted] + 2 x [redacted] found. Patient yelled at us Fucking Cunt, slag dog whilst trying to hit out at staff and attempting to throw things.
	/2013 21:15	Female	Registered Nurse	Assisting other staff to change sheets	Mental Illness/Stress	Perpetrator - Patient	
	/2013 21:15	Male	Registered Nurse	Patient care, staff assisting with sheet change As we were changing bed linen to check for [redacted] and [redacted] patient called me a fucking slut, fucking cunt, fucking slag whilst trying pinch and hit me and threatened me saying I had better watch my back. Patient also tried to throw objects at me. [redacted] - Debrief from staff member.	Wounds, Lacerations, Amputations and Internal Organ Damage	Manual handling patient	Patient scratched my middle finger L hand. [redacted] - patient assault - blood/fluid exposure protocol completed As we were changing bed linen to check for [redacted] and [redacted] patient called me a fucking slut, fucking cunt, fucking slag whilst trying pinch and hit me and threatened me saying I had better watch my back. Patient also tried to throw objects at me. [redacted] - Debrief from staff member.
	/2013 21:15	Female	Registered Nurse	objects at me. [redacted] - Debrief from staff member.	Nil injury	Perpetrator - Patient	
	/2013 21:15	Male	Registered Nurse	Pt care staff assisting with sheet change	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	PT scratched my middle finger left hand [redacted] - Blood/Body Fluid protocol commenced
	/2013 21:15	Female	Registered Nurse	assisting other staff in changing sheets.	Mental Illness/Stress	Physical Violence	As we were changing bed linen to check for [redacted] and [redacted] pt called me a fucking slut, fucking cunt, fucking slag, whilst trying to pinch and hit me and threatened me saying i had better watch my back. pt also tried to throw objects at us.
	/2013 17:20	Female	Registered Nurse	Patient informed that [redacted] had been cancelled from emergency board. Patient became irritated and started swearing. [redacted] - Verbal Assault	Nil injury	Perpetrator - Patient	Patient informed that [redacted] had been cancelled from emergency board. Patient became irritated and started swearing. [redacted] - Verbal Assault

RTI RELEASE

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2013 20:00	Male	Registered Nurse	Restraining violent PT, Preventing further staff or other PT assault	Nil injury Traumatic	Perpetrator - Patient	Aggressive Patient physically kicked my leg several times. Restraining patient from swinging punches at nurses
	/2013 20:00	Female	Registered Nurse	Restraining unsettled patient, assisting back to bed, PT disruptive/threatening other PT.	Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Aggressive patient physically squeezed wrists. Unable to break free of patients grip. Security needed to release patients grip. Threatened with violence by patient. PSOs were already present to deal with this patient when [redacted] arrived.
	/2013 23:00	Male	Carpenter	walking to site in hospital to [redacted]	Nil injury Traumatic	Verbal Violence	
	/2013 1:40	Male	Fire, Safety & Security Officer	Assisting medical staff to change clothing of [redacted] patient	Joint/Ligament and Muscle/Tendon Injury	Manual handling patient	Patient punched me on my L shoulder area Pt combative/agitated and slightly confused, attempting to exit bed with [redacted] & monitoring cables attempting to protect lines and prevent pt fall - strained upper & lower back and Left shoulder
	/2013 11:00	Female	Registered Nurse	Patient care	Traumatic Joint/Ligament and Muscle/Tendon Injury	Manual handling patient	Patient stated frustrated and felt like hitting allocated Nurse's approaching different staff requirest [redacted]
	/2013 16:10	Female	Registered Nurse	not stated on IRF	Nil injury	Verbal Violence	
	/2013 21:15	Male	Operational Officer	Transfer of patient from ED to [redacted]	Wounds, Lacerations, Amputations and Internal Organ Damage Traumatic	Physical Violence	Patient assaulted officer during transfer from ED to [redacted] Patient tooa swing at officer and punched him in the left lower rib with [redacted] knuckle. racially abusive. [redacted] - Physical Violence
	/2013 23:40	Female	Registered Nurse	Patient are to aggressive patient	Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Pt hit me on back of neck, Trying to hold pt down as [redacted] was trying to pull out ivc and get out of bed.
	/2013 23:55	Male	Operational Officer	Restraining an aggressive patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Restraining aggressive [redacted] in psychotic state in nurses station of PEC (Psychiatric Emergency Centre)
	/2013 23:55	Male		Restaining a aggressive PT	Wound Traumatic	Physical Violence	While restraining a aggressive [redacted] patient and esourting patient into seclusion (scratched r index finger)
	/2013 16:05	Male	Fire, Safety & Security Officer	Security officer escorting MHU patient to ATM when patient ran off. Patient was a [redacted] patient	Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Patient tried to flee while on AITO order
	/2013 8:30	Female	Registered Nurse	Ptient Care	Nil injury Traumatic	Physical Violence	Pt swag leg out over bedside and hit my left back of shoulder. Was doing Pt BSL which pt had consented to. Had completed, Placed gauze over site. Took my L) hand second and third fingers and squeezed so hard i was unable to remove fingers.
	/2013 9:20	Female	Registered Nurse	Dirrect patient care	Joint/Ligament and Muscle/Tendon Injury	Physical Violence	
	/2013 14:30	Female	Assistant in Nursing	staff member was preforming patient care	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient attack (AIN) on the forearm (Both) scratched [redacted] - Patient assault
	/2013 0:10	Male	Fire, Safety & Security Officer	Security officer was assisting in restraint of patient	Musculoskeletal and connective tissue diseases	Physical Violence	Assisting [redacted] and in restraining a patient who was violently lashing out at clinical staff who were trying to treat [redacted] when was kicked
	/2013 1:00	Male	Fire, Safety & Security Officer	Patient attempted to leave hospital. Security returned patient to bed where patient became abusive which led to security using restraint measures. Please see attached report. [redacted] - Patient Alleged Assault	Mental Illness/Stress	Perpetrator - Patient	Patient attempted to leave hospital. Security returned patient to bed where patient became abusive which led to security using restraint measures. Please see attached report. [redacted] - Patient Alleged Assault
	/2013 7:15	Male		General Duties	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	PT Lashed out while attempting to kick and PT pushed me in the throat

RTI RELEASE

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2013 13:15	Male	Registered Nurse	transferring PT from [redacted] nurse escort	Stress	Physical Violence	PT became verbally abusive when asked for ID to myself and admime officer. He swore at myself and [redacted] to transfer from E. D. PT threw [redacted] bag towards me and it landed at my feet.
	/2013 13:15	Female	Administration Officer	Admin officer requestion medicare details from patient	Nil injury	Verbal Violence	Patient was asked by myself for [redacted] medicare card in order to check pt details, pt became verbally abusive when [redacted] leaned forward to get [redacted] bag [redacted] nearly fell out of [redacted] wheel chair.
	/2013 14:30	Female	Registered Nurse	General Duties	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient Physical Violence	Psych PT [redacted] woke up and started to hit [redacted] own head try to climb out of bed bed rails up. RN [redacted] and myself tried to restrain pt whilst calling for security with PT fighting PT punched me in the L breast taking [redacted] from patient and patient punched staff in face [redacted]
	/2013 7:50	Female	Clinical Nurse	direct patient care [redacted] was in the [redacted] role in the [redacted] Incident file not attached.	Nil injury	Nil injury	
	/2013 8:45	Female	Clinical Nurse		Nil injury	Verbal Violence	Verbal abuse
	/2013 12:00	Male	Registered Nurse	not stated	Nil injury	Physical Violence	Discussiong patient's mental state when patient unexpectedly lashed out at nursing staff
	/2013 15:00	Female	Assistant in Nursing	staff washing hands prior to entering room	Wounds, Lacerations, Amputations and Internal Organ Damage	Manual handling patient	patient scratched skin whilst i was washing my hands at the sink [redacted] - patient assault
	/2013 16:00	Female		Routine diagnostic procdure	Nil injury	Physical Violence	Patient who was mentally impaired became aggressive physically grabbing both my forearm I was'nt hurt in any way The patient just trying to touch us and pull us close to [redacted]
	/2013 18:30	Male	Clinical Nurse	normal duties	Nil injury	Verbal Violence	Informed client to remain on [redacted] due to allegedly intimidating other hospital patient. Verbal abuse from client.
	/2013 18:45	Male	Assistant in Nursing	General Nursing Duties	Other Injuries	Adults - patients and residents in care	Aggression from confused PT
	/2013 7:45	Male		Nil	Nil injury	Physical Violence	PT came to the door when I'm entering and hit me in the face I was talking to the PT about [redacted] daily schedule [redacted] was interative and happy unexpectly the PT snapped became aggitated and verbally aggressive and punched me in the shoulder several time. I backed away ASAP
	/2013 10:45	Female	Speech Pathologist	Talking to me patient non threatening way	Nil injury	Physical Violence	
	/2013 20:05	Male	Fire, Safety & Security Officer	Assisting medical staff with sedation of patient	Nil injury Traumatic	Perpetrator - Patient	Patient became very aggressive and attempted to trick out at all [redacted]
	/2013 20:15	Female		Restrant absconding a pt	Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Patient ran off ward as security entered to support [redacted] security stopped PT and needed assistance returning [redacted] to [redacted] room Patient ejected from [redacted] picked up [redacted] and threatened Officer [redacted] with it. Patient restrained and [redacted] seized from [redacted]
	/2013 1:45	Male	Fire, Safety & Security Officer	Security escort of patient off premisis by request of clinical staff	Nil injury	Physical Violence	Detained and handed to the [redacted]
	/2013 9:35	Female	Enrolled Nurse	Dressing change	Contusion / bruising	Physical Violence	Patient lashed out and struck [redacted] on the arm. patient walked to toilet , inspite of staff asking for minute, pt was verbally aggressive blamming the staff doing nothing for [redacted] letting [redacted] starve [redacted]
	/2013 14:50	Female	Registered Nurse	general nursing duties	Mental Illness/Stress	Verbal Violence	
	/2013 15:50	Female	Registered Nurse	GENERAL DUTIES	Nil injury	Perpetrator - Patient	Pt trying to hit staff with [redacted], verbally abusive
	/2013 20:10	Female	Registered Nurse	patient care	Nil injury	Physical Violence	Patient hit RN. Routine obs being taken, patient struck me with intention and force to L side of jaw.

RTI Release

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2013 7:30	Female	Clinical Nurse	Taking patients blood	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Pt hit me in the chest and scratched my arm
	/2013 8:30	Male	Enrolled Nurse	Nil listed	Nil injury	Physical Violence	Nursing staff attending to patients ADLS when patient struck out with a clenched fist.
	/2013 10:10	Female	Assistant in Nursing	Nil listed	Nil injury	Physical Violence	Patient punched me on right cheekbone
	/2013 10:20	Female		After [redacted] PT escorted back to the ward	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	PT waking up in the recovery room from [redacted] sat up in bed then [redacted] arms around striking out with both arms. Due to [redacted] confusion PT slapped nurse on face and scratched arm
	/2013 16:45	Female	Registered Nurse	Walking past room and smelt smoke - attended room with RN [redacted]	Stress	Physical Violence	Nothing was unexpected. Smelt smoke when passing pt's room. Went in to check, told him we going to search. When touch pillow pt attempted to lash out. Then started to swear & called me a fucking black cunt & fucking black cow.
	/2013 3:00	Female	Enrolled Nurse	PT Care	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Staff assist with PT and PT lashed out at staff very physical aggression
	/2013 22:50	Male		Attending to patient HDU/Pt assaulted staff	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient punched me in the face and persisted in assaulting causing scratches and injury to the face and neck - blood drawn
	/2013 8:05	Female	Registered Nurse	Transferring client from corridor in unit to seclusion room. [redacted] is ABM trained	Fractures	Physical Violence	Client [redacted] being walked to Seclusion area, grabbed arm and twisted to left causing me to fall forward, landing on left open hand. After getting up, need to sit down and left hand started to swell and throb. Report CN and directed to ED
	/2013 8:00	Male	Medical Officer /Doctor	Ward round	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	At completion of patient assessment at ICU bedside in [redacted] ward round. Patient grabbed my clothing and refused to release grip. I used my right hand to pull myself away. Patient's fingernails scratched my right middle finger, skin penetrated. Small amount blood from wound. No obvious blood from patient.
	/2013 10:00	Male	Clinical Nurse	general duties	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Tendon right shoulder ? pulled muscle during client restraint
	/2013 13:30	Female	Enrolled Nurse	Patient care	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Inpatient forcibly grabbed my arm puncturing skin and scratching arm with fingernails
	/2013 14:00	Male	Administration Officer	Staff member asked patient for payment and they did not want to pay. Patient verbally abused staff member. [redacted] - Patient Verbal Abuse	Mental Illness/Stress	Perpetrator - Patient	Staff member asked patient for payment and they did not want to pay. Patient verbally abused staff member. [redacted] - Patient Verbal Abuse
	/2013 16:00	Female		PT Transfer and restraint	Nil injury	Manual handling patient	Client restrained in bed area for [redacted] on bed behind client holding [redacted] head. Client resisting restraint Need to be restrained in seclusion after this
	/2013 16:00	Female		Restraint of PT	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Patient was very agitated being held before x2 security and x2 nursing staff but struggling and pushing back against myself repeatedly during restraint
	/2013 14:20	Female	Pharmacist	Patient was abusive towards staff member. [redacted] Verbal Violence by Patient	Mental Illness/Stress	Perpetrator - Patient	Patient was abusive towards staff member. [redacted] - Verbal Violence by Patient

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
[redacted]	[redacted]/2013 16:45	Female	Nurse Unit Manager	Verbal aggression by patient. Patient attended for treatment and was verbally aggressive. Security attended. [redacted] - verbal aggression	Nil injury	Perpetrator - Patient	Verbal aggression by patient. Patient attended for treatment and was verbally aggressive. Security attended. [redacted] - verbal aggression
[redacted]	[redacted]/2013 16:40	Male	Enrolled Nurse	De-escalating two consumers who were fighting	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	During a fight between 2 patients in an attempt to separate the patients and stop the fight I sustained an injury to my left knee
[redacted]	[redacted]/2013 17:10	Male	Registered Nurse	general duties	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient attacking nursing staff resulting in a take down. Patient biting, hitting, scratching. Patient violently shoved RN [redacted] in chest.
[redacted]	[redacted]/2013 18:15	Male	Clinical Nurse	Nursing care	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Psychotic, aggressive patient. Inpatient attack on staff members - bitten and scratched required ED ax and mx.
[redacted]	[redacted]/2013 18:30	Male	Fire, Safety & Security Officer	Security officers called to MHU to assist in separating 2 patients who were fighting	Wounds, Lacerations, Amputations and Internal Organ Damage	Blood/Body Fluid Exposure	Radio call from [redacted] requiring assistance at [redacted] on arrival found 2 patients fighting
[redacted]	[redacted]/2013 23:30	Female	Registered Nurse	Patient Care	Diseases of muscle, tendon and related tissue, not elsewhere classified	Physical Violence	Pt woke up unexpectedly and punched me in chest
[redacted]	[redacted]/2013 17:05	Female	Enrolled Nurse	Not completed on form	Traumatic Joint/Ligament and Muscle/Tendon Injury	Blood/Body Fluid Exposure	Pt extremely aggressive hitting out at staff and patients. Skin tear from patients finger nail
[redacted]	[redacted]/2013 11:00	Female	Pharmacy Assistant	Patient was verbally abusive towards staff member. [redacted] - Verbal Violence by Patient	Mental Illness/Stress	Perpetrator - Patient	Patient was verbally abusive towards staff member. [redacted] - Verbal Violence by Patient
[redacted]	[redacted]/2013 8:05	Female	Administration Officer	Patient was verbally abusive towards staff member. [redacted] - Verbal Abuse by Patient	Mental Illness/Stress	Perpetrator - Patient	Patient was verbally abusive towards staff member. [redacted] - Verbal Abuse by Patient
[redacted]	[redacted]/2013 8:15	Female	Administration Officer	Verbal abuse towards staff member by patient. [redacted] - Verbal Abuse by Patient	Mental Illness/Stress	Perpetrator - Patient	Verbal abuse towards staff member by patient. [redacted] - Verbal Abuse by Patient
[redacted]	[redacted]/2013 13:50	Male	Fire, Safety & Security Officer	Protecting medical staff from being assaulted by mental health patient	Traumatic Joint/Ligament and Muscle/Tendon Injury	Manual handling patient	Patient became very upset
[redacted]	[redacted]/2013 9:00	Female	Nurse Unit Manager	Attending to patient needs following cancellation of [redacted]	Nil injury	Verbal Violence	Patient had [redacted] as had drunk milk ice coffee prior to [redacted], Patient verbally abusive in a loud and aggressive manner towards myself
[redacted]	[redacted]/2013 21:00	Female	Fire, Safety & Security Officer	Security Officer was protecting Mental Health staff from being assaulted by patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	[redacted] patient refused to allow staff member into [redacted] from office by stopping door from being scured in attempts to leave [redacted]
[redacted]	[redacted]/2013 10:00	Male	Assistant in Nursing	Staff member was trying to maintain PT safety and prevent equipment damage or prevent pole from fall on the PT or staff member	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	PT behaviour was aggressive and was trying to [redacted] and [redacted] Security Called
[redacted]	[redacted]/2013 11:00	Male	Patient Support Assistant	Cleaning on [redacted] mental health	Nil injury	Physical Violence	Patient verbally and physically aggressive
[redacted]	[redacted]/2013 11:30	Male		Staff member talking to PT re behaviour PT Discharged due to aggression	Mental Illness/Stress	Physical Violence	Client confronted [redacted] due to [redacted] removing [redacted] from room area. Client threatened with physical harm and punching walls
[redacted]	[redacted]/2013 18:00	Female	Registered Nurse	Nursing duties	Nil injury	Physical Violence	Client expressing verbal abuse. Intentionally spat saliva at staff face.

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2013 20:30	Female	Registered Nurse	Staff member was attempting to give PT bottle to pass urine PT suddenly jumped up from the bed very unsteady and aggitated Staff tried to assist PT back to bed to prevent fall PT given rollater	Traumatic Joint/Ligament and Muscle/Tendon Injury	Verbal Violence	PT aggressive came out and verbally aggressive pushing and pulling, tried to punch night staff highly unsteady 4 include to help
	/2013 20:30	Male	Registered Nurse	PT handling PT using ralliator	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	PT unexpectly aggressively got out of bed pushing staff away attempts to throw at staff members
	/2013 20:30	Female	Assistant in Nursing	Nil	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	PT unexpectly aggressively climbed out of bed. Physically and Verbally abusive pushing pulling and kicking Aggitated PT tried to walk from the bedroom to bathroom whilst trying tangled in the IV which was bleeding. Colleague was trying to move furniture so that PT was safe as I was pressure on the IV site and reconnecting the IV to stop blood flow. PT kept walkin forward towards table and pushing me and collegue
	/2013 17:00	Female	Registered Nurse	PT Care	Musculoskeletal disease	Physical Violence	Sudden onset of agitation non compliant restrictive to enc and attempted to walk unaided
	/2013 18:00	Male	Registered Nurse	PT suddenly tried to get out of bed almost falling Staff member injured trying to calm PT down and protect Staff member assiting another staff member to adjust mask for ventaliator neb. PT delerious and punched staff member in the shoulder	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	
	/2013 1:00	Male	Registered Nurse	Nil	Nil injury	Physical Violence	Patient threw a punch towards me and tried to kick me with knees whilst another nurse was attending to PT, pt reached ot and grabbed my hand and wrist squeezed hand and fingers as I was trying to remove my hand from grasp
	/2013 1:00	Female	Registered Nurse	Nil	Nil injury	Physical Violence	Pt verbally abuse & stating care received not good enough, verbally aggresive and threatening.
	/2013 13:00	Female	Registered Nurse	General nursing duties	Nil injury	Perpetrator - Patient	Patient intentionally spat mouthful of food into my face. When staff tried to close the door at nurse station patient became verbally aggressive.
	/2013 18:55	Male	Clinical Nurse	Nursing duties	Nil injury	Physical Violence	Patient in was attempting to push their way into the staff office and was screaming verbal abuse and spat saliva and food particles directly into RN's face.
	/2013 19:00	Female	Registered Nurse	normal duties	Stress	Verbal Violence	Patien attempting to abscond from the ward, on trying to talk with
	/2013 15:30	Female	Clinical Nurse	Talking to patient Whilst transferring patient to for floor restraining in officers restraining As we were taking thus ripping my wrist on the door. Treatment in a wheelchair reacted violently and jammed feet onto the struggling patient back inside to maintain my grip on arm. - Patient assault	Contusion / bruising	Physical Violence	shoved me with hand into my chest.
	/2013 7:42	Male	Fire, Safety & Security Officer	Assault	Contusion / bruising	Perpetrator - Patient	Physical Violence
	/2013 11:30	Female	Clinical Nurse	Helping patient into bed	Nil injury	Physical Violence	Patient slapped my face while I was assisting in the bed
	/2013 16:00	Male	Registered Nurse	Attending to patient in area, redirecting behaviour of patient when patient kicked staff.	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Patient kicked me on right side of my chest while stopping of pressing the call button. Patient was unsettled at time of incident.
	/2013 10:30	Female	Registered Nurse	Patient care of confused patient	Nil injury	Patient in care	Patient kicked me in the chest
	/2013 10:50	Female	Registered Nurse	Washing confused patient	Contusion / bruising	Perpetrator - Patient	Patient kicked nurse in chest / breast area.
	/2013 14:15	Female	Student Nurse	Spcialising a denoted patient aggitated patient	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	While trying to control patient grabbed my wrist firmly refusing to let go for 3 muinutes
	/2013 0:12	Male	Fire, Safety & Security Officer	was stopped by security officers and a violent struggle ensued. Officer was injured trying to subdue the and stop escaping - Physical Violence	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	was stopped by security officers and a violent struggle ensued. Officer was injured trying to subdue the and stop escaping Please see attached witness statement. - Physical Violence

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2013 0:12	Male	Fire, Safety & Security Officer	[redacted] was stopped by security officers and a violent struggle ensued. Officer was injured trying to subdue the [redacted] and stop [redacted] escaping [redacted] [redacted] - Physical Violence	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	[redacted] was stopped by security officers and a violent struggle ensued. Officer was injured trying to subdue the [redacted] and stop [redacted] escaping [redacted] [redacted] - Physical Violence
	/2013 0:12	Male	Fire, Safety & Security Officer	[redacted] was stopped by security officers and a violent struggle ensued. Officer was injured trying to subdue the [redacted] and stop [redacted] escaping [redacted] [redacted] - Physical Violence	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	[redacted] was stopped by security officers and a violent struggle ensued. Officer was injured trying to subdue the [redacted] and stop [redacted] ng [redacted] [redacted] - Physical Violence
	/2013 20:30	Female	Registered Nurse	Staff member was attempting to administer medication	Nil injury	Adults - patients and residents in care	R hand and arm pulled and twisted at the time of medication admin
	/2013 21:30	Female	Registered Nurse	Patient Care Getting blanket for PT	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Kicked in the abdomen hit the wall and hurt back from the impact
	/2013 1:30	Female	Registered Nurse	Administering Medication preparing pressure area for PT	Nil injury	Physical Violence	Kicked in the chest by PT unprovoked and unexpected
	/2013 22:20	Female	Enrolled Nurse Assistant in Nursing	Helping PT back to bed PT suddenly lunged at staff member	Contusion / bruising	Patient in care	Grabbed R wrist and would not let go
	/2013 22:20	Female	Enrolled Nurse Assistant in Nursing	Attending to PT covers	Nil injury	Physical Violence	Patient grabbed both my wrists very hard and squeezed
	/2013 15:30	Male	Clinical Nurse	patient care	Nil injury	Verbal Violence	Verbal assault directed towards staff / slamming doors by patient refusing to leave ward [redacted]
	/2013 15:30	Female	Fire, Safety & Security Officer	[redacted]	Nil injury	Verbal Violence	[redacted] patient took offence to being requested to provide a breath sample. Patient snatched breathlizer and actively showed intent to throw it at staff
	/2013 17:15	Female	Registered Nurse	Patient care - confused patient	Nil injury	Physical Violence	Patient attempted to kick me in my stomach - foot touch my stomach only.
	/2013 17:15	Female	Registered Nurse	Routine patient care - confused patient	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Patient grabbed my arms and twisted hand / wrist
	/2013 22:20	Female	Registered Nurse	Restraining aggressive pt [redacted]	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Pt awoke from [redacted] aggressive. In an attempt to keep pt safe, I was assisting with restraint by holding pt's left arm. Pt removed right arm from restraint and punched me in the chest. [redacted]
	/2013 6:20	Female	Registered Nurse	Patient grabbed staff member by the head and tore hair out. [redacted] - Patient Assault	Contusion / bruising	Perpetrator - Patient	Patient grabbed staff member by the head and tore hair out. [redacted] - Patient Assault
	/2013 15:00	Female	Registered Nurse	Staff member performing patient cares	Nil injury	Physical Violence	RN got kicked in the face
	/2013 17:45	Male	Operational Officer	PSO Walking out of door, let patient out of ward,	Nil injury	Physical Violence	Cornered and punch throw at me by patient
	/2013 20:50	Female	Registered Nurse	Nursing duties	Nil injury	Physical Violence	Patient [redacted] - Nurse tried to apply gauze to stop bleeding. Pt punched nurse in the face
	/2013 21:00	Male	Assistant in Nursing	Staff member was trying to redirect patient back to bed	Nil injury	Physical Violence	Patient chasing staff in corridor, raising fist trying to punch.
	/2013 21:00	Female	Enrolled Nurse	Patient cares	Nil injury	Physical Violence	Security came up to help hold patient down to give [redacted] medicine. Walking back to bed with security and patient. Patient lunged out trying to punch nurse. Security step in to restrain patient.
	/2013 17:00	Female	Psychologist	Just spoken to the patient and was seated and normal work	Nil injury	Perpetrator - Patient	Patient backed me into a corner, yelling, and pointing aggressively in my face.
	/2013 5:00	Male	Registered Nurse	Not completed on form	Nil injury	Verbal Violence	Verbally abused
	/2013 12:15	Female	Registered Nurse	Patient care in [redacted]	Nil injury	Adults - patients and residents in care	Patient became verbally aggressive with intimidating behaviour stating "we don't know what is in [redacted] bags or who [redacted] is".

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2013 14:30	Female	Clinical Nurse Assistant in Nursing	Verbal abuse by [redacted]	Nil injury	Verbal Violence	Patient absconded from unit and ran out of yard into flood waters. [redacted] verbally abused RN [redacted]
	/2013 7:15	Male		Normal nursing duties	Nil injury	Violence Perpetrator - Patient	Patient came from the side and hit me on the shoulder (unprovoked) Patient became aggressive verbally abusing staff calling me stupid and that I pay for your wages so you will do as I say
	/2013 14:00	Female		Administering Medication	Nil injury	Physical Violence	Pt angry and lashed out as combine was used before and as we out of product another product was used and [redacted] hand hit my chin. Patient grabbed my thumb. Patient grabbed my thumb while we restrained [redacted] Officer was attempting to place patient [redacted] in a wrist lock when the patient grabbed his thumb and yanked it. [redacted] - Patient assault
	/2013 23:15	Female	Registered Nurse	Direct patient care	Nil injury	Perpetrator - Patient	Pt grabbed my thumb. Patient grabbed my thumb while we restrained [redacted] Officer was attempting to place patient [redacted] in a wrist lock when the patient grabbed his thumb and yanked it. [redacted] - Patient assault
	/2013 9:30	Male	Fire, Safety & Security Officer	[redacted] in a wrist lock when the patient grabbed his thumb and yanked it. [redacted] - Patient assault	Muscle Injury Trauma to muscles and tendons	Perpetrator - Patient	[redacted] - Patient assault
	/2013 18:05	Male	Registered Nurse	Getting syringe for flush of cannula		Perpetrator - Patient	Patient threw [redacted] mobile phone at me and hit me in the back
	/2013 4:15	Female	Clinical Nurse	pt buzzed to ask for [redacted] as wanted his cigarettes	Mental Illness/Stress	Physical Violence	Pt got upset because I would not allow [redacted] to access his cigarettes at [redacted] called me a fat tart and threw a [redacted] in my direction.
	/2013 16:10	Male	Operational Officer	security duties	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Went to ground to stabilize an aggressive patient.
	/2013 16:15	Male	Operational Officer	security duties	Nil injury	Physical Violence	Dealing with aggressive patient.
	/2013 18:45	Female	Registered Nurse	Patient care	Nil injury	Perpetrator - Patient	Patient became verbally aggressive and abusive and started [redacted] Security were nearby and called them over for assistance.
	/2013 11:40	Female	Registered Nurse	Not completed on form	Nil injury	Physical Violence Perpetrator - Patient	Patient A assaulted patient B requiring staff intervention to restrain patient B
	/2013 6:10	Female	Registered Nurse	Nursing duties	Nil injury	Perpetrator - Patient	Direct verbal threat to harm staff.
	/2013 8:15	Female	Registered Nurse	Patient escort to [redacted]	Nil injury	Physical Violence Perpetrator - Patient	Patient became aggressive and punched me in the face and then hit me on the head with [redacted] bag - [redacted] intervened and patient became settled.
	/2013 10:30	Female	Dietitian	Patient yelled "Get the pole out of your ass bitch!" after dietitian refused service. [redacted] - Patient Verbal Assault	Nil injury	Perpetrator - Patient	Patient yelled "Get the pole out of your ass bitch!" after dietitian refused service. [redacted] - Patient Verbal Assault
	/2013 19:30	Female	Clinical Nurse	Escorting patient back to bed	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Escorted patient to bedside and while assisting [redacted] to bedside, patient struck out and caught me off guard hitting me on forearms with medium force
	/2013 17:15	Male	Registered Nurse	Nursing duties	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Patient resisted takedown, refused to comply with nurses direction. Patient escalated and required transfer to seclusion resulting in takedown.
	/2013 13:10	Female	Registered Nurse	Patient cares	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Patient slapped N/S across left side face at ear.
	/2013 14:00	Male	Registered Nurse	Writing nurse allocation on whiteboard	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Whilst writing up allocation board I was suddenly hit in the head by a patient. Aggressive patient approached CN who was writing on patient allocation whiteboard outside main office. CN was side on to patient. Patient then punched CN to the right side of CN's head with [redacted] right fist. CN fell to floor. Patient then seen punching CN to the sides of his head 3 further times with [redacted] fist whilst CN was appearing unconscious on the ground. Patient having to be physically forced off by another male RN who was then stalked by [redacted] in a menacing manner until support arrived.

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
			Student/Work experience	Not completed on form	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Changing pt pad, RN rolled pt slightly more towards me, pt reard and ended up scratching me
			Registered Nurse	Patient turning	Nil injury	Manual handling patient	Kicked by agitated patient during turns. Pt was extremely aggressive verbally abusive towards staff though pt was [redacted] attempted to punch me, then proceed to threaten my life whilst being verbally abusive
			Registered Nurse	Emergency Nursing Assesment	Mental Illness/Stress	Verbal Violence	Patient aggressive/anxious trying to climb out of bed. Patient hit staff member twice
			Enrolled Nurse	Specialing PT, Patient cares, keeping PT safe	Contusion / bruising	Perpetrator - Patient	
			Registered Nurse	Direct patient care - hygiene	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient grabbed my hand and squeezed my hand and twisted it and trying to hit me with other hand.
			Clinical Nurse	general nursing duties	Nil injury	Physical Violence	stopping pt from self harming when [redacted] hit me on my R) - nil injury
			Assistant in Nursing	Attending by ADL's. Client racially nasty when unwell	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Pinched right forearm with nails and made it bleeding
			Enrolled Nurse	Walking, redirecting patient	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Patient grabbing at staff's neck and scratched inner left arm. Patient behaviour.
			Registered Nurse	specialing violent patient, assisting with ADL's & keeping pt safe	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Patient's behaviour. Hit in face by patient x 3. Scratched by patient. Offering oral meds to patient as instructed by Doctor. Had to remove self from patient. Patient raised arm at staff.
			Registered Nurse	Attempting to give oral medication	Nil injury	Perpetrator - Patient	Confused agitated pt kicking and punching pushing me back over chair and grabbing another nurses arm and twisting it.
			Registered Nurse	Caring for patient, who is suffering from ICU psychosis, became very agitated/confused	Nil injury	Physical Violence	Confused agitated pt try to get out of bed whilst trying to settle [redacted]
			Registered Nurse	Caring for patient, who is suffering from ICU Psychosis became agitated + confused	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	[redacted] grabbed my L) wrist + twisting my arm. Pushed other nurse who stumbled back over chair at bed side.
			Registered Nurse	patient care	Nil injury	Verbal Violence	Multiple episodes of verbal abuse, threateneing physical abuse with closed fists. Patient jumped out of bed causing a back injury to RN
			Assistant in Nursing	Yes, Specific Management team developed	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	hit [redacted] the mouth while [redacted] was sitting in the wheelchair
				Normal Duties	Reaction to stressors - other, multiple or not specified	Verbal Violence	Threatened by patient had to run away While patient was recovering from [redacted] patient got aggressive, agitated and verbally abuse to nursing staff. Patient [redacted] and jumped out of trolley (side rail up).
			Registered Nurse	Recovering patient post procedure	Nil injury	Verbal Violence	Patient tried to threaten nursing staff call code black.
			Registered Nurse	Staff member was assisting security staff in the restraint of an aggressive patient.	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Right thumb injury

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2013 0:15	Male	Enrolled Nurse	General duties	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient Physical Violence	Punched in the head by patient
	/2013 1:00	Female	Registered Nurse	Assisting Patient with psy history back to bed	Nil injury	Physical Violence	Confused pt was redirected back to bed & became agressive & lashout kicked staff.
	/2013 9:25	Male	Fire, Safety & Security Officer	Restrining patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient became very aggressive and assaulted security
	/2013 14:30	Female	Assistant in Nursing	Putting on a maintenance pad	Nil injury	Physical Violence	Patient punched AIN in mouth with fist whilst AIN was trying to pull up pad
	/2013 15:45	Male	Clinical Nurse	Stand transfer of patient back to bed. Patient hi CN. Patient has been physically violent to other staff	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Stand transfer back to bed [redacted] bent down to support patients legs when patient hit [redacted]
	/2013 16:30	Male	Fire, Safety & Security Officer	Officer was moving patient at request of medical staff	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Whislt putting a [redacted] patient back into the [redacted] the patient lashed and kicked me in the gonads
	/2013 6:30	Male	Registrar	Medical duties	Contusion / bruising	Perpetrator - Patient	Attending to patient care. Patient was suffering delerium. I was attempting to prevent pateint from [redacted] Physical violence by patient, right handed punch from patient to left side of my face - maxilla region.
	/2013 7:00	Female	Registered Nurse	General Nursing Duties	Nil injury	Verbal Violence	Pt repeatedly verbally abusive. [redacted] impaired behaviour chart. Swearing. Talking about my family, referring to myself as inappropriate sexual references eg. "cunt" and 'dog/bitch".
	/2013 19:00	Female	Registered Nurse	Nil listed	Nil injury	Physical Violence	Patient pullie the hair of staff member and attempted to hit her in the face.
	/2013 20:30	Female	Registered Nurse	Escort patient back to bed	Nil injury	Physical Violence	Patient restraints by security, still kicking and punching.
	/2013 20:30	Female	Assistant in Nursing	Direct patient care	Nil injury	Physical Violence	Patient under R+R physically abusive trying to abscond
	/2013 0:30	Male	Registered Nurse	Try providing direct nursing care	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patirent cratched my left wrist
	/2013 19:40	Male	Registered Nurse	Not completed on form	Nil injury	Physical Violence	Patient became verbally aggressive assaulted nurse after being put on R&R
	/2013 22:15	Male	Fire, Safety & Security Officer	Officer restrained patient who was under a medical order not to leave [redacted] after [redacted] attempted to leave	Nerve/Spinal Injury	Physical Violence	Patient tried to leave [redacted] asked to be restrained by Team Leader and was taken to ground using ABM Techniques
	/2013 4:45	Male	Registered Nurse	Escorting a patient to the [redacted] area in [redacted]	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient kicked staff (me) in goin when interviewed
	/2013 6:55	Male	Fire, Safety & Security Officer	Officer acting under instruction from medical staff. Prevented patient on [redacted] from leaving	Nil injury	Physical Violence	Patient pushed past nursing staff and tried to exit door, before being restrained

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Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2013 8:35	Male	Fire, Safety & Security Officer	Officer was escorting patient to [redacted] from ED Pod	Wounds, Lacerations, Amputations and Internal Organ Damage	Blood/Body Fluid Exposure	Patient attempted to kick me but managed to scratch my left arm with [redacted] toe nail
	/2013 8:45	Male	Fire, Safety & Security Officer	Officer was monitoring patient at request of medical staff	Nil injury	Physical Violence	Patient tried to jump out of the the wheel chair and kick out at staff then tried to punch staff, was placed on the ground then placed back into [redacted]
	/2013 14:00	Female	Social Worker	Staff member was interviewing a patient	Nil injury	Perpetrator - Patient	Verbally abused by patient (brought in on [redacted] under the influence of ETOH). Patient was threatening in manner and I felt at risk of being physically assaulted.
	/2013 17:05	Female	Registered Nurse	Patient handling / setting confused patient	Nil injury	Physical Violence	Patient kicked me in abdomen with right leg. [redacted] also scratched my arm.
	/2013 20:13	Female	Registered Nurse	Patient Care	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Patient started throwing punches and swearing and cursing while we have to turn [redacted] side to side to strip and change used bed sheets due to incontinence of urine leaking from Pad onto the sheets [redacted]
	/2013 7:50	Female	Enrolled Nurse	Patient being assisted/supervised with feeding	Nil injury	Perpetrator - Patient	Feeding patient when [redacted] lashed out hitting food and fluids throwing onto nurse and trying to hit and scratch at nurse.
	/2013 15:15	Female	Enrolled Nurse	Trying to calm a patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Aggressive patient. Nurse trying to calm patient. Patient hit nurse in L chest area
	/2013 19:50	Female	Registered Nurse	Patient Care	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Pt punched my arm 4x and grabbed my L hand, pulling back my pinky finger despite following [redacted] instructions and clearly explaining everything to pt. Also verbally abusive.
	/2013 9:35	Male	Fire, Safety & Security Officer	Restraint of patient	Nil injury	Perpetrator - Patient	Physical assault from patient in ED Mental Health see attached statement
	/2013 20:30	Female	Registered Nurse	Direct patient care	Contusion / bruising	Physical Violence	Patient became distressed very quickly after trying to climb out of bed then seeing [redacted] and trying to pull it out.
	/2013 10:15	Female	Operational Officer	Patient handling in [redacted]	Internal injury	Physical Violence	Patient punched me in the chest.
	/2013 22:20	Male	[redacted]	While assisting [redacted] nurses with an agitated patient restraint my right arm was twisted causing severe pain. [redacted] - Patient Assault	Muscle Injury	Perpetrator - Patient	While assisting [redacted] nurses with an agitated patient restraint my right arm was twisted causing severe pain. [redacted] - Patient Assault
	/2013 11:00	Female	Registered Nurse	General patient cares (patient with [redacted]) - Meds being prepared.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient reached out to nursing staff
	/2013 12:20	Female	Registered Nurse	Client being assisted with lunch	Contusion / bruising	Perpetrator - Patient	Client swiped food tray off table and then grabbed RN's arm causing bruising. Tray and food and fluid spilt over me.
	/2013 20:30	Female	Clinical Nurse	De-escalation of patient in [redacted]	Nil injury	Verbal Violence	Patient picked up a [redacted] to hit staff
	/2013 14:00	Female	Registered Nurse	Patient care	Nil injury	Perpetrator - Patient	Patient punched staff member in left arm after being informed [redacted] belt had been removed from room as [redacted] had threatened suicide.
	/2013 15:30	Male	Registered Nurse	Staff member leaving work, verbal interaction initiated by patient	Nil injury	Perpetrator - Patient	Patient approached as I was leaving Ward and stated aggressively "I'm making sure you leave the building". I closed the door before [redacted] got close. this is a continuation of previous angry outbursts toward [redacted] on the ward. Patient could escalate further to an assault.
	/2013 16:30	Male	Fire, Safety & Security Officer	Officer observed behaviour of patient. Spoke with [redacted] with nurse. Patient provided a [redacted]	Nil injury	Other human agency	Searching a patient with the [redacted] and a [redacted] was found. This was after observing [redacted] consume alcohol outside the ED Dept and then re-enter ED
	/2013 20:00	Male	Registered Nurse	Providing Patient Care - giving on injection	Needle-stick puncture	Physical Violence	Pt became aggressive and punched at myself unexpectedly

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2013 0:30	Male	Assistant in Nursing	Patient cares	Superficial injury	Adults - patients and residents in care	Patient was getting agitated and when approached to ask whats wrong. Patient got aggressive scretching, punching, kicking
	/2013 19:15	Female	Registered Nurse	Entering Nurse Station	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	See attached statement in document register RE: Patient pushing through door
	/2013 12:00	Female	Enrolled Nurse	General duties	Nil injury	Saliva	Was spat at on hair. Patient demented - hostile.
	/2013 12:00	Female	Registered Nurse	General nursing duties	Nil injury	Saliva	Patient spat in my hair and on my shirt
	/2013 18:30	Female	Assistant in Nursing	General duties	Nil injury	Physical Violence	Patient hit AIN in chest
	/2013 20:13	Male	Registered Nurse	General nursing duties Giving medication when patient on foot when kicked it off and hi	Ear/Eye/Nose Injury	Physical Violence	Patient punched, RN in left eye New admission, hypoxic & agitated, pulling out. Tried to put on pt's foot, pt near head, flew into my forehead.
	/2013 18:30	Female	Registered Nurse	in the face	Nil injury	Physical Violence	Hypoxic & agitated pt trying to take off. Tried to reassure pt that was safe & attempted to place back on. pt hit me in the arm & in doing so scratched me on my R) elbow with nails.
	/2013 23:00	Female	Registered Nurse	Anxious, hypoxic patient. Difficult to reason with. and slightly hit and scratched arm.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Pt slapped nursing staff, nil injury.
	/2013 14:10	Male	Registered Nurse	Asking patient to return to ward - was on another ward.	Nil injury	Perpetrator - Patient	Pt returned from - was unhappy was only permitted free fluid diet. Pt was verbally abusive to staff swaering etc. Stating was goijg to kill us and threatened to blow up the hospital. Attempted to calm situation. Pt escalated behaviour and began swinging arms at staff and Retreated from room. Security seen in hallway approx one minute later. & alerted Assisting patient with putting clothes on as patient was Patient kicked staff in leg. Inappropriate admission - lack of information - patient. Assisting Security x 2 and 2 x nurses to administer to patient. Inappropriate admission with insufficient advice re previous level of aggression - verbally and physically. Patient abusive trying to bite and kick.
	/2013 17:00	Female	Registered Nurse	Attending to a pt post procedure	Nil injury	Verbal Violence	
	/2013 18:10	Female	Enrolled Nurse	Assisting other staff in attempted administration of PRN medication	Contusion / bruising	Perpetrator - Patient	
	/2013 19:00	Female	Registered Nurse	Patient being dressed	Nil injury	Perpetrator - Patient	
	/2013 4:00	Male		Putting patient on bed pan	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	After finishing putting patient on bed pan, patient punched me under my jaw whilst I was looking down to check bedpan position
	/2013 19:00	Female	Enrolled Nurse	Patient showering by staff member	Nil injury	Physical Violence	Hitting and Kicking
	/2013 19:00	Male	Registered Nurse	Patient being showered by staff	Nil injury	Physical Violence	Hitting and Kicking
	/2013 14:45	Female	Registered Nurse	medication being offered, verbal de esclation unsuccessful	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Patient knocked medication out of RN's hand, pushing arm and shoulder back.
	/2013 10:15	Female	Registered Nurse	Various nursing buties throughout the day.	Nil injury	Patient in care	Patient was physically abusive toward to staff members. All day.

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Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2013 9:30	Female	Administration Officer	Normal duties	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	See attached statement - in document register RE: Upset patient
	/2013 14:30	Female	Enrolled Nurse	Retraining confused falls risk PT to bed	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient climbing out of bed (falls risk) putting PT back into bed
	/2013 22:00	Female	Registered Nurse	Providing support and comfort to distressed paediatric patient, giving tissues	Wounds, Lacerations, Amputations and Internal Organ Damage	Verbal Violence Perpetrator - Patient	Pt's physically swiped my arm whilst I was handing a tissue to as was distressed and crying. Pt's was in very close proximity and behaving aggressively
	/2013 12:30	Female	Clinical Nurse	Attending to patient care	Nil injury	Perpetrator - Patient	Patient stated could go out for a by previous Ward staff before coming to our ward AAMH.
	/2013 18:45	Female	Enrolled Nurse	Not completed on incident report	Wounds, Lacerations, Amputations and Internal Organ Damage	Manual handling patient Perpetrator - Patient	Client entered nurses station and took property from cupboard. I caught upper arm broke free bedding my fingernail back. Blood blister under left little nail
	/2013 23:45	Male	Operational Officer	Turning patient for care	Contusion / bruising	Perpetrator - Patient	Back handed
	/2013 18:00	Female	Clinical Nurse	Patient Care	Nil injury	Perpetrator - Visitor	Patient on floor face down. opened the bathroom door. had fallen and Dr and I were trying to hoist patient off the floor. had mobile phone in hand trying to take pictures. I stood up and asked to leave. pushed into me. Patient verbally abusive using expletives while receiving medication. Cumulative stress to staff. Possible escalation to physical abuse.
	/2013 18:40	Male	Clinical Nurse	Medication administration post attempts at verbal de escalation	Nil injury	Perpetrator - Patient	Patient displaying aggressive behaviour. Patient slapped wrist while I was trying to administer medications.
	/2013 7:30	Female	Registered Nurse	Attending patient care	Nil injury	Perpetrator - Patient	
	/2013 8:00	Female	Registered Nurse	pt care	Wounds, Lacerations, Amputations and Internal Organ Damage	Verbal Violence	"Patient-became agitated and aggressive towards staff doing cares. pt scratched staff members with nails breaking skin." Patient sitting in chair against the wall started to bang head against wall. Staff attempted to move patient away from wall and patient assaulted nurse by hitting chest. Patient assault on staff while staff were attempting to move patient.
	/2013 8:00	Female	Registered Nurse	Attending to patient care	Nil injury	Perpetrator - Patient	
	/2013 9:10	Female	Registered Nurse	pt care	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	"patient became agitated and aggressive towards staff doing cares. pt scratched staff member with nails breaking skin."
	/2013 17:50	Female	Registered Nurse	Attending to patient care	Nil injury	Perpetrator - Patient	Staff member was pushed in an unpredictable manner as the client tried to lunge towards the door.
	/2013 0:30	Female	Registered Nurse	care	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	"I was Scratched down my left arm/wrist by the patient. The patient has severe confusion. The patient was refusing to -Pts Sats where down to I held infont of face not on face. Pt became hysterical and combative." - Physical violence

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Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2013 15:30	Female	Assistant in Nursing	General Nurse	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Staff assisting patient to do up buttons and patient unexpectedly punched her in the right temple causing redness and localised swelling.
	/2013 9:30	Female	Administration Officer	Admin task	Nil injury	Verbal Violence	Patient had appointment at [redacted] and started to complain about wait. I gave them patient liaison phone as I explained [redacted] told me to shut up. I pressed the duress alarm for security to come over
	/2013 7:00	Female	Registered Nurse	Performing general duties, pt verbally aggressive	Stress	Perpetrator - Patient	Pt was verbally abusive towards nursing staff member [redacted]
	/2013 8:40	Female	Registered Nurse	Attending to nursing care	Nil injury	Perpetrator - Patient	I was removing patient's cigarettes and [redacted] struck my arm.
	/2013 9:00	Female	Registered Nurse	General nursing duties	Nil injury	Perpetrator - Patient	Taking [redacted] from pts toe when [redacted] kicked me in the abdomen
	/2013 15:30	Female	Registered Nurse	changing patient's incontinent pad.	Nil injury	Physical Violence	"Patient kicked nursing staff on abdomen while changing incontinent pad which was wet."
	/2013 11:00	Female	Assistant in Nursing	Assisting acute and confused patient with ADLS. Patient lacks comprehension	Nil injury	Physical Violence	Patient hit me on face
	/2013 17:00	Male	Registered Nurse	Not completed on form	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	During enforced medication patient slapped/scratched staff member
	/2013 15:00	Female	Clinical Nurse	Transferring patient back to bed from shower chair.	Nil injury	Verbal Violence	"[redacted] lashed out swearing etc. and kicked me. then apologized then tried to lash out again. we were trying to assist pt to t/f back to bed from shower chair." [redacted]
	/2013 8:00	Male	Registered Nurse	Nursing duties	Nil injury	Perpetrator - Patient	Escalating violence levels. Verbal threat "I'll get a gun and shoot youse all" directed at nurse
	/2013 14:15	Female	Registered Nurse	Patient care	Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code else	Perpetrator - Patient	Punched by patient
	/2013 13:00	Female	Registered Nurse	General patient cares throughout the shift. Pt has hypoxic [redacted] and has behavior problem. Currently being specialed.	Nil injury	Verbal Violence	"Ongoing verbal abuse from pt."
	/2013 22:00	Female	Registered Nurse	Nursing duties	Anxiety/stress disorder	Perpetrator - Patient	5 x clients were all distressed. Client jumped on my back and punched. I fell forward (winded).
	/2013 1:30	Female	Clinical Nurse	Nurse performing general duties. Pt became upset not allowed to leave ward.(was immediately [redacted] tension with [redacted] has occurred also.	Nil injury	Verbal Violence	"Pt verbally abusive, throwing items at wall, security called."
	/2013 7:50	Female	Registered Nurse	[redacted] preparati on of patient	Nil injury	Verbal Violence	[redacted] came to [redacted] as to why patient was not in the [redacted] [redacted] by [redacted] as requested. It was explained to [redacted] that no [redacted] was done.
	/2013 11:00	Male	Nurse Unit Manager	talking to Pt	Nil injury	Verbal Violence	Verbal threats of physical harm, smash my head with a drink bottle, look up my address through registration and shoot me.
	/2013 13:00	Female	Registered Nurse	carryiong out daily duties. Patient has hypoxic brain injury with behavior problems and is currently specied	Nil injury	Verbal Violence	"Ongoing verbal abuse from pt."
	/2013 1:30	Female	Registered Nurse	performing general duties or patient. visitor became enry/upset that patient was not getting medication.	Nil injury	Verbal Violence	"Pt's visitor threatened to beat nursing staff. Security called." [redacted]
	/2013 4:10	Female	Clinical Nurse	nursing duties	Nil injury	Perpetrator - Patient	Patient was abusive towards nurse and intentionally pushed nurse.
	/2013 5:15	Female	Registered Nurse	transferring patient lashed out hit with fist [redacted] in chest.	Nil injury	Physical Violence	"Pt hit nursing staff (myself) with fist in chest."

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2013 7:00	Female	Registered Nurse	carrying out general nursing duties and verbally abused. pt has hypoxic brain injury and behavior problems.	Nil injury Traumatic	Verbal Violence	"Ongoing verbal abuse from pt"
	/2013 8:30	Male	Patient Support Assistant	Patient handling	Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Assisted nurse with patient as I was leaving the patient punched me in the stomach
	/2013 21:20	Female	Clinical Nurse	Nursing duties	Laceration	Perpetrator - Patient	Patient noted to be on telephone. [redacted] was asked to please check with nursing staff before using telephone. Patient slammed phone down and as [redacted] walked past [redacted] punched me on the forearm.
	/2013 21:00	Female	Registered Nurse	Direct patient care to acuty confused patient	Nil injury	Physical Violence	Patient grabbed my arm and hand and began to squeeze with the intention of causing harm. Other nursing staff pulled patient off my hand and arm by releasing patient grip.
	/2013 21:00	Female	Registered Nurse	Direct patient care - assisting acuty contact individual	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient was pushing me and trying to hurt me, while avoiding been hurt by patient, hit patient's bedside table, haematoma on right upper leg.
	/2013 13:45	Female	Enrolled Nurse	carrying out general duties. pt lashed out and staff member was did not move out way. pt was heightened mood at time.	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator Patient	"Pt became aggitated & aggressive towards staff; wanting staff to go get [redacted] coke & chips. Pt started throughing things around room. Pt then lashed out of myself hitting me in the hand grabbing my thumb bending it back."
	/2013 17:30	Female	Clinical Nurse	Assiting unsteady patient who stand, to alleviate falling.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	" Was punched twicw. pt sitting in front of Tv and removed lap restraint, I went to assist to prevent fall and [redacted] punched me twice in the right arm."
	/2013 18:45	Female	Clinical Nurse	Staff attempting to change patients wet pad	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Pt very aggressive/restraint to nursing care. Security called I was attached prior to and offer arrival of security
	/2013 9:30	Male	Registered Nurse	Changing incortinent patient	Nil injury	Physical Violence	"Punched and kicked. pt was incontihent with faeces, while cleaning [redacted] and while transferring [redacted] from bed to chair."
	/2013 13:10	Male	Operational Officer	Patient handling aggressive patient.	Nil injury	Manual handling patient	"Whilst stand transferring patient, [redacted] pinched me, punched me in the stomach grabbed my radio from my hip and threw it on the floor."
	/2013 14:15	Female	Registered Nurse	Not completed on form	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Pt was being changed in clothes and was aggressive towards 4 staff involved
	/2013 14:15	Female	Registered Nurse	Not completed on form	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Pt was being changed in clothes and was aggressive towards 4 staff involved
	/2013 14:15	Female	Registered Nurse	Not completed on form	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Pt was being changed in clothes and was aggressive towards 4 staff involved
	/2013 14:15	Female	Registered Nurse	Not completed on incident report	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Patient was being changed in clothes and was aggressive towards 4 staff involved
	/2013 15:30	Female	Registered Nurse	Attending nursing care	Nil injury	Physical Violence	When nurse tried to remove a bin from patient, patient tried to bite nurse and did hit nurse on the arm.
	/2013 17:20	Female	Registered Nurse	Attnding to patient care	Nil injury	Perpetrator - Patient	Escorting patient to bathroom for pad change. Patient started walking and used [redacted] right foot to kick staff in staff's left ankle.
	/2013 19:30	Female	Registered Nurse	Talking to a patient	Mental Illness/Stress	Perpetrator - Patient	Pt suddenly grabbed a [redacted] and tried to stab staff. I had to run away

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2013 1:20	Male	Fire, Safety & Security Officer	Restraining of patient at request of medical staff	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Patient became violent
	/2013 0:30	Female	Enrolled Nurse	EEN asked patient to return to bed during night shift.	Nil injury	Physical Violence	Patient hit me on the nose after asked to go back to bed.
	/2013 12:20	Female	Physiotherapist	Intake officer duties	Reaction to stressors - other, multiple or not specified	Verbal Violence	Client became aggressive because couldnt be seen by social worker. Reluctant to leave
	/2013 7:00	Female	Registered Nurse	Transfer from bed to chair.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	" Pt became physically aggressive after being hoisted into wheelchair. Pt punched staff member in the head leaving a contusion."
	/2013 11:20	Female	Enrolled Nurse	Staff member surveying outpatient waiting area	Nil injury	Perpetrator - Patient	Verbally abusive patient
	/2013 20:10	Female	Enrolled Nurse	Applying an splint	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Was punched in the arm several times, also pt grabbed my arm and dug fingernails in causing visible red mark still painful after -> 1hr. Assisting RN to apply splint to patient's L arm
	/2013 1:00	Female	Registered Nurse	Patient Care	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Patient resisting help. Patient very strong, pushing and pulling. Patient ended up being intubated but even then awake quickly needing restraining to prevent extubation (I was the restraint)
	/2013 11:30	Female	Health Professional	General duties in reception of	Nil injury	Verbal Violence	A patient yelled and walked toward me raising arm (holding a newspaper)
	/2013 0:20	Female	Registered Nurse	Trying to calm patient down - patient then became agitated lashing out and kicking	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient un-cooperative. Kicking out and kicked in chin
	/2013 8:15	Female		Care of ADLs giving patient bed bath	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Turning patient whilst washing patient attempted to bite my left forearm - no break of skin
	/2013 8:30	Female	Registered Nurse	Nurse mobilising around	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Pt shuck into med room staff escorted out into hall pt hit staff on L arm
	/2013 14:10	Male	Clinical Nurse	Restraint and seclusion of client	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Unpredicted. Patient attempted to assault staff and slipped in urine.
	/2013 15:30	Female	Enrolled Nurse	Assisting in patient transfer	Nil injury	Perpetrator - Patient	Nurse was told to "Fuck off, stop staring, you little bitch" verbal assult continued - nurse walked away
	/2013 11:30	Female	Registered Nurse	Carrying out routine duties when patient grabbed hand. Contact was made and pts nail scratched staff member in web finger (2/3). Blood body fluid protocol followed.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	"The patient reached out with L) hand and scratched me on my R) hand."
	/2013 20:55	Female	Assistant in Nursing	Nil tasks being performed, spontaneous swing in context of aggitation.			Patient tried to punch staff's stomach, patient was getting aggitated and tried to punch staff's but missed.
	/2013 3:45	Female	Registered Nurse	Moving patient in bed	Nil injury	Perpetrator - Patient	Patient transfered from ICU confused. Was attending to and punched me in the face.
	/2013 11:55	Male	Registered Nurse	Attending cares - ADL's	Nil injury	Perpetrator - Patient	Patient unexpectedly punched the nursign staff

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2013 14:30	Female	Registered Nurse	Patient was sliding himself onto the floor from the w/chair. We were trying to prevent [redacted] from falling on the floor.	Nil injury	Physical Violence	Patient grabbed hands and twisted them
	/2013 16:00	Male	Clinical Nurse	Nursing care	Nil injury	Physical Violence	Staff member threatened, assault by person in [redacted] See attached details.
	/2013 10:00	Female	Assistant in Nursing	Patient care changing incontinence pad	Nil injury	Physical Violence	While changing PT pad [redacted] punched me in the right hip
	/2013 11:45	Female	Assistant in Nursing	Monitoring of client for falls prevention	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient Physical Violence	Patient smacked across my right forearm
	/2013 12:15	Female	Registered Nurse	Direct Patient Care	Nil injury	Physical Violence	Patient threw [redacted] at me
	/2013 21:40	Female	Assistant in Nursing	AIN attempting to keep patient in bed to ensure minimisation of risk of falls	Nil injury Traumatic	Physical Violence	Patient was attempting to get out of bed, patient is high falls risk, patient punched staff member in left side of jaw/face.
	/2013 12:30	Female	Registered Nurse	Patient care of agitated and confused patient - mention of self harm.	Joint/Ligament and Muscle/Tendon Injury Musculoskeletal disease	Perpetrator - Patient Physical Violence	Patient has been confused and agitated and trying to get out of bed attempted to help when [redacted] assaults me.
	/2013 15:10	Male	Registered Nurse	Patient care			Client attempted to leave [redacted] another patient became involved with staff as they attempted to restrain the original client. While giving meds to patient [redacted] attempted to cuddle me. I moved away and [redacted] came up behind and pushing [redacted] into my back. I moved away and client stared at me, took [redacted] meds and left.
	/2013 9:00	Female	Registered Nurse	Giving patient medication	Nil injury	Perpetrator - Patient Physical Violence	Patient restraint. Hit by patient on my head twice and chest and hands.
	/2013 17:45	Female	Assistant in Nursing	Patient hygiene	Nil injury	Physical Violence	While setting up for therapy [redacted] became agitated and began shouting struck me - left hook to my chin
	/2013 7:05	Female	[redacted] Nil listed	[redacted] Nil injury	Nil injury Traumatic	Physical Violence	
	/2013 17:50	Female	Registered Nurse	[redacted] was trying to stop a patient from falling out of bed. Patient was agitated and thrashing around in bed.	Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient Physical Violence	The sudden increase in irritation and subsequent strength of patient Patient hit staff in face, had staff in head lock. Patient become aggressive and violent towards staff. [redacted] - Physical and Verbal Violence
	/2013 3:40	Female	Enrolled Nurse	Staff member was assisting with medication administration	Contusion / bruising Traumatic	Physical Violence	
	/2013 10:00	Female	Registered Nurse	Applying [redacted]	Joint/Ligament and Muscle/Tendon Injury Traumatic	Manual handling patient	Punched to chest, both wrists - grabbed & twisted
	/2013 22:05	Male	Operational Officer	Preventing MHC patient from absconding	Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Whilst returning [redacted] absconding regulated patient, I injured my left elbow, possible sprain.
	/2013 9:15	Female	Registered Nurse	Staff member attempting to attend to patient caus.	Nil injury	Verbal Violence	Patient was verbally abusive and [redacted] threatened to throw it toward staff.
	/2013 9:30	Female	Clinical Nurse	Staff member attempting to pound patient caves to patient	Nil injury	Verbal Violence	Patient threatened to throw [redacted] at staff
	/2013 9:30	Female	Registered Nurse	Staff member was attempting to provide cares	Nil injury	Verbal Violence	Patient threatening to throw [redacted] at staff [redacted] verbally abusive.
	/2013 11:15	Male	Registered Nurse	Showering patient - waiting for wardies to attend transfer.	Contusion / bruising	Physical Violence	"While waiting wards man to put pt back to bed pt pinched. Pt grabbed my (L) arm and started pinching and started tearing my apron."
	/2013 10:30	Female	Principal House Officer	Outpatient review			Angry patient threatening to self harm
	/2013 1:40	Male	Operational Officer	Preventing a patient from absconding and assisting patient to stand up.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Whilst returning an absconding patient. [redacted] sat down when [redacted] got to [redacted] feet [redacted] kicked out.
	/2013 9:30	Female	Registered Nurse	Patient care of aggression patient	Nil injury	Physical Violence	Patient suddenly became agitated and started kicking and punching. [redacted] cannot be reasoned with. Nil injury to nurse

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2013 15:10	Female	Assistant in Nursing	Staff member was performing [redacted] care when struck by patient.	Nil injury	Physical Violence	The pt suddenly hit out. Assessing the RN patient for skin integrity on admission.
	/2013 17:30	Female	Clinical Nurse	Patient was waiting for a ward bed from admission when [redacted] arrived	Nil injury	Perpetrator - Visitor	Patients [redacted] was very angry and aggressive as to why [redacted] was still waiting for a ward bed. I could smell alcohol in [redacted] breath and [redacted] was very agitated and threatening.
	/2013 19:20	Female	Registered Nurse	Attempting to talk to client	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	In patient client unhappy with nurse client allocation verbally abusive swore and threw [redacted] on head
	/2013 22:30	Female	Registered Nurse	Assisting pt to change clothes	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Please see attached statement in document register
	/2013 22:45	Female	Clinical Nurse	Attempting to de-escalate aggressive situation	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Statement attached - saved in document register
	/2013 2:10	Female		Direct patient care. Covering pt with sheets	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Pulling up sheets around pt who was trying to get out of bed when attached to [redacted] Pt punched out and it glanced off side of face
	/2013 19:10	Male	Registered Nurse	Escorting to seclusion once appeared settled then escalated again	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	While secluding patient and changing patient into seclusion gown patient turned and spat at me
	/2013 10:20	Female	Registered Nurse	Staff member assisting patient to attend ADL's	Nil injury	Perpetrator - Patient	Attempting to get patient into the shower. Patient grabbed me on left arm and pushed, then hit me on left arm.
	/2013 13:40	Male	Operational Officer	Patient escort, absconding patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Trip and fall while pursuing absconding regulated patient
	/2013 20:45	Male		Incontinence pad change	Nil injury	Verbal Violence	Patient hit out and became very verbally abusive then started throwing things at staff - was attending to change pad at time PRIME [redacted] When client became hostile and undirectable due to attention between 2 clients. As [redacted] had to assist colleague [redacted] in dealing with volatile situation.
	/2013 13:00	Female	Registered Nurse	Assisting colleagues intervening in a verbal altercation between two patients	Nil injury	Perpetrator - Patient	As [redacted] had to assist colleague [redacted] in dealing with volatile situation.
	/2013 19:50	Female	Registered Nurse	Patient CAres. - Attending to [redacted]	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient unexpectedly caused harm to staff member. Patient being cared for in [redacted] Nurse asked patient if procedure could be done, patient nodded, then when staff member doing procedure, patient bit staff on the arm [redacted] PATIENT ASSAULT (physical)
	/2013 10:00	Male	Operational Officer	Ward Rounds	Nil injury	Perpetrator - Patient	Patient restraint / [redacted] (Security Incident [redacted])
	/2013 10:00	Male	Operational Officer	Dementia patient restraint in [redacted]	Nil injury	Perpetrator - Patient	Patient restraint / [redacted] Security report [redacted]
	/2013 10:00	Male	Operational Officer	Patient restraint - staff assist	Other specified injuries, not elsewhere classified	Perpetrator - Patient	Patient restraint / [redacted] - Security Report [redacted]
	/2013 15:30	Male	Enrolled Nurse	Not advised	Nil injury	Perpetrator - Patient	Patient was being asked to stay in bed and not climb out for [redacted] safety. Patient punched staff on left arm and kicked staff in abdomen.

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2013 16:45	Male	Registered Nurse	Restraint of a patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Cut knee ripped trouser broken when restraining client from broken design control system.
	/2013 17:30	Male	Registered Nurse	Not completed on form	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Patient threw [redacted] at staff members. [redacted] Hit x2 staff members. One staff member hit on the chest, the other on the face
	/2013 17:30	Male	Registered Nurse	Not completed on incident report	Wounds, Lacerations, Amputations and Internal Organ Damage	Mobile equipment / plant	Patient threw [redacted] at staff members. [redacted] hit 2x staff members. One staff member hit on the chest, the other on the head
	/2013 0:30	Female	Enrolled Nurse	Nursing staff assisting patient back to bed	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Pt attempted to strike myself in the face
	/2013 0:30	Female	Registered Nurse	Nursing staff assisting pt back to bed	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Trying to get pt into bed grabbed my arms
	/2013 2:00	Female	Registered Nurse	Nursing staff attempting to prevent pt climbing out of bed. Security contacted at time of incident	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Injury to fingers primarily little finger right Patient aggressive and al abusive when tried to clean blood off arm post patient pulling [redacted] out. Told to get out of the room loudly and patient continued to escalate and followed me to the door after I closed it, yelling don't take blood ever again.
	/2013 9:25	Female	Registered Nurse	General patient care - verbal aggression from head injury, confused patient.	Nil injury	Verbal Violence	Patient on [redacted] wanted to leave, verbal de-escalation failed, patient became aggressive, security took a long time to respond to request for assistance and cold black
	/2013 9:30	Male	Fire, Safety & Security Officer	General duties Under direction of medical staff supporting movement of patient from one area to another	Other Claims Brain Injury/Concussion	Perpetrator - Patient Physical Violence	Patient lunged at myself and grabbing my right arm pulling at me and tripping me sending me to ground
	/2013 21:45	Female	Clinical Nurse	Patient care of aggressive patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Assaulted by patient
	/2013 6:00	Male	Registered Nurse	Patient care of aggressive patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Whilst assisting to change patient from [redacted] patient became aggressive and violent and dug fingernails into my wrist, causing cut/skin tear.
	/2013 2:00	Female	Registered Nurse	Direct patient care.	Contusion / bruising	Physical Violence	Approached agitated patient. Punched in L) breast by patient twice. But the second was less of a punch more of a shove.
	/2013 14:30	Female	Enrolled Nurse	Helping patient out of bed	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Was hit across the face with [redacted] almost headbutted and hit with fists

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
[REDACTED]	[REDACTED]/2013 4:00	Male	Assistant in Nursing	Nurse attempting to assist patient to void when [REDACTED] became aggressive	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Hit in the head with urine bottle and elbowed in sternum
	[REDACTED]/2013 9:00	Female		Staff walking past bed to attend other Pt's bed	Nil injury	Verbal Violence	Pt verbally abusive to staff and throwing [REDACTED] at staff
	[REDACTED]/2013 10:00	Female		Assisting Patient with Shower	Nil injury	Verbal Violence	Was performing Pt ADL's. Pt called me a "white cunt" multiple times in the [REDACTED] bathroom
	[REDACTED]/2013 10:30	Female		Entering bay	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Pt verbally aggressive owl of [REDACTED] at my head and 1x bowl of [REDACTED] at patient opposite [REDACTED] in [REDACTED]
	[REDACTED]/2013 8:40	Female	Registered Nurse	Delivery of nursing care	Nil injury	Perpetrator - Patient	Patient was aggressive in manner - verbally abusive with sexual overtones.
	[REDACTED]/2013 1:50	Female	Registered Nurse	General Nursing duties	Ear/Eye/Nose Injury	Physical Violence	RN [REDACTED] has been hit by patient unexpectedly
	[REDACTED]/2013 12:30	Female	Assistant in Nursing	Specialling of confused, aggressive patient, continually [REDACTED]	Contusion / bruising	Physical Violence	Physical/Verbal Violence
	[REDACTED]/2013 0:00	Female	Medical Officer /Doctor	Listening to message bank	Mental Illness/Stress	Verbal Violence	Message on clinic answering machine threatening harm to staff member
	[REDACTED]/2013 3:50	Male	Registered Nurse	Patient held in HDU due to having pushed of the nurse, [REDACTED] assisted and got punched by patient on the left ear.			Patient woke up at [REDACTED] hr, started to cough loudly. Writer went to assist. [REDACTED] then was palced in [REDACTED] and patient started punched writer. Patient was seducted
	[REDACTED]/2013 8:45	Female	Clinical Nurse	Staff were administering pts [REDACTED] Medication.	Nil injury	Verbal Violence	N/S went to administer pts [REDACTED] to pt. Patient called N/S "dumb pucking bitches" & told us we were thick as "door knobs" pt was upset [REDACTED] had n't breakfast as was fasting for bloods. [REDACTED] - PATIENT VERBAL ABUSE
	[REDACTED]/2013 11:00	Female	Nurse Unit Manager	As above	Nil injury	Verbal Violence	Responded to N/Staff - Pt verbally abusive to them. Pt then verbally abusive and swearing at me - documented events in Pt chart and spoke to Dr's re this.
	[REDACTED]/2013 15:30	Female	Registered Nurse	RN specialing patient in patient's room	Nil injury	Verbal Violence	Verbal abuse from patient and patient's [REDACTED] with racial slurs. [REDACTED] stood in nurse's way stopping nurse from exiting room.
	[REDACTED]/2013 6:30	Male	Registered Nurse	Direct patient care, when patient became confused hitting RN's hand.	Nil injury	Physical Violence	Patient confuse and got aggressive towards me and started hitting me on both arms.
	[REDACTED]/2013 16:20	Male	Fire, Safety & Security Officer	Restraint g MH patient in [REDACTED]	Mental Illness/Stress	Verbal Violence	Patient treaten! to follow me to my car, and home, murder me and rape my family, cut me to pieces. [REDACTED] treatend to cut my throat front of my family and make them watch. [REDACTED] - VERBAL VIOLENCE PATIENT.
	[REDACTED]/2013 9:45	Female	Registered Nurse	General Duties.	Nil injury	Physical Violence	Shift in mental health ED, was talking to patient who was verbally threatening, I turn around & patient grabbed the back of my collar & wouldn't let go. [REDACTED] - PATIENT PHYSICAL ASSAULT
[REDACTED]/2013 11:00	Female	Registered Nurse	[REDACTED] was getting patient's mobile phone out of locker for [REDACTED] to ring [REDACTED]	Nil injury	Physical Violence	Patient attacked & hit out, hitting stomavh & grabbing arm of me. Verbally abusive all morning. [REDACTED] - Patient Assault Physical	
[REDACTED]/2013 9:00	Female	Enrolled Nurse	Staff member refused magnet as gift & patient hit in response.	Nil injury	Physical Violence	Patient hit Nurse [REDACTED] twice on lower back. [REDACTED] - PATIENT ASSAULT	
[REDACTED]/2013 18:50	Female	Registered Nurse	Attempting to remove blankets from patient face - there had been put in place by patient's [REDACTED]	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Visitor	On removing blanket of patient's face. [REDACTED] on 5 occacions pushed RN/ [REDACTED] onto the wall away from patient.	

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Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2013 22:40	Female	Registered Nurse	Patient Care	Traumatic Joint/Ligament and Muscle/Tendon Injury	Manual handling patient	Patient aggressive and combative and trying to climb out of bed when I twisted my back
	/2013 7:45	Female	Registered Nurse	Attempting to shower patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Pt unpredictable and can become aggressive and lashes ut frequently when things dont go way
	/2013 7:55	Female	Registered Nurse	Attempting to shower patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Pt unpredictable and lashes out frequently when things do not go way. Pt demented. Pt trying to get showered with security present. Pt lashed out & punched me CN my left forearm x2
	/2013 1:50	Female	Registered Nurse	attending to rounds during the night	Nil injury	Perpetrator - Patient	Patient asked to return to room. Patient charged staff in a threateneing manner - yelling and swearing.
	/2013 10:20	Female	Food Service Officer	Was collecting morning tea dishes	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient grab my hand tightly
	/2013 11:30	Female		Not completed on form	Ear/Eye/Nose Injury	Physical Violence	Pt punched me in the nose with closed fist Pt locked seet in bathroom - yelling "Im going to kill myself" I opened door to check on patient bent down to speak with patient and punched me in the nose
	/2013 13:10	Female	Clinical Nurse	Patient care	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient tried to absurd from HDU while attending to prevent this, patient head butted staff on mouth
	/2013 13:55	Male	Fire, Safety & Security Officer	Walking past ED	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient swung chair and struck me on the arms and chest
	/2013 16:40	Male	Fire, Safety & Security Officer	restraining aggressive patient	Fractures	Physical Violence	Aggressive patient being restrained. Patient's shoulder contacted my chin, shattering crown on my front tooth / triaged.
	/2013 11:15	Female	Registered Nurse	Transferring patient to have urgent See attached document.	Nil injury	Perpetrator - Staff	came to collect patient for urgent Found bed steering to not be working, very aggressive and unprofessional family, aggression towards nursing staff.
	/2013 11:15	Female	Registered Nurse	Transferring pt to have urgent	Nil injury	Perpetrator - Staff	came to collect pt for urgent Found bed steering to not be working, very agressive and unprofessional behaviour in of pt and family, agression towards nursing staff.
	/2013 16:00	Female	Registered Nurse	care of patient - assault by patient deliberate inappropriate touching causing distress but no physical harm	Nil injury	Physical Violence	physically touched on bottom by patient, patient was spoken to in charge, again @ nurse was physically touched inappropriately again, witnessed by another patient, patient spoken by in charge, patient was aggressive, security and called.
	/2013 23:10	Female	Clinical Nurse	Pt handling - trying to calm PT down	Contusion / bruising	Physical Violence	PT Trying to climb in the bed rails offered to help grab wrist
	/2013 10:46	Female	Registered Nurse	Assisting patient with ADL's as per mangement plan	Nil injury	Perpetrator - Patient	Patient forcefully pushed with hands from door into corridor.

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2013 11:00	Female	Enrolled Nurse	patient became verbally abusive in OPD, OT was then cancelled. patient left OPD. Patient then presented to ED later afternoon.	Nil injury	Verbal Violence	Patient attended [redacted] for pre admission assessment as on Dr [redacted] lift in [redacted] for [redacted] Patient became verbally aggressive & agitated when told [redacted] would have to remain in hospital [redacted] as ward deteriorated considerably. Patient left clinic and [redacted] cancelled.
	/2013 12:00	Male	Fire, Safety & Security Officer	Officer was assisting other officers in calming and restraining a patient	Nil injury	Physical Violence	Patient became aggressive and struck out at me. [redacted] was restrained and placed back into [redacted]
	/2013 16:00	Female	Registered Nurse	nursing duties	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Patient on ITO - known abscond risk. Patient being resistive and pulled [redacted] arm away which caused staff to twist back and hit the door-jam.
	/2013 20:15	Female	Registered Nurse	Administering medication to non cooperative patient - Security in attendance. [redacted] was bitten - no skin break on her index finger	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Pt medication due to retused medication and became aggressive. [redacted] medication given with Security. Pt refused with restraint and bitten down onto my finger
	/2013 12:00	Female	Registered Nurse Assistant in Nursing	Assisting patient for safety of patient	Contusion / bruising	Physical Violence	Patient got out of bed, RN assisting patient, patient started to verbally threaten me - Saying that [redacted] was going to "Kill" me. Patient grabbed my arm firmly and started to dig nails into arm. Also started to punch me. AIN assisted taking patient back to bed and point restrained.
	/2013 5:30	Female	Registered Nurse	Patient punched staff in the abdomen. Patient became physically aggressive [redacted] - Patient physical assault	Contusion / bruising	Perpetrator - Patient	Patient punched staff in the abdomen. Patient became physically aggressive [redacted] - Patient physical assault
	/2013 9:30	Female	Registered Nurse	Attending to patient care	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	During restraint of patient, patient physically aggressive.
	/2013 9:30	Female	Registered Nurse	Attending to patient care	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Patient physically aggressive. Restraint required
	/2013 10:00	Female	Assistant in Nursing	Assisting with mobility	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Assisting patient back to bed. Patient started verbally and physically assaulting me and other staff member by punching and trying to kick. Attempting to restrain patient. Patient grabbed onto my left arm and dug nails into skin and drew blood.
	/2013 11:30	Female	Registered Nurse	Patient care	Wounds, Lacerations, Amputations and Internal Organ Damage	Manual handling patient	Scratched by patient and attempting to draw blood. Client threatening and intimidating in behaviour. Threatening violence. Rescent assault of staff. Client has history of violence.
	/2013 21:30	Female	Clinical Nurse	nursing	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Client's behaviour began to escalate after being inform [redacted] would not be able to stay awak until late.
	/2013 0:30	Male	Enrolled Nurse	[redacted] was attempting to perform routine [redacted] care	Nil injury	Physical Violence	Pt became aggressive
	/2013 0:30	Female		Trying to remove pt from another pts bed	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Pt physically aggressive to nursing staff, trying to bite, punching, grabbing
	/2013 1:00	Male	Registered Nurse	Attending patient cares	Nil injury	Physical Violence	Violent, outburst / strike by patient sudden change in behaviour by patient striking blows to both forearms.
	/2013 3:00	Female	Registered Nurse	Removing restraints to give patient care	Other Claims	Physical Violence	Took restraints off lower legs. Patient kicked me hard in the stomach and I fell back against window.

RTI REVIEW

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2013 3:30	Female		Not completed on form	Wounds, Lacerations, Amputations and Internal Organ Damage	Blood/Body Fluid Exposure	Pt bent forward, put head down & bit my L forearm , breaking skin
	/2013 4:20	Female	Registered Nurse	Removing restraints to give cares Nursing staff checking pad. About to attempt [redacted] Patient grabbed arm and shirt. Nursing staff able to free arm a bit. Patient grabbed shirt near collar - choking nursing staff.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient trying to untie restraints, Staff trying to retie them while patient on bed, patient grabbed and scratching at staff member arms and hands. Nursing staff checking pad. About to attempt [redacted] Patient grabbed arm and shirt. Nursing staff able to free arm a bit. Patient grabbed shirt near collar - choking nursing staff. [redacted] - Patient
	/2013 13:00	Female	Registered Nurse	[redacted] - Patient physical assault	Contusion / bruising	Perpetrator - Patient	physical assault Patient punched staff member. Patient is confused and behaviourally confrontational. Patient struck staff member on forearm whilst attempting to feed patient
	/2013 17:30	Male	Registered Nurse	Feeding patient	Nil injury	Physical Violence	While attending the patient care, the patient kicked upper part of the back. The duty RN also with me, he was witness.
	/2013 17:50	Female	Registered Nurse	Attending hygiene cares for aggressive patient.	Nil injury	Physical Violence	When connecting patient to [redacted] after double checking sites, patient became aggressive and inappropriate towards staff member
	/2013 14:30	Female	Enrolled Nurse	Patient Care	Nil injury	Verbal Violence	Patient wanted to load more [redacted] in the syringe then is required patient became aggressive and inappropriate towards staff member.
	/2013 14:30	Female	Registered Nurse	patient care	Nil injury	Verbal Violence	Patient began kicking and became violent and aggressive kicking staff and swearing and spitting. Patient was very abusive and aggressive and trying to get out of bed. RNs tried to settle patient down until security came and kicked nurse in the face. [redacted] - PATIENT PHYSICAL ASSAULT
	/2013 0:30	Female	Registered Nurse	Containing patient- patient at risk of falling from trolley attempting to get up.	Nil injury	Physical Violence	
	/2013 15:45	Male	Clinical Nurse	nursing Patient became psychotic. Went in to assist when RN called out for help. Patient throwing items + drawers hit [redacted] leg.	Nil injury	Perpetrator - Patient	Assault by patient. Restraint using ABM technique
	/2013 5:05	Male	Registered Nurse	security called medication given to settle.	Contusion / bruising	Physical Violence	Patient aggitated and threw a [redacted] at RN leg. [redacted]
	/2013 15:40	Male	Clinical Nurse	Nursing	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Patient physically assaulted staff. Restraint using ABM techniques.
	/2013 20:00	Male	Registered Nurse	nursing	Nil injury	Perpetrator - Patient	Patient physically assaulted staff member. Restraint using ABM techniques.
	/2013 4:30	Female	Clinical Nurse	Obs as per RMO direction	Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Writer was attempting to [redacted] on client. Punched by client in left deltoid.
	/2013 3:00	Female	Registered Nurse	Team Leader at time of event. Patient wanting to leave which [redacted] Security called. patient returned to ward.	Nil injury	Verbal Violence	Patient swearing at staff when nursing staff giving analgesia and explaining reasons to not self [redacted] Patient verbally abusing staff.
	/2013 16:00	Female	Registered Nurse	Team Leader at present time of incident. Patient wanting to be reviewed by team- not available at time explained.	Nil injury	Perpetrator - Patient	Patient came to nurse station yelling "I just want my med cert and centrelink cert" stated we would go around to out patient to get it signed. Patient began yelling.
	/2013 16:00	Female	Registered Nurse	At [redacted] desk. Patient was requesting [redacted] by medical team about carer unavailable but were contacted.	Nil injury	Perpetrator - Patient	Patient stated " I am fucking over this everyone telling me its all in my head. I have waited all weekend and no answers." "I will be taking this to the media"

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Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2013 13:30	Female	Occupational Therapist	signing pt out of unit in preparation for home assessment	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Signing out to go on requested home visit for [redacted] Assessment. Client [redacted] suddenly escalated, becoming loudly verbally aggressive, intimidating & psychotic. I jerked back and exacerbated my existent neck pain.
	/2013 22:30	Female	Registered Nurse	Patient violent and aggressive physically attacked RN [redacted] and patient grabbed my right wrist and twisted it. [redacted] - Patient physical violence	Muscle Injury	Perpetrator - Patient	Patient violent and aggressive physically attacked RN [redacted] and patient grabbed my right wrist and twisted it. [redacted] - Patient physical violence
	/2013 23:00	Female	Registered Nurse	Very Aggressive pt, being restrained by security while applying restraints pt bend fingers	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	[redacted] Patient Physical Violence - Pt verbally & physically aggressive. Attempted to talk down. Pt slapped me across (L) cheek, RN [redacted] attempted to stop pt. Security restrained pt. I applied restraints & during application (R) wrist grabbed by pt & bent + (R) middle finger and nails dug in on wrist.
	/2013 23:00	Female	Registered Nurse	Patient violent and aggressive physically attacked RN [redacted] and patient grabbed RN [redacted] right wrist and twisted it. (review [redacted] Patient was restrained by security officers. Whilst applying the restraints the patient grabbed my right wrist and middle finger and bent it back. [redacted] dug [redacted] nails into my left wrist. [redacted] - Patient physical violence	Contusion / bruising	Perpetrator - Patient	Patient violent and aggressive physically attacked RN [redacted] and patient grabbed RN [redacted] right wrist and twisted it. (review [redacted] Patient was restrained by security officers. Whilst applying the restraints the patient grabbed my right wrist and middle finger and bent it back. [redacted] dug [redacted] nails into my left wrist. [redacted] - Patient physical violence
	/2013 14:30	Female	Registered Nurse	Patient accused me of calling [redacted] crazy in front of [redacted] family. I had said this thing is going crazy to the [redacted] about 2 hours prior when it was alarming for almost 10 minutes. Patient accused me of calling [redacted] crazy 2 hours later. [redacted] - Patient verbal abuse	Nil injury	Perpetrator - Patient	Patient accused me of calling [redacted] crazy in front of [redacted] family. I had said this thing is going crazy to the [redacted] about 2 hours prior when it was alarming for almost 10 minutes. Patient accused me of calling [redacted] crazy 2 hours later. [redacted] - Patient verbal abuse
	/2013 23:00	Male	Health Professional	Dr when doing an assessment of patient after [redacted] had seized. Patient intoxicated and grabbed Dr by throat.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Intoxicated trauma patient had seizure then suddenly became aggressive, grabbed throat & arm. Performing an assessment of patient unable to wake person by voice.
	/2013 21:57	Female	Clinical Nurse	Retrieving messages from phone	Nil injury	Verbal Violence	Threat made to myself via message left on phone from consumer, threatening to "dung you in the head" and "bash you up"
	/2013 4:20	Male	Registered Nurse	General duties	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient kicked staff member in the chest as [redacted] wanted to get out of bed. Patient restrained by security
	/2013 13:00	Female	Nurse Unit Manager	was managing a patient who had become aggressive.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	I was injured by patient. I was bitten punched and scratched by patient.
	/2013 16:00	Female	Senior House Officer	patient care	Nil injury	Verbal Violence	Patient became verbally aggressive to staff members and told [redacted] friend [redacted] was recording the conversations with the doctors
	/2013 16:55	Female	Clinical Nurse	patient care	Nil injury	Verbal Violence	Overheard patient on mobile that [redacted] had "recorded everything" therefore Security call. During conversation patient became verbally aggressive then threatening towards staff.
	/2013 16:55	Male	Senior House Officer	patient care	Nil injury	Verbal Violence	Aggressive and threatening behaviour by patient towards staff.
	/2013 16:55	Female	Registered Nurse	patient care	Nil injury	Verbal Violence	Verbally abusive threatening towards nursing and admin staff as being escorted out by security. Threatening harmful comments using inappropriate language.
	/2013 16:55	Male	Senior House Officer	Patient care in ED	Nil injury	Perpetrator - Patient	Aggressive and threatening behaviour by patient towards staff.
	/2013 17:00	Female	Administration Officer	patient care	Nil injury	Verbal Violence	Patient was verbally abusive and threatening staff whilst being escorted out by Security. Use of inappropriate language and threatening harm.

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2013 17:00	Female	Registered Nurse	Patient care	Nil injury	Verbal Violence	Patient verbally abusive, threatening staff, swearing, required escorting from premises by Security.
	/2013 21:00	Female	Registered Nurse	Direct patient care. Pt in acute psychological state	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Nursing Staff Intervening on Pt who was wandering around room - hitting patients in room.
	/2013 7:40	Male	Registered Nurse	Patient was in [redacted] awaiting care / nursing intervention	Nil injury	Verbal Violence	[redacted] - Patient Verbal Violence Pt had [redacted] and became aggressive to staff
	/2013 11:00	Male	Fire, Safety & Security Officer	Trying to prevent a patient from leaving.	Contusion / bruising	Physical Violence	I was punched. While assisting with patient the patient punched me.
	/2013 0:10	Female	Clinical Nurse	Patient became physically aggressive when nurses offered assistance	Nil injury	Physical Violence	Confused, aggressive, wandering confusedly around ward. Security Called. While offering patient assistance to return to bed patient attempted to hit me in the face with a blow from [redacted] elbow
	/2013 4:30	Female	Clinical Nurse	Assisting patient to toilet. Grabbed nurses wrist causing bruising & pain.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Assisting patient to toilet, [redacted] grabbed my right wrist and punched twisted it
	/2013 7:00	Female	Assistant in Nursing	Caring for patient	Nil injury	Perpetrator - Patient	Pt pushed nurse in the chest several times very hard
	/2013 15:00	Male	Fire, Safety & Security Officer	Security in ED POD	Nil injury	Manual handling patient	Patient lost [redacted] cool and started kicking the door trying to get out
	/2013 22:30	Female	Registered Nurse	Staff receiving handover	Nil injury	Verbal Violence	Pt verbally abused staff. Refusing to listen to reason
	/2013 11:35	Male	Registered Nurse	Redirection of client who was aggressive, damaging property, client take down.	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Redirection of client who was aggressive, damaging property. Injury incurred during client take down/restraint. Injury to lower back, left side of neck.
	/2013 11:40	Female	Clinical Nurse	Redirection of client who was aggressive & damaging property	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Aggressive situation, physical aggression. Struck and kicked to right hip by client.
	/2013 13:15	Female	Clinical Nurse	Nursing duties	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	[redacted] patient ran towards another [redacted] patient and punched [redacted] in the face. Restraining [redacted] and co-patient after a physical take down openside - aggravated back and neck pain.
	/2013 15:00	Female	Registered Nurse	Patient care	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	PT Delirium
	/2013 8:00	Male	Operational Officer	Escorting patient from [redacted]	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient was non compliant
	/2013 15:00	Female	Registered Nurse	Direct patient care. Communicating a message to the patient from the Medical Staff.	Nil injury	Verbal Violence	[redacted] Incident re: Verbal aggression towards staff.
	/2013 0:00	Male	Registered Nurse	Not completed on form	Nil injury	Physical Violence	Pt attacked staff. bit guard pined AIN special
	/2013 0:00	Female	Assistant in Nursing	Not completed on form	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Punched by the patient
	/2013 14:00	Female	Registered Nurse	General Nursing duties	Stress	Verbal Violence	Verbally abuse/aggression/threat
	/2013 14:30	Female	Registered Nurse	General nursing duties	Contusion / bruising	Perpetrator - Patient	Mentally ill patient assaulted me in the face

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Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
[redacted]	[redacted]/2013 11:30	Female	Registered Nurse	Patient care	Nil injury Traumatic	Verbal Violence	Patient related a symptom in regards to [redacted] then when [redacted] came, patient put [redacted] arm around my shoulders and said to [redacted] "this is my new girlfriend now." I was quite startled by ths. Unsure what to do, I just moved away and asked another nurse to speak to [redacted]
[redacted]	[redacted]/2013 22:00	Female	Registered Nurse	Assisting another staff who was being assaulted by patient	Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Reported to [redacted] Patient was assaulting staff I intervened and patient punched my hand and bent my middle fingers back / pulled my left shoulder and back.
[redacted]	[redacted]/2013 22:30	Female	Enrolled Nurse	Getting medication for patient	Ear/Eye/Nose Injury	Physical Violence	Patient chased me into nursing station. I then turned to talk to patient, [redacted] then hit me numerous time in face with close fists.
[redacted]	[redacted]/2013 23:08	Male	Operational Officer	patient restraint (aggressive patient)	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	I attended a Code Black at [redacted] where patient [redacted] became aggressive towards me. In the process of defending myself patient scratched my face, gouged my eye and spat in my face.
[redacted]	[redacted]/2013 23:45	Female	Registered Nurse	Not completed on form	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient bit nurse
[redacted]	[redacted]/2013 13:10	Female	Registered Nurse	Patient escorted into HDU	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient kicked staff on lower leg and ankle
[redacted]	[redacted]/2013 14:15	Female	Registered Nurse	Carrying out normal duties when patient dove into the office and during struggle [redacted] finger got caught at the door.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient wanted a [redacted] from [redacted] hand bag, dove into the nurse's office, grabbed it from a cupboard and in the struggle, my finger was jammed in the door.
[redacted]	[redacted]/2013 6:00	Male	Registered Nurse	supporting unstable pt onto feet.	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Patient unsteady on [redacted] feet, staff supporting PT to Stand. Pt nil signs of aggression or agrivation, enquiring about [redacted] bed-suddenly pt punched the staff member.
[redacted]	[redacted]/2013 6:50	Female	Registered Nurse	Talking to patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient unexpectedly became physically aggressive and patient began striking [redacted] at RN [redacted] repeatably.
[redacted]	[redacted]/2013 11:00	Female	Administration Officer	Reception duties	Nil injury	Verbal Violence	See attached statement in document register RE: Aggressive client
[redacted]	[redacted]/2013 23:00	Female	[redacted]	[redacted] patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient had dementia
[redacted]	[redacted]/2013 0:00	Female	Clinical Nurse	patient care	Nil injury	Physical Violence	Assaulted by patient
[redacted]	[redacted]/2013 11:00	Female	Registered Nurse	Aggressice Patient-pulled (L) 3rd and 4th fingers of RN	Muscle Injury	Perpetrator - Patient	patient verbally agressive then I helped patient back to bed from bathroom and patient grabbed finger and pulled it back it hit nurse with walking stick
[redacted]	[redacted]/2013 23:40	Male	Enrolled Nurse	Attempt at general patient care	Nil injury	Physical Violence	Patient verbally aggressive towards myself while attempting to obtain vital signs - Patient became inscreasingly verbally aggressive - Patient then grabbed pencil and tried to stop myself while trying to leave patient's bedside - Nil injury sustained from physical violence.

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
[REDACTED]	[REDACTED]/2013 7:45	Female	Registered Nurse	Refer to attachment	Stress	Perpetrator - Patient	pt attended [REDACTED] today for [REDACTED] monthly [REDACTED] was seated in [REDACTED] chair waiting. [REDACTED] started shouting 'no no get away get away' [REDACTED] was gripping the arms of [REDACTED] chair and shaking them violently. When approached [REDACTED] stopped and said ' leave me alone I am fine' This episode lasted approx 15secs. We notified Dr [REDACTED] the [REDACTED] came in and spoke with the patient and offered [REDACTED] a tablet [REDACTED] has had before. [REDACTED] refused and said they did not work. [REDACTED] manner was aggressive. [REDACTED] stated [REDACTED] was fine and Dr [REDACTED] advised we could go ahead with the infusion. I sat with pt and applied the tourniquet to [REDACTED] right arm. I asked how [REDACTED] month had been. [REDACTED] reply was (not good I am having increasing [REDACTED]). I asked when [REDACTED] next appt with Dr [REDACTED] was. [REDACTED] said it was in [REDACTED] offered to perhaps bring the appt forward. Pt was negative re this as the person who comes with [REDACTED] is unavailable before then. I asked if there was anything I could do. [REDACTED] became aggressive and tore the touriquet off and threw it at me. [REDACTED] left the dept saying [REDACTED] did not need to be counselled by me. We notified security [REDACTED] had left the dept. Dr [REDACTED] came to [REDACTED] said [REDACTED] would ring [REDACTED] and talk with [REDACTED] This behaviour occurred last month when [REDACTED] came for [REDACTED] infusion. On this occasion security and [REDACTED] were called. Pt left dept but returned later after having a [REDACTED] infusion was given as [REDACTED] behaviour had settled. This behaviour is very unsettling and disturbing to the other patient in [REDACTED]
	[REDACTED]/2013 13:00	Female	Registered Nurse	Termination of [REDACTED]	Nil injury	Verbal Violence	Assult by patient
	[REDACTED]/2013 6:30	Male	Assistant in Nursing	patient became agitated, aggressive-when assisting back to bed ,pt punched [REDACTED] in the stomach	Nil injury	Perpetrator - Patient	Patient very aggressive when tried to tell [REDACTED] to stay on bed. Punched at staff.
	[REDACTED]/2013 11:00	Female	Enrolled Nurse	General Nursing Cares of Post procedure Patients.	Nil injury	Perpetrator - Patient	Pt [REDACTED] Paient stated to handover nurse that [REDACTED] would not looked after by nurse of Muslim faith as [REDACTED] believes they are murderous bastards.
	[REDACTED]/2013 11:10	Female	Registered Nurse	Redirecting patient	Ear/Eye/Nose Injury	Blood/Body Fluid Exposure	Patient spat
	[REDACTED]/2013 13:30	Male	Assistant in Nursing	Patient coming out of room naked, trying to stop from exiting	Nil injury	Perpetrator - Patient	Pt had behavioural outburst and attacked AIN open handed hitting [REDACTED]
	[REDACTED]/2013 6:30	Female	Registered Nurse	Nil	Mental Illness/Stress	Verbal Violence	Aggressive Patient Verbal Violence
[REDACTED]	[REDACTED]/2013 10:00	Female	Clinical Nurse	General Nursing duties	Nil injury	Verbal Violence	Pt was upst that Dr [REDACTED] wanted to admit [REDACTED] for [REDACTED] Wished to leave and was getting upset as Dr [REDACTED] trying to get [REDACTED] to keep [REDACTED] in hospital for Tx. Security called.
	[REDACTED]/2013 14:00	Male	Registered Nurse	Nursing duties	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Serious take- down with physical and verbal aggression. Patient attempted to AWOL and in the process was physically aggressive and threateneing to [REDACTED] family.
	[REDACTED]/2013 18:00	Male	Fire, Safety & Security Officer	restraining Absconding patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Furniture and fittings	Hit my elbow on toilet door frame and sore hip fro going to ground unexpectedly
	[REDACTED]/2013 1:50	Female	Clinical Nurse	Nil listed	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Patient scratched my right leg whilst I was trying to restrain [REDACTED]

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Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2013 10:00	Female	Assistant in Nursing	General Nursing Duties	Mental Illness/Stress	Verbal Violence	Please see attached documents.
	/2013 15:05	Male	Client Services Officer	Not completed on form	Nil injury	Perpetrator - Patient	[redacted] approached [redacted] and asked to get a script. [redacted] explained we have no doctors to see clients here. At this point [redacted] because abusive and threatening
	/2013 17:30	Female	Assistant in Nursing	General duties with a confused patient	Nil injury	Physical Violence	Punch in the back grabbed arm. Pinching, grabbing hands and pulling fingers apart.
	/2013 0:00	Female		RN was trying to assist positioning of PT in bed/medications	Stress Traumatic	Physical Violence	PT hit RN with a bed pan on R wrist, PT verbally aggressive/hitting RN with bed pan and swearing abuse rasist comments Patient being specialed due to confusion was trying to get out of bed.
	/2013 20:10	Female	Registered Nurse	PT Care PT Confused	Joint/Ligament and Muscle/Tendon Injury	Physical Violence	When nursing staff tried to stop [redacted] patient punched nurse in the abdomen [redacted] door does not lock. Patient unable to lock from inside.
	/2013 22:30	Female	Registered Nurse	nursing duties	Nil injury	Perpetrator - Patient	Patient had to be moved. Patient in [redacted] felt unsafe as Patient had made verbal threats.
	/2013 8:50	Female	Enrolled Nurse	Stopping [redacted] from leaving ward	Wounds, Lacerations, Amputations and Internal Organ Damage Traumatic	Perpetrator - Patient	Patient bit my for arm. No skin was broken, only bruise Patient refused to leave the shower for seclusion order. Patient shaped up to Officers for a fight. Patient restrained before this could happen.
	/2013 1:12	Male	Fire, Safety & Security Officer	Clinical Staff required security to assist to help take patient back to seclusion.	Joint/Ligament and Muscle/Tendon Injury Traumatic	Perpetrator - Patient	
	/2013 2:30	Female	Registered Nurse	Redirecting patient from innapropriaye area of ward	Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Pt struck me while attempting to re- direct [redacted] from nurses station
	/2013 12:50	Female	Enrolled Nurse	Assistance with personal care- Transfer Shower	Nil injury	Physical Violence	Pt hit me in stomach.
	/2013 13:20	Female	Registered Nurse	nursing duties	Wounds, Lacerations, Amputations and Internal Organ Damage Traumatic	Perpetrator - Patient	Punched in face, chin, teeth, lips & inside mouth by patient Pt assaulted Security Gaurd. I chased patient dives ankle taped. Attempted to abscond pt to slow [redacted] down so security could aprehend
	/2013 0:00	Male	Registered Nurse	Not completed on form	Joint/Ligament and Muscle/Tendon Injury Traumatic	Physical Violence	Patient assulted [redacted] and fled along corridor to air-lock pursued and restrained patient, both of us fell to the floor and I injured both knees in the fall
	/2013 7:22	Male	Fire, Safety & Security Officer	[redacted] pursued patient through ED after patient had assulted another staff member	Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	
	/2013 7:22	Male	Fire, Safety & Security Officer	[redacted] on multiple patients	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient punched me for no reason
	/2013 14:15	Female	Clinical Nurse	nursing duties	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Kicked by patient in the jaw. Shoulder injury, soft tissue due to trauma/unknown mechanism.
	/2013 16:00	Female	Assistant in Nursing	Looking after confused PT	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	The patient was trying to get out of the ward, I was trying to stop [redacted] [redacted] kicked me on my left leg
	/2013 16:00	Female	Assistant in Nursing	Rotation and cared patient	Nil injury	Physical Violence	The patient was trying to get out of the ward as I was trying to stop [redacted] [redacted] kicked me on my left leg.

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
[REDACTED]	[REDACTED]/2013 16:30	Female	Registered Nurse	Redirection of a confused PT	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence Perpetrator - Patient	Assisting a PT back to bed area, walking behind [REDACTED] when [REDACTED] kicked backwards and connected with my left shin
	[REDACTED]/2013 18:00	Female	Registered Nurse	Not completed on form	Nil injury	Patient	Pt threatened to punch staff with fist and equipment stand
	[REDACTED]/2013 0:30	Male	Registered Nurse	Direct pt care Re-directing to bed and change of soiled clothing	Nil injury	Physical Violence	Direct pt care - pt incontinent urine - night dress, pad and bed linen required changing - RN [REDACTED] attempted to assist pt - pt verbally and physically aggressive - rn [REDACTED] assisted rn [REDACTED] to Dr escalate, incident using ABM de-escalation techniques. Pt continues aggression, pushing Nff, abusive, attempting to punch N/staff
	[REDACTED]/2013 6:00	Male	Registered Nurse	RN was performing patient care.	Nil injury	Verbal Violence Perpetrator - Patient	Heard patient yelling so I went to investigate if everyone is ok. By the time I got to [REDACTED] Patient was still yelling. This is witnessed by RN [REDACTED], Ask Patient to calm down. Then patient yelled louder & said "Get out of my room you "F" ASIAN.
	[REDACTED]/2013 23:45	Female	Registered Nurse	Walking patient back to [REDACTED] room	Superficial injury	Patient	Patient wandering. Walking [REDACTED] back to [REDACTED] room. Unexpectedly became physically & verbally aggressive
	[REDACTED]/2013 6:50	Male	Registered Nurse	Medications were being given. [REDACTED] was removing BP cuff from patient when patient woke despite sedation/pain relief-and [REDACTED] punched and grabbed hand, twisted it.	Nil injury Traumatic Joint/Ligament and Muscle/Tendon Injury	Verbal Violence	Patient upset at staff member for not showing ampoule. Patient became insulting and assaulted staff by throwing [REDACTED] at staff. Patient threw [REDACTED] at staff member too. Patient threatening & insulting to staff.
	[REDACTED]/2013 21:30	Female	Registered Nurse	[REDACTED]	Superficial injury	Physical Violence Perpetrator - Patient	I was trying to take off the BP cuff patient was seated, suddenly got up very aggressively started pushing, twisted my hand and hit on my chest.
	[REDACTED]/2013 11:20	Male	[REDACTED] Patient	assessment	Superficial injury	Patient	Patient punched me to abdomen
	[REDACTED]/2013 13:45	Female	Operational Officer	Patient handling	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Kicked in chest. [REDACTED] - Patient violence - physical
	[REDACTED]/2013 22:00	Female	Registered Nurse	General nursing duties	Mental Illness/Stress	Verbal Violence	Swearing, yelling and abusing staff and AIN specially
	[REDACTED]/2013 22:30	Male	Assistant in Nursing	1:1 Supervision of a patient from MH.	Mental Illness/Stress	Verbal Violence	Yelling out loud, disturbing other patients, one other patient complained verbally abusive.
	[REDACTED]/2013 6:28	Male	Fire, Safety & Security Officer	[REDACTED] in ED Pod	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence Perpetrator - Patient	Patient started punching me
	[REDACTED]/2013 15:00	Female	Registered Nurse	Providing care to patient	Nil injury	Patient	Patient Became verbally abusive when asked to re-weigh, towards nursing staff
	[REDACTED]/2013 21:00	Male	Registered Nurse	RN was performing patient care.	Nil injury	Verbal Violence	Just finished getting hand over from colleague, whilst I was at the nursing reception area. Patient [REDACTED] walked behind me and said "What are you doing here noy" "why don't you go back to where you came from boy" "You don't belong here boy". Reported to nurse in charge & after hours nurse + 2 x [REDACTED] RMO.
	[REDACTED]/2013 6:30	Female	Clinical Nurse	Interaction with patient	Nil injury	Perpetrator - Patient	Went in to take patient's [REDACTED] and patient was verbally aggressive, refused to let me touch [REDACTED] complaining about "Poofter Dr and stupid nurses. Very aggressive in language.
[REDACTED]/2013 10:30	Female	Registered Nurse	Direct patient care	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Pt punched me in the abdomen	

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Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2013 17:30	Male	Assistant in Nursing	Patient care- Direct observation of patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	patient attempted to leave ward when I intervened PT punched me
	/2013 23:40	Female	Registered Nurse	Direct patient care of confused agitated patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Manual handling patient	Kicked in chest by patient
	/2013 8:30	Female	Assistant in Nursing	General Nursing duties.	Nil injury	Physical Violence	Sexually inappropriate behavior.
	/2013 21:00	Female	Registered Nurse	Attending to visitor's request.	Nil injury	Verbal Violence	Patient's visitor behavior escalated verbally after/while answering the patient's buzzer and addressing the patient's concerns.
	/2013 23:45	Female	Assistant in Nursing	Staff member was attempting to redirect a patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient restless but easily redirected, and suddenly punched AIN in face. AIN Sustained bruised face and teeth (x4). Cold pack applied and sent to ED
	/2013 6:50	Female	Registered Nurse	direct patient care	Nil injury	Verbal Violence	Patient verbally abused staff.
	/2013 22:22	Male	Fire, Safety & Security Officer	Assisting patient back to emergency after abscond attempt	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Patient Physical Violence - Assisting patient that was absconding back into bed Patient put feet up on end of bed as we were putting onto bed and caused a shift in balance as came down on bed. Patient caused my right are to be jarred.
	/2013 6:00	Female	Assistant in Nursing	Verbal Abusive patient	Nil injury	Perpetrator - Patient	Pt threatenen myself. Yelling in my face refused to move away Violent patient lashed out throwing punches at security, some of these punches connected with the forearm, and knees behind in the take down
	/2013 15:20	Male	Fire, Safety & Security Officer	Assisting officer in ED Pod area	Contusion / bruising	Physical Violence	Patient became agitated wanting to leave office gave a direction patient became violent throwing punches, patient restrained taken to ground still struggling
	/2013 15:30	Female	Fire, Safety & Security Officer	Officer was in ED Pod area	Contusion / bruising	Physical Violence	Verbally abused. Sworn at, banging fist on bed.
	/2013 21:00	Female	Enrolled Nurse	Caring for patient	Nil injury	Verbal Violence	
	/2013 12:00	Female	Registered Nurse	The patient was attempting to I was intercepting and became angry and threatened to hit me.	Nil injury	Perpetrator - Patient	Patient lifted hand towards my face and verbally threatened to hit me, did this twice on this occasion
	/2013 14:30	Male	Clinical Nurse	Working in ED	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Aggressive incident with client which exacerbated a previous injury. Client threw hot over hand. A short scuffle occurred, causing injury to right leg.
	/2013 15:30	Female	Registered Nurse	Patient care - confused aggressive pt	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Pt tried to get out of the bed, pt moved up the bed when started to scratch me & other staff.
	/2013 15:30	Female		Patient Care - Confused aggressive patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	When staff tried to help up the bed began to scratch & hit out at staff.
	/2013 17:00	Female	Registered Nurse	General nursing duties	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Absconded patient at risk to harming self. Attempted to de-escalate as a result arm twisted.
	/2013 17:20	Female	Administration Officer	Nil listed	Nil injury	Verbal Violence	Repetitive phone call from known patient
	/2013 20:00	Female	Assistant in Nursing	Nursing duties	Muscle Injury	Perpetrator - Patient	Patient escalated after birthday party. Patient attempted to strangle staff, bit carestaff and pushed patient.

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	/2013 14:20	Female	Registered Nurse	Exiting HDU of staff member when patient attempted to push past.	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Patient escalating in aggressive behaviour. Minimal effect from patient and de-escalation attempts. Patient attempted to bargo out of HDU as staff attempted to exit HDU
	/2013 15:30	Female	Registered Nurse	Staff member attending to patient care. Patient become aggitated & kicked staff member in the ear.	Nil injury	Manual handling patient	Staff member kicked on side of head
	/2013 18:30	Male	Registered Nurse	Staff member was attending to patient cares	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Attending to patient to prevent [redacted] While leaning across bed patient punched staff in chest with fist
	/2013 12:30	Male	Operational Officer	Restraint of aggressive patient	Laceration	Physical Violence	Whilst restraining an aggressive patient, I received lacerations to my left hand from patient's fingernails.
	/2013 17:30	Female	Enrolled Nurse	Attending routine nursing interaction	Nil injury	Verbal Violence	Patient verbally aggressive, pointing, raised voice, in personal space, stated staff responsible for having [redacted] committed because I gave [redacted]
	/2013 0:30	Female	Registered Nurse	PT became condues and aggitated when transferred.	Nil injury	Perpetrator - Patient	[redacted] - Physical Violence - By Patient Pt punched staff
	/2013 1:40	Male	Operational Officer	Restraint of an aggressive regulated patient	Brain Injury/Concussion	Physical Violence	Patient was [redacted] and turning over on trolley, I was standing next to [redacted] and [redacted] kicked me in the head
	/2013 2:30	Female	Assistant in Nursing	Patient care	Nil injury	Physical Violence	Trying to stop patient from getting out of bed kicked in the chest. Later same thing happen. Trying to get out of bed punched in the mouth and head.
	/2013 7:15	Female	Registered Nurse	triage	Nil injury	Verbal Violence	Staff intimidated, fearing for personal safety and stressed. Patient not cooperating with staff. Aggressive, swearing and threateneing behaviour for [redacted] days in a row.
	/2013 7:15	Female	Clinical Nurse	Incident form not sighted by [redacted]	Nil injury	Verbal Violence	Felt intimidated, vulnerable and in fear of personal safety. Verbally aggressive foul language, demanding not cooperating. Throwing items at nurses.
	/2013 7:15	Female	Registered Nurse	patient care	Nil injury	Verbal Violence	Staff stressed by patient's threateneing behaviour, aggression, swearing and intimidation and upsetting patients in [redacted]
	/2013 8:00	Female	Registered Nurse	patient care	Nil injury	Verbal Violence	Aggressions, verbal assault by a patient, swearing at staff.
	/2013 8:00	Female	Registered Nurse	patient care	Nil injury	Verbal Violence	Patient threateneing and abusing staff. An aggressive verbal assault.
	/2013 8:00	Female	Clinical Nurse	direct patient care	Nil injury	Perpetrator - Patient	Very verbally aggressive patient / foul language. Whole department on edge - felt intimidated and vulnerable.
	/2013 8:15	Male	Medical Officer /Doctor	patient care	Nil injury	Verbal Violence	Patient escalated. Threatening behaviour.
	/2013 8:45	Female	Registered Nurse	patient care	Nil injury	Physical Violence	Patient threateneing behaviour to all staff. Shouting abusive language and lashing out at staff. Felt intimidated and anxious.
	/2013 8:45	Female	Registered Nurse	patient care	Nil injury	Verbal Violence	Patient swearing at staff, verbally aggressive and intimidating.
	/2013 9:00	Male	Registered Nurse	patient care	Nil injury	Verbal Violence	Verbal abuse and threateneing behaviour from patient.
	/2013 9:00	Female	Registered Nurse	patient care	Nil injury	Physical Violence	Verbal abuse and physical intimidation by patient towards staff.
	/2013 16:35	Male	Fire, Safety & Security Officer	Assisting medical staff in [redacted]	Nil injury	Physical Violence	Patient tried to kick open the doors in [redacted] and threaten to harm staff, was being escorted from [redacted] when [redacted] pushed passed and then attempted to punch me.
	/2013 23:35	Female	Clinical Nurse	Observing admission of a patient from a distance	Mental Illness/Stress	Perpetrator - Patient	New admission from emergency dept to [redacted] who decompensated after arrival, Patient ran towards me with [redacted] arms outstretched before [redacted] could be restrained by security officers and secluded in [redacted]
	/2013 8:30	Female	Clinical Nurse	patient care	Nil injury	Physical Violence	Potential for assault injury to staff. Abusive language verbally abusive patient swearing and throwing objects with threateneing gestures.
	/2013 15:00	Male	Fire, Safety & Security Officer	Assisting medical staff in [redacted]	Nil injury	Physical Violence	Patient stood on [redacted] bed and then dived at me, I was standing at the end of the bed and [redacted] jumped on me/. [redacted] was then restrained and moved to [redacted]

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	/2013 19:30	Female	Registered Nurse	Patient care	Nil injury	Physical Violence	Patient punched nursing staff while n/staff trying to reassure patient/ stop patient from harming [redacted] by banging against bedrails
	/2013 22:10	Male	Fire, Safety & Security Officer	Officer was assisting medical staff	Mental Illness/Stress	Physical Violence	Patient became verbally aggressive and physically violent during interview with Psychiatric Registrar, forcing staff to become fearful for their safety
	/2013 22:42	Male	Fire, Safety & Security Officer	Assisting medical staff	Mental Illness/Stress	Physical Violence	Patient verbally and physically threatening staff, causing fear. Patient head butted nurse station window and threw a towel covered in vomit at staff, though missed
	/2013 14:40	Male	Fire, Safety & Security Officer	Security staff assisting medical staff	Nil injury	Physical Violence	Patient was aggressive, swearing and refusing to move to the [redacted]
	/2013 19:50	Female	Enrolled Nurse	Assisting pt to position properly in bed and to prevent from falling and injury	Contusion / bruising	Perpetrator - Patient	Nurse asked us to help move [redacted] Patient was moved to bed by medical staff
	/2013 11:00	Female	Nurse Unit Manager	Nil information provided	Nil injury	Verbal Violence	I was handing towards the pt when [redacted] punched me on my abdomen area, grabbed my left arm when changing pad
	/2013 13:15	Female	Registered Nurse	Clinical duties in [redacted]	Nil injury	Physical Violence	Patient phoned reception, threatening and abusing staff because [redacted] is waiting for [redacted] Call transferred to NUM. Patient continued to threaten and abuse.
	/2013 0:30	Female	Registered Nurse	Attempting to calm delirious patient	Nil injury	Physical Violence	Patient answered "to pee" and slapped my backside at the same time. Witnessed by a few colleagues and a [redacted] of a patient in [redacted]
	/2013 7:30	Female	Pathology Assistant	Collection of Blood specimen from patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Lashing out [redacted] Unable to calm down verbally
	/2013 1:45	Male	Assistant in Nursing	Patient care	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Hit in the face (right side) twice by a patient I was trying to get into a secure position to take the blood sample notified nurse who assisted pt known for [redacted] aggression
	/2013 9:35	Female	Assistant in Nursing	Staff member attempting to stop patient injury. Staff member following patient out of Hospital ground to prevent patient from harming self. security called for assistance. Please refer to page 3 of 3, documents attached signed by ([redacted] NUM). Staff member assisting to move delirious patient from bed to trolley. Patient hit nurse on right side of face.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient uses [redacted] to hit my right nose and face
	/2013 14:30	Female	Enrolled Nurse	Staff member re- applying clothing and sheets to pt. Pt grabbed lanyard-was pulled apart, but would not let go. Assistance required to get pt to release hold. No injury staff member felt like patient was going to hit her.	Nil injury	Manual handling patient	Patient wouldn't let me stay in bathroom while [redacted] had shower got upset swearing at me hit head. [redacted]
	/2013 18:30	Female	Registered Nurse		Nil injury	Perpetrator - Patient	Patient physically aggressive and slapped me across the right side of cheek
	/2013 23:45	Female	Registered Nurse	nursing duties	Nil injury Traumatic	Physical Violence	I went into room as patient was calling out, went to pull blankets up as patient being cold. Patient grabbed my lanyard and refused to let go. CN [redacted] Attended
	/2013 13:15	Male	Operational Officer	Patient restraint	Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Patient withdrawing from ETOH. Patient attempting to hit out at staff.
	/2013 8:00	Male	Registered Nurse	Nurse and patient rapport	Nil injury	Verbal Violence	Code black [redacted] Had to restrain a patient 4 times. Pain in left elbow, cut over right eye and discomfort in abdomen
	/2013 19:30	Male	[redacted]	patient care	Nil injury	Verbal Violence	Pt became verbally aggressive towards [redacted] nurse and other staff. Offered [redacted] ot thought this was a "bad idea"
	/2013 23:55	Male	Fire, Safety & Security Officer	Assisting medical staff	Nil injury	Physical Violence	Patient yelled at me swearing and calling me stupid. Patient started spiting and throwing punches towards staff. Removed on stretcher to ambulance by, patient was then transferred into the [redacted]
	/2013 7:15	Female	Enrolled Nurse	Nursing duties	Nil injury	Verbal Violence	Patient verbally aggressive and personally insulting nursing staff. Abusive to physio therapist

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	/2013 7:30	Female	Registered Nurse	Nil listed	Nil injury	Verbal Violence	Patient verbally aggressive and personally insulting nursing staff abusive to physiotherapist
	/2013 18:40	Male	Fire, Safety & Security Officer	Assisting medical staff			Patient threatened a nurse at the staff station with a as I went around the staff station then came at me with it so I restrained and removed Patient jumped up and made lung at S/O to strike him. Patient punched S/O in the chest. Reference case report number
	/2013 11:29	Male	Operational Officer	Urgent assistant with aggressive patient			
	/2013 16:30	Male		Nil listed	Wounds, Lacerations, Amputations and Internal Organ Damage	Saliva	Patient Bit while they were being transported to Walked into room "rapid rounds" Pt began yelling stating wanted a fan very verbally abusive.
	/2013 8:30	Female	Registered Nurse	Patient Rapid Rounds	Nil injury	Verbal Violence	
	/2013 12:05	Male	Fire, Safety & Security Officer	Patrolling in area of mental health	Ear/Eye/Nose Injury	Physical Violence	I was punched in the eye socket by patient in Patient became aggressive and had to be restrained and patient made threats to kill myself and my wife and my grandmother, children and dogs
	/2013 15:15	Male	Fire, Safety & Security Officer	Security officer ws assisting medical staff	Nil injury	Physical Violence	Patient became aggressive to the and had to be restrained and medicated. then threatened to kill my family and my dogs
	/2013 15:15	Male	Fire, Safety & Security Officer	Security Officer was assisting medical staff	Nil injury	Physical Violence	Pt aggressively threw food at wall and staff and threatened to kill staff
	/2013 18:15	Female	Clinical Nurse	Not completed on form	Mental Illness/Stress	Violence Perpetrator - Patient	
	/2013 3:00	Female	Registered Nurse	Staff were attempting to change patient pad	Nil injury		Confused patient threatening physical violence. Trying to change d. Pt threatened and was trying to punch me. Pt refused to wear oxygen, had leap over side
	/2013 3:00	Female	Registered Nurse	Staff were attempting to change pt pad Nurse was attempting to take blood from pt when swung and hit in the face	Nil injury	Verbal Violence Perpetrator - Patient	The patient Punched me in the face when taking blood.
	/2013 4:00	Female	Registered Nurse Administration Officer	Clinic reception M Staff attending to patient's observations, 1 patient had refused earlier in am and patient had verbally aggressive outburst,	Nil injury		Two patients came up and were aggressive and verbally abusive more than one occasion reducing me to tears. Approached patient at to do meds and obs. Patient complaint with meds. During obs patient suddenly agitated became verbally aggressive
	/2013 10:30	Female					Patient challanged after feigning to kick co- patient in head and rolled up news paper. Then struck staff member to abdomen area with lit paper in stabbing motion
	/2013 10:40	Female	Registered Nurse	De-escalation of aggressive patient	Nil injury	Verbal Violence	
	/2013 15:30	Female	Registered Nurse		Nil injury Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Back spasm when kicked. Pt confused - climbing out of bed - in progress) - kicking out at RN - Grabbing RN on the arms - aggressively refusing to follow nursing staff direction - N staff made several attempts to reorientate patient - ward call contacted - opened - s/cut
	/2013 23:40	Female	Midwife				Pt had legs over rails and was Attempted to kick me as well as grabbing Patient became agitated - wondered out of room. Pants were soiled, Security were called
	/2013 4:00	Male	Registered Nurse	Pt atremtping to conducted hallucinating, staff attempted to settle patient	Nil injury	Physical Violence	
	/2013 4:00	Female	Registered Nurse	Pt attempting to confused and hallucinating staff attempted to settle pt	Nil injury	Physical Violence	
	/2013 12:10	Female	Enrolled Nurse	Nil listed	Nil injury	Physical Violence	
	/2013 14:00	Female		Not stated	Nil injury	Verbal Violence	Aggressive patient. Security unable to locate area.
	/2013 14:55	Male	Registered Nurse	Attending to normal duty	Nil injury	Verbal Violence	Client advanced on female nurse with waving arm and belligerent manner. Physical assault was narrowly avoided.

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	/2013 15:30	Female	Enrolled Nurse	Not completed on form	Mental Illness/Stress	Physical Violence	Pt up ended bed into call
	/2013 16:00	Male	Fire, Safety & Security Officer	Assisting Medical Staff	Nil injury	Physical Violence	Pt refused direction from staff. Had to be restrained and placed in seclusion
	/2013 22:55	Female	Registered Nurse	Not stated	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient attempted to abscond from ward. Verbalising suicidal ideation. When stopped patient became physically aggressive and resistive. During restraint process RN's body and elbow came into contact with brick wall, twisting and stretching during restraint. Patient attempted to abscond from Ward. Verbalising suicidal ideation. When stopped [redacted] became physically aggressive and resistive. During restrain process my R) elbow, lower and upper back contacted with brick wall and fire extinguisher, twisting, jerking and stretching.
	/2013 22:55	Female	Registered Nurse	Attending to door opening	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	
	/2013 9:27	Male	Fire, Safety & Security Officer	Patien restraint	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Patient aggressive in [redacted] resulting in a take down, patient scratch RN thumb, sore back uscles from twistin gin take down
	/2013 0:30	Female	Registered Nurse	Staff member attending to patient cares Pt unhappy at being moved to a 4 bed bay from single room, RN was attempting to provide nursing vare when pt became verbally aggressive and threw [redacted]	Nil injury	Physical Violence	Patient kicked out - confused
	/2013 12:20	Male	Registered Nurse		Mental Illness/Stress	Verbal Violence	Staff member became very upset and withdrew care of a reslt of [redacted] attitude
	/2013 15:00	Female	Registered Nurse	patient care	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient kicked me in the left side of the neck
	/2013 16:20	Female	Fire, Safety & Security Officer	Restraint of visitor / partner	Laceration	Perpetrator - Visitor	[redacted] of patient assaulted Protective Service Officer as PSO tried to usher [redacted] out of room.
	/2013 18:40	Female	Assistant in Nursing	patient special	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient attached staff member
	/2013 0:05	Male	Fire, Safety & Security Officer	Payient restraint / aggression	Other specified injuries, not elsewhere classified	Blood/Blood Product	Patient became aggressive towards another patient. PSO [redacted] interviened and restrained the patient and was punched in the head with a blood soaked towel. Patient was confused; 2 RNs were trying to get patient to get back into bed; I bent down to assist with [redacted] slipper when patient, rammed [redacted] walking stick into my right ribs
	/2013 0:10	Female	Enrolled Nurse	Trying to assist restrain patient with 2 other staff	Nil injury	Physical Violence	
	/2013 4:45	Female	Enrolled Nurse	Assist patient to stand and pushed by patient and on other staff member	Nil injury	Physical Violence	Nil injury, just pushed in Ado
	/2013 4:45	Female	Assistant in Nursing	Assisting to stand patient confused and punched staff in ribs.	Nil injury	Physical Violence	Assisting to stand patient. Patient punched myself in side ribs.
	/2013 18:30	Female	Enrolled Nurse	Patient care	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Hit on left cheek by patient whilst specialing patient 1-1 and asking patient not to go into another patient's room.
	/2013 18:30	Male	Fire, Safety & Security Officer	Aggressive patient / patient restraint	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	I fell awkwardly when taking down an aggressive patient. I put my left hand down to break my fall, jarring my left shoulder.
	/2013 21:30	Male	Registered Nurse	All mesures to increas staff safely have been implemented	Nil injury	Perpetrator - Patient	Kicked in Groin by Patient
	/2013 12:30	Female	Nurse Unit Manager	[redacted] was trying to convince sick patient to remain in hospital.	Mental Illness/Stress	Verbal Violence	Patient managed to abscond from the unit via [redacted] fire stairs. Both myself & [redacted] staff member followed patient. Please refer to attached documents.

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	/2013 17:52	Male	Operational Officer Fire, Safety & Security Officer	Physical restraint of absconding patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Escorting a [redacted] patient who had absconded from [redacted] back to the Unit when the patient jumped - up and kicked me.
	/2013 11:50	Male	Security Officer	Restraint of aggressive patient	Laceration	Physical Violence	Patient aggressive. During restrain sustained deep scratch to hand.
	/2013 12:30	Male	Security Officer	Officer was in [redacted] area. Patient tried to escape. Was tackled by officer and taken to the ground	Nil injury	Physical Violence	Patient [redacted] was in [redacted] area when [redacted] forced door leading into [redacted] open
	/2013 23:59	Female	Registered Nurse	[redacted] was collecting blood specimens from the patients [redacted]	Nil injury	Physical Violence	Patient acutely confused, went to pull out [redacted] from neck while I was taking bloods and in the struggle [redacted] arm hit my jaw.
	/2013 8:45	Male	Security Officer	Restraint of patient whilst [redacted] was given an [redacted] injection	Contusion / bruising	Perpetrator - Patient Physical Violence	Suffered Injury to my right wrist
	/2013 13:15	Male	Registered Nurse	General Nursing Duties.	Nil injury	Physical Violence	Patient hit me in the ribs.
	/2013 14:00	Female	Clinical Nurse	General Nursing duties.	Nil injury	Physical Violence	Patient became aggressive.
	/2013 14:00	Female	Enrolled Nurse	General nursing Duties.	Mental Illness/Stress	Physical Violence	Patient hit me in the chest.
	/2013 20:05	Female	Registered Nurse Administration	Attending to normal duty	Nil injury	Verbal Violence	Patient extremely delusional and has incorporated a staff member into [redacted] delusions threatened to kill staff member. Believes staff member [redacted] has stolen all of [redacted] money and is keeping [redacted] in hospital so he can control [redacted]
	/2013 10:45	Female	Officer	Computer keyboard use	Nil injury	Physical Violence	2 Nurses were talking to patient when [redacted] unexpectedly hit nurse in face. Then forcefully push box + computer over.
	/2013 11:00	Female	Registered Nurse	General Nursing duties.	Contusion / bruising	Physical Violence	Nurse assaulted - punenin face
	/2013 11:49	Female	[redacted]	[redacted] received a phone call from the social worker advising [redacted] that there had been a verbal threat made to harm [redacted]	Nil injury	Verbal Violence	Verbal threats from patient
	/2013 13:00	Female	Registered Nurse	General Nursing Duties.	Mental Illness/Stress	Physical Violence	Patient threw all items off nursing station and threw computer twice off nursing station.
	/2013 13:30	Female	Clinical Nurse	Escorting patient out of hospital with security.	Wounds, Lacerations, Amputations and Internal Organ Damage Traumatic	Physical Violence	Escorting patient with security out of building. walking in front of patient. Patient kicked R) leg out from under me hitting back of my knee.
	/2013 13:20	Male	Registered Nurse Physiotherapy Assistant	Attempt at patient de-excitation	Joint/Ligament and Muscle/Tendon Injury	Condition of affected person Physical Violence	Patient burst through [redacted] door hitting nursing staff member whilst security present for aggressive behaviour
	/2013 13:50	Male	Assistant	Not stated	Nil injury	Physical Violence	Patient struck my chest once when asked to mobilise with Physio
	/2013 14:24	Male	Operational Officer Administration	Restraining a Patient.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient lashed out kicking officers forearm. [redacted] - PATIENT ASSAULT
	/2013 22:00	Female	Officer	Normal reception duties	Nil injury	Verbal Violence	Patient [redacted] extremely verbal threatening language - good to have security to disperse and help situation
	/2013 8:00	Female	Clinical Nurse	[redacted]			Attempting to [redacted] patient for [redacted] Patient kept pulling arm away - dangerous to [redacted] patient without hurting patient or staff.
	/2013 19:00	Female	Registered Nurse	patient care	Nil injury	Verbal Violence	personal threat against staff by patient [redacted]
	2013 20:30	Female	Registered Nurse	Nursing duties. RN [redacted] reported no cut/open wound on hand. ? one spot of blood	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Assaulted by patient

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	/2013 13:00	Male	Registered Nurse	Not completed on form	Nil injury	Physical Violence	Threatened by patient with dangerous weapons and physical assault
	/2013 13:30	Female	Registered Nurse	Attempting to redirect confused patient to ward area	Nil injury	Physical Violence	Confused patient attempting to leave - In attempt to verbally redirect from fire escape stairs to prevent patient fall, patient grabbed me and nearly pushed me downstairs.
	/2013 3:00	Male	Registered Nurse	General nursing care	Nil injury	Physical Violence	Patient becoming increasingly agitated, in turn physically aggressive. Patient attempting to kick AINs and grabbing at hands / arms refusing to release
	/2013 14:00	Male	Fire, Safety & Security Officer	Patient Restraint	Traumatic Joint/Ligament and Muscle/Tendon Injury	Manual handling patient	Involuntary patient tried to leave and needed to be restrained.
	/2013 14:50	Male	Operational Officer	Please see attached docs.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Leaving department to cease duties. M/H patient being restrained by security officer, transported back to A&E M/H, when patient broke restraint, was knock over when.. See attached docs.
	/2013 14:50	Male	Fire, Safety & Security Officer	Involuntary patient tried to abscond and had to be restrained	Wounds, Lacerations, Amputations and Internal Organ Damage	Manual handling patient	Involuntary patient tried to abscond and had to be restrained.
	/2013 16:45	Female	Registered Nurse	Yes, patient was being washed / Pad change with assistance from patient's	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Struck by patient on face (right cheek)
	/2013 18:40	Male	Operational Officer	Restraining patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Got head butted
	/2013 20:00	Female	Registered Nurse	Pt became frustrated with nurse	Nil injury	Perpetrator - Patient	Patient Hit Nurse
	/2013 12:30	Male	Physiotherapist	Attempting to secure	Wounds, Lacerations, Amputations and Internal Organ Damage	Verbal Violence	Pt aggressive in active danger to pts safety. Pt being restrained & removed. Pt swung into side, of abdomin/pelvis whilst restraint by security
	/2013 7:00	Female	Registered Nurse	General Nursing Duties.	Stress	Perpetrator - Patient	Patient became angry and aggressive towards staff as was asked to wait for the get medication script written and then be reviewed by doctor.
	/2013 8:30	Female	Assistant in Nursing	Laceration		Physical Violence	Patient trying to Staff tried to stop but patient lashed out . Patient scratched my left hand while I was doing care.
	/2013 15:20	Female	Registered Nurse	Scrubbing for procedure at sink next to patient's bed	Nil injury	Physical Violence	Pt kicked on my right hip when I was scrubbing at the basin beside bed
	/2013 0:30	Female	Enrolled Nurse	Patient Care	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Pt vice gripped staffs fingers & hand & bent all back to extremely
	/2013 14:00	Female	Registered Nurse	Pt cares (Action unexpected as pt previously "Catatonic"	Contusion / bruising	Perpetrator - Patient	Patient became violent kickend me in the genital area with knee. - Patient, Physical and Verbal Violence
	/2013 16:00	Female	Enrolled Nurse	patient care	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Assaulted by patient

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	/2013 4:30	Male	Registered Nurse	Holding Down confused/agitated patient. Patient care.	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Patient has [redacted] had to lie flat in bed, becoming increasingly agitated try to climb out of bed. I was stopping patient climbing out of bed, pulling on staff members back & neck has gone into spasm.
	/2013 13:00	Male	Assistant in Nursing	Nursing duties. Staff member was redirecting patient to access linen cupboard/room.	Nil injury	Perpetrator - Patient	Redirecting patient out of another room when [redacted] slapped me on the right side of the face.
	/2013 9:30	Female	Clinical Nurse	patient care	Contusion / bruising	Physical Violence	Patient assaulted staff member
	/2013 12:20	Male	Fire, Safety & Security Officer	Patient restraint	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Transferring [redacted] patient with restrain wrist locks to Seclusion Room when [redacted] kicked out catching me in groin area.
	/2013 12:30	Female	Clinical Nurse	patient care	Nil injury	Physical Violence	Patient lashed out at nurse attempting to restrain for [redacted] Patient unreasonable with staff following care of [redacted]
	/2013 15:20	Female	Registered Nurse	patient care	Nil injury	Verbal Violence	Person picked up [redacted] to abscond, yelling at staff. Ran with [redacted] and staff followed. Security present.
	/2013 9:15	Female	Registered Nurse	General patient handling	Ear/Eye/Nose Injury	Physical Violence	Patient on turning, open hand hit to staff face (nose)
	/2013 9:40	Female	Clinical Nurse	Redirecting patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient punched my face. Sitting in chair, patient approached him to move away. Sat on sofa arm opposite to me, asked [redacted] leaned in and punched me
	/2013 10:30	Female	Assistant in Nursing	AIN trying to assist pt but pt spat and kicked out making contact to abdo	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient spat and kicked me in the ribs when attending to put the bed down
	/2013 9:10	Female	Registered Nurse	General nursing duties	Nil injury	Physical Violence	When attempted to connect IVF on left arm patient became verbally and physically abusive and kicked me on left shoulder. Pt calling out, walked into Rm, pt abused myself with abusive language, wanted a turn. Pt accused myself of just walking in Rm to another pt & walking out. Told pt I had not been in Rm Pt kept abusing myself with illicit words. Attended Pt then walked out of Room.
	/2013 23:15	Female	Registered Nurse	Assisting Pt with Care	Mental Illness/Stress Traumatic	Verbal Violence	AIN about to approach patient as patient asked to. AIN tried to be as far as possible from patient as AIN aware of patients physical aggression but still got kicked by the patient
	/2013 9:10	Female	Assistant in Nursing	Nurse was specialising pt when pt kicked out, contacting the abdo	Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Trying to [redacted] patient, had to have [redacted] bending down to look for vein, patient then grabbed shirt collar and then punched me in the L) jaw.
	/2013 10:30	Female	Enrolled Nurse	Staff member attempting to [redacted] Patient had been agitated prior to this incident. Admitted with [redacted] = reason for IVC.	Joint/Ligament and Muscle/Tendon Injury	Physical Violence	
	/2013 3:00	Female	Registrar	Nil listed	Nerve/Spinal Injury	Physical Violence	Patient fell onto [redacted] resulting in [redacted] falling
	/2013 7:30	Female	Registered Nurse	Nursing duties	Wound Traumatic	Perpetrator - Patient	Delivering care to [redacted] patient. Patient hit nurse on lip and split lip.
	2013 10:00	Female	Enrolled Nurse	Attending to patient assisting patient back to bed	Joint/Ligament and Muscle/Tendon Injury	Physical Violence	While assisting patient back to bed after [redacted] climbed over bed rails and removed clothes, nurse punched in stomach wrist help tightly
	2013 17:30	Female	Registered Nurse	Nil listed	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	[redacted] and I were about to move the patient up the bed with the slide sheet when [redacted] became agitated and aggressive and grabbed my forearms and wrist hurting me.
	2013 20:30	Male	Fire, Safety & Security Officer	Physical restraint of patient	Joint Injury	Perpetrator - Patient	Patient restraint take down code black. Injured right knee during take down

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2013 20:30	Female	Fire, Safety & Security Officer	Patient restraint- attended code black	Contusion / bruising	Perpetrator - Patient	Patient restraint during Code Black. Patient violent assault.
	/2013 10:10	Female		Front counter duties	Nil injury	Verbal Violence	Verbal threat
	/2013 17:45	Female	Registered Nurse	Attending to Pt care	Nil injury	Physical Violence	2 nurses were trying to change pts pad, pt became aggressive, puched AIN nurse across chest. Grabbed other nurses arm and pt was kicking nurses with both legs
	/2013 7:00	Female		Providing Patient Care	Mental Illness	Perpetrator - Patient	Pt swearing at staff. Pt huffing and puffing and swearing fuck while waiting. Pt said Fuck Off to Rn once treatment commence but denies.
	/2013 9:00	Female	Assistant in Nursing	Attending to pt cares	Nil injury Traumatic	Physical Violence	Patient became aggressive during bed bath. Began to grab my wrists wouldnt let go. As well as trying to and succeeding in punching me
	/2013 9:00	Female		Attending to pt care	Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Patient became aggressive during bed bath than began to hit me
	/2013 11:15	Female	Enrolled Nurse	Nursing intervention	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Punched nurse in stomach
	/2013 18:40	Female	Assistant in Nursing	nurse special	Nil injury	Physical Violence	hit on right forearm by patient who was trying to
	/2013 15:31	Male	Fire, Safety & Security Officer	Restraint of Patient.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient got aggravated assaulted staff
	/2013 10:00	Male	Operational Officer	was on a break	Nil injury Traumatic	Verbal Violence	Having a break and was verbally abused by patient
	/2013 12:30	Female	Assistant in Nursing	Patient attempting to pull out. Staff tried to prevent pt removing	Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Patient punching kicking while trying to stop from
	/2013 13:00	Female	Assistant in Nursing	Specialising bed getting ready for lunch	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Pt became aggressive kicked. Grabbed both wrists face - legs Patient half Took patient into room to put pants back on and while bending down to pull pants up the patient punched me in the right side of my jaw.
	/2013 15:00	Female	Registered Nurse	Nursing duties	Contusion / bruising	Perpetrator - Patient	Patient verbally abused and spat at staff
	/2013 13:20	Male	Clinical Nurse	De-escalation of Patient	Mental Illness/Stress	Verbal Violence	Pt in swore abusive language
	/2013 19:15	Female		Nil task - Vistor	Nil injury	Verbal Violence	Patient attempted to abscond from hospital, stating we are going to operate on
	/2013 12:00	Male	Clinical Nurse Nurse Unit Manager	Staff member attempting to help restrain absconding patient from unit	Nil injury	Physical Violence	Please see attached document.
	/2013 12:00	Female	Manager	Attepting to help patient in unit.	Nil injury	Verbal Violence	Please see attached document.
	/2013 12:00	Male	Registered Nurse	Patient attempting to abscond from security called x 2 for assistance. Security responded after approximately 10 mis. Patient attempting to abscond from security called x 2 for assistance. Security responded after approximately 10 minutes.	Nil injury	Physical Violence	Patient confusion/attempt to abscond.
	/2013 12:00	Male	Registered Nurse	Patient attempting to abscond from security called x 2 for assistance. Security responded after approximately 10 minutes.	Nil injury	Physical Violence	Patient confused & attempting to abscond from
	/2013 16:00	Male	Clinical Nurse	Psych registrar seeing patient who became agitated, and attempted tpo abscond though ITO, managed with sedation & case manager.	Nil injury	Physical Violence	Patient restrained attempting to abscond medical treatment. See Attached Account.

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	/2013 4:00	Female	Clinical Nurse	Attending to monitor leads that wer discontinued	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	I noticed the patient [redacted] leads were coming off. I opened the patients curtain to see why the patient stood up and told me to F*** Off and swung [redacted] fist at me
	/2013 9:10	Male	Fire, Safety & Security Officer	Not completed on incident report	Nil injury	Physical Violence	Patient tried to hit [redacted] as [redacted] was being held
	/2013 14:15	Female	Assistant in Nursing	Changing patients incontinence pad	Nil injury	Perpetrator - Patient	3 x staff and Security to change [redacted] pad. Patient grabbed nurse's hair and wouldn't let go.
	/2013 17:45	Female	Registered Nurse	Staff member attending to general nursing duties for patient.	Mental Illness/Stress	Verbal Violence	PAatient yelling out for other patients visitors to shut up and called them all "cunts" and used other disgusting language.
	/2013 0:00	Female	Registered Nurse	Patient care	Nil injury	Verbal Violence	Verbal abuse by patient
	/2013 9:15	Female	Operational Officer	Direct patient care.	Nil injury	Physical Violence	A patient grabbed my neck and another patient tried to protect me by holding my hand but nurse misunderstood and thought I was holding patient (detail in attached letter)
	/2013 10:20	Female	Clinical Nurse	Not stated	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Lower back and neck pain sustained restraining suicide attempt in Acute Psychiatric Unit.
	/2013 12:30	Female	Registered Nurse	Chaning bed linen	Nil injury	Verbal Violence	Verbal abuse
	/2013 20:00	Male	[redacted] Staff general	Turning patient	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Patient swung arms around and reached up and struck my face during a turn [redacted]
	/2013 0:00	Female	Registered Nurse	RN attempting to settle down confused / aggitated [redacted]	Nil injury	Physical Violence	Patient hit me with walking stick
	/2013 9:45	Male	Registered Nurse	Redirecting patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Parent attempted to take [redacted] into an occupied open seclusion room. I attempted to stop [redacted] when [redacted] swung around and started punching myself to the side of the head
	/2013 13:30	Female	Registered Nurse	RN attempting to settle down a confused aggitated [redacted]	Nil injury	Physical Violence	Patient confused / agitated. Patient was yelling at another patient to get out of [redacted] home. Interrupted and patient slapped me across the face. [redacted] later rammed into me with [redacted] in hall and scratched my arm.
	/2013 14:35	Female	Registered Nurse	Staff doing normal duties	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Unprovoked assault on nurse. Patient closed fist and hit nurse in mouth
	/2013 4:30	Female	Registered Nurse	Staff member walking with a confused patient	Nil injury	Physical Violence	Patient was confused, aggressive and agitated. I was specialing for this patient. Patient tried to kick me first, I moved left side suddenly [redacted] hit on my chest with left arm.
	/2013 4:30	Male	Clinical Nurse	Redirecting patient	Nil injury	Physical Violence	Staff were attempting to pervade patient into [redacted] bed, at which stage to raised [redacted] fist and punched staff in the left side of the face and jaw.
	/2013 20:10	Male	Fire, Safety & Security Officer	Patient restraint	Laceration	Perpetrator - Visitor	Disruptive patient kicked me when [redacted] was asked to settle down. When [redacted] had to be restrained due to violent actions, the patient scratched my right arm.
	/2013 13:30	Female	Registered Nurse	Providing Patient Care			[redacted] was verbally abusive during this time telling staff to mind their own fucking business. He left the unit without allowing staff to remove cannulas. Police and Security attended unit.
	/2013 11:00	Female	Registered Nurse	Not completed on incident report	Traumatic Joint/Ligament and Muscle/Tendon Injury	Manual handling patient	Patient confused , warried it was because of low sats. Patient started to grab and swing arm around
	/2013 0:00	Female		Employee was team leader in charge of shift.	Stress	Perpetrator - Staff	very unwell patient [redacted] nurse did not meet [redacted] needs i tried to and asked her to help she accused me of harrassing her

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	/2013 16:30	Female	Clinical Nurse	Nursing duties	Nil injury	Verbal Violence	Patient and [redacted] became confrontational. Patient verbally hostile, agitated and using standover techniques in regard to [redacted]
	/2013 18:20	Female	Enrolled Nurse	patient care	Nil injury	Physical Violence	Threatening me directly stating "I hold you responsible"
	/2013 15:00	Female	Enrolled Nurse	Patient care/handling	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient kicking out and trying to climb out of bed.
	/2013 14:40	Female	Registered Nurse	Patient transfer to mental health unit	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient attempting to punch and kick nurse during transfer. Patient struck nurse upper arm with elbow. [redacted]
	/2013 14:41	Male	Fire, Safety & Security Officer	Escort of patient to seclusion	Nil injury	Physical Violence	A patient threw a phone charger at my head and it struck the back of my head
	/2013 14:41	Male	Fire, Safety & Security Officer	Escort of patient to seclusion.	Nil injury	Physical Violence	Patient threw [redacted] mobile phone and other items
	/2013 19:10	Female	Assistant in Nursing	One on one nurse of a patient	Nil injury	Physical Violence	Patient threw [redacted] mobile phone and other items
	/2013 15:00	Female	Assistant in Nursing	Patient care	Nil injury	Physical Violence	Patient entering other patient's room asked politely to come into corridor. [redacted] said run and keep running or I'll put this into you, [redacted] moved forward with a knife and fork.
	/2013 17:00	Female	Registered Nurse	Patient care	Nil injury	Occupational Violence	Patient sat on the chair for dinner - got up from chair and hit me on chest.
	/2013 17:00	Female	Registered Nurse	Patient care	Nil injury	Occupational Violence	Patient physically aggressive and threatening towards nursing staff Psych patient became suddenly physically and verbally aggressive toward staff. Pushed x2 staff members required x5 security to restrain
	/2013 14:00	Female	Clinical Nurse	Staff member was talking to patient	Contusion / bruising	Perpetrator - Patient	Received punch to Right Temple unexpectedly and left wrist when attempting to block
	/2013 11:00	Female	Clinical Nurse	Nil listed	Nil injury	Verbal Violence	Patient asked when the boat was docking. Attempt to [redacted] patient to [redacted] Patient became verbally aggressive and threatened harm.
	/2013 13:00	Male	Registered Nurse	Not stated	Nil injury	Perpetrator - Patient	Patient verbally abusive, threatening staff.
	/2013 13:30	Male	Enrolled Nurse	General nursing duties	Nil injury	Verbal Violence	Swearing a lot
	/2013 13:45	Male	Enrolled Nurse	General nursing duties	Nil injury	Physical Violence	Showing [redacted] fist on me
	/2013 18:35	Female	Enrolled Nurse	Nil listed	Nil injury	Verbal Violence	Patient woke up and pressed emergency buzzer and yelled inappropriately at staff
	/2013 22:50	Female	Registered Nurse	Not stated	Nil injury	Verbal Violence	Patient had been AWOL. [redacted] and patient had loud argument on arriving in unit.
	/2013 10:00	Male	Enrolled Nurse	General nursing duties	Nil injury	Verbal Violence	Patient shoulder and thert to punch myself
	/2013 11:20	Male	Enrolled Nurse	General nursing duties	Nil injury	Verbal Violence	Patient told NUM to piss off
	/2013 11:40	Male	Enrolled Nurse	General nursing duties	Nil injury	Verbal Violence	Patient had phone call then became verbal. Swearing leave me alone wanted to leave
	/2013 12:40	Male	Enrolled Nurse	One to one nursing	Nil injury	Verbal Violence	I'm going to kill that bastard
	/2013 13:20	Male	Enrolled Nurse	General nursing duties	Nil injury	Verbal Violence	I'm going to punch you in the face
	/2013 13:25	Male	Enrolled Nurse	General nursing duties	Nil injury	Physical Violence	Wave fist at RN
	/2013 16:10	Male	Fire, Safety & Security Officer	Not completed on incident report	Nil injury	Physical Violence	Broken glass

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2013 16:10	Female	Nurse Unit Manager	Pt was in room when suddenly [] threw the table through the glass window or the door	Nil injury	Physical Violence	Patient threw table at door of []
	/2013 10:00	Male	Fire, Safety & Security Officer	Not completed on form	Nil injury	Verbal Violence	Patient became violent throwing items around room and verbally abusive towards staff
	/2013 11:00	Male	Enrolled Nurse	General nursing duties	Nil injury	Verbal Violence	Patient continuous swearing at nursing staff.
	/2013 11:30	Female	Nurse Unit Manager	Patient was in [] room, began hitting [] head on the soap dispenser, then started kicking the wall resulting in a large hole in the plaster	Nil injury	Physical Violence	Pt violent and aggressive behaviour kicked hole in wall of []
	/2013 12:00	Male	Enrolled Nurse	General nursing duties	Nil injury	Physical Violence	Swing fist at staff wanting to leave ward
	/2013 9:35	Male	Assistant in Nursing	One on one nursing	Nil injury	Perpetrator - Patient	Patient turned on me and punched me several times. Patient said I'm going to kill you F. bastard. Also threaten to stab me with fork.
	/2013 10:30	Female	Registered Nurse	General patient care	Nil injury	Verbal Violence	[] demanding to see doctor. Became increasingly angry and aggressive towards staff. Verbally threatening to leave with [] Security called; [] calm once doctor present, but continued to swear loudly whilst in room
	/2013 16:00	Female	Clinical Nurse	General Nursing duties	Nil injury	Physical Violence	Patient throw a [] at staff when attempting to give [] medication, swearing as well
	/2013 17:00	Male	Fire, Safety & Security Officer	Physical restraint of aggressive patient ED Mental Health safe room	Trauma to joints and ligaments, not elsewhere classified	Perpetrator - Patient	restraint of an aggressive patient in []
	/2013 17:00	Male	Fire, Safety & Security Officer	Physical restraint of aggressive patient ED Mental Health safe room	Trauma to joints and ligaments, unspecified	Perpetrator - Patient	Restraint of aggressive patient in []
	/2013 17:30	Female	Assistant in Nursing	Assisting pt to bed when pt kicked staff in L breast region	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Assisting patient to bed & patient kicked me in the L breast with shoes on
	/2013 17:30	Female	Registered Nurse	Pt became aggressive and assaulted the Security guard and staff member. Kicked Security and hit staff with paper bag containing clothes whilst attempting to give the patient [] medication	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient in [] was asked to take [] tablet but [] refused and became verbally aggressive. [] hit the Security guard in the stomach and me in the face with [] brown paper belongings bag
	/2013 21:00	Female	Enrolled Nurse	Patient care.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient unexpectdly threw [] at me, striking my eye. Patient also threw glass of water at my face, and used inappropriate sexual language to me.
	/2013 21:00	Female	Clinical Nurse	Patient care.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient unexpectedly punched out at me, making contact with my arms/chest several times. []
	/2013 1:00	Female	Clinical Nurse	Direct patient care	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Trying to lift patients legs back into bed when he kicked me in the sternim
	/2013 15:00	Female	Registered Nurse	Pt relocation to multi bed bag	Nil injury	Verbal Violence	[] upset that they had been moved forward from private room. Threatened to leave with pt. Yelled at me that [] had not been given any answers
	/2013 15:30	Male	Registered Nurse	General ward duties	Nil injury	Physical Violence	Patient pushed myself twice in the shoulder
	/2013 19:00	Female	Enrolled Nurse	General nursing duties	Nil injury	Physical Violence	Patient hit me while I was walking down the corridor

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2013 21:30	Female	Registered Nurse	Direct patient care talking to patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Attempting to re- direct patient during confusion, near bed, I asked [redacted] if [redacted] would like to go back to bed when [redacted] slapped my face with both hands and became verbally aggressive
	/2013 7:15	Female	Assistant in Nursing	AIN Specialling	Nil injury	Verbal Violence	Patient verbally aggressive and there attended physical aggression
	/2013 7:30	Female	Assistant in Nursing	AIN specialling	Nil injury	Perpetrator - Patient	Patient threw [redacted] onto floor smashing plate etc.
	/2013 11:45	Female	Assistant in Nursing	AIN specialling	Nil injury	Verbal Violence	Patient verbally abusive and threatening violence
	/2013 15:00	Female	Assistant in Nursing	AIN specialling	Nil injury	Physical Violence	Patient threw [redacted] on me.
	/2013 11:30	Male	Registered Nurse	Had been given [redacted] just pror, nothing was being performed at time, only HDU observation.	Nil injury	Physical Violence	Patient in HDU [redacted] attempted to assault staff member, intervention by staff prevented assault from occurring
	/2013 14:50	Male	Registered Nurse	Staff member was allolated to HDU at the said period	Nil injury	Physical Violence	Patient attempted to assault me in HDU
	/2013 14:50	Male	Registered Nurse	Staff member was allocated to HDU at the said period	Nil injury	Physical Violence	Patient attempted to assault me in HDU
	/2013 18:30	Female	Assistant in Nursing	General patient care of [redacted] yr old with dementia	Nil injury	Physical Violence	Patient was trying to get out from the ward and getting aggressive and trying to hit me pulling my hands
	/2013 18:30	Female	Registered Nurse	General patient care of [redacted] yr old with dementia	Nil injury	Physical Violence	Attempted to give patient medication, patient became aggresive, repeatedly hitting nursing staff hand
	/2013 18:45	Female	Registered Nurse	General patient care of [redacted] yr old with dementia	Nil injury	Physical Violence	Patient lashed out and hit nursing staff when we attempted give [redacted] medications.
	/2013 3:30	Male	Fire, Safety & Security Officer	[redacted]	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient came out of room unexpectedly and punched the reg nurse and I
	/2013 3:30	Male	Registered Nurse	De-escalating staff	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Pt seriously assaulted me with multiple punched to head area with closed fist and pulling of hair
	/2013 7:30	Female	Clinical Nurse	Nursing	Nil injury	Verbal Violence	Patient with vascular dementia verbally abusive to nursing staff
	/2013 10:00	Female	Clinical Nurse	Nursing	Nil injury	Verbal Violence	Patient with vascular dementia vebally abusive to Nursing staff and kicking walls in hallway
	/2013 12:45	Male	Pharmacist	Patient interview	Nil injury	Verbal Violence	Very angry aggressive man.
	/2013 15:30	Female	Assistant in Nursing	AIN specialling	Nil injury	Verbal Violence	Patient became verbally abusive when told [redacted] couldn't leave the ward to go to the bank
	/2013 19:30	Female	Assistant in Nursing	Staff member specialising pt when pt became aggressive and grabbed staff wrist	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient became aggressive threw [redacted] and grabbed my wrist
	/2013 19:20	Female	Registered Nurse	Nil listed	Nil injury	Verbal Violence	Verbal aggression, non- stop swearing toward staff
	/2013 19:45	Male	Operational Officer	Patient transfer	Muscle Injury	Perpetrator - Patient	Patient transfer from [redacted] Transported patient by wheelchair. Standing at left rear of wheelchair when patient stood up upon transfer, turned around and hit me in my stomach.
	/2013 22:00	Male	Registered Nurse	[redacted] in put, AIN specialled	Nil injury	Verbal Violence	Patient verbally aggressive
	/2013 8:15	Female	Assistant in Nursing	'Specialling' brain injured pt who was agitated	Nil injury	Physical Violence	Pt threw a [redacted] at the AIN special, she put her hands up to block the object.
	/2013 21:30	Female	Clinical Nurse	Nil listed	Mental Illness/Stress	Verbal Violence	Aggressive behaviour from patient

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	/2013 15:00	Male	Enrolled Nurse	General nursing duties	Other Injuries	Adults - patients and residents in care	Threaten to punch kitchen staff when told inappropriate said [redacted] would fucken kick them then
	/2013 23:00	Female	Registered Nurse	RN in paitnet's room attempting to calm aggitated patient when she was punched in the face by patient	Nil injury	Physical Violence	Patient agitated and punched me in the face.
	/2013 13:00	Female	Registered Nurse	General nursing duties	Nil injury	Verbal Violence	Patient verbally abused myself telling me to "fuck off" and threatened to hit me.
	/2013 16:00	Female	Registered Nurse	Nil	Nil injury	Physical Violence	Report by reception staff to have kicked our front door. Heard by staff inside building.
	/2013 10:30	Female	Medical Officer /Doctor	Interview with patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Pyschiatric patient lost temper and punched medical officer
	/2013 8:50	Female	Registered Nurse	Nurse trying to give oral medication to patient agitated	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Nurse giving patient oral medication. Patient agitated and bit nurse's finger.
	/2013 6:15	Female	Fire, Safety & Security Officer	Patient restraint	Contusion / bruising	Perpetrator - Patient	PSO dealing with a patient who was on a [redacted] Tried to stop patient, patient then struck out and punched me on side of face.
	/2013 6:20	Male	Fire, Safety & Security Officer	Patient restraint	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Take-down with [redacted] patient. Received blows to left side of ribs, then fell heavily to ground with patient falling on left side of my ribs again.
	/2013 7:30	Male	Registered Nurse	Confused patient with #NOF assisted back to bed post climbing out	Wound	Perpetrator - Patient	Patient climbed out of bed & standing on side of bed. Assisted patient back to bed and patient grabbed me on Left bicep and imbedded nail.
	/2013 22:00	Female	Registered Nurse	Shift coordinator. night shift duties.	Stress	Verbal Violence	Patient threw [redacted] across room, spent whole night yelling at nursing staff, threatening, intimidating, nurses felt unsafe on ward.
	/2013 0:00	Female	Registered Nurse	patient care	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	I was hit by the pt in [redacted] using [redacted] while doing medical intervention, My face, nose, R hand and left arm were smashed by the patient who used [redacted]
	/2013 14:20	Male	Registered Nurse	Interaction with [redacted] patient	Brain Injury/Concussion	Physical Violence	Pt was standing over me and lunged with [redacted] fist
	/2013 18:45	Male	Registered Nurse	Patient trying to remove IVC, staff trying to prevent arm tightly that caused minor injury.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	While preventing patient from [redacted] I noticed a large bruise form to my L) hand [redacted] - Physical Violence
	/2013 18:55	Female	Registered Nurse	General Nursing Care.	Nil injury	Perpetrator - Patient	Aggressive patient grabbed my clothing pulled towards [redacted] and attempted to punch myself. [redacted] - Physical Violence - Patient
	/2013 1:55	Female	Registered Nurse	Patient Handling.	Mental Illness/Stress	Verbal Violence	Patient abusive towards nursing staff. when buzzer accidentally knocked into patient's face. [redacted] - Verbal Violence - Patient
	/2013 8:15	Male	Enrolled Nurse	Not stated	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Hit by a patient [redacted] [redacted] Tooth broken. Patient non-compliant with meds and lashed out with leg when restrained. Patient's leg came up and connected me in the face/jaw. It loosened my tooth and it fell out.
	/2013 18:00	Female	Director of Nursing	Wandering delerious patient - see statemet	Nil injury	Physical Violence	See statement - document register RE: Violent patient
	/2013 10:30	Female	Registered Nurse	Patient trying to get out of bed by self - needs assistance	Nerve/Spinal Injury	Physical Violence	While helping other staff prevent pt harming [redacted] - pt kicked me on the hip
	/2013 18:00	Male	Registered Nurse	Walking past pt whenpt hit out at RN	Nil injury	Physical Violence	Patient punched out at nurse and missed

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2013 9:45	Female	Registered Nurse	Attending to flush R arm canula	Contusion, bruising and superficial crushing	Occupational Violence	Attending R hand canula the pt thrashed around and pts knee hit my glasses on face
	/2013 13:00	Male	Clinical Nurse	was removed from consumer	Non clinical sharp	Non clinical sharp	Attempted to remove a blade from patient whilst restraint by Security. Patient moved and pierced CN's right thumb.
	/2013 13:15	Male	Assistant in Nursing	specializing patient	Wound	Physical Violence	I was attempting to restrict patient in by closing the auto doors. Patient gripped my arm digging nails into flesh.
	/2013 20:15	Male	Clinical Nurse	Patient medication administration	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient punched nursing staff on left side of face during administration of medication, causing injury, bleeding from mouth, to other loosened face swollen.
	/2013 20:15	Male	Registered Nurse	Patient restraint following staff assault	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient bit staff member on middle finger of left hand breaking the skin, during the restraint and removed of with for seclusion.
	/2013 20:15	Female	Registered Nurse	General patient care for confused patient	Other Injuries	Patient in care	Patient became physically aggressive
	/2013 5:00	Female	Registered Nurse	Walking past patient to collect items for care, patient kicked stomach of nurse.	Nil injury	Perpetrator - Patient	Was walking passed bed and patient kicked me in the stomach.
	/2013 7:30	Male	Physiotherapist	STANDING AT NURSES STATION ON	Nil injury	Perpetrator - Patient	Nil details
	/2013 2:20	Female	Registered Nurse	RN was administering pain relief to agitated patient	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Patient Assault - Trying to give agitated Pt pain relief. Pt kicked me when I tried to look at ID on ankle. Quite forcefull kick - whiplash to neck from force of kick to upper arm
	/2013 14:00	Female	Enrolled Nurse	See incident details	Nil injury	Physical Violence	was behind first nurses desk going through empty other pt charts and draws was asked to leave then picked up an and hit months pregnant) hard on head
	/2013 0:30	Female	Registered Nurse	Whilst attending to pt ADLS, pt punched RN R shoulder	Nil injury	Manual handling patient	Patient turned around and punched the nurse
	/2013 1:30	Female	Enrolled Nurse	General Nursing Duties	Stress	Perpetrator - Patient - Verbal Assault Patient	
	/2013 18:00	Female	Enrolled Nurse	See incident details	Nerve/Spinal Injury	Physical Violence	pt was behind the first nurses station going through pt notes and draws, was asked to leave then became verbally abusive and threatening, pulled a lock draw out and threatened to throw at staff, then tipped contents on floor. Other frightened patients came to investigate the loud noise
	/2013 6:20	Male	Operational Officer	Restraining an aggressive patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Assaulted by patient
	/2013 17:50	Female	Registered Nurse	Nil identified	Nil injury	Physical Violence	Pt threw at staff
	/2013 6:00	Male	Fire, Safety & Security Officer	Patient restraint	Nil injury	Perpetrator - Patient	Patient aggressive - spat on left leg during restraint.
	/2013 7:25	Female	Pathology Assistant	Writing/Labelling blood tubes post collection	Nil injury	Perpetrator - Patient	Patient Assult - Had finished bleeding Pt & left room - Nurse assistants had left as well. went down corridor to write up when Pt grabbed me by shirt from behind. I managed to out of grasp but was then cornered at end of corridor at my back. Pt kept coming for me with fists up and lunging. I was unable to raise any staff help despite yelling for help & eventually was able to convince to go back to room. This took a very long 3- 4 mins.

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2013 14:00	Male	Operational Officer	Routine patient care	Nil injury	Verbal Violence	Turning patient - Routine patient care
	/2013 16:00	Female	Assistant in Nursing	Pt attempting to abscond from unit- Staff member interviewing in behaviour			-Patient hit me in stomach with fist
	/2013 16:30	Male	Assistant in Nursing	Talking to patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Assault by patient
	/2013 19:40	Female	Assistant in Nursing	Pt became aggressive and attempted to get out of bed	Nil injury	Perpetrator - Patient	Patient kicked me in the face
	/2013 11:30	Female	Enrolled Nurse	See overleaf	Nerve/Spinal Injury Traumatic	Physical Violence	Pt at desk swearing/shouting wanting than picked up and threw at nurses head, near miss. Security attended Patient Assault - Hurt right thumb, Left Shoulder and lower back whilst conducting take down of patient on trying to leave in vehicle.
	/2013 16:39	Male	Fire, Safety & Security Officer	Patient Transfer from ED Mental Health	Joint/Ligament and Muscle/Tendon Injury Traumatic	Perpetrator - Patient	Patient Assault - Hurt right hand shoulder while conducting takedown during a physical interaction with patient.
	/2013 16:39	Male	Fire, Safety & Security Officer	Patient Transfer from ED Mental Health	Joint/Ligament and Muscle/Tendon Injury Traumatic	Perpetrator - Patient	Patient Assault - Injury occurred during a physical interaction with patient, Interaction was given as a medical direction to restrain patient. Patient became aggressive. Patient hit me in the face. I hit the back of my hand against something while restraining the patient.
	/2013 16:39	Male	Fire, Safety & Security Officer	Patient Transfer from ED mental health	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Verbally aggressive patient. See patient chart Patient became aggressive and angry, screaming and thrashing body and arms around
	/2013 18:00	Female	Registered Nurse	Routine nursing care RN trying to feed pt when pt 'erupted', growling, hitting out uncontrollably	Stress	Perpetrator - Patient	Verbal violence - statement attached in document register
	/2014 0:00	Female	Registered Nurse	See overleaf	Nil injury	Physical Violence	spat at me when trying to escort out of ward Patient became agitated, trying to climb out of bed. I was attempting to stop patient from falling when patient bit me on left forearm, leaving teeth marks.
	/2014 19:35	Female	Registered Nurse	See overleaf	Nil injury	Physical Violence	Verbal violence - statement attached in document register
	/2014 4:00	Female	Registered Nurse	preventing patient from climbing out of bed	Laceration	Physical Violence	Patient attempted to punch staff member, when unsuccessful patient then bit nurses hanh, caused minor screeching and some bruising to arm
	/2014 9:00	Female	Registered Nurse	Not completed on form	Nil injury	Verbal Violence	Pt identified myself to as the nurse who had yelled at on had the opportunity to fully identify my appearance and I feel threatened by this situation.
	/2014 20:40	Female	Registered Nurse	Nursing care	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient pushed me. Pt kicked me in the ribs - I chest area. Hit me with r arm in stomach
	/2014 7:00	Female	Registered Nurse	Original incident giving medication see chart / Hoisting patient 14	Stress Traumatic	Perpetrator - Patient	pt unexpectedly forced way to me hit my r)cheek & pulled my hair l) Side. Verbal threat to chike nurse. One on one conversations re mental state.
	/2014 8:00	Male	Registered Nurse	staff specialling patient to prevent from absconding	Joint/Ligament and Muscle/Tendon Injury	Physical Violence	2 x people were trying to assist a pt in changing pad. Pt became aggressive, nurse walked out. I went in at end of bed and kicked me in stomache.
	/2014 13:00	Female	Registered Nurse	Patient care	Nil injury	Perpetrator - Patient	
	/2014 13:30	Female	Clinical Nurse	Monitoring dinning room area - pt from another area	Nil injury	Physical Violence	
	/2014 8:30	Female	Registered Nurse	Attending to patient care	Nil injury	Verbal Violence	
	/2014 10:45	Female	Registered Nurse	Staff member was assisting twice other staff member with an aggressive pt and entered the situation at the end of the bed.	Nil injury	Physical Violence	

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Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2014 10:45	Female	Enrolled Nurse	Staff member attempting to change pt incontinent pad.	Nil injury	Physical Violence	Pt punched me in the face i put a mitten on [redacted] punched me again [redacted] kicked me in the stomach. I walked out of the room.
	/2014 17:20	Male	Fire, Safety & Security Officer	Restraint of a patient	Nil injury	Physical Violence	Patient broke [redacted] emergency exit door in [redacted] room. Patient became aggressive. Security were called to administer take down
	/2014 17:22	Male	Fire, Safety & Security Officer	Restraint of a patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Head butted by patient
	/2014 17:22	Male	Fire, Safety & Security Officer	Restraint of a patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient broke the [redacted] and become aggressive, attempted to strike me and other security staff, I was hit in the mouth and hurt my should and elbow
	/2014 7:50	Female	Registered Nurse	Search: as part of the seclusion process	Nil injury	Physical Violence	While staff performing search, Patient broke restraint with leg and kicked staff's face.
	/2014 11:35	Female	Clinical Nurse	Patient Care	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Pt was asked to remain in [redacted] room. Pt wheeled [redacted] wheel chair into my legs.
	/2014 15:00	Female	Physiotherapist	cOMMENCING pHYSIO IN GYM- BECAME VERBALLY AUSIVE	Nil injury	Perpetrator - Visitor	Patient was verbally abusive while in the gym for physiotherapy
	/2014 22:00	Female	Registered Nurse	staff member attempting to pt care. pt becam physically aggressive to ward staff member	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	pt attempted to kick staff in the head & punch. managed to scratch my arm when defending myself.
	/2014 0:00	Female	[redacted]	Not completed on form	Nil injury	Physical Violence	Patient hit student nurse on the hip with hand
	/2014 13:20	Female	[redacted]	Specialing pt as pt wandeirng & attempted to abscond	Nil injury	Physical Violence	Patient hit staff member in the lower back on passing by
	/2014 16:30	Male	Fire, Safety & Security Officer	Patient assist / Patient aggressive	Nil injury	Physical Violence	Between approximate hourse 18:30 - 22: 30 PSOo is constantly assaulted by patient and verbally threatened. Patient strikes at PSO with his fists , feet and attempts to bite
	/2014 20:00	Male	Fire, Safety & Security Officer	Patient assist	Nil injury	Physical Violence	The patient continually struck at my arms with his fists. Patinet threatened to punch and slit my throat. Code black called
	/2014 2:20	Male	Operational Officer	Restraining an aggressive patient			Aggressive behaviour by patient
	/2014 13:30	Female	Enrolled Nurse	Staff member looking for pts medication	Nil injury	Perpetrator - Patient	Security present. Pt stood suddenly yelling at me, scaring me as pt had been very aggitated that day.
	/2014 18:00	Male	Fire, Safety & Security Officer	Patient assist	Nil injury	Physical Violence	Patient struck me on the left arm.
	/2014 20:00	Female	Registered Nurse	patient care	Laceration	Physical Violence	Patient special 1: 1. Patient asked for water. Patient took drink, patient smiling/happy. Asked patient if I could reapply O2 and patient said yes. Patient struck out, scratching my hand.
	/2014 23:20	Male	Fire, Safety & Security Officer	Patient assist. Code black called	Nil injury	Physical Violence	Getting patient back into bed. Short time later spat at PSO [redacted] hitting left leg.
	/2014 14:30	Female	Assistant in Nursing	Preventing a fall to a patient who was having an alteration with another patner	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Rendered aid to patient to prevent fall to floor during attach by other patient
	/2014 4:30	Female	Assistant in Nursing	1:1 special of patient who was in seclusion room (staff member outside of selusion room)	Nil injury	Verbal Violence	Patient consistently aggressively banging door and yelling abuse.
	/2014 10:15	Female	Registered Nurse	Patient walking - attempting to [redacted] patient - sedation	Nil injury	Perpetrator - Patient	As I went to tihhteh arm restraints [redacted] kicked out & kicked me in th Left side of my chest.
	/2014 10:30	Female	Administration Officer	Phone call taken for payments for pharmacy accounts	Nil injury	Verbal Violence	Aggressive phone call from patient including threat to injure

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2014 18:50	Male	Fire, Safety & Security Officer	Patient restraint	Nil injury	Perpetrator - Patient	See attached report. Verbal assault
	/2014 11:05	Male	Fire, Safety & Security Officer	Nil identified	Nil injury	Physical Violence	Punch caused minor pain by no on going injury
	/2014 16:10	Male	Fire, Safety & Security Officer	patient restraint	Nil injury	Perpetrator - Patient	Patient was trying to leave room and bite twice on my shoulders
	/2014 21:00	Male		review of patient	Nil injury	Perpetrator - Patient	Very aggressive patient. Kicked off at doctor and nursing staff. Taken down by 3 Security staff. Patients and staff at risk.
	/2014 20:30	Female	Assistant in Nursing	care of Psych patient with security	Nil injury	Verbal Violence	Patient pointed [redacted] finger in my face through [redacted] window and threatened to grab me and slit my throat.
	/2014 21:30	Female	Registered Nurse	Staff member attempting to change pt. Pt became aggressive	Nil injury	Physical Violence	Pt kicked nurse in head 2nd time pt punching, grabbing & kicking nurse.
	/2014 22:00	Female	Registered Nurse	Staff member attempting to change pt. pt became physically aggressive to staff member	Nil injury	Physical Violence	Attempted to change patient pad. Pt hitting, grabbing, biting & kicking. Grabbed my shirt by the collar & wouldn't let go.
	/2014 0:00	Female	Registered Nurse	Administering [redacted]	Nil injury	Physical Violence	hit by patient
	/2014 15:45	Female	Allied Health Assistant	Provision of [redacted] as per [redacted] directions/therapy plan	Mental Illness/Stress Traumatic	Verbal Violence	Patient discussing allied health [redacted] personal business and being judgemental of body type
	/2014 10:20	Male	[redacted] Patient care		Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Patient fell onto [redacted] as I was facing the other way. I landed on my right knee and [redacted] landed on top of my knee
	/2014 11:15	Female	Assistant in Nursing	Assisting patient with care	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Assisting patient with cares, when patient grabbed my left arm, causing bruising and broken skin
	/2014 13:15	Male	Physiotherapist	Please see attached email	Nil injury	Verbal Violence	Patient awaiting outpatients appointment verbally abusive and threatened to hit me with [redacted] crutch Security called to escort patient away (See attached email for more info)
	/2014 6:50	Male	Fire, Safety & Security Officer	Patient restraint	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Physical assault. Aggressive patient spat in PSO's face
	/2014 14:45	Female	Food Service Officer	[redacted] Patient Assault - Was serving water jug to pt's in [redacted] when suddenly pt [redacted] came behind me and hit my left lower leg & L foot by [redacted] wheel chair tyre and side hard metal part	Wounds, Lacerations, Amputations and Internal Organ Damage	Non powered equipment	[redacted] Patient Assault - Was serving water jug to pt's in [redacted] when suddenly pt [redacted] came behind me and hit my left lower leg & L foot by [redacted] wheel chair tyre and side hard metal part
	/2014 20:00	Male	Registered Nurse	Staff member preventing patient from dropping out of bed	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient grabbed my hand and fingers when 3 tried to stopped [redacted] from climbing out of the bed. Skin was cut by patient's nail
	/2014 10:40	Male	Fire, Safety & Security Officer	Patient restraint- code black response	Nil injury	Perpetrator - Patient	Patient [redacted] spat in my face, getting saliva in my eye and mouth.
	/2014 11:30	Female	Fire, Safety & Security Officer		Laceration	Physical Violence	Physical assault / [redacted]
	/2014 12:40	Male	Fire, Safety & Security Officer	Patient restraint	Nil injury	Perpetrator - Patient	Patient [redacted] became aggressive and spat in my face, getting saliva in my right eye and mouth.
	/2014 20:00	Male	Fire, Safety & Security Officer	Patient restraint	Nil injury	Physical Violence	Patient lashed out with foot and connected with my left wrist causing pain.
	/2014 20:10	Male	Registered Nurse	Fast track nurse brining in patient for treatment	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Assulted by patient. Painful L knee shoulder distress/anxiety
	/2014 7:00	Male	Fire, Safety & Security Officer	Patient restraint	Nil injury	Perpetrator - Patient	Patient [redacted] on numerous occasions violently punched me in the stomach as well as kicked me on my left leg.

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2014 8:50	Male	Fire, Safety & Security Officer	Code black response-patient restraint	Nil injury	Perpetrator - Patient	Patient spat in PSO mouth and over face. Punched in ribs three times. Code Black called.
	/2014 11:20	Female	Registered Nurse	Staff member attending to pt care. pt unexpectedly grabbed staff member and kicked them	Nil injury	Physical Violence	Talking to patient when grabbed my L arm and shirt-began pulling me to bed. Other RN assisted in getting pt to stop. Patient then kicked me into L head/cheak/ear
	/2014 14:30	Male	Fire, Safety & Security Officer	Patient restraint	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	While watching patient on the patient attempted to bite me on my left shoulder and then punched me in the stomach on 3 occasions.
	/2014 14:40	Male	Fire, Safety & Security Officer	Patient restraint	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Mental Health patient lashed out at me and during the restraint of patient I sustained a laceration to my right hand (finger)
	/2014 18:30	Female	Clinical Nurse	RN waiting with patient for security to arrive. Pt not within reach and spat on RN's clothing	Nil injury	Blood/Body Fluid Exposure	Pt has for the day and was to be transferred to bed. Became aggressive & spat on staff, attempted to hit staff
	/2014 21:15	Female	Clinical Nurse	RN trying to calm patient in similar manner that was previously successful	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Pt agitated, wanting to go home Attempted to calm pt bu holding hand. Pt lashed hand away and scratched RN on forearm (R)
	/2014 2:00	Male	Clinical Nurse	Prevent patient from falling out of bed & attempting desculating	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Tried to stop patient from getting out of bed, patient punched me in the face and scratched my right arm
	/2014 5:00	Female	Clinical Nurse Assistant in Nursing	talking to patient	Musculoskeletal and connective tissue diseases	Physical Violence	Struck by patient around the head repeatedly. Scratched arms (skin not broken) and kicked.
	/2014 15:00	Male	Clinical Nurse Assistant in Nursing	Patient care	Nil injury	Physical Violence	Patient hit me in the back.
	/2014 9:00	Male	Registered Nurse	Patient care	Nil injury	Verbal Violence	Patient in verbally aggressive to PSO, PSO verbally aggressive to Patient in Patient formally complaining
	/2014 11:40	Male	Fire, Safety & Security Officer	Patient interaction	Nil injury	Physical Violence	Patient attempted to spit in my face. I put my hand up and the spit hit my hand (I was wearing gloves at time of incident)
	/2014 11:40	Male	Fire, Safety & Security Officer	Patient assist	Nil injury	Physical Violence	Patient attempted to headbutt me and spat at PSO Code Black.
	/2014 14:30	Female	Registered Nurse	Nurse attending to change of in patient	Contusion / bruising	Physical Violence	Patient pinched staff member. Latcher onto underarm and would not release until finger pryed open.
	/2014 18:00	Female	Registered Nurse	Nursing duties	Contusion / bruising	Perpetrator - Patient	Talking to patient at Nurses Station when turned and unexpectedly punched into my right ribs.
	/2014 11:20	Female	Assistant in Nursing	Patient care	Contusion / bruising	Physical Violence	Resident with increased aggitation, pacing, aggression, confusion. Patient kicked AIN's abdominal area twice and bent finger back
	/2014 16:30	Male	Fire, Safety & Security Officer	Patient assist code black	Contusion / bruising	Physical Violence	Patient slammed room door on to my elbow
	/2014 8:31	Male	Fire, Safety & Security Officer	Patient restraint	Nil injury	Perpetrator - Patient	Patient spat on me. Patient then threw a on me covering my face and clothing. The At approx Confirmed patient on Told to patient to stop patient was abusive to Nursing staff, patient saud to leave from room and I back off.
	/2014 22:45	Male	Registered Nurse	General duties.	Nil injury	Verbal Violence	Called by ENP to help settled down drunk patient into bed, upon approaching grabbed my right arm & tried to pull me over towards but managed to pull it back.
	/2014 0:10	Male	Registered Nurse	General duties.	Nil injury	Physical Violence	

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Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2014 0:15	Female	Enrolled Nurse	Patient care.	Mental Illness/Stress	Verbal Violence	called to have removed from bed space. Nursing staff attempted to talk into going to bed as appeared to be intoxicated patient refused multiple attempts to assist to bed. Security called and had to forcefully remove patient from and put in bed. Patient was heavily intoxicated & was talking to patient next to on phone trolley. Patient from buzzed for Nursing staff asking for to be removed from bed. Then started vomiting on floor. got up & left bedside. Many more attempts made to remove from but clinged to the bed rail & refused to move. Security called & had to be forcefully removed. It took 3 security to physically remove patient & return to bed.
	/2014 0:15	Female	Registered Nurse	Direct Patient Care.	Mental Illness/Stress	Verbal Violence	Smelt smoke when walked out of Confronted Patient Contacted after hours & security. Patient was fined. Patient confronted by RN & RN
	/2014 1:00	Female	Registered Nurse	General duties.	Mental Illness/Stress	Verbal Violence	Smelt smoke in the hallway in front of Found patient was asked to stop working but answered "who the HELL are you FUCK OFF"
	/2014 1:00	Male	Registered Nurse	General duties.	Mental Illness/Stress	Verbal Violence	
	/2014 1:45	Male	Fire, Safety & Security Officer	Restarining Patient.	Mental Illness/Stress	Manual handling patient	Deliberately smeared with faecal matter by patient.
	/2014 2:30	Male	Fire, Safety & Security Officer	Patient restraint / Patient aggressive	Contusion / bruising	Physical Violence	Patient struck me in the side of my jaw
	/2014 2:45	Female		Specialling patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient sepcialed by AIn due to wandering and agressive behaviour became abusive awaiting security to arrive AIN trying to assit Patient and patient hit rose on l face with
	/2014 3:15	Male	Fire, Safety & Security Officer	Restraining violent patient with	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	While trying to stop patient from punching and kicking me landed heavily on my left shoulder
	/2014 6:52	Male	Fire, Safety & Security Officer	Patient restraint	Contusion / bruising	Perpetrator - Patient	Patient being very aggressive. Went to assault PSO by throwing a right handed punch which was blocked by PSO
	/2014 6:52	Male	Fire, Safety & Security Officer	Patient restraint	Laceration	Perpetrator - Patient	Patient used fingernails to scratch skin leaving marks. Abusive patient at nursing station swearing at staff member regarding pain killers. Security called. Doctor called and patient escorted off premesis.
	/2014 13:30	Female	Registered Nurse	Direct patient care.	Nil injury	Verbal Violence	Abusive patient at nursing station swearing at staff member regarding pain killers. Security called. Doctor called and patient escorted off premesis.
	/2014 13:30	Female	Clinical Nurse	Direct patient care.	Nil injury	Verbal Violence	Abusive aptient at nursing station swearing at staff member regarding pain killers. security called. doctor called and patient escorted off premesis.
	/2014 13:30	Male	Registered Nurse	Direct patient care.	Nil injury	Verbal Violence	Abusive patient at nursing station swearing at staff member regarding pain killers. security called. doctor called and patient escorted off premesis.
	/2014 21:15	Female	Registered Nurse	Patient care.	Mental Illness/Stress	Verbal Violence	Patient was intoxicated on return to ward. Patient was abusive and threatened staff members.
	/2014 21:15	Female	Registered Nurse	Direct patient care.	Mental Illness/Stress	Verbal Violence	Patient return to ward intoxicated and verbally abusive threatening towards staff.
	/2014 0:00	Male	Registered Nurse	Nil listed	Nil injury	Verbal Violence	Patient increase mania - Background of Unable to be settled - required and RN special.
	/2014 0:20	Male	Fire, Safety & Security Officer	Patient assist/patient aggressive	Contusion / bruising	Physical Violence	Patient hit me several times on arm and punched me twice in stomach, attempted to kick and bite me.

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Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
[REDACTED]	[REDACTED]/2014 2:00	Female	Registered Nurse	Patient care	Wounds, Lacerations, Amputations and Internal Organ Damage Traumatic	Perpetrator - Patient	Patient was unable to be controlled with pharmacological restraints and was intermittently violent
	[REDACTED]/2014 3:00	Male	Fire, Safety & Security Officer	Patient assist/Patient aggressive	Joint/Ligament and Muscle/Tendon Injury Traumatic	Physical Violence	Patient kicked, punched, spat at me several times during a code black.
	[REDACTED]/2014 7:50	Female	Registered Nurse	Patient care	Joint/Ligament and Muscle/Tendon Injury	Physical Violence	A member of staff got my hand free
	[REDACTED]/2014 8:45	Female	Registered Nurse	Patient being assisted in shower by nurse	Nil injury	Perpetrator - Patient	Assisting patient with shower, patient consented as I started to wash [REDACTED] back [REDACTED] punched me in groin because washer was cold. RN felt washer which was warm and patient said [REDACTED] hits "in realiation"
	[REDACTED]/2014 13:00	Female	Clinical Nurse	Patient care	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Attempted to reassure moved from hold of wardie and I received punch to lip
	[REDACTED]/2014 17:00	Female	Registered Nurse	Patient care.	Ear/Eye/Nose Injury	Blood/Body Fluid Exposure	Patient spat in my face.
	[REDACTED]/2014 17:50	Male	Fire, Safety & Security Officer	patient restraint.	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	PSO's restrained a patient on [REDACTED] mattress after throwing a magazine at close range at the [REDACTED]
	[REDACTED]/2014 19:00	Male	Registered Nurse	[REDACTED] medication administration for agitation	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient punched me then becoming agitated and taking [REDACTED]
	[REDACTED]/2014 10:05	Male	Operational Officer	Personal hygiene of bed bound patient. Changing linen and pad	Nil injury	Physical Violence	Patient punch me in nose and kicking while changing sheet and pads
	[REDACTED]/2014 10:30	Male	Fire, Safety & Security Officer	Response to hysterically and verbally aggressive patient	Nil injury	Verbal Violence	Patient demanding medication. Refused by Dr. [REDACTED] Pt evicted from premises on instruction [REDACTED] [REDACTED] Made threats to kill staff
	[REDACTED]/2014 15:50	Female	Registered Nurse	Moving furniture from [REDACTED] for containment of patient. Restraining patient's arms to prevent self harming	Traumatic Joint/Ligament and Muscle/Tendon Injury	Occupational Violence	Moving / Carrying foam chairs out of [REDACTED] common area to aid contained of patient. Restraining patient's arm to prevent patient from self harming, grabbing staff members keys. Resulting in sharp rescular upper back pain in writer
	[REDACTED]/2014 7:00	Female	Assistant in Nursing	ADL's sponging	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	While sponging patient [REDACTED] grabbed my arm and pinched it hard causing it to bruise
	[REDACTED]/2014 7:50	Female	Registered Nurse	Attempting to obtain BP reading	Nil injury	Physical Violence	Patient aggressively removed BP cuff and as a result hit me in the groin with back of hand.
	[REDACTED] 2014 8:30	Female	Registered Nurse	Patient care	Wounds, Lacerations, Amputations and Internal Organ Damage	Manual handling patient	Patient (confused) kicked with [REDACTED] knee on to the right side of the abdomen while sponging and attending to [REDACTED]
	[REDACTED]/2014 21:30	Female	Registered Nurse	RN had just commence a [REDACTED] infusion for the patient. the patient became delusional and thought that RN was trying to hurt them. Nurse tried reassuring patient.	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Patient became very aggressive hitting + punching + kicking me until help arrive and patient be restraint.

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2014 7:55	Female	Enrolled Nurse	Staff member was attempting to undo patients chest restraint. Patient grabbed staff member shirt and hit face + arm.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence Perpetrator - Patient	Patient became aggressive while talking to [redacted]
	/2014 3:30	Female	Registered Nurse	Attempting to rebreak shoulder	Nil injury		See attached report copied from ED computer [redacted] verbal aggression / stress non ability to listing to reasons. As to care for patient
	/2014 14:00	Male	Enrolled Nurse	General nursing duties	Nil injury	Verbal Violence Physical Violence	
	/2014 15:00	Female	Clinical Nurse Assistant in Nursing	nursing	Nil injury	Physical Violence	When attempting to take patient's observations, [redacted] tried to kick me.
	/2014 11:11	Female	Nursing	One on one nursing patient - Ynettle / restless / Agitated	Nil injury	Perpetrator - Patient	Patient punched me in the jaw Patient threatened staff. Threat to shoot staff with gun / bikie mates. Verbal abuse and swearing in [redacted] area.
	/2014 16:30	Male	Registered Nurse	Patient duties - discharging pating from ED	Nil injury	Physical Violence	
	/2014 2:00	Male	Clinical Nurse	Normal nursing duties - redirecting patient due to soild pad and clothes Staff member attending to general duties. Patient with [redacted] became aggitated and targeted staff member. Followed staff member to treatment room. Staff member locked self in room.	Nil injury	Physical Violence	Patient became verbally and physically aggressive to N/S Tried to get into the treatment room but patient keep on trying to push the door open and I tried to push the door shut. came out treatment room and patient shoved me.
	/2014 12:00	Female	Enrolled Nurse		Nil injury	Verbal Violence	
	/2014 0:00	Male	Registered Nurse	Redirecting a deterious patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient used [redacted] walking strick and hit my lower left leg
	/2014 3:20	Female	Registered Nurse	General duites	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Scratched while attempting to assess [redacted]
	/2014 10:00	Female	Clinical Nurse	Attempting to prevent patient from leaving the ward.	Nil injury	Physical Violence	Patient ran at me & threw a punch at me. Did not manage to hit me. Grab fire extinguisher threatening to hit staff & then sprayed.
	/2014 21:45	Male	Clinical Nurse	Daily nursing duties	Contusion / bruising	Physical Violence	Patient with known history of aggression struck out and punched CN in the face.
	/2014 23:00	Female	Clinical Nurse	Staff member x2 changing patient's PAD. Patient given explanation re task and during task grabbed staff members thumb and turn back	Nil injury	Physical Violence	Changing patient pad, I had [redacted] on [redacted] side [redacted] grabbed my R) hand-trying to find my thumb then pulled my thumb backwards.
	/2014 11:30	Female	Clinical Nurse	Staff members was the nurse in charge of the shift. Patient being verbally aggressive towards staff member.	Nil injury	Verbal Violence	Patient [redacted] verbally abused and threatened me.
	/2014 13:00	Female	Clinical Nurse	General nursing duties	Nil injury	Blood/Body Fluid Exposure	Patient verbally abused and spat on nursing staff while attempting to aminister medication.
	/2014 14:30	Female	Assistant in Nursing	Direct patient care.	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Slapped in stomach & picked up [redacted] & tried to hit me & put through wall very aggressive.
	/2014 16:00	Female	Clinical Nurse	Staff member was nurse in charge of shift patient coming up to nurse station and being verbally aggresive. Security called - good response After hours manager called - did not attend ward	Nil injury	Verbal Violence	Patient threatening multiple times to assault myself & verbally abused - called names.
	/2014 16:40	Female	Registered Nurse	Patient care.	Nil injury	Physical Violence	Patient used [redacted] as a means to hit me. Patient attcked me with [redacted]
	/2014 19:00	Female	Registered Nurse	Staff member attempting to de-escalte patient from being verball aggressive toward nursing staff. Patient threatened to hit staff member. Staff member locked self in nurses station. Security called for assistance.	Nil injury	Perpetrator - Patient	Patient [redacted] come at me try to hit me, running to the nurses station before contact.

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2014 9:00	Female	Administration Officer	Working at nurses station.	Nil injury	Verbal Violence	Patient walking pass nurse station throw supply of desk at me while iwas working on my computer.
	/2014 10:00	Female	Registered Nurse	Nursing duties	Nil injury	Physical Violence	Forcefully shoved by a patient with the intent to intimidate or cause harm.
	/2014 13:20	Female	Assistant in Nursing	Direct Patien Care	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Ran towards me with finger nails scratching lips & face.
	/2014 14:00	Female	Clinical Nurse	was talking to patient who had escalated behavior. RN assisting pt transfer after arrival in unit, and was punched in face by patient. RN	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Standing next to patient and hit me with fist on jaw.
	/2014 15:05	Male	Registered Nurse		Nil injury	Perpetrator - Patient	Pt assaulted RN on L side of head resulting being knocked across room
	/2014 18:00	Male	Registered Nurse	Went to assist colleagues in to de-escalate agitated client	Nil injury	Physical Violence	I got kicked by a patient in my right thigh while de-escalating patient in
	/2014 18:10	Female	Registered Nurse	Providing nursing care to patients	Nil injury	Physical Violence	Patient agitated given with nil effect. Patient verbally abused writer then proceeded to push writer hitting right shoulder. Post pushing writer, patient kicked out at writer hit left thigh. Patient then restrained by writer and nursing staff
	/2014 13:50	Female	Registered Nurse	Special went for a break RN taking over role	Nil injury	Physical Violence	Pt tried to leave ward through locked doors when open and punched nurse twice in the ribs when trying to bring pt back on ward
	/2014 22:40	Female	Enrolled Nurse	Attending to a patient	Nil injury	Physical Violence	Patient pushed with force into nurses station area.
	/2014 9:10	Female	Registered Nurse	Pts to be located in appropriate area of unit. Security	Nil injury	Perpetrator - Patient	Became verbally and physically aggressive and violent punching and kicking window and doors of nursing station
	/2014 12:30	Female			Nil injury	Verbal Violence	Verbal Abuse of staff by patient when it was explained to that there would be a short wait for a to review examination
	/2014 6:00	Female		Specialing patient	Nil injury	Perpetrator - Patient	wanted to go to the shop when told was unable ran to the door The door was opening so i closed it and then cursed me and put hands on my upper arm
	/2014 12:15	Male		General duties - pt transfer	Nil injury	Blood/Body Fluid Exposure	Spat at by patient being chased by
	/2014 14:00	Female	Registered Nurse	Patient specale for aggression. Patient attempt pull IDC out. Staff attempting to secure IDC	Nil injury	Physical Violence	Patient wake up been aggressive attemp to secure IDC as patient was pulling - grabbed on hand and slapped 6 times (quite hard)
	/2014 18:50	Female	Registered Nurse	Direct Patient Care	Stress	Perpetrator - Patient	Pt became aggrivated and threatening when confronted about plans to take medication. Patient started to swear and threatened to "tear this place apart"
	/2014 21:30	Male	Clinical Nurse	Treating patient.			Pt brought in to ETOH +++, pt required restraining - was threatening to kill nurse, attempted to strike nurse when I gave a blanket. Threw at me
	/2014 1:15	Male	Registered Nurse	Trying to prevent a patient from Juming off a bed	Fractures	Physical Violence	Tried to stop patient jumping off bed during a transfer. Patient kicked my right hand.
	/2014 14:00	Female	Clinical Nurse	Restraint of a physically aggressive patient	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	See attached
	/2014 17:45	Female	Clinical Nurse	Normal nursing duties	Nil injury	Verbal Violence	Patient yelling and in a rage re medication issue. Then came out to nurses station doing same again
	/2014 18:16	Male	Fire, Safety & Security Officer	Patient transfer after staff assault to wait for QPS arrival	Nil injury	Physical Violence	Whilst being restrained by officers, offender suddenly kicked in the left upper leg

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2014 18:30	Male	Registered Nurse	Reviewing new pt on the unit	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Pt reacted violently on attempts to remove to more suitable area
	/2014 2:00	Female	Assistant in Nursing	General nursing duties	Nil injury	Physical Violence	She grabbed my arm & slapped my face
	/2014 7:45	Female	Registered Nurse	GENERAL DUITES	Nil injury	Perpetrator - Patient	Pt became aggressive, appears to have history [redacted] lashed out through triage window striking staff in face
	/2014 10:30	Female	Registered Nurse	General nursing duties - patient sponge	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	[redacted] reached out and pinched me on left arm and chest causing pain while washing and turning [redacted]
	/2014 22:45	Male	Resident Medical Officer	Nil details	Nil injury	Perpetrator - Patient	Pt tried to choke Dr with [redacted]
	/2014 22:45	Male	Registered Nurse	not specified	Other Claims	Perpetrator - Patient	Patient tried to hit me with keyboard
	/2014 6:45	Male	Fire, Safety & Security Officer	Assisting medical staff medicate patient	Medical Sharp/needle-stick puncture	Needle / Clinical Sharp	Patient kicked the yellow needle tray. Needle flew into the air and stuck into the back of head
	/2014 7:50	Male	Registered Nurse	Nil identified	Nil injury	Perpetrator - Patient	Patient [redacted] verbally abusive and threatening
	/2014 16:15	Male	Fire, Safety & Security Officer	Assisting medical staff in dealing with violent Mental Health patient	Fractures	Physical Violence	Patient jumped up out of [redacted] chair and started threatening staff, patient then started to throw punches and kicks at staff
	/2014 16:35	Male	Clinical Nurse	Staff member physically defending themselves following a physical assault	Ear/Eye/Nose Injury	Physical Violence	Patient physically attacked nursing and security staff
	/2014 0:15	Female	Assistant in Nursing	General nursing duties	Nil injury	Physical Violence	Patient digging fingernails onto staff fingers while repositioning patient
	/2014 1:15	Female	Enrolled Nurse	General nursing duties	Nil injury	Blood/Body Fluid Exposure	Patient spat at staff when attempting to administer medication
	/2014 1:15	Male	Registered Nurse	General nursing duties	Nil injury	Blood/Body Fluid Exposure	Patient spat at staff when attempting to administer meds.
	/2014 10:00	Female	Enrolled Nurse	General nursing duties	Nil injury	Physical Violence	Patient pinched and hit me while providing care
	/2014 13:00	Female	Registered Nurse	Direct Patient Care Administrate medication	Mental Illness	Perpetrator - Patient	Pt was verbally abusive to staff member
	/2014 7:00	Female	Registered Nurse	Routine hourly visual observations	Nil injury	Verbal Violence	I was completing hourly checks and knocked on Consumer's door and entered the room. Consumer started yelling at me, call me a "fucking cunt" and I was told to "fuck off".
	/2014 12:00	Female	Clinical Nurse	Helping a patient back to bed	Nil injury	Physical Violence	Helping aggressive patient back to bed and [redacted] tried to hit another nurse. I was holding [redacted] arm and [redacted] twisted my R wrist and scratched it.
	/2014 14:30	Female	Registered Nurse	Administer medication	Ear/Eye/Nose Injury	Physical Violence	Pt threw liquid at me
	/2014 8:30	Female	Registered Nurse	Fitting of 'TED' Stockings to patient on trolley, kicked in face during application of stoking.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	While fitting patient with Ted stocking. Patient suddenly straightened leg and kicked cut striking [redacted] on the right cheek. [redacted] felt this was a nervous tenitchy on the patient.
	/2014 20:00	Male	Registered Nurse	De-escalation of agitated patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient punched me in the face

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2014 21:55	Female	Clinical Nurse	Trying to calm agitated patient	Traumatic Joint/Ligament and Muscle/Tendon Injury	Non clinical sharp	Went to settle patient but patient grabbed my arm and penetrated with fingernails into my skin between my wrist and lower arm
	/2014 2:50	Male	Fire, Safety & Security Officer	Restraint of patient	Nil injury	Blood/Body Fluid Exposure	Patient spat at me
	/2014 14:30	Male	Clinical Nurse	Not stated	Nil injury	Verbal Violence	Client focused on nurse. Made threat to staff.
	/2014 16:30	Male	Clinical Nurse	Nursing duties	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Code Red and Code Black in progress. Kicked by patient in the lower back while attending Code Red/Black
	/2014 20:30	Female	was escorting patient		Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient entered the building, tried to abscond. tried to stop and punched her in the face and grabbed her wrist causing a cut & bleeding.
	/2014 21:00	Female	Registered Nurse	PATIENT CARE	Stress	Perpetrator - Patient	Performing patient care, pt touched me on chest without permission
	/2014 8:30	Female	Enrolled Nurse	Assisting to set up breakfast	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Aggressive pt threw near miss, pt punched left arm and left elbow. I then slipped in hurting both knees, due to being punched
	/2014 8:30	Female	Assistant in Nursing	Staff attempting to assist setting up patients for breakfast	Nerve/Spinal Injury	Physical Violence	Threw bowl at staff
	/2014 8:45	Female	Assistant in Nursing	Attempting to stop pt intimidating pts	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Pt began to thrash around hitting everyone and being physically and verbally aggressive
	/2014 8:45	Female	Assistant in Nursing	Pt incontinent of faeces, attempting to assist pt to change pad & shower	Nil injury	Physical Violence	Pt began to thrash around hitting everyone and being physically and verbally aggressive
	/2014 10:10	Male	Fire, Safety & Security Officer	Assisting medical staff restrain a MH patient under medical direction	Traumatic Joint/Ligament and Muscle/Tendon Injury	Manual handling patient	Patient refused to move and was restrained, resisted and became very combative. ABM techniques used to move back to room. Under medical direction
	/2014 12:05	Male	Operational Officer	Assisting staff in MHC with an aggressive patient, escorted to seclusion departing the room when attacked.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	An aggressive patient attacked and punched me. During the scuffle to gain control, pushed me into the wall causing my elbow to hit the window frame.
	/2014 14:15	Female	Assistant in Nursing	Staff member assisting pt in shower, pt aggressive, security x2 assisting	Nil injury	Manual handling patient	Patient punched me and spat in my face
	/2014 18:15	Female	Registered Nurse	Staff member was escorting patient to HDU	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient escorted to HDU and then punched staff with closed fist on right cheek, staff also injured left elbow and knee and right shoulder
	/2014 19:00	Female	Registered Nurse	Direct patient Care	Nil injury	Perpetrator - Visitor	Pt's relative looked like was under the influence of drug/alcohol. Came out to ward in underwear was going into pt's rooms and asking if they liked undies. Relative been asked by nursing staff to redressed and leave nurse station and other pt's room. relative refused and verbally abused nursing staff on the shift. Security call to escort relative of the grounds.
	/2014 8:09	Male	Fire, Safety & Security Officer	Transfer to	Ear/Eye/Nose Injury	Physical Violence	The patient was calm to start with then wanted to fight
	/2014 23:30	Female	Enrolled Nurse	Interaction with staff member	Nil injury	Physical Violence	Pushed by client - connected with hand

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2014 4:18	Male	Fire, Safety & Security Officer	Patient restriant - General Duties	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	[redacted] Patient Assault - Assist in medication of patient. Patient became violent ahd to be restrained during restraint slammed left knee on concrete floor
	/2014 4:18	Male	Fire, Safety & Security Officer	Patient Restriant	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	[redacted] - Patient Assault - Assit in medicatoin of patient, patient became violent had to be restrained , during restraint patient landed on my right calf and ankle
	/2014 9:30	Female	Registered Nurse	patient care	Nil injury	Physical Violence	Patient agitated and confused. Became very sexually inappropriate, attempting to assault. Then became violent, attempted to kick and hit staff.
	/2014 15:35	Female	Clinical Nurse	I was standing corridor well away from patient	Nil injury	Physical Violence	[redacted] patient was at entrance door wishing to leave [redacted] was throwing magazines at staff and visitors stopping visitors from leaving the ward, [redacted] was also swearing lots. [redacted] then left door and walked back to [redacted] room where [redacted] than came towards me punching me with clenched fists in my stomach and pushing
	/2014 22:30	Female	Clinical Nurse	Escorting patient into department	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Was escorting patient back into ED with a QAS Officer & Security present. Patient was swearing, so prior to entering the waiting room I briefly took [redacted] right wrist with my left hand. I pointed with my right hand to the waiting room and asked [redacted] to refrain from swearing as children were present. Patient then took my left wrist, raised my arm and twisted externally. I felt immediate pain to Left shoulder radiating down my left arm to my hand.
	/2014 1:30	Female	Registered Nurse	GENERAL NURSING DUTIES	Contusion, bruising and superficial crushing	Perpetrator - Patient	Patient attemped to access resus area. when [redacted] was approached by RN and asked to return to acute, punched RN in face then kicked her in abdomen
	/2014 1:30	Male	Fire, Safety & Security Officer	patient transfer after staff assault to wait for QPS arrival	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	On moving an aggressive patient for QPS pick up, patient fell during scuffle, Security Officer [redacted] caught the patient to stop head hitting concrete and patient bite
	/2014 2:45	Male	Fire, Safety & Security Officer	Assisting medical staff in MHU	Nil injury	Physical Violence	Patient started to punch and kick staff. Had problems restraining [redacted] due to the fact of no lighting at all. I was kicked twice because I couldn't see [redacted]
	/2014 0:00	Female	Clinical Nurse	Transportation of patient to another facility Patient being asked to return to ward after attempting to leave.	Nil injury	Physical Violence	Transporting patient to an ITO [redacted] Mental Health Unit. Patient jokingly attempted to strangle me with hands around my neck. Patient squeezed very tightly until I pushed [redacted] off
	/2014 14:30	Female	Physiotherapist	Pt voluntarily returned to ward after verbal prompting	Nil injury	Physical Violence	Patient punched therapist in stomach
	/2014 15:00	Female	[redacted]	Clinical consultation	Mental Illness/Stress	Verbal Violence	Very inappropriate sexual remarks by a patient
	/2014 22:00	Female		Nursing duties.			patient agressive and yelling and hitting walls etc throwing table at staff
	/2014 7:56	Male	Fire, Safety & Security Officer	Assisting medical staff in [redacted]	Nil injury	Blood/Body Fluid Exposure	Patient [redacted] started arguing with patient [redacted] Security intervened. Security officer was spat in the face by [redacted] before being restrained by security
	/2014 13:40	Male	Registered Nurse	Nil stated on form	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient - MH	Assult by patient
	/2014 9:50	Female	Registered Nurse	Routne observation of patient/patient care	Nil injury	Perpetrator - Patient	Pt threw phone at glass and broke it
	/2014 11:00	Female	Registered Nurse	Talking to patient about discharge palns	Trauma to muscles and tendons	Physical Violence	Patient grabbed nurse and twisted left arm behind back lock legs
	/2014 16:15	Female	Clinical Nurse	Nursing staff walking with patient	Nil injury	Perpetrator - Patient	Pt was being escorted by RN from AMB care. pt has [redacted] tried to absconded through [redacted] Security assisted in caoting and corraling pt to [redacted]

PDR RELEASE

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2014 18:20	Female	Clinical Nurse	Patient absconded from ED	Nil injury	Perpetrator - Patient	Pt cam in on EEO with QAS, got to EDMH door and absconded. Required 6 people to secure. Pt violent, lashing out, swearing. Suicidal alcohol intoxicated
	/2014 18:54	Female	Clinical Nurse	pt was intoxicated	Nil injury	Perpetrator - Patient	Alcohol intoxicated [redacted] whom was assaulted became aggressive and combative, not following instructions. [redacted]
	/2014 20:10	Female	Clinical Nurse	Security Assistance	Nil injury	Perpetrator - Patient	Patient swearing, abusive language, refused to leave toilet, drug intoxicated
	/2014 21:20	Female	Registered Nurse	General patient duties - attempting verbal de-escalation	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Patient removed restraint, then removed restraint from bed. Patient then tried to assault nursing staff using restraint as weapon. Patient kicked nursing staff with security present.
	/2014 8:30	Female	Registered Nurse	Talking to the patient [redacted] had taken the consumer to the [redacted] Emergency dept at the request of [redacted] health doctor for medical r/v. The consumer suddenly withdrew their consent for medical r/v and became agitated and verbally abusive	Nil injury	Verbal Violence	Ask pt in room to have a shower after breakfast. Pt proceeded to swear at and threaten to punch staff in the face
	/2014 13:30	Female	[redacted]		Nil injury	Physical Violence	The patient was abusive and threatening towards the clinician and grabbed [redacted] arm, demanding to leave ED
	/2014 1:00	Male	Fire, Safety & Security Officer	Guard was assisting medical staff with violent patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Blood/Body Fluid Exposure	Possible [redacted] infection
	/2014 14:25	Female	Registered Nurse	Regular care in mental health	Nil injury	Perpetrator - Patient	Pt angry hitting window verbally aggressive
	/2014 16:30	Male	Clinical Nurse	General nursing duties	Nil injury	Physical Violence	Patient attempted to abscond, patient physically aggressive
	/2014 17:00	Female	Registered Nurse	Patient care	Nil injury	Perpetrator - Patient	Patient trying to punch myself and other nursing staff
	/2014 20:00	Male	Fire, Safety & Security Officer	General Duties - Security	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	[redacted] - Patient assault - Mental Health patient security intervention. While ground stabilizing a patient I landed hard on my right knee.
	/2014 20:20	Female	Registered Nurse	Patient care	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Agitated and aggressive patient kicked out with right foot and made contact with my ribs
	/2014 14:10	Female	Operational Officer	Pat stated while transporting patient from Orthopedic [redacted] to transit	Nil injury	Physical Violence	Abusive language and started hitting at me with nails
	/2014 19:30	Female	Registered Nurse	Patient care	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Patient initially compliant rick unforeseen
	/2014 12:00	Male	Enrolled Nurse	Nurse on ward assisting patient to [redacted] bed	Nil injury	Verbal Violence	Threat of violence from patient. Pt was yelling and swearing
	/2014 15:30	Female	Enrolled Nurse	Assisting to move patient off floor with assistance of security officers x2	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Pt threw [redacted] on floor of room screaming, nurse [redacted] assisted to pick up pt sore leg when [redacted] kicked out and I twisted my hip
	/2014 16:00	Female	Health Professional	Patient therapy with head injured patient with behavioural problems	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Positioning patient in [redacted] post therapy, patient bit therapist on shoulder. Nil broken skin but heavy bruising
	/2014 21:00	Female	Registered Nurse	Nursing duties on paed ward	Nil injury	Verbal Violence	Unable to sleep post night shift due to stress of pt aggression, tired for following night shift
	/2014 0:00	Female	Registered Nurse	Patient was being given an [redacted]	Nil injury	Verbal Violence	Patient became verbally aggressive and threatened to assault me

RTI Release

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2014 0:00	Male	Assistant in Nursing	Speciality patient trying to abscond from ward.	Musculoskeletal disease	Perpetrator - Patient	Punches to the right arm, pulling of uniform at chest, kicking, hit with towel.
	/2014 12:10	Female	Registered Nurse	Checking on a patient	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Approached Nurse & patient with [redacted] patient grabbed my left arm and would not let go. 2 x staff members had to help release [redacted] grip from my arm while [redacted] was pulling on it and tugging it.
	/2014 21:10	Female	Registered Nurse	General nursing duties	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Patient was trying to choke [redacted] with bedsheet, team trying to remove bedding and patient kick me in the R hip
	/2014 21:20	Female	Registered Nurse	Observing a patient to monitor for risk to [redacted] / staff / QH property	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient kick ventilation grate on door, grate fell through and hit my knee
	/2014 0:00	Female	Enrolled Nurse	As per attached document	Other Claims	Animal, Human and Biological Agencies	Verbal Aggression - patient
	/2014 0:00	Female	Registered Nurse	Patient care.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient appeared calm and suddenly kicked.
	/2014 6:15	Female	Assistant in Nursing	Special patient 1- 1 supervision.	Physical Violence	Physical Violence	Patient was physically aggressive (patient hit staff in the stomach. Patient kicking, security was in attendance and were holding patients hands / arms.
	/2014 8:10	Female	Clinical Nurse	Hoist transfer of patient from wheelchair to bed	Other fractures, not elsewhere classified	Physical Violence	Patient grabbed me by my arm whilst trying to [redacted] after taking [redacted]
	/2014 1:00	Female	Registered Nurse	Direct patient care - [redacted]	Nil injury	Perpetrator - Patient	
	/2014 7:00	Female	Registered Nurse	Nursing patients	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Patient grabbed RN [redacted] by the throat and pulled her across the bed. Knee slammed into bed and back jarred as she was pulled across the bed.
	/2014 7:20	Female	Registered Nurse	Patient abusive and aggressive. AIN special - ongoing issue	Nil injury	Indoor environment	Pt [redacted] walking round ward whilst handover in progress, followed by AIN special. Pt became angry and aggressive and tired to hit AIN special.
	/2014 9:30	Male	Registered Nurse	Bed bath and pad change casual RN and CN present - patient has a [redacted] injury.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient grabbed my hand and pinched my skin kard - bruised.
	/2014 10:00	Female	Clinical Nurse	Patient leaving dept & staff discussed care with patient who abused staff	Nil injury	Verbal Violence	Verbal abuse from pt with threats of physical violence
	/2014 13:30	Male	Fire, Safety & Security Officer	Patient restraint	Fractures	Perpetrator - Patient	Whilst restraining a patient in [redacted] have cracked 2 front teeth
	/2014 13:40	Female	Nurse Unit Manager	Staff member was going to administer a [redacted] for pain. On attending to task & lowering the bed rail, The patient kicked the staff member in the head with [redacted] fractured leg that staff thought would be immobilised. Another staff member was in attendance for support & to divert patient attention.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient very agitated/aggressive, while giving him a [redacted] patient kicked me in the R) side of my head and ear.
	/2014 13:45	Female	Clinical Nurse	Patient was being in turned in bed. Four staff member in attendance to assist with tas. Patient was calm & suddenly without warning became physically aggressive towards staff member. This occurred prior to task being attended.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient grabbed arm and twisted R0 arm and also bent (L) thumb. Then suddenly punched me in central chest. [redacted]

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2014 2:45	Male	Clinical Nurse	Nursing duties		Perpetrator - Patient	Patient hit staff across L jaw - unprovoked
	/2014 14:00	Female	Clinical Nurse	Clinical Nurse shift, [redacted]	Nil injury	Verbal Violence	Observed approx 40 family and friends of patient being transferred from ICU standing in patient thoroughfare.
	/2014 0:10	Female	Enrolled Nurse	Nil listed	Nil injury	Physical Violence	Patient kicked staff member (me) in the side of face as was being give injection to calm [redacted] down, patient was at risk of harm by falling.
	/2014 8:00	Male	Enrolled Nurse	General nursing duties.		Physical Violence	Patient threw a punch at the nurse, but missed during medication administration.
	/2014 9:00	Female	Assistant in Nursing	General Nursing duties.	Nil injury	Physical Violence	Patient pulled off [redacted] and repeatedly tried to hit me with it.
	/2014 8:00	Female	Enrolled Nurse	Medication round	Nil injury	Physical Violence	Patient knock medication cup out of my hand and slapt me around face
	/2014 12:30	Female	Registered Nurse	Nursing interventions	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient intercepted in courtyard while [redacted] was building a fire. I was pouring water onto fire whilst a male staff member was attempting to move [redacted] away. Patient swung a punch and connected as I was coming up from pouring the water. The punch landed on my left jaw (lower)
	/2014 14:55	Female	Registered Nurse	Providing 1 to 1 supervision of Pt	Nil injury	Perpetrator - Patient	Violent behaviour from patient
	/2014 15:00	Male	Fire, Safety & Security Officer	Physical intervention of patient. ABM teqnhnuqes applied	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Involved in a take down with patient (see incident [redacted] during take down on mattress I hyper extended my right knee
	/2014 21:00	Female	Registered Nurse	Patient care	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Restraining aggressive confused [redacted] patient who [redacted]
	/2014 11:00	Male	Registered Nurse	Treating pt	Nerve/Spinal Injury	Physical Violence	I was hit in the back of the head by the pt without provocation
	/2014 12:07	Male	Fire, Safety & Security Officer	Restraining a patient.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Officer pushed me.
	/2014 17:00	Female	Clinical Nurse	Assisting with patient hygiene cares	Nil injury	Physical Violence	Assist with patient care - patient agitated, hitting out at nurse - grabbed R wrist
	/2014 8:00	Female	Registered Nurse	Giving breakfast to the patient in [redacted] room	Contusion / bruising	Physical Violence	Giving breakfast tray tp patient. Patient lashed out with fist and hit side of RN's jaw.
	/2014 8:15	Female	Enrolled Nurse	Medication administration - nurse placed tablet in patients mouth	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	R index finger bitten
	/2014 8:30	Female	Registered Nurse	Dispensing + administering medication	Nil injury	Physical Violence	Trying to administer [redacted] meds patient hit out with fist 3 x to my chest
	/2014 15:15	Male	Registered Nurse	Staff member attempting to open the door to let security staff in to investigate fire alarms.	Nil injury	Perpetrator - Patient	Patient stood behind door wanting to get out when two Security Personnel were coming to the ward to investigate a fire alarm that went off. When asked to get out of the door, patient punched Nurse [redacted] on the right temple with force.
	/2014 17:00	Male	Fire, Safety & Security Officer	Restraint of aggressive patient	Laceration	Perpetrator - Patient	Received scratch in [redacted] from patient as non-compliant during restraint.
	/2014 7:20	Male	Assistant in Nursing	Attending another patient in the dining room	Nil injury	Physical Violence	Putting patient with unknown behaviours with other patients and staff. Hit by chair from behind by patient. Could have smashed my head and may still have caused damage.
	/2014 7:20	Male	Assistant in Nursing	Attending another patient in the dinning room	Contusion / bruising	Perpetrator - Patient	Putting pts with known violent behaviours with othe rpts and staff
	/2014 9:30	Female	Registered Nurse	Hygiene care in bathroom	Nil injury	Perpetrator - Patient	Pt was aggressive and physically assaulted me by choking and punching me on side left temple

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2014 11:00	Male	Administration Officer	Participating in routine medical review. Claimed RMO asked him to document	Nil injury	Perpetrator - Patient	During patients examination/review Dr [redacted] instructed me to take notes. a few minutes into the interview the patient suddely and unexpectedly jumped off the chair and tackled me to the ground. The patient attempted to punch me however no personal injury ws sustained
	/2014 13:20	Female	Clinical Nurse	Receiving calls - front desk	Nil injury	Verbal Violence	Received abusive and aggressive phone call from client twice within half an hour.
	/2014 13:30	Female	Clinical Nurse	Intake	Nil injury	Verbal Violence	Verbal abuse & aggression
	/2014 14:30	Female	Clinical Nurse	Intake	Nil injury	Verbal Violence	Verbal abuse and aggression
	/2014 19:30	Female	Registered Nurse	Patient transfer	Nil injury	Physical Violence	Pt became agitated and needed to be restrained, lashed out right arm and hit me
	/2014 18:00	Male	Clinical Nurse	Patient care - trying to calm patient.	Laceration	Physical Violence	Patient lashed out violently whilst being assisted PAD change, Patient numerous attempts to punch & bite staff.
	/2014 21:00	Female	Registered Nurse	Restraining an aggresive MHC patient.	Fractures	Perpetrator - Patient	The patient esculated in aggression and wanted to fight officers. SS/O [redacted] and myself restrained the combative patient - the patient kicked and punched resisting throughout the restraint. Somehow through this, I was hit in the right side of the chest.
	/2014 5:30	Female	Registered Nurse	patient care duties	Laceration Traumatic	Perpetrator - Patient	Patient grabbed my arm, not letting go. Pinched and dug nails into my arm.
	/2014 11:00	Male	Fire, Safety & Security Officer	patient restraint.	Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Neck pain whilst restraining patient in [redacted]
	/2014 18:30	Female	Registered Nurse	Patient cares	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient flung dinner tray around room @ staff - tray & lid to meal caught my upper R) arm
	/2014 18:50	Female	Registered Nurse	Patient assistance	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Patient was agitated. RN offered patient chocolate pudding. Patient did not want it but grabbed RN's arms and was pushing and pulling on RN then shoved nurse away.
	/2014 10:00	Female	Registered Nurse	Staff was showering patient.	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Hygine being attended to and was punched in mid sternum.
	/2014 10:00	Female	Registered Nurse	General nursing duties.	Nil injury	Physical Violence	Staff was giving care to patient when patient punched staff in L) hand.
	/2014 20:10	Male	Fire, Safety & Security Officer	Assisting medical staff deal with violent patient	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Patient [redacted] tried to take my keys and had to be restrained and taken to isolation room [redacted]
	/2014 20:15	Male	Registered Nurse	Patient was being taken from [redacted] under restraint.	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Was tripped by patient as [redacted] was being taken down.
	/2014 0:20	Male	Operational Officer	Restraint of patient	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Unbalanced on stairs.
	/2014 15:50	Male	Registered Nurse	Nil identified	Trauma to joints and ligaments, unspecified	Perpetrator - Patient	Pt kicked backwards.
	/2014 21:00	Female	Clinical Nurse	Attending patient who was calling out + confused.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	I was attending to patient who had been yelling out. [redacted] grabbed my lanyard & ID keys pulling them hard until they gave way. As I was trying to retrieve patient's [redacted] punched me on the L) of my head. [redacted]

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2014 20:30	Female	Registered Nurse	Direct Patient Care- Communicates with patient in ward	Nil injury Traumatic	Perpetrator - Patient	Pt was verbally abusive to staff when staff advised not to smoke in the courtyard due to no smoking policy. Pt continued smoking. staff then left the courtyard
	/2014 9:40	Male	Assistant in Nursing	Staff member speaking to patient (patient brought back by security).	Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Patient absconded/ left ward and was spotted walking on hospital grounds Patient brought back up with security.
	/2014 13:30	Female	Registered Nurse	General Nursing duties.	Nil injury	Perpetrator - Patient	Patient was verbally aggressive and was hitting things in room. Hit out at staff.
	/2014 4:00	Female	Registered Nurse	Patient care	Nil injury	Perpetrator - Patient	Patient hit me in the face (R) cheek and (L)arm
	/2014 15:00	Female	Registered Nurse	monitoring and management of	Stress Traumatic	Verbal Violence	While waiting for escort patient became aggravated, was restrained by mental health nurse. Verbally aggressive pulled IVC out and ran through
	/2014 15:45	Female	Registered Nurse	Patient Care	Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Patient tried to abscond from recovery. I tried to restrain patient. Patient pulled and twisted my arm.
	/2014 0:00	Female		Walking with patient	Wounds, Lacerations, Amputations and Internal Organ Damage Traumatic	Patient in care	Pt grabbed arm while walking unsteadily. As trying to stop patient from leaving the ward.
	/2014 18:30	Female	Enrolled Nurse	Hygiene assistance	Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Patient kicking while changing pad. 3 staff assist but patient still continue kicking
	/2014 19:30	Female	Assistant in Nursing	Patient on continous engagement. 1 on 1 nurse contact	Nil injury	Perpetrator - Patient	Asked pt if wants to go back to room. Pt pushed me ont he side and started hitting and punched my jaw.
	/2014 16:30	Female	Clinical Nurse	Nursing duties Corrections patient being cared for by staff, after disagreement with treating team + threw onto floor	Stress	Perpetrator - Patient	Pt Demanding endone offered panadeine forte, hostile verbally abusive and threatening
	/2014 10:00	Male	Registered Nurse	by chair & verbically abused staff	Nil injury	Verbal Violence	- Assault by Patient - Patient became violent towards staff/ Threatened to kill staff and tried to assault them
	/2014 16:45	Male	Registered Nurse	Nursing duties	Nil injury	Perpetrator - Patient	Patient threatened to kill staff with martial arts technique, patient struck at staff and staff successfully avoided strike
	/2014 10:35	Female	Registered Nurse	Direct patient care.	Nil injury Traumatic	Verbal Violence	Patient became agitated + aggressive towards staff & family & threatening staff while patient was immediately post code blue + concerns to patient safety & staff - security called.
	/2014 14:30	Male	Fire, Safety & Security Officer	Security officer on duty dealing with very aggressive running a muck, failing to do instructions from medical staff	Joint/Ligament and Muscle/Tendon Injury	Manual handling patient	Whilst escorting a became aggressive and ran into refused to stop and I caught and restrained
	/2014 14:55	Female		Woker was approached in her officer by of patient and patient. Worker doing general duties	Nil injury	Physical Violence	were escorted to the front of by security where patient proceeded to attack physically.
	/2014 17:40	Male	Fire, Safety & Security Officer	Restraint of aggressive person	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Visitor	Restraint of aggressive patient.
	/2014 9:00	Female	Registered Nurse	Nursing duties	Muscle Injury	Perpetrator - Staff	Patient came towards nurse with arm outstretched. Nurse attempted to grab pt's arm and restrain pt, patient got free and grabbed nurses throat and started to choke nurse Nurse unable to press alarm due to using both hands to free herself from pt grip
	/2014 19:35	Female	Registered Nurse	Patient care. Redirecting patient.	Contusion / bruising	Physical Violence	bit nurse
	/2014 11:20	Male	Registered Nurse	Attending to normal nursing duties	Nil injury	Perpetrator - Patient	Client became verbally abusive when informed of lack of leave from the ward

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2014 17:15	Female	General Nursing duties.	General Nursing duties.	Nil injury	Perpetrator - Patient	patient tried to hurt me, wasn't showing aggressive behaviour prior to being assaulted.
	/2014 18:30	Female	Registered Nurse Assistant in Nursing	Nil identified	Wounds, Lacerations, Amputations and Internal Organ Damage	Manual handling patient Physical Violence	Kick out, then resisting walk along sitting on floor.
	/2014 8:45	Female	Registered Nurse Assistant in Nursing	Hygiene assistance	Contusion / bruising	Physical Violence	While attending to patients personal hygiene, patient became aggressive, lashed out and bit me Patient stopped RN in his dutie sby grabbing him by the upper arm. Patient ws instructed to let go, and break away technique was used. Patient then followed through with a punch to the staff members arm. The puinch had little to no force behind it. No injury was obtained
	/2014 15:00	Male	Registered Nurse	Nursing duties	Nil injury	Perpetrator - Patient Physical Violence	- Assault by Patient - Patient became aggressive and hit me on the forehead.
	/2014 18:30	Female	Enrolled Nurse	Redirecting patient	Nil injury	Perpetrator - Patient	Patient given verbal instruction to get dressed, turned and threw punch
	/2014 0:00	Female	Clinical Nurse	Attending to patient care	Muscle Injury Traumatic Joint/Ligament and Muscle/Tendon Injury	Manual handling patient	Patient grabbed my nipple (breast) while assisted to roll on side for change of pad. R breast now sore and burning.
	/2014 12:45	Female	Registered Nurse	Patient care.	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Staff	Patient lunged at nursing staff grabbing by R forearm when trying to leave pts room after offering medication
	/2014 18:00	Female	Registered Nurse	Nursing	Stress	Perpetrator - Patient	Patient came to counter abusing myself
	/2014 15:00	Female	Clinical Nurse Assistant in Nursing	Computer admin tasks	Contusion / bruising	Perpetrator - Patient	was kicking and punching while we were trying to put restrains on when knee hit my jaw
	/2014 22:45	Female	Registered Nurse	Direct Patient Care- assisting patient with on the bed tasks	Contusion / bruising	Physical Violence	Pt unexpectedly lashed out at nursing staff whilst being showered & pinched EENS right breast
	/2014 7:30	Female	Enrolled Nurse	Hygiene assistance	Nil injury	Physical Violence	Removing wet underwear when patient kicked out with foot hitting my right cheekbone
	/2014 7:30	Female	Registered Nurse	Hygiene assistance	Nil injury	Physical Violence	Removing wet underwear when patient kicked out: with foot hitting my right cheekbone
	/2014 7:30	Female	Registered Nurse	Hygiene assistance	Contusion / bruising	Perpetrator - Patient	Removing wet underwear when patient kicked out: with foot hitting my right cheekbone
	/2014 23:50	Male	Registered Nurse	Try to physicall restrain aggressive demented pt	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Pt became agressive attempting to punch staff
	/2014 4:15	Male	Assistant in Nursing	1-1 nurse special. Pt with aggression	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Pt became aggressive towards special nurse. Wrestled with nurse and bent his thumb back.
	/2014 7:30	Female	Enrolled Nurse	Pt with aggression-1-1 nurse special	Contusion / bruising	Perpetrator - Patient	Patient has aggressive, broke nurse and went to try and calm down but kicked in the Left Upper Leg above Knee
	/2014 21:45	Male	Registered Nurse	Nurse approached patient asking if needed anything	Nil injury	Perpetrator - Patient	Patient punched staff in abdomen
	/2014 23:30	Male	Enrolled Nurse	Nil identified	Contusion / bruising	Physical Violence	Pt walked out of turned (L) and seeing doors open near walked out, I asked pt to return to their bed. Pt yelled get away I'm going and started punching.
	2014 1:35	Female	Registered Nurse	Nursing care of patient in MH area in ED	Laceration	Perpetrator - Patient	Patient pushed nurse with door, jumped on RN and started punching RN

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2014 14:30	Female	Assistant in Nursing	Nurse was mobilising patient when [redacted] began lashing out.	Nil injury	Physical Violence	Patient aggressive then headbutted me in my nose.
	/2014 0:25	Male	Fire, Safety & Security Officer	[redacted] duties in ED Pod	Nil injury	Powered Equipment	[redacted] patient ripped WIP phone of the wall as [redacted] was not getting [redacted] own way.
	/2014 5:30	Female	Assistant in Nursing	Application of restraints for an aggressive patient	Contusion / bruising	Perpetrator - Patient	The patient kicked out at me with [redacted] left leg which hit me on the left side of my head and ear
	/2014 6:00	Male	Assistant in Nursing	AIN Special [redacted]	Nil injury	Physical Violence	Patient was given a [redacted] by staff member & then threw the [redacted] over staff member, & kick in groin
	/2014 16:20	Female	Enrolled Nurse	Not stated	Contusion / bruising	Physical Violence	N/S sitting in dingy room observing patients. Pt came to N/S & asked where [redacted] keys were. N/S answered no she didn't have [redacted] keys. Pt then grabbed N/S shirt & breast pinching
	/2014 1:00	Male	Registered Nurse	Nursing care - RN assisting the wardies turn the patient - Pt arm had been restrained but un for turn. Arm got free and pt attempted to [redacted] Nurse had to try and keep pts hand away .	Traumatic Joint/Ligament and Muscle/Tendon Injury	Manual handling patient	[redacted] Manual Handling patient - Wardsmen were holding [redacted] unrestrained accidentally pulled away and caught [redacted] own [redacted] I tried to stop it and got my wrist hyperextended. Patient's restraints removed and pt and tried to [redacted] and I stopped it by pushing [redacted] hand away.
	/2014 19:00	Male	Registered Nurse	Informing patient [redacted] couldn't attend peds ward with Diaphorea	Nil injury	Perpetrator - Patient	Patient verbally aggressive towards staff & patient in bay. As a result request being denied
	/2014 14:57	Male	Assistant in Nursing	Specialling patient	Nil injury	Physical Violence	[redacted] struck [redacted] out multiple times & continued to be unsettled and angry.
	/2014 18:37	Male	Assistant in Nursing	Specialling patient- family present	Nil injury	Physical Violence	Patient woke up in an angry and confused state and punched me multiple times.
	/2014 11:30	Female	Clinical Nurse	Retrieving articles from floor near patient.	Nil injury	Physical Violence	Pt requesting to [redacted] reminded pt that [redacted] had been and unable to go, pt through drinks onto floor. I went to pick up drink, pt kicked CN in chest with foot.
	/2014 18:00	Female		Nil stated.	Nil injury	Perpetrator - Patient	Hit to face by confused [redacted] patient
	/2014 21:25	Male	Fire, Safety & Security Officer	Restraint of patient in [redacted]	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Physical violence towards guards.
	/2014 4:30	Male	Registered Nurse	Hygiene care (in bed) of confuse patient.	Nil injury	Perpetrator - Patient	Patient physically aggressive when attending to hygiene cares. Punched AIN in chest and kicked RN in back whilst being turned in bed. Patient placed in 2 point restraint - chemical restraint given. No injury to staff.
	/2014 16:00	Female	Registered Nurse	Normal nursing duties, interacting with PTs	Nil injury	Perpetrator - Patient	Patient has been wanting to leave a [redacted] mental health unit and grabbed nursing staff's lanyard and ID badge. Staff did not experience any injury
	/2014 17:00	Male	Registered Nurse	Not stated	Nil injury	Physical Violence	Consumer attempted to block door frame closing and put [redacted] body weight into staff; stated [redacted] will kill staff if they do not move away. Repeated tonight you will die, staff walked away [redacted] followed
	/2014 21:25	Male	Fire, Safety & Security Officer	Restraint of patient in [redacted]	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Physical violence from patient.
	/2014 21:25	Male	Fire, Safety & Security Officer	Restraint of patient in [redacted]	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Bitten on forearm while patient restraint.
	/2014 21:26	Male	Clinical Nurse	patient care	Nil injury	Perpetrator - Patient	Patient yelling/abusive

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2014 10:45	Male	Fire, Safety & Security Officer	Restraint of patient in bed hall - [redacted]	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient became aggressive.
	/2014 10:45	Male	Fire, Safety & Security Officer	Working under clinical direction, patient in [redacted] became aggressive and violent towards staff when being spoken to by nursing staff.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient became aggressive.
	/2014 17:00	Male	Fire, Safety & Security Officer	patient restraint	Contusion / bruising	Patient in care	Patient punched out towards PSO matters
	/2014 22:30	Female	Clinical Nurse	Application of oxygen to pt due to decreased saturations	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Nurse was trying to administer oxygen to patient, patient grabbed nurses arm.
	/2014 15:00	Female	Registered Nurse	Management of an agitated patient over a number of hours and shoulder began to ache - saw [redacted] - muscular related	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	[redacted] - Patient Restraint - Trying to restrain severely agitated patient in bed - Pt trying to kick and punch me - L Shoulder is now very sore
	/2014 16:55	Female	Enrolled Nurse	Staff trying to apease patient when agitated and wanting cigarettes.	Nil injury	Physical Violence	Pt behaviour - wanting smokes. Aggressive and violent towards staff.
	/2014 23:45	Female	Enrolled Nurse	De-escalation of confused, aggitated patient.	Nil injury	Physical Violence	Agitated patient - locked self in bathroom, became verbally abusive, flooded bathroom - staff interviened. Patient then threw water over staff, refused to come out, security called and [redacted] and family.
	/2014 20:45	Male	Registered Nurse	Administering medication in room	Nil injury	Perpetrator - Patient	As pt receiving medications [redacted] grabbed the nurses hand, stodd up and proceeded to swing [redacted] arms toward the nurse whilst being verbally abusive. Landed 2 glancing blows
	/2014 10:00	Male	Operational Officer	Cleaning [redacted]	Nil injury	Perpetrator - Patient	Patient acting strange, then tried to get out door twice and then went to [redacted] kitchen and pulled draw out which was open and grabbed a [redacted] i then took it off [redacted]
	/2014 21:30	Female	Registered Nurse	General patient care duties with patient B Response call	Stress	Perpetrator - Visitor	Patients family [redacted] became aggressive towards nursing staff yelling at nursing staff and moving finger in face. Security called for assistance.
	/2014 20:30	Female	Registered Nurse	Direct patient care.	Nil injury	Physical Violence	Patient threw can of bourbon/coke at nurse at nurse's station when told not to drink on hospital premises. [redacted]
	/2014 22:15	Male		Nil identified.	Nil injury	Verbal Violence	Intoxicated pt became verbally aggressive and abusive - 'you racist', 'you wanker', 'asian nurse' as uttered by pt.
	/2014 23:30	Female	Registered Nurse	General nursing duties. Patient was attempting to get out of bed to stand with [redacted]	Nil injury	Verbal Violence	Patient verbally aggressive towards another patient and threatened physical violence towards them, [redacted] did throw a punch at other patient's IV pole, also aggressive to staff.
	/2014 17:15	Female	Registered Nurse	[redacted] in lower limb. Patient frustrated and aggressive.	Nil injury	Perpetrator - Patient	Patient became aggressive and aggitated - attempting/succes sfully punching staff.
	/2014 20:10	Female	Enrolled Nurse	Hygiene assistance	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	NS x 2 were trying to change pts pad as pt is incontinent. NS x 1 holding pts hands so colleague could change pad. Pts L) hand pulled free & pt slapped NS across R) side of face [redacted]
	/2014 22:00	Male	Registered Nurse	General nursing duties including pt hygiene cares.	Nil injury	Perpetrator - Patient	Patient aggressive when attending hygiene. Kick and punching male and female staff. Patient has delirium(?) [redacted]
	/2014 20:45	Female	Registered Nurse	Direct nursing care	Nil injury	Perpetrator - Patient	Imminent threat, violent behaviour and multiple instruments found in patient possession that could be potential weapons
	/2014 21:00	Female	Registered Nurse	Patient wanted t go home and started behaving inappropriately. Patient was too unwell and had to stay.	Nil injury	Perpetrator - Patient	patient would grab me in sexual ways. Make gestures that made me feel very uncomfortable and finnally I asked to be removed. I was bought to tears and left nauseous.

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	/2014 8:00	Female	Food Service Officer	Delivering a meal	Nil injury	Physical Violence	Assault from patient
	/2014 13:00	Male	Clinical Nurse	Daily duties	Contusion / bruising	Perpetrator - Patient	Pt became aggressive attempting to remove staff keys from NUM
	/2014 21:00	Male	Enrolled Nurse	Providing direct patient care.	Nil injury	Physical Violence	Patient confused, became aggressive, hit nursing staff with fists on R) arm + chest.
	/2014 23:00	Male	Registered Nurse	Nil identified	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient struck me in the arm.
	/2014 5:20	Male	Fire, Safety & Security Officer	Code black. Patient restraint	Internal injury	Perpetrator - Patient	Patient became aggressive towards PSO's when attempted to leave.
	/2014 5:20	Male	Fire, Safety & Security Officer	Patient restraint	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient assaulted PSO while being restrained. Patient punched PSO and kicked him on the left side of the head.
	/2014 10:45	Male	Assistant in Patient care	Nil injury	Perpetrator - Patient	Physical Violence	patient became extremely abusive and resorted to profanities during consult
	/2014 13:00	Female	Nursing	Direct patient care of confused patient	Ear/Eye/Nose Injury	Physical Violence	Unexpected closed fist punch to my chest and 2nd closed fist punch to my upper teeth and nose.
	/2014 13:00	Female	Registered Nurse	Nursing duties	Ear/Eye/Nose injury	Doors	Client ran at door and pulled door whilst my head was in the way
	/2014 19:25	Female	Registered Nurse	Helping with IV insertion for a child	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient bit forearm when distressed - back arching - nursing staff trying to stop from hurting
	/2014 14:30	Female	Clinical Nurse	Not stated	Nil injury	Physical Violence	Patient was holding about to flick saying I will flick you. pointed it at me and let go.
	/2014 2:00	Female	Registered Nurse	Patient care	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Patient risk to self and others quickly with no warning
	/2014 3:45	Female	Enrolled Nurse	General duties.		Perpetrator - Patient	Attempted to redirect patient from bathrom to bed as is a falls risk when patient punched myself in the stomach.
	/2014 9:00	Female	Registered Nurse	Patient care.	Musculoskeletal disease	Physical Violence	Patient trying to get out of bed to leave unit.
	/2014 12:30	Male	Fire, Safety & Security Officer	Securing of ED Pod - Working under instruction of medical staff.	Traumatic	Physical Violence	Attacked by patient.
	/2014 13:40	Male	Registered Nurse	Staff typing notes on computer in nurses station	Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Patient Lunged at me
	/2014 10:50	Male	Operational Officer	Transferring patient back to bed.	Contusion / bruising	Physical Violence	The patient struck me 3 times in the left side of my face over my left eye and verbally abused me.
	/2014 21:00	Female	Registered Nurse	RN was hugged by patient	Mental Illness/Stress	Physical Violence	Was not aware that patient was intending to hug me happened very suddenly, and was caught off guard.
	/2014 12:30	Female	Patient Care	Patient Care	Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Helping restrain patient who became unsettled holding arms and suddenly struck out.
	/2014 15:00	Female	General admin duties at Specialist Outpatient front desk.	General admin duties at Specialist Outpatient front desk.	Ear/Eye/Nose Injury	Perpetrator - Patient	The patient threatened to kill Patient entered SOPD 2014 and threatened to physically harm self. Patient was armed.
	/2014 18:15	Male	Registered Nurse	Nursing duties	Nil injury	Verbal Violence	Pt refusing to comply with nursing direction. Whilst being directed out of a bedroom area became physically assaultative

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Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2014 8:15	Male	Fire, Safety & Security Officer	Assisting medical staff deal with agitated patient.	Nil injury	Verbal Violence	The patient produced [redacted] and threatened the doctor and other people. Report attached.
	/2014 19:00	Female	Registered Nurse	Assisting patient from chair to bed.	Nil injury	Physical Violence	Pt being moved from chair to bed and attempted to punch me, pt slipped and I pushed [redacted] onto bed.
	/2014 20:20	Female	Assistant in Nursing	Nil written	Traumatic Joint/Ligament and Muscle/Tendon Injury	Manual handling patient	[redacted] Patient Violence - Standing beside bed while procedure being done. Patient lashed out at AIN. Patient just got angry and hits me.
	/2014 6:05	Male	Fire, Safety & Security Officer	Security assisted staff in restraining aggressive patient.	Traumatic Joint/Ligament and Muscle/Tendon Injury	Manual handling patient	Physical violence towards guards. Patient became agitated at [redacted] patient was admonished by both [redacted] and nursing staff within the guidelines laid out, [redacted] then became aggressive.
	/2014 19:30	Male	Registered Nurse	Attending to noise / yelling in [redacted]	Mental Illness/Stress	Verbal Violence	
	/2014 13:30	Female	Registered Nurse	Helping patient to steady [redacted]	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient scratched me.
	/2014 12:50	Female	Registered Nurse	Nursing duties	Contusion / bruising	Perpetrator - Patient	Patient attempted to grab nursing staff and I intervened, client punched me in the face and [redacted] and injured my nose
	/2014 11:45	Female	Registered Nurse	General Nursing duties.	Nil injury	Perpetrator - Patient	Patient's aggressive behaviour.
	/2014 22:00	Male		Staff member heard yelling from patient room, checked on patient who became verbally/physically aggressive, attempted to de-escalate situation - patient continued inappropriate behaviour- staff member withdrew and called security for assistance - patient settled.	Nil injury	Perpetrator - Patient	While attending patient, [redacted] became aggressive verbally. Racially inappropriate towards my staff. Security called.
	/2014 23:50	Male	Registered Nurse	Lower limb observations, pt in pain and would not allow observations. Pt 'lashed/kicked' out at staff member.	Nil injury	Perpetrator - Patient	Pt kicked at me making contact with right hip.
	/2014 10:00	Female	Registered Nurse	Giving patient medications.	Nil injury	Physical Violence	Patient was verbally abusive calling me a "white hot cunt" and then physically lunged at me from the bed. As well as continually to be verbally abusive and aggressive.
	/2014 11:30	Female	Enrolled Nurse	Redirecting patient and offering tea or coffee.	Contusion / bruising	Perpetrator - Patient	Patient punched EN in face. EN verbally redirecting patient to bed. Patient refused, yelled and punched EN in the jaw and chased EN.
	/2014 0:30	Female	Registered Nurse	Staff member went to investigate noise coming from [redacted]	Fractures	Perpetrator - Patient	Patient punched my left jaw.
	/2014 0:40	Female		Staff member was attending to request of patient in [redacted] to have patient in [redacted] returned to [redacted] bed.	Burn	Perpetrator - Patient	Patient rubbed hand sanitiser into L) eye, then attempted to suffocate with pillow.
	/2014 13:20	Male	Fire, Safety & Security Officer	Patient restraint due to aggressive behaviour	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	I twisted left knee during takedown in [redacted] Advised staff not to take out of seclusion, patient aggressive once removed.
	/2014 13:20	Male	Fire, Safety & Security Officer	Patient assist	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Patient aggressive and was taken down on bed. Patient kicked me in groin (right testicle)
	/2014 19:30	Female	Registered Nurse	Patient handling.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient in [redacted] reached forward & grabbed my left breast & twisted vry hard.
	/2014 23:00	Male	Fire, Safety & Security Officer	Patient restraint	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Kicked by patient

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[REDACTED]	[REDACTED]/2014 23:10	Female	Enrolled Nurse	Nursing care.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Attending to patient to change [REDACTED] wet clothing, several attempts made to sit patient up, not cooperative. Suddenly patient kicked myself in the head and central chest region.
[REDACTED]	[REDACTED]/2014 1:15	Female		Nil identified	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Pt hit both my wrists with a [REDACTED] Resisting my attempts to remove the [REDACTED] was dragging on the floor, pt is a high risk of falls and very unsteady on feet.
[REDACTED]	[REDACTED]/2014 13:35	Female	Registered Nurse	Patient care. Agitated patient on [REDACTED] Corner of [REDACTED] scratched arm.	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	[REDACTED] scratched my right forearms.
[REDACTED]	[REDACTED]/2014 11:15	Male	Health Professional	Supporting a patients arm for cannulation.	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Patient bite to my right wrist.
[REDACTED]	[REDACTED]/2014 12:15	Male	Fire, Safety & Security Officer	Restraining patient on direction of medical staff.	Nil injury	Physical Violence	Patient made threats to myself and staff, had to be restrained by security staff and medicated. Report attached.
[REDACTED]	[REDACTED]/2014 21:00	Female	Registered Nurse Assistant in Nursing	trying to stop patient falling out of bed, patient was intoxicated	Other specified injuries, not elsewhere classified	Perpetrator - Patient	Patient punch me in the left side of face and nose
[REDACTED]	[REDACTED]/2014 3:15	Male		Patient care.	Nil injury	Perpetrator - Patient	While assisting the patient going to the toilet, without warning, the patient pulled my hair.
[REDACTED]	[REDACTED]/2014 7:00	Female	Registered Nurse	Nursing duties	Mental Illness/Stress	Perpetrator - Patient	Pt blocking nurses Stn Door with body, hostile, verbally threatening stating will punch out nurse. Punching kicking door. threatening physical violence upon nursing staff
[REDACTED]	[REDACTED]/2014 11:30	Female	Registered Nurse	Nursing duties	Mental Illness/Stress	Perpetrator - Patient	While nursing staff were seperating pt [REDACTED] from other patients, patient attempted to punch author in an uppercut to the chin
[REDACTED]	[REDACTED]/2014 11:30	Female	Registered Nurse	Nursing duties	Nil injury	Perpetrator - Patient	PT pushed nurse forcefully
[REDACTED]	[REDACTED]/2014 20:45	Female	Fire, Safety & Security Officer	Attended to suicidal [REDACTED]	Nil injury	Verbal Violence	[REDACTED] attempted to OD with pills whilst [REDACTED] When speaking with [REDACTED] threats were made that [REDACTED] had 2 x [REDACTED] in [REDACTED] possession & would use it on PSOs. Code Black level 2 activated
[REDACTED]	[REDACTED]/2014 20:45	Male	Fire, Safety & Security Officer	Attending to a suicidal [REDACTED] who threatened PSO with a [REDACTED]	Nil injury	Verbal Violence	[REDACTED] attempted to OD with pills whilst [REDACTED] When conversing with [REDACTED] threats were made that [REDACTED] had 2 x [REDACTED] in [REDACTED] possession & would use it on PSOs. Code black level 2 initiated
[REDACTED]	[REDACTED]/2014 2:10	Female		Trying to redirect [REDACTED] patient.	Nil injury	Perpetrator - Patient	Patient chasing nurses with [REDACTED] attempting to hit both staff.
[REDACTED]	[REDACTED]/2014 2:10	Female	Assistant in Nursing	Trying to redirect [REDACTED] patient.	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Patient started chasing nurses down.
[REDACTED]	[REDACTED]/2014 9:30	Female	Assistant in Nursing	Caring for [REDACTED] client - sitting on chair.	Internal injury	Physical Violence	Pt opened door to [REDACTED] room andd turned around and hit me in the mouth.
[REDACTED]	[REDACTED]/2014 10:30	Female	Registered Nurse	Nursing duties	Nil injury	Perpetrator - Patient	Pt thought staff member called [REDACTED] a dog so [REDACTED] threatened to hit staff member

RTI RELEASE

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2014 1:30	Male	Assistant in Nursing	Specialling bed	Nil injury	Adults - patients and residents in care	Patient woke up all of sudden and started running towards the kitchen and were being aggressive, tried to throw the kitchen trolley
	/2014 15:00	Male	Registered Nurse	Patient care - new pt on ward. Increased confusion. Became agitated and aggressive on transfer to ward. Admitting patient to ward.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient aggressive. Punched and scratched left arm and face.
	/2014 20:15	Female	Assistant in Nursing	Direct patient care.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	The patient kicked me with both feet and tried to grab me while being verbally abusive
	/2014 8:30	Female	Enrolled Nurse	Nursing duties	Mental Illness/Stress	Verbal Violence	Verbal abuse, threats Security called. Placed in seclusion & on return back to ward - calm - but become agitated and abusive
	/2014 12:00	Female	Enrolled Nurse	Nursing duties	Mental Illness/Stress	Perpetrator - Patient	Patient not wanting to be secluded. Demanding to see management. Not compliant with medication not following direction
	/2014 7:50	Female	Enrolled Nurse	Nursing duties	Nil injury	Perpetrator - Patient	Patient became agitated hostile, verbally aggressive, threatening nurses. Threatening to kill nurse and security. Heavy searing pointing finer aim comments to nursing staff. Going to track me down and kill me
	/2014 11:30	Female	Registered Nurse	General duties.	Nil injury	Verbal Violence	Patient was verbally aggressive and abusive towards nursing staff.
	/2014 17:00	Female	Registered Nurse	Nursing care	Nil injury	Perpetrator - Patient	PT kicked RN in the face when attending
	/2014 22:45	Female	Registered Nurse	Direct patient care.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient agitated and combative- scratched nurse on L) jaw
	/2014 12:23	Male	Fire, Safety & Security Officer	Security were conducting routine patrols of hospital grounds.	Nil injury	Physical Violence	Patient accessed staff station smashed computer equipment, threatened to assault staff member with broken monitor. Patient de-escalated by security manager, patient secluded.
	/2014 13:00	Female	Clinical Nurse	Reported to me that patient had verbally threatened to kill staff member. Reviewed by Psych Service Reg	Nil injury	Verbal Violence	Incident occurred earlier in the week (unknown date) where patient thought staff member had spoken to another patient rudely and offending patient was angry at this.
	/2014 20:30	Female	Registered Nurse	General duties - medication	Nil injury	Perpetrator - Patient	Client requesting medication - when advised this was not prescribed client stated "I'm going to find out where that Doctor lives and he's going to pay for this" Part of further threats made to treating consultant
	/2014 23:40	Male	Registered Nurse	Visual	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Checking on patient in bed after hearing sound deep breathing. Patient jumped up out of bed and punched me in the neck and ran out of the room
	/2014 19:10	Male	Fire, Safety & Security Officer		Wounds, Lacerations, Amputations and Internal Organ Damage	Furniture and fittings	Patient lunged for nursing station door and slammed door on my right hand.
	/2014 19:40	Male	Registered Nurse	Nil identified.			Pt leapt off bed and charged at staff post sedation.
	/2014 19:40	Female	Registered Nurse	Nursing duties.	Nil injury	Physical Violence	Pt leapt off bed and charged at staff post sedation.

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2014 23:47	Male		Restraining of drug affected patient.	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Attempted to stop drug affected patient from escaping.
	/2014 23:47	Male		Assisting [redacted] staff with a non compliant patient whom had stated [redacted] was under the influence of ice.	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Patient suddenly became violent, breaking free from officers and running. I gave chase and reached out to stop [redacted] I tripped as [redacted] fled and fell onto my out stretched hands.
	/2014 23:47	Male	Operational Officer	Restraining of drug affected patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence Perpetrator - Patient	Attempted to stop drug affected patient from escaping
	/2014 13:40	Female	Registered Nurse	Nil noted.	Nil injury	Physical Violence	Patient punched me when I picked up a [redacted] off [redacted] bed.
	/2014 14:50	Female	Clinical Nurse	De-escalating agitated patient who is [redacted] impaired.	Muscle Injury	Physical Violence	After plan had been decided for action [redacted] /2014 - I turned to talk with another nurse & was punched in back
	/2014 18:45	Female	Registered Nurse	Staff member escorting patient for [redacted] Staff member was awaiting with patient in [redacted] -- [redacted]	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient grabbed me by shirt collar in choke hold. Getting [redacted] back to bed, [redacted] is delirious and grabbed my (R) thumb, pulling and yanking at it/ [redacted] then squeezed my (L) arm and grabbed me around the neck.
	/2014 16:10	Female	Clinical Nurse	Direct patient care. Patient [redacted] patient in acute delirium	Joint/Ligament and Muscle/Tendon Injury	Physical Violence	
	/2014 0:50	Female	Operational Officer	Patient turn.	Wounds, Lacerations, Amputations and Internal Organ Damage	Manual handling patient	Doing a patient turn when patient lashed out and struck [redacted] on the left hand. This was after [redacted] asked the nurse to please hold [redacted] hands down.
	/2014 7:00	Female	Registered Nurse	See attached - general management of [redacted] agitated patient over period of 12hr early shift	Wounds, Lacerations, Amputations and Internal Organ Damage	Manual handling patient	Lower back starin Puncture mark on R) thumb. [redacted]
	/2014 16:15	Female	Operational Officer	[redacted] instructed to restrain patient's hand, patient grabbing at [redacted] See attached report.	Wounds, Lacerations, Amputations and Internal Organ Damage	Manual handling patient	[redacted] - Assault by patient - Pt [redacted] dug [redacted] finger nails into both my hands, causing left pointer finger and right pointer and middle finger to bleed. Tried calling supervisor twice. However her phone rang 2 times then hung up both times.
	/2014 19:20	Female	Registered Nurse	Work Duties	Muscle Injury	Perpetrator - Patient	[redacted] Elbowed me with force in my left upper shoulder area, pain radiating down upper arm
	/2014 6:15	Female	Registered Nurse	Turning patient. [redacted] patient being reviewed in the department. Patient was supported by [redacted] who became hostile and aggressive to staff member.	Nil injury	Physical Violence	On turn care, patient became very angry & verbally/physically aggressive toward to nursing staff & wardies. (punching staff members)
	/2014 9:00	Female	Clinical Nurse		Nil injury	Verbal Violence	Patients [redacted] was verbally aggressive/hostile to staff member. During the patients review in the department. [redacted]
	/2014 10:00	Female	Administration Officer	Client seeking assistance for suicide ideation.	Nil injury	Verbal Violence	Intoxicated client presented - yelling abuse, threatening language.
	/2014 14:00	Male	Operational Officer	Please see attach document.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	We were turning the patient and the patient punch me in the neck.

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2014 3:25	Male	Registered Nurse	General duties	Nil injury	Perpetrator - Patient	Patient hit glass protective screen next to Nurse at nurses station with closed fist. Wehn reviwed by RMO denied any pain or injury
	/2014 17:15	Female	Registered Nurse	Nurse engaging with a patinet whilst managing the patients cigarette regime	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Patient verbally abused me calling me a "fuck head" then pushed me hard in the left shoulder
	/2014 19:00	Female	Assistant in Nursing	Taking blankets into a room	Nil injury	Perpetrator - Patient	While entering the doorway of with blanket in my hand, I ws unexpectedly hit on the right upper arm from the back and again pushed against doorframe when I turned around
	/2014 20:00	Female	Registered Nurse	Nurse engagin patinet to attenfd for regular evening medications	Mental Illness/Stress	Perpetrator - Patient	Prompted pt to attend for meds. Pt lying on bed, another knocked on door and opened, pt sat up quickly. Requested to attend for meds. Pt said "fuck you"
	/2014 5:50	Male	Registered Nurse	Nursing duties	Nil injury	Perpetrator - Patient	Direct threat of violence from patient that would "smash your face in, Cunt"
	/2014 11:00	Female	Clinical Nurse	Administering medications to a confused patient.	Nil injury	Verbal Violence	Patient spat all the meds with all over my uniform and called me a 'stupid woman'
	/2014 23:15	Female	Assistant in Nursing	Lifting pt up in bed.	Nil injury	Physical Violence	Assisting pt up bed with monkey bar. started kicking directly at me several times - connecting my jaw on the first kick.
	/2014 12:30	Female	Registered Nurse	Staff member was doing general nurding duties when patient hit her in the head with bag.	Mental Illness/Stress	Physical Violence	Suddenly patient climbed out from bed wacked me on face with bag.
	/2014 7:30	Female	Registered Nurse	Staff member performing general nursing duties when patient verbally abuse staff member.	Mental Illness/Stress	Perpetrator - Patient	Patient was asking about what time will be going for a procedure When answered patient passed a racial comment. As patient was aware of the procedure was having, it appears that was completely with it.
	/2014 8:15	Female	Clinical Nurse	preparing patient for shower.	Nil injury	Verbal Violence	Patient had hold x 2 "Threatened to kill me."
	/2014 14:02	Female		Reviewing in Outpatients clinic	Nil injury	Perpetrator - Patient	Patient unexpectedly lunged at me in order ot press duress button. Previously unaware of patient's history
	/2014 6:30	Female	Nurse Unit Manager	was trying & stop the pt hurting other	Mental Illness/Stress	Physical Violence	PT was absconding from
	/2014 7:00	Male	Registered Nurse	Patient wasa bsconding from Patient entering other patient room in the other unit. Patient turn n to exit the unit via running at a close window. Pick up foot stool and attempted to hit nursing staff.	Nil injury	Patient in care	Followed apatient who was trying to abscond from ward, followed to where threw against window then attempted to pick yp a foot stool to hit? staff? window. Patient rrestrained by nursing staff.
	/2014 8:45	Male	Registered Nurse	Nursing duties	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	In take down with PT
	/2014 10:00	Female	Registered Nurse	patient care on a confused patient.	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Patient h member on the face. Staff holding patients wrist to manage bleed so unable to step away - patient then scratched staff member & attempted to twist staff's hand + arm.
	/2014 10:40	Female	Assistant in Nursing	Nil identified.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Pt punched Nurse while attending to pad change for incontinence, striking her in the left eye damaging and causing redness to nose.
	/2014 14:00	Male	Fire, Safety & Security Officer	General security on Patient	Nil injury	Physical Violence	At one point the patient threw a table at the door. Whilst NUM interdicted had to be stopped from moving in on her (physical).
	/2014 6:30	Female	Registered Nurse	Attempting to assist patient by teaching machine set-up prior to treatment.	Nil injury	Verbal Violence	Patient being aggressive in actions and swearing under breath at staff.
	/2014 11:20	Female		Scheduled interview with consumer with psychiatrist & case manager	Nil injury	Perpetrator - Staff	Aggressive behaviou (patient)
	/2014 11:30	Male	Fire, Safety & Security Officer	Security special during assessment of patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient attempted to assault nursing staff. PSO interviened and got punched on the jaw

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2014 13:30	Female	Registered Nurse	General duties.	Nil injury	Verbal Violence	Patient verbally abusive. Patient taking [redacted] Significant MH history.
	/2014 13:30	Female	Clinical Nurse	General duties.	Nil injury	Verbal Violence	patient became verbally aggressive and picked up [redacted] and held in air. [redacted]
	/2014 13:30	Female	Clinical Nurse	Caring for a patient in ED - known self Harmer. Ed area unknown.	Nil injury	Verbal Violence	Picked up [redacted] would not release them. Staff member managed to release them from [redacted] grip. Known [redacted] MH history.
	/2014 13:30	Female	Administration Officer	Reception duties	Nil injury	Perpetrator - Patient	Abusive Patient
	/2014 13:45	Female	Administration Officer	reception tasks	Nil injury	Perpetrator - Patient	Abusive Patient
	/2014 14:00	Male	Administration Officer	Reception Duties	Nil injury	Perpetrator - Patient	patient was unhappy with appointment date and time. patient was yelling at me saying that it must be urgently. I told patient I will hang up if [redacted] continued being abusive.
	/2014 13:00	Female	Registered Nurse	Guiding PT out of another pt's room	Contusion / bruising	Perpetrator - Patient	Pt redirected out of another Pt's room, Pt lashed out at hit me in the face. PT getting onto bed where another is sleeping
	/2014 9:00	Male	Operational Officer	General duties.	Nil injury Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence Perpetrator - Patient	Patient nudged me in the back with [redacted] shoulder. N/S x2 trying to intervene with highly escalated PT to go to [redacted] room [redacted] Pt was lying on bed in [redacted] Physically aggressive towards N/S & Pt's
	/2014 19:00	Female	Enrolled Nurse	Encouraging Pt to come out of another patients room			Consumer [redacted] tried to escape via the emergency fire exit on [redacted] on [redacted] way to the [redacted] Consumer restraint necessary to deter [redacted] from leaving.
	/2014 10:30	Male	Fire, Safety & Security Officer	Escorting patient on a [redacted] down to [redacted] [redacted] for exercise.	Nil injury	Indoor environment	[redacted] Abusive phone call from client which lead to me hanging up receiver after informing client I would not listen to [redacted] offensive language.
	/2014 15:10	Female	Administration Officer	Serving client at NSP desk and answered phone call.	Nil injury	Verbal Violence	
	/2014 10:30	Female	Clinical Nurse	Sitting on a chair, discussing in NUM office.	Nil injury	Physical Violence	Discussing/Talking to my NUM & colleague at our NUM'S office, patient walk in & stated "I heard you are talking about me" then suddenly hit me with [redacted] on my L) shoulder.
	/2014 14:20	Male	Fire, Safety & Security Officer	[redacted]	Wounds, Lacerations, Amputations and Internal Organ Damage	Other human agency Perpetrator - Patient	Patient banged head against the wall of [redacted] room and kicked hole in the wall.
	/2014 17:30	Female	Registered Nurse	Nursing duties	Nil injury	Perpetrator - Patient	Pt Barged nursing station door knocking nursing staff member to the floor before being restrained
	/2014 12:30	Male	Registered Nurse	General duties.	Stress	Verbal Violence	Patient's [redacted] pointed & shouted at me show's sign of threatening behavior in front of people and accused me of slowly killing [redacted] and accused me of telling [redacted] that [redacted] gonna die. The truth of the matter was, the patient [redacted] asked me if "why the patient is constantly sleeping". Please see attach document
	/2014 13:40	Female	Nursing Staff - general	patient care.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	patient trying to stand up from chair and punched out at me. I put my hand in front of fist, [redacted] finger nail cut my nail bed - bleeding
	/2014 18:00	Female	Enrolled Nurse	1.1 special	Contusion / bruising	Physical Violence	Patient escalated with violent behavior, at approx [redacted] when moving chair to chair, Patient punched L) upper arm of 1: 1 nurse special, very spontaneous violent behaviour.
	/2014 4:30	Female	Clinical Nurse	[redacted] was attempting to take patient observations when pt pinched and hit.	Nil injury	Physical Violence	NS attending pt's obs as per [redacted] Pt unexpectedly pinched and hit NS.
	/2014 10:40	Female	Registered Nurse	Medication administration/patient cares	Wound	Physical Violence	Patient was holding my hand apologising for previous behaviours when [redacted] turned & scratched my right first finger scratching me & breaking skin.

RTI RELEASED

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2014 13:30	Female	Assistant in Nursing	Direct patient care.	Nil injury	Physical Violence	Patient sitting in the chair while Im talking to [redacted] not stapy and cannot walk. Then puched me on my left breast. lower side.
	/2014 6:00	Male	Registered Nurse	Nil listed	Nil injury	Physical Violence	Patient behaved aggressively when MS attempted to escort patient to HDU. Patient punched her multiple times in arms and chest.
	/2014 8:00	Male	Assistant in Nursing	Patient care.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	When I held [redacted] to sit back to the chair [redacted] hold my hand and scratch my finger.
	/2014 9:00	Female	Clinical Nurse	Patient cares	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Was attending patient cares + [redacted] as per [redacted] Patient lashed out unexpctedly. First aid attended.
	/2014 9:20	Female	Assistant in Nursing	1-1 special	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Aggressive patient sratched my right arm as I was standing near [redacted]
	/2014 14:15	Female	Enrolled Nurse	Patient Care	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Interating with patient for [redacted] and patient lounged out unexpectedly and hit me on the left side of my head.
	/2014 13:00	Female	Assistant in Nursing	Staff member was redirecting patient.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient bit my R) arm.
	/2014 13:30	Female	Registered Nurse	patient care.	Nil injury	Physical Violence	Patient suddenlycame to me and hit me in R) breast and pulled my landyard.
	/2014 3:30	Female	Registered Nurse	Nil identified.	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Pt became aggressive and violent (verbal and physical) and punched me 4x in chest.
	/2014 12:00	Male	Registered Nurse	Nil identified.	Nil injury	Physical Violence	Knee to chin while bed ? security at bedside to assist.
	/2014 21:15	Female		Nil identified.	Nil injury	Manual handling patient	Pt agitated, violent and aggressive. Attempting to attend to personal cares, pt kicked nursing staff in Right side chest when changing pad.
	/2014 9:30	Female	Registered Nurse	Talking with client	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Assault from client during interaction direct patient care. Slapped on R) shoulder by a patient
	/2014 10:45	Female	Registered Nurse	patient cares	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient scratched and cut at side of nose while patient was cuddling staff.
	/2014 21:40	Male	Registered Nurse	completing admission nursing on a newly presented patient	Nil injury	Perpetrator - Patient	While talking to patient [redacted] threw a punch which narrowly missed my head.
	/2014 20:30	Female	Registered Nurse	Staff member was attempting to assist patient to the toilet. PATient grabbed her arm & scratch her arm.	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Patient stricking at staff.
	/2014 11:45	Female	Registered Nurse	Providing 1:1 time to patient in prescure of another staff member	Nil injury	Verbal Violence	Patient grabbed scribe's hand and hit [redacted] with it on the head then claimed that scribe had punched [redacted]

RTI RELEASE

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2014 22:00	Female	Registered Nurse	General nursing duties.	Stress	Verbal Violence	Patient mentioned that staff are not capable to asses patients while on admins whether they know /not cant sleep.
	/2014 4:00	Female	Clinical Nurse	General nursing duties.	Stress	Verbal Violence	Verbally abusive swearing and name calling by patient.
	/2014 16:00	Female	Registered Nurse	Staff member was attending to another patient when she was kicked in the back by this particular patient.	Nil injury	Physical Violence	Was helping trasfer another patient back to bed, when kicked me in the back.
	/2014 17:00	Female	Registered Nurse	General nursing duties	Nil injury	Verbal Violence	Patient was non- compliant and combative yelling at staff, talking inappropriately
	/2014 17:15	Female	Registered Nurse	Staff member was giving patient meal and became aggressive and kicked staff in the leg.	Nil injury	Physical Violence	I went to give patient's meals at hrs, approached patient from front to explain when patient kicked me in my right foot (shin).
	/2014 17:55	Male	Conducting patient transfer		Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Assault by patient - scratch to chest from nails
	/2014 6:05	Male	Patient	Restraint	Wounds, Lacerations, Amputations and Internal Organ Damage	Blood/Body Fluid Exposure	Patient assaulted security officer while the officers attending were attempting to control the patient and return them to their bed. Combative and turbulent patient required physical restraint for their safety and safety of nursing staff.
	/2014 18:00	Female	Registered Nurse	PAtient care.	Nil injury	Verbal Violence	Patient's family made threatening , bullying and demanding remarks. Verbally abused and bullied by patient's Patient was cancelled from the day before incident.
	/2014 6:00	Female	Clinical Nurse	Patient care.	Nil injury	Verbal Violence	Refer to progress notes- /2014 hrs wwritten by myself. - Patient's was verbally aggressive.
	/2014 11:15	Female	Clinical Nurse	PAtient care.	Nil injury	Verbal Violence	
	/2014 12:45	Male	Fire, Safety & Security Officer	Patrolling - Responded to action by patient.	Nil injury	Verbal Violence	Patient was taken down an d restrained.
	/2014 11:30	Female	Registered Nurse	Patient in HDU	Nil injury	Physical Violence	Patient became agitated, hit window then struck at nurse, hitting left forearm - nil injury occurred
	/2014 0:45	Female	Registered Nurse	Collecting	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Patient became agitated when I was taking blood cultures and grabbed my left forearm. held it strongly for about 30 seconds before releasing it
	/2014 4:30	Female	Registered Nurse	No particular task	Nil injury	Physical Violence	pt attempting to mobilise, became verbally abusive and physically threatening nursing staff. Security called. Inappropriately yelling at staff, waving closed fists at staff.
	/2014 10:00	Female	Registered Nurse	Assisting with cannulation.	Internal injury	Physical Violence	Dr inserting a cannula for Pt present. RN and RN assisting and helping hold pt still, pt became upset and kicked, hitting RN in abdomen and chest.
	/2014 12:00	Female	Registered Nurse	Generalised nursing care.	Ear/Eye/Nose Injury	Physical Violence	Punched to the teeth and nose, scratched and bitten.
	/2014 10:30	Female		was conducting an initial appt with pt and offering a block of weekly therapy (6 weeks total).	Nil injury	Verbal Violence	During an initial appt with became angry / aggressive - verbally abused and myself, explicit language used. Raised voice, accusing, demanding, unreasonable. Felt personally attacked, unsafe, very shaken and upset.
	/2014 3:00	Female		Cleaning.	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Pt went to toilet. I was cleaning up the mess on the bed while was gone, when suddenly came back and grabbed and hit me on the left shoulder with with no reason.
	/2014 13:00	Male	Registered Nurse	Nil identified.	Mental Illness/Stress	Other human agency	Arrival of patients. No bed in Patient aggrssive and non cooperative.
	/2014 20:00	Female	Registered Nurse	Nil identified.	Nil injury	Verbal Violence	Aggressive patient.

RTI Release

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2014 0:50	Female	Registered Nurse	Nursing Duties	Wounds, Lacerations, Amputations and Internal Organ Damage	Blood/Body Fluid Exposure	Patient was being very verbally aggressive in corridor of [redacted] Staff attempted to turn [redacted] wheelchair to take [redacted] back to [redacted] room. [redacted] lifted up in wheelchair, hitting and biting staff
	/2014 3:50	Male	Fire, Safety & Security Officer	[redacted]	Nil injury	Fixed plant	[redacted] Patient [redacted] head butted the window in LHS of POD door resulting in breaking the glass.
	/2014 14:20	Male	Fire, Safety & Security Officer	Patient became violent towards family and staff.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient became violent.
	/2014 14:20	Male	Fire, Safety & Security Officer	Patient became violent towards family and staff.	Injury to Nerves and Spinal Cord	Adults - patients and residents in care	[redacted] Patient [redacted] being interviewed by Dr. Threw [redacted] patient became violent punching and kicking out. Taken to ground and secluded.
	/2014 15:45	Female	Assistant in Nursing	Staff member was assisting with hygiene cares.	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Patient was asked by staff if [redacted] wanted to go to the toilet, replies YES, then as staff pulled back blankets patient then grabbed staff R) arm & scratched.
	/2014 22:00	Female	Enrolled Nurse	Direct Patient care	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Pt punched me in the face and scratched above my left eye
	/2014 11:20	Male	Fire, Safety & Security Officer	Attending to patient. Refusing to leave meeting room	Nil injury	Physical Violence	Patient refused to leave interview room. Barricaded [redacted] in against one door. Had access to patient belongings including [redacted] (potential weapons) and tried to push past PSO's into open area of [redacted]
	/2014 22:00	Female	Clinical Nurse	Answering telephone.	Nil injury	Verbal Violence	Abusive telephone call from patient [redacted]
	/2014 8:30	Female	Enrolled Nurse	General nursing duties.	Mental Illness/Stress	Verbal Violence	Confused: aggressive this AM trying to remove bandage/Pick up butter knife to try and cut off/I tried to remove knife then patient started yelling & pointing knife at myself in a stabbing fashion: yelling F__ K OFF! YOU B___ H! Over & over. Butter knife removed & patient left alone to settle.
	/2014 9:00	Female	Registered Nurse	General nursing duties.	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Confused patient. Trying to fix bandage to leg. Patient grabbed R) thumb & pulled backwards.
	/2014 12:00	Female	Registered Nurse	General Nursing duties.	Stress	Verbal Violence	Patient's [redacted] verbally abusive re: private transfer & organisation of an ambulance.
	/2014 18:10	Female	Registered Nurse	patient having assistance with repositioning legs onto bed	Contusion / bruising	Physical Violence	Patient deliberately kicked me
	/2014 18:40	Female	Enrolled Nurse	Nursing care	Nil injury	Physical Violence	Enviro officers delivered evening meal. The pt believed [redacted] was in [redacted] home & "being robbed" pt became combative & struck out @ nursing staff physically & verbally threatening
	/2014 6:15	Female	Assistant in Nursing	Patient special	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	patient attempted to climb out of bed. tried to reassure patient and [redacted] kicked me in the face.
	/2014 21:00	Male	Registered Nurse	General nursing cares staff approaching the bed.		Perpetrator - Patient	Was changing patients [redacted] & then woke up on floor.
	/2014 4:00	Female	Assistant in Nursing	AIN was specialing patient in [redacted] - attempting to prevent [redacted] entering other patients room the night.	Nil injury	Physical Violence	Pt hit my arm / shouler after being told not to.

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2014 16:05	Female	Clinical Nurse	general nursing duties within mental health pod of emergency department	Stress	Perpetrator - Patient	Attempted strangulation and death threats. Intent of sexual assault. No security/nil assistance other than chance police bringing in another patient
	/2014 16:50	Female		Pt attempting to escape secure unit when staff member going through door. Staff member attempting to stop pt leaving secure unit.	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Pt twist me left arm, as I was stopping pt from getting out of secure unit.
	/2014 20:10	Male	Enrolled Nurse	General duties.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Attempting to change patients pants, pt thus kicked me in R arm and punch me in the chest.
	/2014 21:00	Female	Assistant in Nursing	Staff member was assisting patient.	Nil injury	Physical Violence	Patient calm, then un-expectedly hit staff in the middle of chest.
	/2014 22:30	Male	Fire, Safety & Security Officer	patient assist, patient restraint required	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	I injured my right thumb whilst restraining a patient.
	/2014 22:30	Male	Fire, Safety & Security Officer	Patient assist, patient restraint undertaken.	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Patient became aggressive at reception during restraint
	/2014 20:00	Female	Registered Nurse	Nursing care	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Pt punched me on the breast and threatened to do it again and spit o me, while trying to bite me
	/2014 20:15	Female	Enrolled Nurse	medication Administration.	Mental Illness/Stress	Verbal Violence	Verbally abused & sworn at by patient. Patient was angry that was woken for charted medication.
	/2014 3:30	Female	Registered Nurse	Monitoring patient while wandering	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Confused patient, pushed me twice, first into patient bag area, second an hour later hard into sink, patient actually turned around so facing you.
	/2014 3:45	Female	Registered Nurse	Monitoring patient while wandering	Contusion / bruising	Physical Violence	Patient turn around and pushed (was very aggressive)
	/2014 15:40	Female	Registered Nurse	Staff member was assisting patient.	Nil injury	Physical Violence	Patient aggressive already escalated patient back to bed after patient had pushed CN into wall. Patient then pushed RN wall by also grabbing left breast twisting patient put on bed. Security, Drs informed and attended. given + restrained.
	/2014 23:00	Male	Registered Nurse	escorting patient	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Patient aggression
	/2014 13:00	Female	Registered Nurse	Not stated	Nil injury	Physical Violence	Aggressive outburst
	/2014 15:45	Female	Registered Nurse	Attending to patient cares	Nil injury	Physical Violence	Pt hit me in the face
	/2014 10:00	Male	Fire, Safety & Security Officer	Patient escort from Triage to ED Pod.	Nil injury	Physical Violence	Patient being escorted to the ED Pod kicked out at me. Striking me in the leg.
	/2014 16:30	Male	Clinical Nurse	Pt became extremely aggressive and violent after request to visit the paediatric ward was denied.	Muscle Injury	Indoor environment	Violent outbursts required duress alarm to be pressed on more than one occasion - Security attended each time. Multiple events throughout shif.
	/2014 16:50	Male	Fire, Safety & Security Officer	on this patient.	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	became very aggressive towards then smashed window. Report attached.
	/2014 17:25	Male	Registered Nurse	patient cares	Nil injury	Manual handling patient	Patient lashing out at staff pulling lines out and attempting to get up.
	/2014 17:30	Male	Registered Nurse	Pt was insisting on going of the paediatric ward and became angry and violent when request refused.	Nil injury	Physical Violence	Pt able to use brute strength to cause damage to window. The glass did not shatter but is now severely cracked.
	/2014 18:00	Female	Clinical Nurse	Patient Care - general duties	Superficial injury	Perpetrator - Patient	I got hit in abdominal region with pt elbow.

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2014 21:00	Male	Fire, Safety & Security Officer	on patient.	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Patient became very aggressive and started kicking wall. Kicked hole in wall. Reported.
	/2014 7:30	Female	Enrolled Nurse	Supervising patients in the dining room.	Nil injury	Physical Violence	Patient wanted to go back to bed and became agitated when told by Nursing staff to wait for another nurse, because the dining room cannot left unattended. Patient then pushed nurse hard and said "Go Away".
	/2014 23:00	Female	Registered Nurse	Direct patient care of confused patient.	Nil injury	Perpetrator - Patient	Pt became very agitated and aggressive and pulling on IDC. Pt punched me in the arm.
	/2014 0:41	Male	Operational Officer	While assisting QPS in the physical restraint of an aggressive patient, the patient bit finger	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	The aggressive patient while struggling got my middle finger of left hand into mouth and bit me through the glove and drew blood
	/2014 2:30	Female	Clinical Nurse	General nursing duties.	Nil injury	Physical Violence	Patient verbally aggressive overnight, swearing at staff. called wardees to get back to bed physically aggressive punching and kicking.
	/2014 11:30	Female	Clinical Nurse	Informing patient re: Doctors appointment. Patient became verbally abusive, hit and grabbed paperwork from my hands and turned and walked out still swearing.			Patient became verbally abusive, hit and grabbed my paperwork from my hands.
	/2014 17:40	Female	Registered Nurse	Nursing duties	Nil injury	Perpetrator - Patient	Client became physically aggressive
	/2014 8:40	Female	Registered Nurse	Nursing Duties	Nil injury	Perpetrator - Patient	Client jumped up from dining table with cutlery in the hand and attempted to stab myself in the face with a fork. I grabbed arms and another staff member removed fork.
	/2014 20:40	Female	Registered Nurse	Standing by bedside with 2 other staff members discussing care of patient	Nil injury	Physical Violence	Patient spat in my face
	/2014 6:00	Female	Assistant in Nursing	Nursing care	Nil injury	Physical Violence	Pt kicked/pinching/punched
	/2014 14:10	Male	Enrolled Nurse	Nursing duties	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Patient was in room screaming and abusive. When tried to come out of room attempted to go through staff. was held by arm and directed to sit on bed when kicked EN. was restrained.
	/2014 19:15	Female	Registered Nurse	Headed back to the station to call for help. Pt started throwing files on me. Security informed, and tried to go away from the patient. Patient still in station, asked another staff member to assist back to bed.	Nil injury	Physical Violence	Patient walking to other patients, informed to avoid going to other patients room, and redirected to the corridor. Pt unhappy started being angry on me and showing fists and arms. firm on patient, still patient angry. Called out for help, protected myself and tried to come out of the room, pt slowly hit my backside with leg.
	/2014 21:00	Female	Registered Nurse	Staff member was attempting to do vital signs on patient. patient was confuse and disoriented at time.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient increased agitation pulling at PVC lines nursing staff attempted to calm patient and slapped nurse across face with force.
	/2014 8:30	Female	Registered Nurse	RN was performing the to identify a pt prior to giving him medication.	Nil injury	Verbal Violence	Pt threatened staff with a butter knife when staff member attempted to ascertain pt identification when administering medication.
	/2014 12:00	Male	Clinical Nurse	duties, response to code black	Nil injury	Perpetrator - Patient	Patient became aggressive towards staff
	/2014 12:26	Male	Clinical Nurse	responding to code black	Nil injury	Perpetrator - Patient	Patient became aggressive, code black called
	/2014 20:20	Male	Clinical Nurse	responding to code black	Nil injury	Perpetrator - Patient	Patient became aggressive toward staff
	/2014 23:54	Female	Clinical Nurse	responding to code black	Nil injury	Perpetrator - Patient	Patient became aggressive
	/2014 3:04	Female	Clinical Nurse	Responding to code black	Nil injury	Perpetrator - Patient	Patient became aggressive towards QAS staff

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2014 7:59	Male	Clinical Nurse	Responding to a code black as part of	Nil injury	Perpetrator - Patient	Patient became physically aggressive
	/2014 23:59	Female	Clinical Nurse	responding to code black as per procedure	Nil injury	Perpetrator - Patient	Patient became aggressive
	/2014 6:30	Female	Enrolled Nurse	Staff member was bending down to place patients foot on the foot plate. Patient grabbed/pulled staff members hair. General Duties	Contusion / bruising	Physical Violence	While attempting to attend patient's need, patient grabbed my hair.
	/2014 12:05	Male	Clinical Nurse	Responding to code black as part of	Nil injury	Perpetrator - Patient	Patient became aggressive and was throwing chairs around ED
	/2014 15:00	Female	Registered Nurse	Patient care	Nil injury	Perpetrator - Patient	patient became aggressive throwing a chair against doors and code black called
	/2014 8:00	Female	Registered Nurse	Nursing duties	Ear/Eye/Nose Injury	Perpetrator - Patient	Patient threw medication and yoghurt at me with some getting into my left eye. I had a stinging eye for about 20 seconds, ward RMO checked my eye.
	/2014 11:40	Female	Assistant in Nursing	Nil identified.	Contusion / bruising	Physical Violence	hit me on R side of chin with clenched fist (L hand).
	/2014 17:45	Female	Enrolled Nurse	Nursing Duties	Stress	Perpetrator - Patient	Patient lunged towards me voicing threats with a rised closed fist
	/2014 21:00	Female	Clinical Nurse	Patient care.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient kicked me in the chest / abdomen. I landed in the wall, hitting my head and shoulder.
	/2014 1:20	Male	Registered Nurse	General duties.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient unexpectedly and erratically raised arm, connected with staff members face / jaw.
	/2014 8:15	Male	Registered Nurse	Medication administration	Nil injury	Physical Violence	Client punch Dr and kicked Dr following injection
	/2014 8:15	Female	Registered Nurse	Medication administration	Nil injury	Physical Violence	Patient was reviewing depot in seclusion room, patient kicked out and kicked myself and punched RN when attempting to leave room after the injection
	/2014 14:00	Female		was taking patient vital signs and patient was sexually inappropriate on sexual occassion to staff member.	Nil injury	Verbal Violence	Sexual and inappropriate comment made by aptient towards
	/2014 16:30	Male	Registered Nurse	Nursing Duties	Mental Illness	Perpetrator - Patient	Patient verbally hostile and aggresive, therats to assault others, kicking door.
	/2014 18:00	Female	Clinical Nurse	General duties.	Nil injury	Physical Violence	Intoxicated patient grabbed visitor by shoulder and shook her while required triage for neck and shoulder pain.
	/2014 18:30	Female	Enrolled Nurse	Nursing Duties	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Speaking to patient about ADL's and slapped/banged hands down on my chest yelling at me - Tried again but I moved back.
	/2014 8:00	Female	Registered Nurse	Staff member attending to general nursing duties.	Nil injury	Verbal Violence	Patient sexually inappropriate, verbally inappropriate.
	/2014 10:30	Male		General nursing duties by EEN student	Nil injury	Verbal Violence	Asked patient how was, then asked if could punch me in the stomach, I responded no then walked away and notified staff
	/2014 11:45	Male	Enrolled Nurse	Nursing duties	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	PT attempted to ? Strike N/Staff and required restraint by N/Staff X 2
	/2014 18:00	Female	Clinical Nurse	Attending to patient care while emerging from anaesthesia.	Contusion / bruising	Physical Violence	Patient woke up confused & combative post general anaesthetic.
	/2014 11:54	Male	Clinical Nurse	responding to code	Nil injury	Perpetrator - Patient	Patient became confused and distressed and ran into Offices

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2014 15:10	Male	Clinical Nurse	Responding to a code call	Nil injury	Perpetrator - Patient	Patient became aggressive towards staff in ED and need to be restrained
	/2014 16:00	Male	Nurse Unit Manager	Patient restraint	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence Perpetrator - Patient	Patient threatening to assault staff attempt made to de-escalate patient required restraint until security arrived causing break in skin on left face arm
	/2014 16:10	Male	Clinical Nurse	Responding to code black as part of [redacted]	Nil injury	Perpetrator - Patient	Patient began to physically threaten staff and code called, [redacted] restrained Patient
	/2014 19:00	Female	[redacted] Patient care.		Contusion, bruising and superficial crushing	Physical Violence	[redacted] Patient verbally shouted and struck my forearm with [redacted] hand.
	/2014 20:45	Female	Registered Nurse	Patient care.	Contusion / bruising	Physical Violence	[redacted] slapped staff member with force on L arm.
	/2014 3:00	Female	Enrolled Nurse	general duties			Patient acting in verbally aggressive and threatening manner
	/2014 9:00	Female	Registered Nurse	Patient Handling	Nil injury	Perpetrator - Patient	Patient aggressively pushed wheelie walker into my left lower leg
	/2014 22:02	Female	Registered Nurse	Nursing care / triage.	Nil injury	Verbal Violence	[redacted] Patient verbally aggressive to admin staff and nursing staff.
	/2014 23:50	Female	Registered Nurse	Staff member was attending to doing vital signs patient with [redacted] injury hit staff member.	Nil injury	Perpetrator - Patient	While attending to [redacted] Obs, Patient pushed hand through bedrails and hit me on my bottom while speaking in a threatening manner. Patient on [redacted] diet asked for extra food. I said no. [redacted] said [redacted] will have [redacted] revenge. I said not nice, move onto another patient. On returning to [redacted] said Hey you, I said yes, [redacted] said sit on this (metal knife) in [redacted] hand pointing up so I can twist it. I said that is rude & went to speak to nurse about incident whom [redacted] talks to them all the time like that, not worry, return back to meal service in dining room.
	/2014 12:20	Female	Food Service Officer	General duties, meal service.	Nil injury	Verbal Violence	
	/2014 16:00	Female	Registered Nurse	[redacted] er was taking vital signs of patient. Patient was [redacted] tumor, has impulsive behaviour. patient attempted to strike nurse. -	Stress	Physical Violence	When doing the [redacted] obs patient became aggressive and irritated and started swiping [redacted] hands at me but obly reached the chart. Patient tried to force past me as I opened door in an attempt to escape. [redacted] ran at me with [redacted] arms up hitting my left ear and grabbing my ID from around my neck.
	/2014 16:10	Female	Registered Nurse	Nursing Duties	Nil injury	Perpetrator - Patient	
	/2014 9:30	Female	Clinical Nurse	Explaining that [redacted] was not being discharged yet	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient was verbally and physically aggressive followed writer to nursing station punched writer severel times on left arms bruise left. Patient in [redacted] acting in a aggressive manner towards environmental officer [redacted]
	/2014 11:02	Female	Operational Officer	General duties attached	Nil injury	Verbal Violence	
	/2014 18:15	Female	Registered Nurse	Patient Care	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient became very aggressive toward me.
	/2014 19:00	Male	Registered Nurse	Direct patient care.	Stress	Verbal Violence	Patient & [redacted] verbally racially abused me and threatening to cause harm.
	/2014 19:45	Female	Registered Nurse	Patient care.	Mental Illness/Stress	Verbal Violence	Patient became verbally abusing & made threat of physical violence against staff.
	/2014 20:00	Female	Assistant in Nursing	Patient care.	Mental Illness/Stress	Verbal Violence	Patient's behavior and statements about obtaining weapons to harm us make me anxious about my safety.
	/2014 20:30	Female	Clinical Nurse	Patient care.	Mental Illness/Stress	Verbal Violence	Threatening staff, [redacted] security with violece, threats of killing us.

RTI Release

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	[redacted]/2014 9:30	Male	Registered Nurse	Restraining patient, assisting lone security guard.	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Patient experienced a violent psychotic episode.
	[redacted]/2014 10:00	Female	Clinical Nurse	Attempting to manage a pt's action.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	[redacted] Patient became physically threatening and running towards staff punching out at staff. Patient running towards other patients rooms after stripping naked. Duress activated for security. Patient attempted to urinate on staff member attempting to assist patient with bottle. Verbally aggressive to nursing staff, spitting & throwing thing in room.
	[redacted]/2014 14:00	Male	Registered Nurse	Staff member was attempting to assist patient with bottle and patient attempted to urinate on staff member.	Nil injury	Physical Violence	[redacted] Attending to patient. [redacted] became verbally aggressive to staff about patients care.
	[redacted]/2014 23:00	Female	Registered Nurse	Nursing duties for patient.	Mental Illness/Stress	Verbal Violence	[redacted] became verbally aggressive to staff about patients care.
	[redacted]/2014 8:00	Female	Clinical Nurse	Staff member attending to patient's cares & was sexually inappropriate toward staff member.	Nil injury	Verbal Violence	Verbal abuse/sexual harassment. See attached sheet. [redacted] Patient threw various items at staff including bag of tablets, plastic cup, verbal abuse - threatening body language, throwing punches in air in staff direction.
	[redacted]/2014 11:30	Female	Registered Nurse	Nursing duties.	Nil injury	Verbal Violence	[redacted] At conclusion of consultation [redacted] raised voice and with aggressive tone asked team to "get the f*** out of our room."
	[redacted]/2014 15:00	Male	Resident Medical Officer	Medical review of patient.	Mental Illness/Stress	Verbal Violence	[redacted] Pt hit staff nurse three times on left shoulder, hand (left) and left chest.
	[redacted]/2014 20:45	Female	Registered Nurse	Patient care / medication admin	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	[redacted] Pt hit staff nurse three times on left shoulder, hand (left) and left chest.
	[redacted]/2014 22:05	Male	Clinical Nurse	Responding to code black	Nil injury	Perpetrator - Patient	Patient became aggressive towards staff, code black called
	[redacted]/2014 23:00	Male	Clinical Nurse	responding to emergency call	Melanoma	Perpetrator - Patient	Patient became physically aggressive towards ED staff, code black called and patient restrained
	[redacted]/2014 23:30	Male	Clinical Nurse	Performing the duties of [redacted]	Nil injury	Perpetrator - Patient	Patient became confused and attempting to leave [redacted] abused staff with threats - Code Black called
	[redacted]/2014 0:30	Male	Clinical Nurse	Duties as defined by [redacted] role	Nil injury	Perpetrator - Patient	A regulated patient became aggressive towards staff and physically threatened them - code black called
	[redacted]/2014 14:00	Female	Registered Nurse	Routine nursing cares.	Nil injury	Verbal Violence	Patiene sexually and verbally abusive the entire shift.
	[redacted]/2014 15:00	Female	Registered Nurse	Routine nursing cares.	Nil injury	Verbal Violence	Patient referred to me as "Nigga" & "black bitch"
	[redacted]/2014 22:45	Female	Registered Nurse	Changing aptient pad.	Nil injury	Physical Violence	Patient struck RN when changing patient's dirty pad. Security present.
	[redacted]/2014 22:45	Male	Fire, Safety & Security Officer	Patient restraint	Nil injury	Physical Violence	Patient attempted to punch staff.
	[redacted]/2014 11:10	Female	Administration Officer	Reception duties	Nil injury	Perpetrator - Patient	[redacted] - client, became aggressive and abusive to myself and [redacted]
	[redacted]/2014 12:00	Female	Nurse Unit Manager	NUM discussing visiting hours with patient's family when visitor became verbally aggressive. NUM asked visitor to discuss in NUM office patient's visitor followed NUM into the office with behavior escalating. [redacted] on hearing escalated behavior became visible & the visitor behavior de-escalated. [redacted] was called to speak with visitor at visitor request.	Stress	Verbal Violence	Family member became verbally aggressive while I was trying to explain visiting. Patient tried to hit and kick me when trying to clean [redacted] from being incontinence body wastes - Patient had and was wiping it all over bed and [redacted] self.
	[redacted]/2014 4:30	Female	Enrolled Nurse	Nursing Duties	Nil injury	Perpetrator - Patient	[redacted] - Verbal Violence - Pt became verbally aggressive when told [redacted] would require a referral to be seen by [redacted] - threatened to tip desk on AO's head.
	[redacted]/2014 12:15	Female	Administration Officer	Admin [redacted] - patient appointment enquiry	Nil injury	Verbal Violence	[redacted] Patient became combative then [redacted] punched me in the back while having my hands restrained. Having to push patient away to break the hold.
	[redacted]/2014 1:30	Female		Trying to redirect wandering patient out of another patients room. Patient suffers from [redacted] and is on [redacted] medication and is intrusive.	Nil injury	Physical Violence	[redacted] Patient became combative then [redacted] punched me in the back while having my hands restrained. Having to push patient away to break the hold.

RTI RELEASED

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2014 19:00	Female	Registered Nurse	Nursing Duties	Nil injury	Perpetrator - Patient	Patient approached me in corridor and was physically and verbally aggressive towards me. Male staff on ward intervened and de-escalated the situation.
	/2014 18:15	Male	Fire, Safety & Security Officer	Patient restraint.	Nil injury	Indoor environment	Consumer became disgruntled when was unable to assist retrieve that had been confiscated by the nurse staff, then kicked a hole in the wall.
	/2014 7:30	Female	Clinical Nurse	Nursing duties.	Nil injury	Blood/Body Fluid Exposure	Spitting blood on staff - patient continually abusive / spitting until discharges at
	/2014 9:30	Male	Registered Nurse	Nursing Duties	Nil injury	Perpetrator - Patient	Patient verbally aggressive and threatening to assault staff when wants not met. Challenging staff to a fight.
	/2014 9:45	Female	Operational Officer	Helping nurse with patient. Patient grabbed by the arm and dug nails into breaking her skin.	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Supporting nurse to put fresh pad on patient in bed.
	/2014 11:00	Female	Enrolled Nurse	Preventinmg patient climb out of bed.	Nil injury	Perpetrator - Patient	Patient was agitated took restraint off & climbing out of bed, nurse tried to stop patient held nurse by her sleeve & won't leg go.
	/2014 11:15	Female	Enrolled Nurse	Nursing Duties	Mental Illness	Perpetrator - Patient	Patient physically attacked writer with intent while attempting to medicate patient with medication nurse.
	/2014 11:30	Female	Registered Nurse	Nursing Duties	Nil injury	Perpetrator - Patient	Patient made physical threats and verbally abused nurse due to "unappropriate use of medication".
	/2014 12:00	Female	Registered Nurse Assistant in Nursing	Nursing care. Trying to redirect a delerious patient who was trying to leave the ward.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient had been incontinent and was asked to go for a shower, when reached out and dug nails into my wrist.
	/2014 16:20	Female	Nursing		Contusion / bruising Traumatic	Physical Violence	Patient grabbed AIN by the neck and slapped her in the face
	/2014 10:20	Male	Registered Nurse	Nursing duties	Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Patient physically aressive not following direction from staff, grab off my ID off my neck (assault)
	/2014 21:30	Female	Clinical Nurse	Nursing duties	Stress Traumatic	Perpetrator - Patient	patient verbally threatening staff, calling staff derogatory names, intimidatory behaviour following staff
	/2014 14:30	Male	Fire, Safety & Security Officer	Patient restraint.	Joint/Ligament and Muscle/Tendon Injury Traumatic	Physical Violence	Patient charged at myself and the other and was taken to the ground I landed on my left shoulder and knee.
	/2014 14:30	Male	Fire, Safety & Security Officer	Patient restraint.	Joint/Ligament and Muscle/Tendon Injury	Indoor environment	I heard a pop noise from my left ribs and a sharp pain.
	/2014 18:15	Female	Enrolled Nurse	one on one nursing	Stress	Patient in care	Pt lunged and pushed me
	/2014 21:30	Female	Registered Nurse	Nursing duties.	Nil injury	Verbal Violence	Patient verbally aggressive and threatening to staff.
	/2014 1:30	Male	Operational Officer	Patient Roll - When patient became agitated and kicked out.	Ear/Eye/Nose Injury	Physical Violence	The patient kicked me in the nose with heel. (patient)
	/2014 9:45	Female		Trying to redirect patient back to bedside.	Nil injury	Perpetrator - Patient	Pt with delirium/ hit x 2 times RN on both arms when being redirected back to chair. Also verbally abusive towards RN.
	/2014 13:30	Female		Giving pt recommendation report from home visit Ax; pt present	Nil injury	Verbal Violence	- Verbal Violence - Family member of patient verbally aggressive toward not aware of patient family members tendency for aggression. Family member had not previously contacted with any concerns.
	/2014 10:15	Female	Registered Nurse	Nursing Duties	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Consumer lunged at me, screaming and yelling.

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2014 19:00	Female	Registered Nurse	Preventing patient fall from bed	Nil injury	Perpetrator - Patient	Patients reaction to restraint (biting, kicking, swearing)
	/2014 19:00	Male	Clinical Nurse	Prevent patient fall from bed	Nil injury	Verbal Violence	Patients reaction to restraint (biting, kicking, swearing)
	/2014 19:00	Male	Registered Nurse	Preventing patient fall from bed	Nil injury	Perpetrator - Patient	Patients reaction to restraint (biting, kicking, swearing). Agression cause. Patient danger to self and other
	/2014 19:00	Male	Registered Nurse	Preventing patient fall from bed	Nil injury	Verbal Violence	Patient reaction to restraint (biting, kicking, swearing)
	/2014 19:00	Female	Registered Nurse	Preventing patient fall from bed	Nil injury	Verbal Violence	Patient reaction to restraint (biting, kicking, wearing)
	/2014 19:05	Female	Registered Nurse	Nurse was requesting to check a patients shopping bag for sharps & contraband, on return from unescorted day leave. Without warning the patient threw X 2 of soft drink	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Unprovoked assaulted by Client Hit by large bottle of Hit R) clavicle
	/2014 6:45	Female	Registered Nurse	Nursing cares	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient was climbing out of bed, had legs and body both over railing, I went to put patient's legs back into bed and patient scratched me causing minimal bleeding.
	/2014 10:35	Male	Registrar	Medical review of patient.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Assault by patient.
	/2014 9:30	Male	Registered Nurse	Patient drug administration for patient safety and to treat aggressive/aggitati on.	Nil injury	Physical Violence	Patient was being aggressive and aggitated, RN was attempting to give and on approach to patient, patient kicked RN directly in face/chin.
	/2014 11:00	Female	Registered Nurse	Patient Care	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	As I walked pass patient, patient lashed out and scratched nurse on the face
	/2014 15:00	Male	Clinical Nurse	response to code black	Nil injury	Perpetrator - Patient	patient became aggressive towards staff, code black called
	/2014 18:00	Male	Registered Nurse	restraining suicidal patient	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Pt continuously fighting to leave as sedation not effective
	/2014 18:00	Male	Registered Nurse	Nursing duties	Nil injury	Perpetrator - Patient	Pt verbally abused N/staff
	/2014 6:00	Female	Registered Nurse	Direct patient care	Mental Illness/Stress	Perpetrator - Patient	Inappropriate language, derogatory comments, obstructive to all cares
	/2014 7:00	Female	Clinical Nurse	Placing an agitated mental health patient in to manage agitated behaviour	Stress	Perpetrator - Patient	Client unsettled early in duty - agitated and angry - yelling, verbally abusive & threatening
	/2014 7:00	Female	Clinical Nurse	Patient care	Stress	Perpetrator - Patient	Client disorientated to time - seeking medication at incorrect time. Extremely angry and hostile when advised of time for medication
	/2014 9:40	Male	Registered Nurse	Depot administration in			Client became increasingly agitated when staff tried to administe depot medi
	/2014 10:05	Female	Registered Nurse	Direct patient care, assessing	Nil injury	Perpetrator - Patient	Patient threatened to pun me w right fist whilst I was assessing the patency of right line. Patient also verbally abusive throughout my shift.
	/2014 17:45	Female	Registered Nurse	patient care.	Stress	Physical Violence	See attached Sheet.
	/2014 17:45	Female	Registered Nurse	Direct patient care - see attachment.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient trying to get out of bed, appeared aggitated. Staff tried to assists and patient became verbally abusive and threatening to hit staff with call bell & phone which were in either hand. I stood back and called for assistance.

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
				Supporting another patient who was being physically threatened by patient. Put hand up to stop pt being hit.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient suddenly became aggressive.
	/2014 19:45	Female				Physical Violence	[redacted] Came out of patient [redacted] - aggressive grab my throat.
	/2014 19:45	Female		In observation/	Nil injury	Violence	Patient returned to ward intoxicated verbally & sexually inappropriate.
	/2014 20:00	Male	Enrolled Nurse	Direct patient care.	Nil injury	Verbal Violence	I witnessed [redacted] verbally abuse the staff in [redacted]
	/2014 21:00	Female	[redacted] Direct	patient care.	Nil injury	Verbal Violence	Patient returned to ward intoxicated abusive.
	/2014 21:00	Female	Registered Nurse	Direct patient care.	Nil injury	Verbal Violence	
	/2014 7:01	Male	Clinical Nurse	responding to call for assistance	Nil injury	Perpetrator - Patient	Patient attempted to assault nursing staff [redacted] Pt confused and yelling out. Approached pt bedside talking to pt when [redacted] struck out at me. DID NOT actually connect (didn't hit me).
	/2014 16:00	Female	Registered Nurse	Waiting in the patient [redacted] for [redacted]	Nil injury	Physical Violence	
	/2014 6:45	Female	Clinical Nurse	Patient care.	Nil injury	Physical Violence	The patient had two [redacted]
	/2014 9:30	Male	Fire, Safety & Security Officer	Patient restraint.	Joint/Ligament and Muscle/Tendon Injury	Physical Violence	[redacted] Patient became violent and spat twice on me by blowing [redacted] nose on me, was restrained and was taken to the ground.
	/2014 17:25	Female	Clinical Nurse	Responding to EN specialising a mental health. Patient was attempting to reach for bedside table with intent to inflicting further self harm. I reached for bedside table and patient hit my right hand with [redacted] No injury noted.	Nil injury	Perpetrator - Patient	Patient under mental health exited [redacted] In corridor patient found [redacted] Cannula on table. Inserted to breast wound. Patient attempted to retrieve of same table. Attempted to remove table and patient hurt my hand with [redacted]
	/2014 8:15	Female	Clinical Nurse	Patient initiated contact- nurse working elsewhere.	Nil injury	Verbal Violence	[redacted] Nursing staff confronted by patient, in aggressive manor - fists clenched, swearing.
	/2014 9:30	Female	Psychologist	Intake on phone	Nil injury	Perpetrator - Patient	Clinician phoned client on intake and client was verbally abusive - Clinician terminated call
	/2014 11:00	Male	Fire, Safety & Security Officer	Patient care.	Nil injury	Adults - patients and residents in care	[redacted] Because patient was very agitated when being restrained by myself being directly in front of [redacted] started to swing and pulled free glancing my face.
	/2014 18:10	Male	Clinical Nurse	Responding as part of the [redacted] response			Patient [redacted] in [redacted] and armed himself threatening to kil staff. Code Black Level 2 initiated. [redacted] called after security evacuated other person from the scene. Patient was negotiated with for 2 hours by QPS [redacted] with nil success. [redacted] unit deployed and patient surrendered weapons [redacted] walking towards staff, staff stretched out her hand and told patient to stop. [redacted] took staff's hand and squeezed it firmly. Staff took hand away immediately.
	/2014 1:45	Female	Assistant in Nursing	General nursing duties	Nil injury	Physical Violence	[redacted] Patient [redacted] became agitated over cigarettes, [redacted] hit me on the L upper arm. (Threw [redacted])
	/2014 10:20	Female	Enrolled Nurse	Explanations of appropriate time for cigarette and patient requiring to wait for AIN.	Nil injury	Physical Violence	Patient lashed out while being restrained. Patient kicked security officer in the right arm causing a small amount of swelling and slight bruising.
	/2014 21:12	Male	[redacted]	General Duties - Patient Restraint			Client with ongoing agitated irritable manner and behaviour - verbally abusive and aggressive to staff and other clients
	/2014 7:00	Female	Clinical Nurse	Patient care	Stress	Perpetrator - Patient	
	/2014 15:00	Male	Registered Nurse	Patient care.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	[redacted] Patient struck staff to Left eye causing superficial scratch.
	/2014 20:30	Female	[redacted]	[redacted] care	Nil injury	Perpetrator - Patient	[redacted] Patient left [redacted] to go downstairs for a cigarette against staff advice

RTI Released

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2014 22:00	Female		Staff were administering patient care, patient was agitated.	Nil injury	Physical Violence	Patient increasingly more agitated despite [redacted] and reassurance.
	/2014 16:00	Female	Psychologist	Intake by phone	Nil injury	Other adults	Client phoned during intake and became verbally abusive to clinician who terminated the call
	/2014 16:50	Female	Enrolled Nurse	Nursing duties.	Nil injury	Physical Violence	(patient) grabbed [redacted] and tore them from face.
	/2014 17:00	Female	Administration Officer	Administration - staff member going through [redacted] with patient.	Nil injury	Verbal Violence	Abused by patient when tryin to complete [redacted]
	/2014 9:40	Male	Nurse Unit Manager	Direct nursing care	Nil injury	Perpetrator - Patient	Patient lashed out aggressively with [redacted] fists, attempted to punch
	/2014 17:15	Female		Specialling patient as patient wandering risk and inappropriate behaviour to other patients. Patient unpredictable and aggressive.	Nervous System and Sense Organ Diseases	Physical Violence	The patient came aggressive suddenly - told me to fuck off and hit me in the arm.
	/2014 8:00	Female	Clinical Nurse	Trying to persuade a [redacted] patient from absconding, patient became extremely aggressive and attempted to hit staff. Physically very strong and threatening.	Nil injury	Physical Violence	Patient trying to leav hospital. Patient under [redacted] and cannot leave ward. Patient threatened nursing staff with physical violence.
	/2014 9:00	Female	Assistant in Nursing	Patient suffering [redacted] Attempted to abscond from ward, AIN special attempted to convince patient not to leave, patient become aggressive.	Nil injury	Physical Violence	Patient using a [redacted] and persoal contact, pushed AIN aside to get to the lifts and go out.
	/2014 9:00	Female	Registered Nurse	Performing nursing duties, patient became verbally abusive and yelling out racist remarks to the RN & [redacted]	Nil injury	Verbal Violence	Walked into room to greet patient along with [redacted] Patient was very verbally abusive and racist. Passed inappropriate comments.
	/2014 10:00	Female	Clinical Nurse	Patient care	Nil injury	Perpetrator - Patient	Assaulted by patient who kicked furniture (bed) into my ankle
	/2014 10:30	Male	Fire, Safety & Security Officer	[redacted] security.	Nil injury	Physical Violence	Client swung [redacted] fist at special nurse [redacted] Client swung several fists at myself hitting my hand. Escorted client back to [redacted] room, client fell, tripping on self.
	/2014 13:00	Female	Food Service Officer	Member was delivering patient meal.	Nil injury	Physical Violence	[redacted] was grabbed around the arm by the patient when she walked into the room.
	/2014 13:04	Male	Fire, Safety & Security Officer	Patient care.	Nil injury	Physical Violence	Patient grabbed support service personnel. Client was restrained and forced back. Support service placed tray and left.
	/2014 18:00	Female	Assistant in Nursing	Patient has [redacted] and is aggressive therefore there is a special insitu. Patient was standing on a chair and the staff member was attempting to get the patient to come down off the chair when the patient struck out.	Nil injury	Physical Violence	Went to get patient off chair and swung to hit me. Patient yelling verbal abuse and swearing directly at myself. Using very upsetting & worrysome language. Frightened my [redacted] whow as then too scared to do clinical duties on [redacted]
	/2014 18:45	Female	Registered Nurse	Patient came out of [redacted] room on [redacted] wheelchair. Using very offensive language directing at nurse and [redacted] Patient care - Patient [redacted] discharged following [redacted] on ward. Confused, aggressive, swearing hitting out, throwing things	Nil injury	Verbal Violence	
	/2014 22:50	Female	Registered Nurse		Nil injury	Physical Violence	Patient becoming extremely aggressive @ [redacted] pm, pulling down AIN's hair and holding RN's hand security staff contacted.
	/2014 0:00	Male	Operational Officer	Routine task patient handling	Nil injury	Physical Violence	Sudden onset confusion and aggression
	/2014 0:10	Female	Registered Nurse	Assisting patient in shower when [redacted] suddenly grabbed her hand and placed on [redacted]	Nil injury	Perpetrator - Patient	Pt grabbed RN's hand and put to [redacted]
	/2014 8:30	Male	Operational Officer	Routine task, patient handling	Nil injury	Physical Violence	Sudden onset confusion and aggression
	/2014 8:30	Female	Registered Nurse	Direct patient care	Nil injury	Perpetrator - Patient	Patient attempting to get out of bed and becoming aggressive
	/2014 8:30	Female	Registered Nurse	Direct patient cares	Nil injury	Verbal Violence	Sudden onset confusion and aggression
	/2014 13:00	Female	Clinical Nurse	MH Patient on bed being nurse speialed was attempting to remove [redacted] dressing. EN performing MH special called for assistance. I intervered between patient removing [redacted] wound dressing and patient punched me in abdomen.	Nil injury	Physical Violence	Pt aggression pt punched me abdomen trying to convince not to remove breast dressing

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2014 15:15	Female	Registered Nurse	RN was completing patients observations at [redacted] Patient became very aggressive using swear words, removing the BP cuff and throwing it off. Pushed away electronic [redacted] which fell on floor & broke. RN didn't feel threatened, walked away. Security called. [redacted] called. [redacted] & A/Hrs called.	Nil injury	Verbal Violence Animal, Human and Biological Agencies	Asked patient [redacted] pain score when doing [redacted] obs. [redacted] said, 6/10 - due to previous obs touching (squeezing [redacted] hand. [redacted] was shaking and I told [redacted] shouldn't shake - became abusive & broke obs machine.
	/2014 11:30	Male	Registered Nurse	Direct patient care of delirious patient	Nil injury		Patient had increased confusion / agitation physically striking staff
	/2014 2:30	Female	Clinical Nurse	General nursing duties.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence Perpetrator - Patient	Patient hit CN on head with [redacted]
	/2014 10:30	Female	Clinical Nurse	Patient Care	Nil injury		Pt shoved me twice into the chest
	/2014 13:30	Male	Registered Nurse	Nursing Cares. [redacted] was undertaking a meal break relief with two patients. Talking to patient when [redacted] forcefully kicked [redacted]	Traumatic Joint/Ligament and Muscle/Tendon Injury	Manual handling Patient	[redacted] - Assault by Patient - Patient kicked myself in the (L) hip. no fall occurred. Patients free will - patient kicked [redacted] with force ? purposeful
	/2014 15:05	Female	[redacted] Patient care	Patient was incubated and had not been delirious.	Contusion / bruising	Patient in care	Pt kicked out at me while checking on [redacted]
	/2014 15:30	Female	Clinic		Nil injury	Verbal Violence Perpetrator - Patient	PT very aggressive and abusive. Felt very threatened by [redacted] attitude. Tried to calm [redacted] down failed. The [redacted] also facing [redacted] in the attack called CN landed over PT to seek another consultant 1:1 nursing care for client in transition to [redacted] Client resistive to remaining a [redacted] - very angry & hostile.
	/2014 21:30	Female	Clinical Nurse	Patient care 1:1	Stress		
	/2014 4:00	Male	Clinical Nurse	Patient Care	Nil injury	Physical Violence	Pt punched me twice.
	/2014 9:00	Male	Registered Nurse	Mouth cares	Nil injury	Physical Violence	Trying to do mouth cares as part of patient hygiene then suddenly patient slapped me on my wrist.
	/2014 11:30	Male	Registered Nurse	Sponge	Nil injury	Physical Violence	Pt punched me on the stomach while giving a sponge
	/2014 23:50	Female	Registered Nurse	Reconnecting the [redacted] to the [redacted] as it was disconnected. Patient became agitated.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	RN trying to put [redacted] back on [redacted] as it had become disconnected. Patient grabbed her arm and twisted it. Patient agitated and aggressive as [redacted] clothes were removed to wash. Attempting to hit staff - Hit staff on arm and shoulder once each - Nil injury at this time
	/2014 8:15	Female	Enrolled Nurse	Nursing Duties	Nil injury	Perpetrator - Patient	Patient aggressive and hitting out at 2 staff. I assisted to block [redacted] as [redacted] tried to hit. Patient kicked me twice.
	/2014 8:15	Female	Enrolled Nurse Assistant in Nursing	Nursing Duties in Mental Health	Nil injury	Perpetrator - Patient	
	/2014 17:45	Female	Specializing a Patient	I was preventing a patient from leaving the ward. I stepped into [redacted] path several times, [redacted] walked around, I put my hand up, [redacted]	Fractures	Physical Violence	Suspected Fractured rib 3rd from collarbone pain +++
	/2014 0:17	Male	Fire, Safety & Security Officer	slapped it aside.	Nil injury	Physical Violence Perpetrator - Patient	[redacted] Patient slapped my hand away. I was trying to block [redacted] way to prevent [redacted] from leaving.
	/2014 9:15	Female	Registered Nurse	Nursing duties	Nil injury	Perpetrator - Patient	Pt manic and wanted [redacted] Same was denied and [redacted] hit female nurses hand
	/2014 10:00	Female	Registered Nurse	General Duties	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Patient became frustrated during questions about [redacted] mental state. Persuading on wanting to move to the other side. Slapped Dr [redacted] across head, sat down and stood up again, appearing to repeat the action. I pushed code black button and attempted to interfere between patient and doctor. Nose knocked while doing this, red and sore

RTI RELEASE

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
[redacted]	[redacted]/2014 16:25	Male	Registered Nurse	Nursing duties.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	[redacted] Patient was verbally abusive to staff, threatening to assault staff. After telling patient this was not acceptable behaviour, pt kicked staff in back and grabbed and ripped clothing - Pulled lanyard around neck.
[redacted]	[redacted]/2014 1:00	Female	Assistant in Nursing	Staff member was AIN special at bedside ensuring patient did not fall from bed	Contusion / bruising	Physical Violence	Patient went to hit [redacted]
[redacted]	[redacted]/2014 2:20	Female		Specializing a [redacted] patient.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	[redacted] Aggressive patient grabbed my wrist and dug [redacted] fingernail into my flesh, drawing blood as I was holding a cup of water to [redacted] mouth.
[redacted]	[redacted]/2014 6:00	Female		Nil identified.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	[redacted] AIN specializing patient [redacted] followed him into bathroom, asked him not to pull down sheet from mirror.
[redacted]	[redacted]/2014 11:40	Female	Nurse Unit Manager	NUM performing normal duties	Mental Illness/Stress	Verbal Violence	As NUM spoke to patient in a calm re-assuring manner to explain why team had to review. Patient became very angry, became verbally aggressive
[redacted]	[redacted]/2014 12:25	Male	Clinical Nurse	Patient care	Nil injury	Physical Violence	Patient assaulted nurse
[redacted]	[redacted]/2014 8:00	Female	Registered Nurse	Entering a room.	Nil injury	Verbal Violence	[redacted] Patient verbally abusing nurse throughout shift.
[redacted]	[redacted]/2014 10:55	Female	Registered Nurse	taking blood pressure.	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Hit on the wrist by a patient
[redacted]	[redacted]/2014 16:30	Female	Registered Nurse	Direct patient care of delirious patient	Nil injury	Physical Violence	Patient head butted RN, whilst putting patient in bed
[redacted]	[redacted]/2014 23:00	Female	Assistant in Nursing	AIN special for delirious patient	Contusion / bruising	Physical Violence	Patient kicked staff member
[redacted]	[redacted]/2014 1:00	Male	Registered Nurse	Intervention to potential assault of co-patient	Nil injury	Physical Violence	Patient was aggressive (see patient file) caused strain injury to my right arm whilst attempting to restrain [redacted] and lift [redacted] off the floor and take [redacted] to seclusion
[redacted]	[redacted]/2014 13:00	Male	Resident Medical Officer	Nil listed	Nil injury	Physical Violence	Agitated patient refusing treatment
[redacted]	[redacted]/2014 14:30	Female	Registered Nurse	[redacted]	Nil injury	Perpetrator - Patient	Pt caught staff including Dr off guard by asking personal questions & making inappropriate comments. Staff were distracted and were made very uncomfortable. Comments included asking personal, relationships, divorce etc.
[redacted]	[redacted]/2014 22:30	Male	Registered Nurse	Patient care	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Was attacked in HDU - Had to physically restrain patient and seclude. Was hit in ribs and back during seclusion. 3x bruise on back and rib pain
[redacted]	[redacted]/2014 14:15	Female	Registered Nurse	Patient care	Nil injury	Perpetrator - Patient	patient became aggressive and attempted to punch staff member.
[redacted]	[redacted]/2014 0:00	Male	Registered Nurse	Nursing duties	Nil injury	Perpetrator - Patient	due to behaviour Pt said to scribe "you are dead cunt"
[redacted]	[redacted]/2014 13:00	Female	Registered Nurse	Nursing duties	Stress	Perpetrator - Patient	Pt verbally abusive to writer: told writer to "shove that up your arse" after aggressive conversation
[redacted]	[redacted]/2014 14:20	Male	Fire, Safety & Security Officer	Restraining a patient during code black	Fractures	Perpetrator - Patient	During a Code Black situation restraining a patient.
[redacted]	[redacted]/2014 14:20	Male	Fire, Safety & Security Officer	Patient restraint	Fractures	Perpetrator - Patient	Unsure how it happened. Injured my finger in a take-down in AAU
[redacted]	[redacted]/2014 14:20	Male	Fire, Safety & Security Officer	Patient restraint	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	During take down on [redacted] patient in AAMH Unit Seclusion Room. Sudden impact on right knee due to aggressive force by patient.

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
[REDACTED]	[REDACTED]/2014 14:40	Female	Clinical Nurse	Nursing Duties	Wounds, Lacerations, Amputations and Internal Organ Damage Traumatic	Perpetrator - Patient	Consumer got up from [REDACTED] chair and ran at CN, hitting [REDACTED] in upper body below left shoulder with an open hand. There had been no overt precipitant.
[REDACTED]	[REDACTED]/2014 14:40	Female	Clinical Nurse	Nursing duties	Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Consumer got up from [REDACTED] chair and ran at me, hitting me on the upper body below my left shoulder with an open hand. There had been no overt precipitant
[REDACTED]	[REDACTED]/2014 23:00	Female	Registered Nurse	Patient care on D&D unit	Nil injury	Perpetrator - Patient	[REDACTED] Patient displayed signs of agitation. History of physical aggression.
[REDACTED]	[REDACTED]/2014 10:15	Female	Registered Nurse	Direct patient care - medication administration.	Physical Violence	Physical Violence	Patient pulled nurse toward [REDACTED] and spat in my face.
[REDACTED]	[REDACTED]/2014 0:10	Female	Enrolled Nurse	Patient care	Stress	Violence	Pt kicked nurse in the face and began yelling at her
[REDACTED]	[REDACTED]/2014 8:45	Female	Registered Nurse	Assisting patient in shower with ADL	Nil injury	Verbal Violence	Patient verbally aggressive to staff member swearing and name calling - called staff member a bastard
[REDACTED]	[REDACTED]/2014 16:30	Male	Registered Nurse	Clinical duties	Nil injury	Patient in care	Patient pulled canula out of arm and threw at my face while verbally abusing staff
[REDACTED]	[REDACTED]/2014 18:55	Female	Registered Nurse	Patient care	Nil injury	Perpetrator - Patient	Was giving patient tablet with gloved hand - patient took tablet then unexpectedly moved forward and had a bite of the right second finger (glove was not broken)
[REDACTED]	[REDACTED]/2014 18:45	Female	Registered Nurse	Redirection of aggressive patient from leaving [REDACTED]	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	[REDACTED] Attempting to stop a patient from absconding. ? Psychiatric issues.
[REDACTED]	[REDACTED]/2014 20:05	Female	Registered Nurse	Patient care delivery	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Patient struck out and hit my face. (L-chin) I stepped back and [REDACTED] came at me hitting me again on the right side of mouth
[REDACTED]	[REDACTED]/2014 2:00	Male	Fire, Safety & Security Officer	General duties- code black response			Patient spitting at staff
[REDACTED]	[REDACTED]/2014 14:10	Male	Registered Nurse	Walking patient. Patient impulsive - falls risk (specially PM shift) aggressive at times.	Nil injury	Perpetrator - Patient	[REDACTED] RN walking with patient who was confused and also upset his [REDACTED] had left. Patient put hand around RN's throat.
[REDACTED]	[REDACTED]/2014 10:15	Male	Assistant in Nursing	Assisting patient back into bed.	Nil injury	Physical Violence	[REDACTED] Patient punched AIN twice, once on the R hip and once in the stomach. This occurred when AIN tried to help patient back into bed.
[REDACTED]	[REDACTED]/2014 9:00	Female		Patient care - see information attached	Stress	Perpetrator - Visitor	[REDACTED] **Please see attached statements** Involvement of patient liaison and removal of patients [REDACTED] from the premises as per treating consultants request
[REDACTED]	[REDACTED]/2014 10:30	Female		Medication Administration	Nil injury	Physical Violence	PT kicked, hitting the left thigh during seclusion
[REDACTED]	[REDACTED]/2014 13:10	Female	Registered Nurse	Preparation for [REDACTED]	Nil injury	Perpetrator - Patient	Patient became upset regarding this. Stated someone should be sacked over this and that [REDACTED] "wanted to punch someone over this" while speaking to myself and Dr [REDACTED]
[REDACTED]	[REDACTED]/2014 17:50	Female	Registered Nurse	Nursing duties	Nil injury	Perpetrator - Patient	Pt hit N/S across her hand because [REDACTED] wanted [REDACTED] and [REDACTED] also shoved N/S in the back
[REDACTED]	[REDACTED]/2014 21:30	Female	Registered Nurse	Direct patient care.	Mental Illness/Stress	Verbal Violence	Patient verbally abusive to me all shift. (see progress notes).
[REDACTED]	[REDACTED]/2014 18:30	Female	Enrolled Nurse	Patient Care	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Patient became aggressive. AIN looking after [REDACTED] refused to follow [REDACTED] had gone into the next ward.
[REDACTED]	[REDACTED]/2014 19:30	Female	Registered Nurse	Patient Care	Nil injury	Perpetrator - Patient	After a code Black, patient was on [REDACTED] bed - RMO asked RN to make sure patient was ok after [REDACTED] sedation medication - Patient left [REDACTED] bed and hit RN.

RTI RELEASED

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2014 22:45	Female	Administration Officer	Updating patients info, as QAS	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Patient kicked me when I went to ambulance trolley to update info When I asked patient that I will do blood pressure, verbally abused me said that doesn't want me to look after and that I am pissing off.
	/2014 8:00	Female	Registered Nurse	Direct patient care.	Mental Illness/Stress	Verbal Violence	
	/2014 18:30	Female	Enrolled Nurse	Patient care - Confused patient	Nil injury	Perpetrator - Patient	Patient attempting to climb out of bed. Nurse punched in the face, then kicked twice ended up on the floor. Called for staff assist
	/2014 20:00	Female	Registered Nurse	Patient care	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient tried to calm down - Patient has injury
	/2014 20:00	Female	Enrolled Nurse	Patient care	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Patient punched me in the chest told him had to stay on the ward Patients knee hit me in forehead as I was trying to administer Patient displayed aggressive behaviour towards me. Clenched fists at me, facial expressions.
	/2014 9:00	Female	Enrolled Nurse	Medication administration	Stress	Perpetrator - Patient	
	/2014 23:30	Female		Positioning patient for	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	As a result of the pain reflex I pushed patient's arm away.
	/2014 11:45	Male	Assistant in Nursing	Patient care	Wounds, Lacerations, Amputations and Internal Organ Damage Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	During removal of Ted stocking, patient kicked and then punched left side of nose and cheek bone.
	/2014 16:15	Male	Registered Nurse		Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Client physically assaulted Nurse Patient pushed from behind then began hitting him about the head and upper body.
	/2014 17:00	Female	Assistant in Nursing	Day to day nursing tasks.	Nil injury	Physical Violence	Please see progress notes.
	/2014 21:45	Female	Registered Nurse	Direct patient care	Stress	Perpetrator - Patient	Pt was verbally abusive
	/2014 13:15	Male	Registered Nurse	responding to code black	Nil injury	Perpetrator - Patient	Called to code black as part of code black team
	/2014 8:20	Female	Assistant in Nursing	Nurse Special - Patient Action	Nose Injury	Physical Violence	Patient woke up confused and accidentally hit me in the nose.
	/2014 8:53	Male	Registered Nurse	general duties, response to emergency	Nil injury	Perpetrator - Patient	Patient was physically aggressive towards staff. Code black called PT required due to aggiation and verbal aggression, patient said would take it after been given explanation.PT then threw medication on writer
	/2014 10:00	Female		PT Care	Skin and Subcutaneous Tissue Diseases	Physical Violence	
	/2014 14:56	Male	Registered Nurse	Response to code	Nil injury	Perpetrator - Patient	Patient was aggressive, code black called
	/2014 15:30	Female	Clinical Nurse	Phone conversation	Nil injury	Verbal Violence	Client was verbally abusive towards on the phone. Client then raised voice without warning and started swearing and terminated the phone call. This was followed by 2 more phone calls with similar themes from the client.

RTI Release

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2014 21:20	Male	Registered Nurse	Response to code black	Nil injury	Perpetrator - Patient	Code black called due to aggressive patient
	/2014 10:15	Male	Enrolled Nurse	Providing patient care.	Nose Injury	Manual handling patient	Pt hit my nose.
	/2014 18:57	Male	Registered Nurse	Response to code black	Nil injury	Perpetrator - Patient	Patient became very aggressive and code black called
	/2014 19:30	Male	Registered Nurse	responding to code	Nil injury	Perpetrator - Patient	Patient became physically aggressive towards staff, code black called
	/2014 0:00	Female	Registered Nurse	General duties	Nil injury	Urine	Patient was making racial slurs derogatory comments threw urine at me
	/2014 9:35	Female	Enrolled Nurse	Administering medications	Nil injury	Perpetrator - Patient	Went to give patient medications
	/2014 17:00	Female	Enrolled Nurse	Assisting patient to void with urinal positioning	Contusion / bruising	Perpetrator - Patient	While handing patient bottle to urinate, patient threw the bottle angrily at me
	/2014 17:30	Female	Registered Nurse	Trying to prevent patient from climbing over bed rail	Nil injury	Perpetrator - Patient	Kicked and punched by patient
	/2014 17:50	Female	Registered Nurse	Routine toileting of an incontinent patient	Contusion / bruising	Condition of affected person	Nurse toileting a patient and standing beside patient when patient pushed into the toilet wall and injured right hip. Patient then pushed nurse with walker into the door.
	/2014 20:50	Female	Assistant in Nursing	Direct patient care	Contusion / bruising	Perpetrator - Patient	Punched in right arm while doing pad change
	/2014 21:30	Female	Registered Nurse	General duties	Contusion / bruising	Perpetrator - Patient	Pushed twice by patient. Sworn and verbal abuse
	/2014 6:00	Female	Food Service Officer	General duties (food service in Mental Health unit)	Stress	Perpetrator - Patient	Please see attached statement in Documents
	/2014 7:15	Female	Clinical Nurse	Patient care	Stress	Physical Violence	Verbal abuse Physical threats
	/2014 7:30	Female		Patient assesment	Nil injury	Physical Violence	Assessing the patients at commencement of shift. (as done routinely in HDU)
	/2014 10:00	Female	Clinical Nurse	Patient care	Mental Illness/Stress	Perpetrator - Patient	Sustained verbal abuse to A/CN
	/2014 10:50	Male	Clinical Nurse	Patient Care	Nil injury	Verbal Violence	Pt attempted to punch me.
	/2014 15:00	Female	Registered Nurse	Administrating IV	Nil injury	Verbal Violence	Patient shoved arm at me when I was flushing his PICC for IV PT stated will wrap the IV line around my neck if I give it to
	/2014 16:00	Female	Nursing Staff - general	Special for agitated patient. Redirecting patient as part of role			Patient I was specialling was in another persons room being intrusive, I tried to lead the patient out and turned around, hit me in the arm and pushed me. swore profusely at me.
	/2014 16:55	Female	Enrolled Nurse	Specialled patient. Enrolled nurse providing care to another patient, assaulted on entering another patient room	Nil injury	Perpetrator - Patient	As patient came into room, pushed past me and grabbed me around the face, stating was going to slit my throat. Patient phsically manhandled me and I felt scared
	/2014 23:15	Male	Registered Nurse	patient care	Nil injury	Perpetrator - Patient	Occupational Violence
	/2014 8:00	Female	Food Service Officer	general duties serving food in mental health unit	Nil injury	Patient in care	Please see attached statement in
	/2014 9:15	Male	Registered Nurse	PT knowen combatre rapid wake and	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	PT became aggrivated aggressive " Crocodile Roll" in bed dragging staff members with
	/2014 9:15	Female	Clinical Nurse	PT known combatitive Rapid wake and	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	PT sedation for wash when woke up uncontrolable 5 staff members needed to restrain so we could safely
	/2014 13:45	Female	Nursing Staff - general	Special - supporting patient care	Nil injury	Perpetrator - Patient	Patent threated to punch, then shoved
	/2014 16:40	Female	Registered Nurse	Patient care	Mental Illness/Stress	Verbal Violence	Verbally abused by PT and family member including racisim during bedside care personal hygiene care and changing dressing

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2014 23:20	Female	Registered Nurse	General nursing care	Nil injury	Perpetrator - Visitor	Verbal violence and threats of physical violence to triage team leader. Security called to assist and reported to QPS.
	/2014 23:30	Female	Clinical Nurse	Routine nursing care	Mental Illness/Stress	Perpetrator - Patient	Patient threatening to kill staff and was abusive. patient physically attacked staff punching out. Code Black called and restrained by security.
	/2014 23:40	Male	Registered Nurse	General nursing care	Mental Illness/Stress	Perpetrator - Patient	Verbally aggressive patient threatening staff and racially abusing staff
	/2014 4:00	Female	Clinical Nurse	triaging patients	Nil injury	Perpetrator - Patient	Pt aggressive, threw wet floor sign at triage came back and then threw eggs at desk
	/2014 7:00	Female	Registered Nurse	PATIENT CARE Staff member attempting to carry out general nursing duties.	Nil injury	Perpetrator - Patient	Pt was verbally abusive calling nursing staff cunts
	/2014 7:00	Female	Registered Nurse	Patient wanting to go outside for a cigarette. Patient was sitting out of bed, staff member was attending to general nursing duties. Patient attempting to get out of chair to go for a cigarette..	Mental Illness/Stress	Perpetrator - Patient	Suddenly, shouting, swearing. Patient refuse care. wants to have cigarette.
	/2014 7:00	Female	Registered Nurse	Staff member in charge of shift. Patient became verbally aggressive towards staff member as wanted a cigarette & harm hospital.	Stress	Verbal Violence	Patient refused care. wanted to have cigarette.
	/2014 20:00	Female	Clinical Nurse	Staff member was attempting to do general nursing duties with patient. Patient became verbally aggressive with staff member wanting to go outside for cigarette.	Nil injury	Verbal Violence	Patient verbally aggressive threatening to harm me - security present
	/2014 20:00	Female	Registered Nurse	Staff member was attending to general nursing duties in HDU	Stress	Verbal Violence	Patient verbally aggressive throwing meal tray and yelling profanities at nursing staff and other patients in room.
	/2014 20:30	Female	Registered Nurse	patient became verbally aggressive.	Stress	Verbal Violence	Patient again become extremely verbally abusive calling staff extreme profanity.
	/2014 7:00	Female	Clinical Nurse	Patient sitting in corridor of [redacted] verbally threatening staff	Nil injury	Perpetrator - Patient	Pt making verbal threats to kick me in the face and stab us with dirty needles
	/2014 8:00	Female	Registered Nurse	Staff member was attempting to mobile patient.	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Patient hit me in my R) hand 2x with [redacted] R) fist.
	/2014 17:20	Female	Registered Nurse	Staff member attending to general duties. Patient became aggressive due to wanting to go outside for cigarette.	Mental Illness/Stress	Verbal Violence	Patient denied cigarettes, became verbally aggressive and climbing out of bed. Security was called, 10 mins to arrive. Patient threatened staff with physical harm.
	/2014 18:00	Female	Registered Nurse	Patient care	Nil injury	Physical Violence	Behaviour changed - Patient started to kick, hit, grab staff and volunteers
	/2014 18:00	Female	Assistant in Nursing	Tried to stop patient going into another patients room	Nil injury	Perpetrator - Patient	Staff member elbowed in jaw with pain experienced in teeth [redacted]
	/2014 18:30	Female	Clinical Nurse	patient care moving trolley, punched staff in shoulder	Melanoma	Perpetrator - Patient	Pt struck/punched staff member with fist in right shoulder
	/2014 19:00	Female	Enrolled Nurse	Specializing the patient On restraining patient, employee leant over to pick up leather restraint when patient punched [redacted] on the jaw. Patient apologised following incident. Patient does have recall & capacity.	Contusion / bruising	Perpetrator - Patient	Pt started to become aggressive and started attacking me.
	/2014 11:00	Female	Nurse Unit Manager		Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	punch in jaw by patient. Patient was verbally & physically threatening staff member. Patient was restrained by [redacted] and another staff member.
	/2014 14:45	Female	Clinical Nurse		Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Shoulder sprain/strain - partial rotator cuff tear. CN's shoulder pulled forward when attempting to restrain a patient.
	/2014 14:45	Female	Clinical Nurse	Nursing duties	Traumatic Joint/Ligament and Muscle/Tendon Injury	Manual handling patient	Verbally physically threatening staff member, restrained by myself a nother staff member pulled [redacted] to floor. Jarred my R shoulder during PT putting [redacted] to floor
	/2014 6:05	Female	Enrolled Nurse	General nursing duties	Nil injury	Physical Violence	PT grabbed right wrist and tried to bite me
	/2014 11:00	Male		Nil noted.	Nil injury	Perpetrator - Patient	Pt stated that [redacted] was stolen. [redacted] accused another pt who was being seen by staff.

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2014 13:20	Female	Operational Officer	trying to take [redacted] blood.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Please see attached document.
	/2014 15:30	Female	Registered Nurse	Nursing duties at patient bedside.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient become increasingly agitated, told nursing staff to "f- off" and punched me in the chin.
	/2014 19:30	Female		Staff member was administering medication staff member was wearing gloves. PT bite staff members fingers skin not broken	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Nursing staff went to administer [redacted] medication and PT bit staff member finger
	/2014 2:20	Male	Clinical Nurse	Patient Care	Contusion / bruising	Perpetrator - Patient	Pt suddenly 'king- hit' and kicked me in the face.
	/2014 11:12	Female	Enrolled Nurse	Nursing duties	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Patient grab my wrist and twisted it then spat in my face
	/2014 0:00	Female		Patient restraint	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	restraint of an aggressive patient agitated patient brought in by QPS
	/2014 17:15	Female	Registered Nurse	Patient care	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	[redacted] Patient punched me in the abdomen with force (closed fist and run up) **See further details in PRIME**
	/2014 17:40	Female	Clinical Nurse	Patient care	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Patient hit another nurse
	/2014 22:45	Female	Enrolled Nurse	Staff member removed from patient care.	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	In room attending to patient then patient started yelling at me and was washing cups and soup bowl in the sink. Patient then throw the [redacted] hitting me at the back. I walked toward the patient saying stop as [redacted] was verbally abusive then patient punched me on the shoulder. I then pushed the patient back and walk away. Patient agitated, had been unsettled earlier but easy to direct. [redacted] then became aggressive and lashed out at staff. Staff member moved away but patient punched out again catching staff member in chest. both patient and staff member fell to floor with patient continuing to hit out.
	/2014 3:40	Female	Clinical Nurse	General duties	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Client, unhappy with admission, transfer from [redacted] received loss of belongings and no smoking policy of QHealth announcing this is staff using expletives, including "Get F**ked""You're a F**king Ars*hole", Behaviour appeared to be escalating secondary to psychotic process which could lead to physical assault. Situation defused with use of verbal and non- verbal deescalation dispensing of [redacted] medications at [redacted] hrs and [redacted] hrs as charted
	/2014 14:20	Male	Registered Nurse	Admission process	Nil injury	Perpetrator - Patient	Client, unhappy with transfer and no smoking policy of QHealth, announcing this to staff using expletives, including, you can get F**ked you F**cking c*nt. situation defused with combination of humour and boundary setting
	/2014 17:25	Male	Registered Nurse	Nursing duties	Nil injury	Perpetrator - Patient	Patient threatened staff upon discharge, self removed cannula, active bleeding, patient non compliant to stop bleeding, known to be [redacted] Security escorted, threatened to throw blood
	/2014 3:00	Female	Enrolled Nurse	General duties	Nil injury	Perpetrator - Patient	

RTI Release

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2014 6:15	Female	Assistant in Nursing	Specialling high falls risk and [redacted] patient	Laceration	Perpetrator - Patient	[redacted] Patient swiped at my face and [redacted] nails cut below my right eye
	/2014 17:45	Female	Registered Nurse	Patient care	Contusion / bruising	Perpetrator - Patient	[redacted] Escorting patient from toilet, patient aggressive and punching at [redacted] and nursing staff. Patient kicked out at me as I was standing away as not to be punched.
	/2014 20:15	Female	Enrolled Nurse	Nursing Special	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Pt unexpectedly reached out from wheelchair with closed fist. Escalating verbal threats directly towards staff member. Physical threats.
	/2014 0:00	Female	Registered Nurse	Transfer	Nil injury	Perpetrator - Patient	At approx [redacted] patient [redacted] yelled out and claimed that co-patient [redacted] had pushed and....
	/2014 4:00	Male	Enrolled Nurse	Nursing duties	Nil injury	Perpetrator - Patient	
	/2014 5:30	Female	Registered Nurse	Returning patient back to bed.	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Hit head at tle- meeting machine.
	/2014 14:20	Male	Enrolled Nurse	Nursing duties	Contusion / bruising	Patient in care	Patient threw [redacted] with intent to cause injury
	/2014 20:40	Male	Enrolled Nurse	General duties	Muscle Injury	Perpetrator - Patient	[redacted] Patient became aggressive and lashed out causing sharp twisting movement
	/2014 10:00	Male	Registered Nurse	General Nursing duties. patient visit [redacted] became abusive towards staff and [redacted] (patient)	Nil injury	Perpetrator - Patient	Pt hit N/S on hands/forearm.
	/2014 15:40	Female	Registered Nurse		Nil injury	Verbal Violence	Pt's [redacted] verbally abused patient and nursing staff
	/2014 22:30	Female	Assistant in Nursing	Staff member was attending to patient	Contusion / bruising	Physical Violence	Pt suddenly becam aggressive and punched me in the jaw. Pt was having a [redacted] I was standing next to [redacted] and [redacted] said that [redacted] was 'going to kill someone'.
	/2014 7:00	Female	Registered Nurse	Providing Patient Care			Pt became verbally and physically aggressive and agitated that needing staff time, came off early.
	/2014 12:20	Female	Registered Nurse	Providing Patient Care	Muscle Injury	Physical Violence	
	/2014 16:30	Male	Registered Nurse	General duties	Nil injury	Perpetrator - Patient	Physically threatened - Chair was thrown. Threw food at staff
	/2014 16:30	Female	Registered Nurse	General duities	Nil injury	Perpetrator - Patient	Aggressive patient threatened to kill staff, threatened physical voilence (throwing chair)
	/2014 19:30	Female	Assistant in Nursing	Speciallinmg confused agitated patient	Superficial injury	Physical Violence	Patient became agitated and threw a water bottle towards staff hitting my head leaving an abrasion
	/2014 21:00	Female	Registered Nurse	General nursing duties.	Mental Illness/Stress	Verbal Violence	Patient became verbally aggressive towards staff.
	/2014 22:30	Female	Registered Nurse	General duties	Nil injury	Perpetrator - Patient	[redacted] Patient was settled then became aggressive. Punched me as I was trying to stop IV site bleeding
	/2014 4:30	Female	Registered Nurse	General nurisng duties.	Mental Illness/Stress	Verbal Violence	Patient became verbally aggressive towards staff. This is to report an incident regarding a phone abuse by one of our patient's [redacted] who is a [redacted] The details of the incident is attached separately.
	/2014 14:00	Female	Clinical Nurse	General duties.	Stress Traumatic	Other adults	
	/2014 17:00	Female	Registered Nurse	Patient care	Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	[redacted] Patient grabbed my hand and squeezed it extremely hard and would not let go
	/2014 9:02	Male	Clinical Nurse	response to code	Nil injury	Perpetrator - Patient	Code Black called due to patient aggression
	/2014 10:35	Male	Clinical Nurse	Response to code	Nil injury	Perpetrator - Patient	Code Black response called to [redacted]
	/2014 12:00	Female		[redacted] screening	Stress	Verbal Violence	Psychological distress related to verbal abuse from patient
	/2014 13:30	Female	Clinical Nurse	Assistance in restraint procedure	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	[redacted] Patient leg engaged with elbow, causing pain to right shoulder

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2014 19:00	Female	Clinical Nurse	response to code	Nil injury	Perpetrator - Patient	Code Black in ED
	/2014 20:50	Female	Clinical Nurse	response to code black	Nil injury	Perpetrator - Patient	Code Black called ED
	/2014 21:00	Female	Registered Nurse	Direct patient care of a delirium patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient grabbed arm and wouldn't let go
	/2014 5:30	Female	Registered Nurse	Transferring patient into wheelchair.	Mental Illness/Stress	Physical Violence	While getting patient in wheelchair patient struck/hit out at myself hitting my face.
	/2014 14:00	Female	Clinical Nurse	response to code	Nil injury	Perpetrator - Patient	Code black called to MH Unit, PSO's intervened and restrained patient, and sedation was administered and patient secluded
	/2014 14:30	Female	Registered Nurse	Patient care	Nil injury	Perpetrator - Patient	Patient kned me in the head and hit me on the head when changing pad
	/2014 18:20	Male	Enrolled Nurse	General nursing duties	Wounds, Lacerations, Amputations and Internal Organ Damage	Adults - patients and residents in care	The punch. Staff looking at skin tear on arm's
	/2014 20:30	Female	Enrolled Nurse	General duties	Mental Illness/Stress	Perpetrator - Visitor	verbally aggressive, physical, intimidating
	/2014 0:00	Male	Registered Nurse	General nursing duties	Nil injury	Physical Violence	Patient rapidly reached to grab NS arm whilst screaming
	/2014 6:50	Female	Assistant in Nursing	Patient special - redirecting patient			approaching door and inpatient in slammed the door very hard. was very upset to the situation, because of anger hit my head twice and my back
	/2014 14:00	Male	Assistant in Nursing	Redirecting patient - patient special	Nil injury	Perpetrator - Staff	Patient trying to enter other patients room. Informed patient wasn't allowed in room and then patient pushed me into the door and tried to punch me.
	/2014 23:15	Female	Clinical Nurse	Staff member was trying to prevent patient from having another patient	Nil injury	Physical Violence	Patient became verbally and physically aggressive - punched me on the arm
	/2014 0:00	Female	Registered Nurse	Hygiene needs			Patient tried to kick me in the head when I bent down to change clothes
	/2014 4:55	Male	Assistant in Nursing	Repositioning patient	Nil injury	Manual handling patient	Patient swiped with right arm, missed me, no contact made
	/2014 10:30	Male	Fire, Safety & Security Officer	Patient restraint	Laceration	Manual handling patient	Patient restraint. Aggressive patient restrained to be medicated as was trying to punch nursing staff. Security injuries accrued.
	/2014 13:00	Female	Registered Nurse	Recovering patient in	Nil injury	Perpetrator - Patient	Patient grabbed my right hand and twisted it and fingers
	/2014 18:20	Male	Registered Nurse	Management of psychotic patient	Nil injury Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Patient punched staff on chest in response to delusions/auditory hallucinations
	/2014 8:30	Female	Registered Nurse	4 patient restraints applied	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Agitated patient, unpredictable behaviour
	/2014 9:30	Female	Clinical Nurse	Patient special 1:1		Perpetrator - Patient	Patient grabbed my head/neck and squeezed

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
[REDACTED]	[REDACTED]/2014 17:29	Male	Operational Officer	Restrains compative patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Manual handling patient Perpetrator - Patient	Plalcing a combative patient in seclusion
[REDACTED]	[REDACTED]/2014 7:15	Female	Clinical Nurse	General duties	Nil injury	Patient	Constantly "your a dipstick"
[REDACTED]	[REDACTED]/2014 16:45	Female	Registered Nurse	General nursing duties	Nil injury	Verbal Violence	Verbal aggression
[REDACTED]	[REDACTED]/2014 16:45	Female	Registered Nurse	General nursing duties	Nil injury	Verbal Violence	Vebral aggression
[REDACTED]	[REDACTED]/2014 10:00	Female	Registered Nurse	Patient care	Nil injury	Perpetrator - Patient	Patient kicked me in the leg, and attempted to hit me in the head. blocked punch with my arm
[REDACTED]	[REDACTED]/2014 12:30	Male	Clinical Nurse	general duties	Nil injury	Perpetrator - Patient	patient became violent towards staff and others within [REDACTED] Code Black Called
[REDACTED]	[REDACTED]/2014 14:40	Male	Registered Nurse	Managing psychotic patient	Muscle Injury	Perpetrator - Patient	Being assaulted by a client
[REDACTED]	[REDACTED]/2014 14:45	Female	Clinical Nurse	General duties	Nil injury	Verbal Violence	Patient became physically and verbally aggressive to fellow staff member, pushed IV trolley at staff member, threw a chair and phone.
[REDACTED]	[REDACTED]/2014 19:30	Male	Operational Officer	Nil listed	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Doctor and myself were restraining patient and all ended on floor. Patient biting and slashing on her.
[REDACTED]	[REDACTED]/2014 21:00	Male	Registered Nurse	General duties	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Drunk patient attached me - was fended off, sustained hyperflexion injury Patient in [REDACTED] however, started stating suicidalideation's - regulated by PM staff - became verbally aggressive, attempting to abscond from ward, clenching fist and raising it at staff. Due to patient's increasing aggression, attempt at absconding and potential to escalate to physical violent behaviour, patient with agreement of [REDACTED] transferred to [REDACTED] Security presence and assistance required x2 for staff and patient safety
[REDACTED]	[REDACTED]/2014 1:00	Female	Registered Nurse	General duties	Nil injury	Physical Violence	Violent outburst, threatening behaviour
[REDACTED]	[REDACTED]/2014 7:15	Female	Registered Nurse	General duties	Nil injury	Perpetrator - Patient	Violent outburst, threatening behaviour
[REDACTED]	[REDACTED]/2014 9:00	Male	[REDACTED]	Staff member was attempting to communicate with patient. Patient had [REDACTED] insitu. Both parties became frustrated due to decrease in undertaking a patient's request.	Nil injury	Verbal Violence	Patient became verbally aggressive + verbally abusive towards me (nursing staff).
[REDACTED]	[REDACTED]/2014 9:03	Male	Fire, Safety & Security Officer	General duties	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	[REDACTED] went to collect the meal tray from inside consumer [REDACTED] room and whilst handing the tray over to the kitchen staff, an item was thrown at the [REDACTED]
[REDACTED]	[REDACTED]/2014 2:00	Female	Registered Nurse	Direct patient care of confused, combative patient	Nil injury	Physical Violence	Grabbed my arm and held it then punched me multiple times on bicep
[REDACTED]	[REDACTED]/2014 20:15	Female	Assistant in Nursing	Nursing special - patient action.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Scratching finger while I was trying to calm the patient, which caused skin tears & bleeding on finger. (bleed blister). [REDACTED] yelling and using abusive language. Stood with fists clenched in theatening manner.
[REDACTED]	[REDACTED]/2014 21:05	Female	Registered Nurse	[REDACTED] became upset when asked to wash [REDACTED] hands	Nil injury	Verbal Violence	[REDACTED] patient from [REDACTED] with [REDACTED] presented to ED following fall in [REDACTED] Patient confused and aggressive, wandering around department
[REDACTED]	[REDACTED]/2014 22:30	Female	Registered Nurse	Patient care			

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2014 6:30	Female	Registered Nurse	Direct patient care of confused combative patient	Nil injury	Physical Violence	Attending to patient routine observations - attended [redacted] patient then proceeded to kick me in the shoulder multiple times very hard - also struck me in the back of head.
	/2015 7:00	Female	Registered Nurse	Summary of multiple attempts to harm RN during geriatric ICU care	Nil injury	Physical Violence	Crushing of fingers
	/2015 9:00	Female	Enrolled Nurse	Direct patient care.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	[redacted] patient agitated & attempting to get out of chair. When I approached [redacted] grabbed my wrist with both hands & twisted in opposite directions.
	/2015 22:35	Female	Registered Nurse	Staff member was inserting [redacted] for patient, patient unexpectedly pinched staff fingers	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Nurse attempting to insert [redacted] - patient grabbed nurses fingers - squeezed and bent back finger
	/2015 7:45	Female	Assistant in Nursing	Nurse specializing a patient in patients room	Nil injury	Perpetrator - Patient	Pt. held up hand to my face .
	/2015 18:30	Female	Registered Nurse	General duties	Nil injury	Perpetrator - Patient	[redacted] Patient lashed out, hitting and spitting at staff, nursing staff and doctor. I also witnessed patient try to hit out and spit at security.
	/2015 8:20	Female	Operational Officer Assistant in Nursing	On bed task patient handling.	Mental Illness/Stress	Physical Violence	The spit landed directly on my entire face. [redacted] Notified.
	/2015 21:30	Female	Registered Nurse	General duties	Laceration	Perpetrator - Patient	Patient reached towards AIN, pulled and scratched her arm
	/2015 8:45	Female	Enrolled Nurse	Staff member trying to de-escalate agitated patient.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient near desk, I saw [redacted] reaching for [redacted] container, tried to stop.
	/2015 12:00	Female	Registered Nurse	Direct patient care of confused unpredictable, combative patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	I was attending wound dressing for the patient's skin wound. Patient was unexpectedly grasping on my right forearm, hard and made scratch and redness on forearm.
	/2015 22:00	Male	Clinical Nurse	Patient restraint	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	[redacted] (MH) I responded to the alarm, staff were attempting to restrain patient. I took the head position to maintain a safe airway, for the patient's safety
	/2015 3:20	Female	Registered Nurse	Staff member was assisting other staff with confused aggressive patient	Contusion / bruising	Physical Violence	Pt kicked RN [redacted] in left side of face - check below left eye
	/2015 5:45	Female	Registered Nurse	Pt. care. pressure area care.	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Patient punch to nurses left arm
	/2015 11:30	Female	Registered Nurse	Mobile phone answered	Mental Illness/Stress	Perpetrator - Patient	[redacted] Phone call from client - abusive, threatening, claiming intention to commence legal proceedings against staff member. Intention to target me for fraud and I would lose my job
	/2015 18:50	Male	Fire, Safety & Security Officer	General duties	Nil injury	Perpetrator - Patient	[redacted] While trying to restrain the patient [redacted] lashed out with [redacted] feet and hands trying to hit staff
	/2015 17:50	Male	Fire, Safety & Security Officer	Patient was placed on [redacted] bed and told to calm down, no further incident			[redacted] Patient was self harming [redacted] in locked bathroom, bashing head on floor. Guards unlocked door to get [redacted] door was shut [redacted] kicked wall. Guards put [redacted] down [redacted]

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2015 18:20	Female	Registered Nurse	Trying to stop patient from removing [redacted] - patient hit staff member in jaw.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Confused patient was tugging at [redacted] I reached for [redacted] hand to stop [redacted] & the other hand hit me in the jaw.
	/2015 19:05	Male	Fire, Safety & Security Officer	[redacted] duties	Nil injury	Furniture and fittings	[redacted] Patient walked to the wall and began kicking the wall. Enlarged existing hole and created another. Stated [redacted] was kicking the wall as [redacted] had been taken **See attached statement**
	/2015 22:45	Female	Assistant in Nursing	patient special	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Patient suddenly reached out and grab hand, scratching hand
	/2015 23:30	Female	Clinical Nurse	Redirecting patient	Contusion / bruising	Perpetrator - Patient	[redacted] Attempting to redirect patient back to home ward, patient held my hand then became aggressive and started to pull me with both hands by my right wrist
	/2015 6:30	Female	Registered Nurse	General nursing duties	Nil injury	Verbal Violence	Patient got aggressive, other patient got quite scared
	/2015 16:30	Female	Enrolled Nurse	General Nursing duties	Nil injury	Physical Violence	Nursing staff to leave and do something else patient grabbed nurses arms tight and yelled
	/2015 20:35	Female	Registered Nurse	General duties	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	[redacted] Patient assaulted staff (scribe) when attempting to use metal detector on patient
	/2015 13:30	Female	Assistant in Nursing	General nursing duties	Nil injury	Physical Violence	Patient going through dirty linen skip. When I went to move it [redacted] grabbed it and hit my lower arm
	/2015 20:10	Female	Clinical Nurse	Providing patient care, trying to deescalate as patient trying to others patient beds	Nil injury	Physical Violence	Patient was physically aggressive towards n/staff - grabbed me by both arms and tried to push me onto bed and said I want you in the bed with me. At [redacted] patient hit me in the stomach with [redacted] [redacted] - security called both times and [redacted] would not write up any medication for patient
	/2015 23:00	Female	Registered Nurse	Nursing duties	Nil injury	Perpetrator - Patient	PT screaming very unsettled attempted to give medication, PT threw yogurt, grabbed both arms of nursing staff, digging nails into writer, rolled on floor grabbed staff legs, grabbed N/S arm twist when in W/C
	/2015 23:00	Female	Registered Nurse	Nursing duties	Nil injury	Perpetrator - Patient	Client very aggressive, kicking door, swearing. Unable to NS for comfort. Medication to be given and colleague above came and was grabbed by legs & arms difficult to release, client kicked my legs
	/2015 0:00	Female	Registered Nurse	General duties	Contusion / bruising	Perpetrator - Patient	Bitten by patient whilst changing pad
	/2015 3:15	Female	Clinical Nurse	Patient care	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Patient left of bed and pushed me into the side of the locker. Patient then attempted to smash the window with [redacted] head.
	/2015 14:30	Male	Registered Nurse	General nursing duties	Nil injury	Physical Violence	Attempted to re-direct patient, patient hit NS in for arm
	/2015 0:00	Male	Registered Nurse	Restraining Patient	Superficial injury	Blood/Body Fluid Exposure	Patient bit staff
	/2015 10:30	Female	Enrolled Nurse	Consumer Care	Nil injury	Perpetrator - Patient	PT trying to [redacted] When I was trying to stop [redacted] opened & closed fist hit me on both arms and chest & upper abdomen
	/2015 20:00	Female	Enrolled Nurse	directing patient back to room	Nil injury	Perpetrator - Patient	Patient punched nurse on the chin

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2015 12:00	Female	Registered Nurse	Consumer care	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Pt kicked me in the knee caps (2) with one forceful kick
	/2015 13:10	Female	Registered Nurse	Consumer case management	Nil injury	Perpetrator - Patient	Pt elbowed writer in abdomen after writer told [redacted] to return to lounge area
	2015 0:40	Female		Relocated PT to seclusion room Hands on restraints 2 person	Internal injury	Physical Violence	N/S escorting patient to high dependency unit. PT elbowed nurse in the torso Patient engaged in x2 persons restraint wrist lock at the time
	/2015 11:30	Female	Administration Officer	Normal patient liaison phone work	Mental Illness/Stress	Verbal Violence	Verbal abuse over phone
	/2015 15:00	Female		Caring for a patient	Nil injury	Verbal Violence	PT pointing finger in from of me Pointing finger in [redacted] head aggressively looked at me not listening to what i was saying
	/2015 8:30	Female	[redacted] Patient Care				[redacted] - Patient attended for testing involving [redacted] Due to noise from reconstruction work nearby, patient became angry and told attending staff [redacted] had previously threatened people holding a knife to them. Then said [redacted] wouldn't be sure of what [redacted] may do to me. Asked [redacted] to attend room and patient left angry
	/2015 12:40	Female	Registered Nurse	Delivery of patient care	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Pt was [redacted] on arrival to the unit from ED. Within 20 mins the patient 'woke' up and attempted to climb out of bed. I tried to assist the patient when [redacted] became very aggressive
	/2015 14:00	Female	Registered Nurse	Staff member attending to general duties with patient. Patient became agitated and hit staff with a pillow.	Nil injury	Verbal Violence	Patient attempted to hit & kick me. hit me across the face with pillow.
	/2015 20:10	Female	Clinical Nurse	Instructing patient's visitor regarding visiting hours	Mental Illness/Stress	Verbal Violence	Patient [redacted] being verbally abusive threatening towards self interpreting my words inappropriately.
	/2015 8:50	Female	Registered Nurse	General Nursing Duties	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Pt psychotic - kicked me
	/2015 15:14	Male	Fire, Safety & Security Officer	Security was called to ED Triage to return absconding patient who was on an [redacted] at the time	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Security was called to ED Triage to return absconding patient [redacted] who was on an [redacted] at the time.
	/2015 15:30	Male	Registered Nurse	Daily duties	Nil injury	Perpetrator - Patient	Clients exhibiting aggressive behaviour despite [redacted] medication, calling NS "you prick" while air punching toward them. In context of being informed of revoked leave secondary to [redacted]
	/2015 6:40	Female	Assistant in Nursing	Patient hygiene cares	Eye Injury	Perpetrator - Patient	Exposure to saliva/bodily fluids
	/2015 21:30	Female	[redacted] Patient care in [redacted]				Inpatient visitor became verbally and physically aggressive. Visitor asked to leave area - barged into patient room - assaulted patient & verbally abused staff / myself
	/2015 14:05	Female	Clinical Nurse	Restraint of a patient	Traumatic Joint/Ligament and Muscle/Tendon Injury	Manual handling patient	During a physical restraint of patient in the seclusion room on a mattress, I felt a strain in my muscle
	/2015 18:00	Female	Registered Nurse	Providing care to patient	Nil injury	Verbal Violence	Patient threatened.
	/2015 3:15	Female	Registered Nurse	Redirecting patient in [redacted]	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Patient slammed door on staff/in staff face

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2015 19:50	Male	Registered Nurse	Nursing care	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	[redacted] MH) Walking past patient, patient shoved/punched (open hand) to chest. Minutes before removed cigarette from [redacted]
	/2015 17:00	Female	Registered Nurse	Patient restrained by security. [redacted] kicked while administering [redacted] medication - patients toe nail scratched her knee, now nearly healed	Laceration	Perpetrator - Patient	[redacted] Patient kicked leg towards nurse unexpectedly causing laceration to left lower leg
	/2015 23:10	Female	Registered Nurse	General nursing duties	Nil injury	Physical Violence	Patient became verbally aggressive and in staff members attempt to descalate situation. Patient hit staff member
	/2015 10:30	Female	Registered Nurse	Consumer care	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Assisting in physical restraint to minimise immediate risk pt kicked out
	/2015 11:00	Female	Registered Nurse	Consumer care	Nil injury	Perpetrator - Patient	Pt punched staff room, staff opened door
	/2015 14:20	Male	Assistant in Nursing	Assiting nurse to medicate agitated patient	Nil injury	Perpetrator - Patient	[redacted] Patient spat in my face
	/2015 14:40	Female	Fire, Safety & Security Officer	Patient restraint	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Whilst in restraint, patient kicked out with leg into right shoulder. Also sustained bruising to left bicep whilst wrestling with patient
	/2015 18:00	Female	Registered Nurse	Nil taste	Nil injury	Physical Violence	Patient in [redacted] pushed CN and dinner trolley out of way when dinner trolley was being brought through front doors of [redacted] Nil injuries RN [redacted] pushed against wall. [redacted]
	/2015 18:05	Female	Food Service Officer	was performing general ward duties	Nil injury	Physical Violence	Patient unexpectedly grabbed my right arm pushed me in the chest to escape the hospital
	/2015 12:50	Female	Registered Nurse	General patient duties, patient has been seen by [redacted] and became agitated and aggressive	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient became physically aggressive kicking, patient kicked my hand against the bed, hand wedged between patient fast and bed
	/2015 14:18	Male	Fire, Safety & Security Officer	Patient restraint	Contusion / bruising	Manual handling patient	[redacted] **See attached statement** Escorting patient to ED pod I had [redacted] in a wrist lock on left hand. [redacted] knee unexpectedly came up and struck me in the chest
	/2015 14:20	Male	Fire, Safety & Security Officer	Patient restraint	Nil injury	Perpetrator - Patient	[redacted] **See attached statement** [redacted] were restraining and escorting [redacted] patient from ED [redacted]
	/2015 14:30	Female	Registered Nurse	Nil listed	Nil injury	Physical Violence	Patient bit down on RN's finger - removed after first bite nil tear in glove
	/2015 20:00	Female	Enrolled Nurse	Nursing duties	Laceration	Condition of affected person	I was helping patient to sit in wheelchair and [redacted] grabbed me around the wrists (L) and (R) & hands, and dug [redacted] nails in, which drew blood/caused scratches
	/2015 5:00	Female	Enrolled Nurse	Pt [redacted] - consumer care	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Pt [redacted] kicking scratching hitting threw torch
	/2015 6:00	Female	Clinical Nurse	Consumer care	Contusion / bruising	Perpetrator - Patient	Patient objected to treatment [redacted]
	/2015 6:00	Female	Registered Nurse	Consumer care management	Contusion / bruising	Perpetrator - Patient	P objected to treatment - [redacted] trying to abscond

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Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2015 20:00	Male	Registered Nurse	Nursing duties	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	PT grabbed my arm/hand unexpectedly while I was administering medication [redacted] PT immediately tightened grip and swcratched me with nails breaking skin and drawing blood
	/2015 0:30	Female	Clinical Nurse Assistant in Nursing	General duties	Nil injury	Perpetrator - Visitor	Patient's [redacted] phoned 20+ times demanding patient be woken or released stated if not when they would attend [redacted] and "we would know about it"
	/2015 9:00	Female		Walking	Contusion / bruising Traumatic	Physical Violence	Struck by patient on several occasions
	/2015 10:00	Female	Registered Nurse	Patient cares.	Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Patient did not release my hand patient tried to get out of bed. 6 staff to restrain.
	/2015 10:30	Male	Fire, Safety & Security Officer	[redacted] security duties			[redacted] **See attached** [redacted] kicked a hole in the wall
	/2015 22:40	Male	Registered Nurse	[redacted] from a patients back	Nil injury	Physical Violence	Staff member hit to right jaw by patient
	/2015 9:00	Male	Registered Nurse	Nursing Core	Ear/Eye/Nose Injury Traumatic	Physical Violence	Patient punched staff
	/2015 11:50	Female	Administration Officer	Assisting visitor letting in by opening door	Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	I went to open door for a visitor to enter when patient tried to run through door
	/2015 9:45	Female	Operational Officer	Assisting in patient care	Wounds, Lacerations, Amputations and Internal Organ Damage	Manual handling patient	Patient was very restless and was tangled in [redacted] blanket I tried to distangle [redacted] grabbed my wrist and arm and scratched me. Patient was blocking entrance to corridor. When asked to move direction ignored. Patient attempted to grob staff by her clothes. Then spat at nurse.
	/2015 15:50	Female	Enrolled Nurse	Nursing duties	Mental Illness/Stress	Physical Violence	Patient not flowing direction. Refused to move from nurses station. Brobbed phone. Phone removed from client. Client then spat at nursing staff. Security on ward at time, routine check. Help required Patient escalated frustration, and became verbally aggressive to numerous staff trying to de-escalate, awaiting blood tests and bed in [redacted]
	/2015 16:50	Female	Enrolled Nurse	Nursing duties	Mental Illness/Stress	Physical Violence	
	/2015 17:00	Female	Enrolled Nurse	General tasks	Nil injury Traumatic	Perpetrator - Patient	
	/2015 18:50	Female	Enrolled Nurse	Nursing duties	Joint/Ligament and Muscle/Tendon Injury Traumatic	Perpetrator - Patient	Post take down, client being taken into seclusion, [redacted] kicked out and kicked me in the right on rightside
	/2015 19:05	Male	Operational Officer	Nil listed	Joint/Ligament and Muscle/Tendon Injury	Manual handling patient	The patient lunged off the bed towards S/O [redacted] knocking SO [redacted] and S/O [redacted] to the ground
	/2015 21:00	Female	Enrolled Nurse	Staff member attending to general duties. Patient with capacity was verbally abusive toward nursing staff + throw [redacted]	Nil injury	Verbal Violence	Patient called staff "a dumb stupid bitch cunt" while throwing a chair around room. (See back)
	/2015 23:59	Male	Registered Nurse	Staff member attending to general duties. Patient interfering with cares of another patient. Staff member asked patient to return to [redacted] own room. Patient verbally aggressive & physically threatened staff.	Nil injury	Verbal Violence	Patient B came in to room of patient A and verbally abused and threatened the nurse - providing cares for patient A.
	/2015 6:00	Female	Registered Nurse	General duties	Nil injury	Patient in care	Attempting to wake patient up to transfer to [redacted] patient jumped up from lying possible and lunged toward me and attempted to raise arm security present restrained - Nil injury occurred.

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Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2015 11:50	Female	Enrolled Nurse	Nursing duties	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Specialing patient/unexpected ly [redacted] grabbed my R forearm & dug [redacted] nails in breeking the skin in 2 X places Patient verbally abusive towards me and other staff member throughout the shift making personal attacks and very offensive lanmguage.
	/2015 13:00	Female	Nurse Unit Manager	was sppeaking with caring for patient. Staff member attending to general nursing duties for patient. Patient become verbally aggressive & abusive toward nursing staff.	Mental Illness/Stress	Verbal Violence	
	/2015 22:00	Female	Enrolled Nurse		Nil injury	Verbal Violence	Patient [redacted] started shouting and screaming, patinet next to him had not been loked at for 3 hours.
	/2015 12:50	Male	Operational Officer	Meal service in Mental Health - assaulted by a patient.	Wounds, Lacerations, Amputations and Internal Organ Damage	Indoor environment Perpetrator - Patient	Doing meal sevice. Cleaning up at the time assaulted by a patient - complained about the lemtil soup. Threw soup over me and then assaulted me - punched/headb butt (R) face area.
	/2015 16:00	Female	Clinical Nurse	Consunmer care	Nil injury	Physical Violence	Client got up from being restrained kicked & punched nursing staff
	/2015 17:50	Female	Registered Nurse	patient care	Nil injury	Physical Violence	Patient grabbed me by the shoulders Patient physically assaulted 2 x nurses, kicked EEN [redacted] to face. Dug nails into RN [redacted] whilst trying to restrain patient from scratching self causing further skin tears
	/2015 0:30	Female	Enrolled Nurse	General duties	Nil injury	Physical Violence	
	/2015 6:50	Female		Specialing patient at time	Nil injury	Perpetrator - Patient	[redacted] Came aggro and spat on me
	/2015 8:30	Male	Registered Nurse	Nursing duties	Nil injury	Perpetrator - Patient	While I was giving Pt medications pt pinched me in the stomach
	/2015 8:30	Male	Registered Nurse	Nursing duties	Nil injury	Perpetrator - Patient	While I was giving pt medication pt punched me in the stomach
	/2015 17:00	Male	Registered Nurse	Fixing [redacted] monitor	Nil injury	Physical Violence	Pt grabbed me by my left arm [redacted] Assisted nurses in changing patient by holding [redacted] arms, while doing so patient became very aggressive and tried kicking nursing staff in the face and kicked myself in the leg [redacted] - Patient became aggressive and lashed out as I was moving [redacted] punched 4 times. Written report completed
	/2015 6:01	Male	Fire, Safety & Security Officer	Security duties	Nil injury	Perpetrator - Patient	
	/2015 12:45	Male	Fire, Safety & Security Officer	Security duties			
	/2015 12:40	Female	Enrolled Nurse	General patient cares - assisting at meal time	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient became aggressive at lunch time when attempting to give oral nutrution, patient stated spitting food out and throwing onto floor, when attempted to wipe face patient grabbed right hand and applied excessive force to hand resulting in reddness and bruise
	/2015 21:25	Female	Assistant in Nursing	assisting another nurse to performed personal hygiene (pad change)	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	[redacted] - Ptient lashed out intentionally while trying to get out of bed during behavioural episode
	/2015 8:15	Female	Clinical Nurse	Patient Care	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Patient awake and was agitated whilst calming agitated intubated pateint, I was thinking to calm [redacted] down Patient then struck me on side of Face
	/2015 17:20	Female	Registered Nurse	Nursing duties	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Grabbed by a patient. Scratches on chest

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Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2015 3:30	Female	Registered Nurse	Physical assistance to help control patient during psychatric event	Nil injury Traumatic	Manual handling patient	Patient [redacted] became agitated and aggressive; in order to prevent patient from causing harm to themselves nursing staff tried to restrain patient; patient kicked staff member and brushed past right ear
	/2015 16:00	Female	Enrolled Nurse	Changing patient continence aid	Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	[redacted] Changing patient with 2 nurses and 2 security guards. Patient kicked me and knocked me to ground when i was cleaning patient
	/2015 22:00	Female	Enrolled Nurse	Patient care	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	[redacted] I was thumped over back of my head when changing patient's pad in bed
	/2015 20:10	Male	Fire, Safety & Security Officer	Security			[redacted] **See attached statement** [redacted] physically assaulted [redacted] due to an misinterpretation over a [redacted]
	/2015 14:30	Female	Registered Nurse	Nursing Duties During response patient attempted lung towards PSOs and was refusing to handover property whilst in seclusion room. During intervention another PSO fell on [redacted]	Wounds, Lacerations, Amputations and Internal Organ Damage Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient Physical Violence	PT grabbed staff by the arm digging [redacted] nails in causing grazing & Bruising Aggressive patient Code Black restraint. PSO fell to ground under patient.
	/2015 9:00	Female	Fire, Safety & Security Officer		Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient lunged at PSOs while refusing to hand over property while in seclusion in Mental Health
	/2015 9:00	Male	Fire, Safety & Security Officer	During response patient attempted lung towards PSOs and was refusing to handover property whilst in seclusion room	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Patient lunged forward and bit my left forearm
	/2015 16:00	Male	Fire, Safety & Security Officer	Restraint of male patient General nursing duties, discussion with medical team at time. Pt very agitated & confused kicked staff in R) Breast No purpose to kick	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	I was stood at the bottom of the bed, patient kicked me in the chest with [redacted] left leg.
	/2015 21:45	Female	Registered Nurse	Assisting with dressings	Nil injury Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Pt grabbed my hands and squeezed L) wrist tightly. Patient called for nursing staff. N/staff reach out to patient - patient held n/staff's hand, started to get agitated aggressive when n/staff said hello. Patient slapped n/staff on right cheek, hurt eye as [redacted]
	/2015 22:30	Female	Registered Nurse		Nil injury	Physical Violence	Verbal abuse by patient
	/2015 8:55	Female	Registered Nurse	Staff member providing patient care, staff member said hello to patient Organising patient for procedure. Patient angry and anxious when arriving in unit.	Nil injury	Verbal Violence Perpetrator - Patient	Verbal abuse by patient
	/2015 10:00	Female	Registered Nurse	Nursing duties	Stress	Perpetrator - Patient	RN physically assaulted by patient Patient [redacted] threatened me with violence if [redacted] ever saw me again outside the clinic. Security called
	/2015 13:00	Male	Registered Nurse	Nursing duties			Cleaner [redacted] assaulted by patient in [redacted] Mental Health unit.
	/2015 18:35	Female	Registered Nurse	Patient care			Patient verbally abusive and aggressive during night shift, aggitated, attempting to pull out lines, threatening to hit staff.
	/2015 19:30	Female	Operational Officer	Cleaning duties - collecting rubbish	Nil injury	Perpetrator - Patient	Aggressive, threatening violence "to punch and hit"
	/2015 23:00	Female	Registered Nurse	General nursing care	Nil injury	Verbal Violence	[redacted] Patient grabbed RN by arms then put [redacted] fist up to RN's face threatening violence
	/2015 23:00	Female	Registered Nurse	General nursing care	Nil injury	Verbal Violence	
	/2015 0:00	Male	Registered Nurse	Attending to patient care	Nil injury	Perpetrator - Patient	

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2015 1:00	Female	Registered Nurse	General nursing care	Nil injury	Verbal Violence	Patient became increasingly agitated becoming verbally aggressive towards staff, threatening to punch someone / Something
	/2015 1:00	Female	Registered Nurse	General nursing care	Nil injury	Verbal Violence	Patient became increasingly agitated, verbally aggressive towards staff, putting safety of [redacted] and staff in danger
	/2015 9:40	Female	Administration Officer	Reception duties	Nil injury	Perpetrator - Patient	[redacted] *See attached statement* [redacted] presented to the counter. I welcomed [redacted] in my usual way - "How are you today? Can I help you?" [redacted] goes "I am good and you may not want to help me?" [redacted] then went on to say that [redacted] had received a failed to attend letter and it was disgraceful that we would send [redacted] this letter. [redacted] missed [redacted] appointment but the letter accused [redacted] of missing more than one etc..
	/2015 11:00	Female	Registered Nurse	Nursing duties	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Pt lashed out at writer due to altered mental state. Writer swas attempting to walk past pt in [redacted] Pt sudde nly turned around and lunged resulting in scratches & bites
	/2015 13:00	Female	Registrar	Routine Clinic	Nil injury	Verbal Violence	Patient upset and swearing at doctor due to wait time.
	/2015 12:30	Male	Registered Nurse	Patient transfer.	Nil injury	Physical Violence	Patient attempts to punch staff.
	/2015 23:00	Female	Registered Nurse	General duties	Nil injury	Physical Violence	Patient grabbed my hand, squeezing strongly crushing my hand. Unable to free myself.
	/2015 15:10	Female	Registered Nurse	Nursing duties	Nil injury	Verbal Violence	Patients [redacted] tried to interact with another patient and when asked not to [redacted] became verbally aggressive. Asked [redacted] to leave ward and [redacted] refused.
	/2015 10:20	Female	Registered Nurse	Direct patient care	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	During attempt to redirect half naked PT to room, PT lashed out, punching me, kicking me, scratching me
	/2015 16:55	Female	Enrolled Nurse	Patient care	Nil injury	Perpetrator - Patient	NS walking in corridor, pt [redacted] unexpectantly kicked NS in both lower legs. NS moved away PT followed & then unexpectantly punched NS in arms & hands
	/2015 20:00	Female	Registered Nurse	Blood collection on non-compliant patient	Wounds, Lacerations, Amputations and Internal Organ Damage Traumatic	Perpetrator - Patient	Patient dug fingernails into forearm
	/2015 0:52	Male	Operational Officer	Escorting [redacted] patient to [redacted]	Joint/Ligament and Muscle/Tendon Injury Traumatic	Physical Violence	Patient become physical aggressive whilst restraining patient fell to ground on knee
	/2015 20:41	Male	Fire, Safety & Security Officer	Restraint of aggresssive patient	Joint/Ligament and Muscle/Tendon Injury Traumatic	Perpetrator - Patient	Assault by patient
	/2015 21:00	Male	Fire, Safety & Security Officer	Restraint of aggressive patient	Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Sustained R) hip/leg strain sciatic injury restraining mental health patient on [redacted] bed. Felt pain in right thigh area
	/2015 12:45	Female	Administration Officer	Routine reception work	Nil injury	Perpetrator - Patient	[redacted] *See attachment* [redacted] started abusing me. [redacted] came early for [redacted] appointment and got agitated while [redacted] waited. [redacted] needed [redacted] appointment was at [redacted] but [redacted] thought it was [redacted] called my a [redacted] c^&t" and asked why I was on [redacted] kept repeating "you dumb bitch, you think I am stupid" etc. I tried to calm [redacted] down but to no avail. [redacted] eventually got seen
	/2015 19:40	Male	Fire, Safety & Security Officer	Patient was placed on [redacted] bed and told to calm down, no further incident	Nil injury	Perpetrator - Patient	[redacted] **See attached statement** [redacted] became agitated when [redacted] parents arrived and tried to assualt them, there was a bit of pushing and [redacted] was thrown at [redacted]

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[REDACTED]	[REDACTED]/2015 1:00	Female	Registered Nurse	patient care	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Patient grabbed my arm and refused to let go.
[REDACTED]	[REDACTED]/2015 8:45	Female	Registered Nurse	Patient was being redirected into ED [REDACTED]	Nil injury	Physical Violence	Pt pushed nursing staff (myself)
[REDACTED]	[REDACTED]/2015 10:00	Female	Assistant in Nursing	Staff member was assisting patient in the shower	Joint/Ligament and Muscle/Tendon Injury	Manual handling patient	Try to hold aggressive patient in shower by holding [REDACTED] with few other staff.
[REDACTED]	[REDACTED]/2015 10:10	Female	Psychologist	Patient care	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Patient struck me across the L temple - see attached notes
[REDACTED]	[REDACTED]/2015 13:30	Female	Psychologist	Outpatient review	Nil injury	Physical Violence	Patient become increasingly agitated, intimidatory and threatening. Increase defamatory report to doctor
[REDACTED]	[REDACTED]/2015 15:00	Female	[REDACTED]	[REDACTED] assessment on a patient	Nil injury	Sputum Physical Violence	Patient kicked and grabbed [REDACTED] then spat in face
[REDACTED]	[REDACTED]/2015 4:30	Female	Enrolled Nurse	Staff member was performing normal cares	Nil injury	Physical Violence	NS attempting to redirect patient when patine closed fist punched me in the collar bone/neck - left hand side.
[REDACTED]	[REDACTED]/2015 8:00	Female	Assistant in Nursing	One on one special of [REDACTED] patient (with [REDACTED])	Contusion / bruising	Perpetrator - Patient	I had [REDACTED] on my left wrist on [REDACTED]. Patient slapped on the spot causing bruising.
[REDACTED]	[REDACTED]/2015 9:00	Female	Registered Nurse	Nursing duties	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Patient scratched me whilst attempting to change soiled clothing
[REDACTED]	[REDACTED]/2015 9:15	Female	Registered Nurse	Nursing duties	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Client scratched me whilst changing soiled clothing with other nursing staff present
[REDACTED]	[REDACTED]/2015 16:15	Female	Enrolled Nurse	Staff member was performing nursing care.	Contusion / bruising	Perpetrator - Patient	Patient punched out, striking my chest and hand and headbut my forehead.
[REDACTED]	[REDACTED]/2015 8:00	Male	Registered Nurse	Assisting the RN at the time restrain the patient in bed. Patient combative not seducted or restrained (psychiatric patient).	Nil injury	Physical Violence	Patient was being restrained. I was holding legs. patient jerked leg away and kicked me in the face.
[REDACTED]	[REDACTED]/2015 11:55	Female	Enrolled Nurse	Staff member was performing normal nursing duties.	Traumatic	Physical Violence	Family visited patient. Patient became restless and threatening family. Out of no where patient punched me in the chest, hitting my chin, patient left alone.
[REDACTED]	[REDACTED]/2015 16:30	Male	Registered Nurse	Staff member was redirecting patient.	Joint/Ligament and Muscle/Tendon Injury	Patient in care	Patient suddenly aggressive punching at staff. Patient became aggressive suddenly & hit staff.
[REDACTED]	[REDACTED]/2015 17:00	Female	Registered Nurse	Staff member was performing normal nursing duties.	Nil injury	Physical Violence	Patient walked past staff and pucnhed RN [REDACTED] in abdomen. RN [REDACTED] had just entered [REDACTED] to assist AIN patient also trying to headbut staff + pinch + twist patient arms and spit water or fluid at staff.
[REDACTED]	[REDACTED]/2015 17:35	Male	Registered Nurse	Staff member performing normal nursing duties.	Nil injury	Physical Violence	Patient became suddenly aggressive. Staff was able to defend themselves from being hurt. Patient tried to hit staff with fist.
[REDACTED]	[REDACTED]/2015 17:45	Male	Registered Nurse	Staff member was walking with patient.	Nil injury	Physical Violence	Patient suddenly became aggressive, punched staff in chest. Patient was being walked around the ward at the time.
[REDACTED]	[REDACTED]/2015 13:15	Male	Fire, Safety & Security Officer	Patient Restraint	Traumatic	Blood/Body Fluid Exposure	[REDACTED] pushed security guard. Patient bleeding from [REDACTED] arms patiented restrained as directed by medical staff
[REDACTED]	[REDACTED]/2015 13:30	Male	Operational Officer	Patient restraint	Tendon Injury	Perpetrator - Patient	[REDACTED] *See attached statement* Torn tendon in wrist during patient restraint

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2015 18:15	Female		Nil Identified	Nil injury	Physical Violence	Pt grabbed my wrist & attempted to strike me with [redacted] threw [redacted]
	/2015 19:00	Female	Enrolled Nurse	Staff member was administering medication.	Nil injury	Physical Violence	Pt lash out - punch in stomach
	/2015 11:00	Female	Enrolled Nurse	Staff member attending to nurse obs was not aware of behavioral issue at time.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	got both [redacted] hands and squeezed so hard. Try to feed patient dinner, patient was getting aggressive and pushed my hand away to refuse the care and I grabbed patients hand and then the patient kicked my abdomen.
	/2015 17:15	Female	Assistant in Nursing	Trying to assist patient with meal.	Nil injury	Physical Violence	
	/2015 23:00	Female	Registered Nurse	Patient care	Nil injury	Physical Violence	Patient groped bottom [redacted] As nurses were sponging person in bed, he became exceptionally verbally abusive, calling them "f\$% #ing white c#%ts" and other foul words. When I intervened and asked [redacted] not to talk to the nurses like that [redacted] hurled the same abusive words. I explained we should not have to put up with that. Contacted [redacted] who apparently spoke to patient
	/2015 8:00	Female	Registered Nurse	Patient care	Nil injury	Perpetrator - Patient	Patient hitting and assaulting staff and became abusive and destructive towards other patients
	/2015 12:30	Female	Enrolled Nurse	Nursing care	Nil injury	Perpetrator - Patient	Pt lunged at myself when assisting 1:1 special. Pt attempting to get into nurses station, 1:1 attempting to get pt into wheelchair. Pt grabbed my L arm & pulled. Staff shirt half off. ABM Techniques used male nurse came to assist
	/2015 9:20	Female	Registered Nurse	Nursing duties	Muscle Injury	Perpetrator - Patient	In bring patient was late 30min - Reception called patient who happened to just arrive. Reception asked me to go then and talk to them.
	/2015 9:55	Female	Assistant in Nursing	was about to interpret for patients and [redacted] was in attendance at reception	Nil injury	Physical Violence	
	/2015 10:15	Female	Assistant in Nursing	Patient Care	Nil injury	Perpetrator - Patient	Patient kicked staff member in the stomach
	/2015 13:50	Female	Assistant in Nursing	Staff member was assisting with cares.	Nil injury	Physical Violence	Giving [redacted] a shower and as I was putting [redacted] shorts on [redacted] punched me in the throat/face.
	/2015 15:00	Female	Administration Officer	Computer keyboard	Mental Illness/Stress	Perpetrator - Patient	The patient [redacted] has [redacted] and refused [redacted] displays sudden and unexpected aggression towards staff.

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Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
							advising of a highly agitated patient who was wondering through the ward and lashing out at other persons. [redacted] despatched from security control room, along with [redacted] and [redacted] from ED. At [redacted] hrs, [redacted] on site [redacted] Patient identified as being near [redacted] reception desk and identifiably disturbed. Patient was being followed closely by 2 x nurses. As [redacted] approached the patient, the patient became more disturbed and started walking away faster, looking over [redacted] shoulder. [redacted] slowed [redacted] stride to allow distance in the hope to prevent further disturbance to the patient. At approximately [redacted] hrs, [redacted] and [redacted] arrived on site [redacted] nursing reception as patient entered the reception area. Patient took into [redacted] right hand [redacted] and became verbally threatening violence to anyone who came near [redacted] At [redacted] hrs [redacted] requested immediate QPS assistance by contacting [redacted] in security control room via radio. While awaiting response from QPS, all staff were moved away from area and a cleared zone was set up leaving all movement around the reception desk clear. [redacted] and [redacted] remained in verbal communication with patient, [redacted] monitoring movement from side of reception. Multiple times the patient was slashing with the [redacted] with irregular behaviour. At approximately [redacted] hrs, [redacted] from [redacted] arrived on site. [redacted] took control of situation and engaged with the patient who self-disarmed upon demand and was soon transported by [redacted] and [redacted] back to bed [redacted] for medication and further treatment. Questioning by [redacted] ensued with patient and persons involved. [redacted] disengaged at approximately [redacted] hrs. Contact was made via the security control room to [redacted] NUM at [redacted] hrs, and contact made to the [redacted] for the ward via [redacted] [redacted] and [redacted] remained in place until replaced by [redacted] at approximately [redacted] hrs. At approximately [redacted] hrs [redacted] disengaged from bed [redacted]
[redacted]	[redacted]/2015 15:13	Male	Fire, Safety & Security Officer	[redacted] Security attending to an [redacted] incident involving a patient in [redacted]	Nil injury	Perpetrator - Patient	
[redacted]	[redacted]/2015 15:15	Female	Nurse Unit Manager	Direct Patient Care and Morning staff handing over to afternoon staff	Nil injury	Manual handling patient	Verbal Violence - see attached (Prime Incident ID [redacted] - Patient was on an ITO [redacted] was acutely paranoid and being specialised. Patient became agitated and took [redacted] - Code Black.
[redacted]	[redacted]/2015 18:00	Female	Assistant in Nursing	Providing hygiene needs	Contusion / bruising	Perpetrator - Patient	[redacted] - Patient kicked me on my left leg while holding [redacted] right arm when attending & changing incontinence aide
[redacted]	[redacted]/2015 22:30	Female	Clinical Nurse	Patient care.	Nil injury	Physical Violence	Patient grabbed my bottom
[redacted]	[redacted]/2015 4:00	Male	Fire, Safety & Security Officer	Patient restraints	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Patient assault towards [redacted] Security
[redacted]	[redacted]/2015 8:31	Male	Operational Officer	See Attached document.	Mental Illness/Stress	Manual handling patient	[redacted] and [redacted] was hoisting a patient in [redacted] when the patient started to shout and swear at them both saying that [redacted] carer could do a better job [redacted] was very very rude to them.
[redacted]	[redacted]/2015 9:10	Male	Fire, Safety & Security Officer	Patient restraints because patient displayed sudden and unexpected aggression towards staff	Contusion / bruising	Perpetrator - Patient	Patient assault on [redacted] Security Officer
[redacted]	[redacted]/2015 15:05	Female	Registered Nurse	General nursing duties	Nil injury	Perpetrator - Visitor	Patient's family member was rude verbally aggressive and inappropriate
[redacted]	[redacted]/2015 19:50	Female	Assistant in Nursing	Picking up patient folder	Nil injury	Perpetrator - Patient	Nurse special got up to get patient folder from door. Patient kicked special in arm
[redacted]	[redacted]/2015 19:50	Female	Clinical Nurse	patient care	Nil injury	Perpetrator - Patient	Patient lashed out and punched my right breast

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	/2015 3:30	Female	Registered Nurse	Mobilising patient in dining room in wheelchair.	Wounds, Lacerations, Amputations and Internal Organ Damage	Manual handling patient	Wheeling patient in wheelchair away from hazard, when [redacted] whacked me in the face with [redacted] Hitting above my (R) eye, cheek & upper lip.
	/2015 10:20	Female	Registered Nurse	Nursing duties	Nil injury	Perpetrator - Patient	Patient had quickly punched the nurse (me) who was assisting to go to toilet. PT had [redacted] at the time
	/2015 14:30	Male	Registered Nurse	Repositioning patient's feet on wheelchair to maintain correct position + safety.	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Patient kicked staff's Left knee
	/2015 15:00	Female	Enrolled Nurse	Staff member was wlkng with patient	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	I was being pulled by a pt down the hallway by the right wrist, staff assisted in trying to help release [redacted] grip when [redacted] pulled my arm
	/2015 20:30	Female	Registered Nurse	Patient care	Nil injury	Perpetrator - Patient	[redacted] Patient hit and scratched and pinched whilst removing patients [redacted] treatment
	/2015 1:20	Female	Registered Nurse	standing near patient offering a drink	Nil injury	Perpetrator - Patient	patient slapped me in the face and threw drink at me
	/2015 11:30	Female	Enrolled Nurse	General Nursing Duties	Nil injury	Verbal Violence	Patient was verbally abusive to staff swearing at staff using F word and others
	/2015 12:30	Female	Assistant in Nursing	Standing in attendance of patient	Nil injury	Perpetrator - Patient	Patient was yelling abuse and slamming doors.
	/2015 16:45	Female	Assistant in Nursing	Attempting to stop a patient [redacted]	Ear/Eye/Nose Injury	Perpetrator - Patient	[redacted] **See attached** Very aggressive and unsettled and then spat at me.
	/2015 17:30	Female		Nursing Duties			[redacted] Patient had come from [redacted] and doctors orders were for patient to only have free fluid diet. Patient was given a meal, tried to take meal away but was going to leave [redacted] soup and cup of tea for [redacted] and at the same time tried to explain to [redacted] could eat just tet, patient got verbally aggressive and threw [redacted] food on the floor and talbe towards RN, hit RN's right lower front hip.
	/2015 18:00	Female	Enrolled Nurse	Assisting patient to use urinal	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	[redacted] Attending pts with urine bottle with AIN & grabbed right hand and squeezed extremely tight, had hold for 3 - 4 mins. T/L informed, witnessed by AIN at bedside
	/2015 20:00	Female	Registered Nurse	Dispensing medications	Stress	Physical Violence	RN was sitting at front of desk and could see patient walking up to her by [redacted] reflection in the window. Another staff went to lock drug cabinet and by this time patient was standing behind RN. I turned around and patient used [redacted] chest to push staff back into the corner and started yelling, screaming and waving [redacted] hands.
	/2015 9:00	Female	Registered Nurse	General patient care - grabbed wrist after rapid change in mood (snapped)	Nil injury	Physical Violence	Aggressive pt, Mental Health Pt grabbed my L) arm & twisted.
	/2015 13:55	Male	Registered Nurse	Patient Care: Pt in toilet: Became agitated & threatened staff, tried to assault staff with fire extinguisher	Nil injury	Physical Violence	Pt went on a rampage after having a poo
	/2015 14:25	Female	Clinical Nurse	Patient Care: assisting a patient who was ? psychotic trying to assault staff with [redacted]	Nil injury	Physical Violence	Attacked by patient in [redacted] ICU
	/2015 14:30	Female	Enrolled Nurse	Sponge bathing patient in bed as this happens everyday, [redacted] is [redacted]	Nil injury	Perpetrator - Patient	[redacted] and I were part way through patient sponge bath in [redacted] bed and [redacted] began using extremely verbally abusive, racist, sexist language, for example: "you white f#\$@ing c#\$t, f#\$king white lady, I'm a black man, you f@\$king white c#\$t, stop what you're doing". [redacted] and I were washing [redacted] clean of [redacted] severely loose bowels. [redacted] continued with this until we finished
	/2015 16:00	Female	Registered Nurse	Staff member was attending patient care	Contusion / bruising	Perpetrator - Patient	[redacted] - Physical Violence - Pt unexpectedly puched myself in the collar bone (chest) while attempting to redirect pt ; holding pt hand.

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Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2015 17:20	Female		Staff member between tasks, standing in corridor	Nil injury	Perpetrator - Patient	PT approached staff member with intimidating manner pointing and poking staff. PT proceeded to back stff into the end of the corridor. Staff took refuge in another room with PT waiting on the other side
	/2015 19:40	Female	Registered Nurse	Staff member was attending patient care.	Trauma to joints and ligaments	Perpetrator - Patient	Patient became aggressive, unprovoked, NIL stimulus prior. Patient grabbed my hand and forearm twisting in a manner where I thought my arm would break.
	/2015 3:30	Female	Clinical Nurse	General nursing duties	Nil injury	Physical Violence	Patient was wanted to go out for a smoke tried to leave, kicked the triage door and shoulder changed the door and glass smashed. Patient was throwing around furniture, had to get sedated
	/2015 4:30	Female	Enrolled Nurse	Staff member was attending to patient cares.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Walking patient back to bed after changing when patient unexpectedly lashed out and back handed me in jaw. Patient stated that want to go to the toilet and staff assisted
	/2015 5:00	Female	Assistant in Nursing	In toilet with confused patient in single room with door closed. Patient become aggressive, loud, swearing, bed pan in bathroom.	Nil injury	Verbal Violence	Patient asked staff to assist pull pants down and when the staff try to open door patient said do not open and got the bed pan and try to stop me from leaving. Patient attempted to abscond from MH by charging out door towards me, helped hold up until security was able to attend, patient taken to sedation room and required
	/2015 13:20	Male	Registered Nurse	General patient care - bringing patient (Menatl Health) to meet with family.	Nil injury	Physical Violence	
	/2015 14:30	Female	Clinical Nurse	MH patient being restrained near I had placed trolley in cubicle.	Nil injury	Physical Violence	Was not expecting pt to get arm free from security guards x 2 - Client verbally abused and threatened another client in the waiting room. I called clinical staff for assistance, then called security as it began to escalate.
	/2015 9:00	Female	Administration Officer	Clients waiting to be seen	Nil injury	Perpetrator - Patient	- Client directed verbal abuse at Dr as he was taking his client to the consult room. Client then walked down the corridor still yelling abuse and was looking for which room Dr had entered. Security were called as the client would not leave as asked and was also waiving
	/2015 9:00	Female	Administration Officer	Client was leaving after review	Nil injury	Perpetrator - Patient	Pt was asleep, heard a bang. Seen food tray on floor all broken. Put pt back to bed as was standing near mess. Started cleaning up. got out of bed hitting me & pulling my lanyard & Then grabbed my arm calling me murderer
	/2015 12:55	Female	Enrolled Nurse	Attending to mess on floor created by patient who pushed food tray off bed table	Nil injury	Physical Violence	
	/2015 14:00	Male	Registered Nurse	Patient handling	Nil injury	Physical Violence	Patient punched me in the face twice
	/2015 20:00	Female	Enrolled Nurse	Staff member was attending to patient care.	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Pt verbally abusive and elbowing me in the stomach
	/2015 9:10	Male	Enrolled Nurse	Staff member was performing nursing care -- administering medication.	Contusion / bruising	Physical Violence	Punched in throat
	/2015 9:10	Female	Clinical Nurse	Conducting a home visit on a patient of the			Patient's became abusive towards and /NUM Pt became verbally aggressive after I wanted to confirm redime with CN Pt said I'm not fucking XXXXXXXX get someone who's confident!!
	/2015 9:30	Female	Registered Nurse	Care Delivery (planning & Communication)	Nil injury	Verbal Violence	
	/2015 10:15	Female		Directing consumer in classroom	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	When given direction Pt threw object at breast area, later when directed to come off computer dug hands also verbal abuse

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Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
			Fire, Safety & Security Officer	Security of patient in ward	Wounds, Lacerations, Amputations and Internal Organ Damage	Outdoor environment	[redacted] - Operational Services Security attempting to calm patient when patient without notice headbutted me to (L) side of my face
			Enrolled Nurse	Attending patient care	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Elbowed in the breastbone by patient
			Registered Nurse	Attending to patient cares	Nil injury	Verbal Violence	Patient's [redacted] came to visit [redacted] - was overhead complaining about nursing staff. Patient's [redacted] was verbally aggressive towards me - made numerous threats regarding bringing solicitors to hospital to have me 'charged' and threatened that I would lose my job. Demanded from other nurses my name, employee no and contact details.
			Registered Nurse	Nursing duties	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	PT [redacted]
			Clinical Nurse	Patient care	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	[redacted] - Went to take patients [redacted] then punched me in the left cheek
				Nil identified on form - [redacted]/2015			[redacted] - Patient whilst in shower lunged forward and punched registered nurse in the lower abdomen
			Assistant in Nursing	General nursing duties	Nil injury	Physical Violence	Hit in the ribs.
			Registered Nurse	Providing treatment to patient	Nil injury	Verbal Violence	Patient became verbally abusive
			Registered Nurse	Patient care	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	[redacted] - Patient UR: [redacted] requested [redacted] fruit salad from [redacted] who went and was about to hand salad to the client who without any signs of change or affect went and punhed [redacted] in the face.
			Fire, Safety & Security Officer	Patient restaraint.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient kick me in the head.
			Registered Nurse	Patient was commenced shift and [redacted] was arranging chart for patient.	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Patient grabbed writer's shirt and pulled toward [redacted] and writer was trying to get away
			Registered Nurse	Patient care	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Violent, unprovoked attack in nursing workstion
			Registered Nurse	Talking with patient	Nil injury	Perpetrator - Patient	[redacted] - Patient verbally abusive then punched staff, staff moved back, patient hit staff hand
			Fire, Safety & Security Officer	Patient unexpectedly hit another patient in the face	Nil injury	Perpetrator - Patient	- Patient [redacted] expectedly hit another patient in the face

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Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
[REDACTED]	[REDACTED]/2015 13:10	Male	Fire, Safety & Security Officer	Patient restraint.	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Patient scratched arm (R) with fingernails.
	[REDACTED]/2015 19:15	Male	Fire, Safety & Security Officer	Security	Nil injury	Perpetrator - Patient	[REDACTED] Patient tried to kick me and spit on me so I did a take down.
	[REDACTED]/2015 9:30	Female	Registered Nurse Assistant in Nursing	General nursing duties	Nil injury	Verbal Violence	Patient's [REDACTED] verbally demeaning in appropriate as aggressive.
	[REDACTED]/2015 23:00	Male	Registered Nurse	Direct patient care	Nil injury	Physical Violence	Pt punched me in the chest
	[REDACTED]/2015 17:30	Male		Provideing care to patient.	Nil injury	Verbal Violence	Pt abused verbally.
	[REDACTED]/2015 1:30	Male	Registered Nurse	Attempting to detanle patient's pacing wires from gown & patient hit staff member & bit his hand.	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	While attempting to disentagle patient's gown from pacing leads, patient punched myself in chin. Stayed with patient to prevent them pulling out pacing wires. Patient lunked forward and bit my left hand. [REDACTED] - Patient struck out at nurse - myself and [REDACTED] used ABM restraint technique to escort patient into time out as requested by nursing staff
	[REDACTED]/2015 12:45	Male	Fire, Safety & Security Officer	Security Escort Patient	Nil injury	Perpetrator - Patient	[REDACTED] patient was being restrained attempted to bite me
	[REDACTED]/2015 12:45	Male	Fire, Safety & Security Officer	Security escort patient	Nil injury	Perpetrator - Patient - Wh	
	[REDACTED]/2015 21:00	Male	Operations Staff general	Turning patient	Nil injury	Manual handling patient	
	[REDACTED]/2015 0:00	Female	Registered Nurse	Nurse attempting to obtain [REDACTED] readily with [REDACTED] on patient toe	Nil injury	Physical Violence	[REDACTED] - Support services Attempted biting Patient confused. Attempted to put [REDACTED] on patient's toe. Patient kicked me with low-moderate force Pt requested nursing cares. Nursing staff x 2 went into pts room to attend nursing cares and pt became abusive- yelling and swearing at staff that there didn't need to be 2 staff attending [REDACTED] cares. [REDACTED] continued to yell, scream, swear all the way to the bathroom, where [REDACTED] continued to punch the walls and make aggressive gestures and swear at staff.
	[REDACTED]/2015 11:10	Female	Registered Nurse	Attending to pt care	Nil injury	Verbal Violence	[REDACTED] - Patient Verbal Violence - I [REDACTED] offered Patient [REDACTED] a prone trolley shower and bowel therapy. Patient refused as I'm an Enrolled Nurse and [REDACTED] needs an RN to attend to [REDACTED] cares and bowels. [REDACTED] RN went to do [REDACTED] bowels [REDACTED] was told 2 staff to be in the room. [REDACTED] started yelling at us with abusive language and throwing [REDACTED] belongings and punch trolley.
	[REDACTED]/2015 11:10	Female	Enrolled Nurse	Assisting Pt with cares	Nil injury	Manual handling patient	[REDACTED] - Verbal Violence - Walked past [REDACTED] only to hear RN [REDACTED] and EN [REDACTED] being loudly abused by Pt [REDACTED] I entered room to ask [REDACTED] to cease [REDACTED] abusive language only to have [REDACTED] start using the same language towards me. Assisted Nursing staff helping [REDACTED] into bathroom and made sure pt was safe before leaving.
	[REDACTED]/2015 11:10	Female	Clinical Nurse	Attending to pt care	Nil injury	Verbal Violence	Pt was upset, no towels available; was wiping [REDACTED] violently with pillowcase; rudely telling [REDACTED] was taking too long after demanding coffee; using inappropriate language saying we were all 'mongrels' here. Very intimidating behaviour & aggressive.
	[REDACTED]/2015 19:00	Female	Registered Nurse	Providing care to patient.	Nil injury	Verbal Violence	
[REDACTED]/2015 3:30	Male	Fire, Safety & Security Officer	Restraint of patient under [REDACTED] who was attempting to leave ED by clinical direction.	Fractures	Physical Violence	Work-related patient restraint. Attempting to prevent patient from leaving. Fell to floor with patient and Team Member and slammed my teeth together and chipped tooth.	
[REDACTED]/2015 11:19	Female	Fire, Safety & Security Officer	[REDACTED] on patient	Nil injury	Perpetrator - Patient	[REDACTED] - Patient threw [REDACTED] chair at the main door to the room, causing a loud bang and doors to shake. Chair leg was slightly bent inwards as a result	

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			Health Professional	Home visit	Nil injury	Physical Violence	Home visit to client, became aggressive toward myself striking on the arm, and backed into corner. Verbally aggressive and intimidating
	/2015 14:30	Male	Registered Nurse	Tailored care plan in collaboration with log [redacted]	Nil injury	Physical Violence	Pt pushed me into the doors and pressed me up against them for approx 5 seconds
	/2015 17:30	Male	Fire, Safety & Security Officer	[redacted] on patient			[redacted] picked up two pieces of fruit and threw them at a [redacted] - written report attached.
	/2015 10:55	Male	Registered Nurse	Attending to bedside care of delirious patient	Nil injury	Physical Violence	Patient struck RN during cares left side of face
	/2015 13:00	Female	Registered Nurse	Patient being attended to by staff member prior to discharge	Nil injury	Physical Violence	Patient physically assaulted patient's [redacted] punching [redacted] in the stomach [redacted] Nursing staff (me) acted in defence of the patient's [redacted]
	/2015 15:40	Male	Assistant in Nursing	Staff member was redirecting patient	Nil injury	Perpetrator - Patient	Pt began punching me in my chest suddenly and unexpectedly
	/2015 23:20	Female	Assistant in Nursing	Patient restraint	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Patient kicking and punching. I was asked to hold the legs but patient kicked in the arm
	/2015 23:30	Female	Enrolled Nurse	Nursing duties	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Patient lashed out after being told no. Latching onto my neck and arm leaving scratches and drawing blood
	/2015 11:10	Female	Enrolled Nurse	Nursing duties			Patient started getting agitated telling a story that [redacted] had been bashed and reaped last night, as [redacted] said this, patient wrapped [redacted] arms around [redacted] neck attempted to strangle her. [redacted] had to struggle to release herself. After incident patient apologised and stated [redacted] did not mean to put [redacted] hands on the nurse.
	/2015 18:20	Female	Fire, Safety & Security Officer	[redacted] on patient	Nil injury	Manual handling patient	[redacted] Patient resisted direction and tried to abscond with force
	/2015 14:10	Male	Registered Nurse	Administering medication	Contusion / bruising	Physical Violence	Patient [redacted] was verbally aggressive towards RN [redacted] when RN [redacted] tried to de-escalate, the patient punched RN [redacted] left cheek
	/2015 18:10	Female	Registered Nurse	Routine Duties	Nil injury	Verbal Violence	Pt verbally aggressive to nursing staff & reception regarding long wait in clinic
	/2015 15:00	Male	Registered Nurse	Nurse was attending to patient's IV [redacted]	Nil injury	Patient in care	Confused patient grabbed my arm when I went in to turn off [redacted] IV [redacted] refused to let go, threatened to break my arm as [redacted] believed I was a robber in [redacted] home, doctor was present and security were called and released my arm, Patient was given IV [redacted] but currently remains verbally abusive and uncooperative with cares
	/2015 2:00	Female	Registered Nurse	Nursing duties	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Aggressive outburst toward carer/nursing special (1:1)
	/2015 3:45	Female	Assistant in Nursing	Patient care, communicating to patient	Muscle Injury	Perpetrator - Patient	Patient trying to get out of bed, guided patients legs back to bed. patient kicked out at AIN
	/2015 9:40	Female	Fire, Safety & Security Officer	[redacted] on patient	Nil injury	Perpetrator - Patient	[redacted] Got wet by a [redacted] by the patient
	/2015 14:08	Male	Assistant in Nursing	Nil identified on form	Nil injury	Perpetrator - Patient	[redacted] Patient swung out with right arm I dodged the strike but then the patient kicked me with [redacted] right leg and connected with my chest
	/2015 18:30	Female					

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	/2015 8:00	Female	Administration Officer	routine duties			Patient left abusive message on voice mail. Left message the previous day but I couldn't understand the phone number (ring [redacted] the number) using F& B & Moron [redacted]
	/2015 22:15	Male	Operational Officer	Rolling of patient pressure area care	Wounds, Lacerations, Amputations and Internal Organ Damage	Manual handling patient	When turning patient, [redacted] suddenly became aggressive
	/2015 17:30	Female	Assistant in Nursing	AIN special duties - patient floridly delirious	Other Claims	Physical Violence	Patient grabbed my arm twisted it and dug [redacted] nails in and kept on - 1 rang for assistance. Nurse RN helped me to put restrants on patient
	/2015 19:40	Female		Staff member was completing [redacted] round.	Stress Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Whilst doing [redacted] rounds in [redacted] My college and myself was verbally abusive against us. I was called names i.e moron and sworn at, this patient was extremely due from the onset of job After patient became more compliant, guards transitioned to move patient in restraints to floor restraints. Patients immediately became violent, persons fell over my head.
	/2015 8:38	Male		[redacted] Restraint of patient for involuntary clinical treatment.	Mental Illness/Stress	Perpetrator - Patient	Pt produced a [redacted] and threatened to kill me and burn the ward down.
	/2015 10:30	Female	Clinical Nurse	General Nursing Duties	Wounds, Lacerations, Amputations and Internal Organ Damage	Manual handling patient	Patient bit and scratched nurse, when changing pad
	/2015 10:45	Female	Registered Nurse	General patient cares	Laceration	Perpetrator - Patient	Small laceration and abrasions to the right wrist just above the joint causing an open wound, light bleeding and immediate pain.
	/2015 15:00	Male	Assistant in Nursing	[redacted] Patient Restraint	Nil injury Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	[redacted] patient agitated and suddenly extended arm hitting me in the mouth and chin
	/2015 15:25	Female	Nursing	Giving patient massage on shoulder			
	/2015 15:30	Male		[redacted] Patient restraint			
	/2015 16:30	Male	Operational Officer	Patient turn	Nil injury	Perpetrator - Patient	Patient assaulted officer without provocation by kicking [redacted] - While turning patient and at times restraining [redacted] for nurses, I was punched in the chest by patient. This is not the first time it has happened
	/2015 17:30	Female	Registered Nurse	General duties	Contusion / bruising	Physical Violence	Confused patient. Trying to get up in bed demanding wanting to go toilet. Not allowed to get up, so urine bottle was offered. Helping patient. When patient snap out from the hand of RN, and hit in the right side of face, right eye of another RN
	/2015 1:20	Female	Registered Nurse	General nursing duties	Nil injury	Manual handling patient	Patient was verbally aggressive then swung arm at nursing staff
	/2015 3:15	Female	Registered Nurse	Nurse was attempting to cover patient with a blanket when [redacted] kicked her hitting her left arm and left side of head	Contusion / bruising	Physical Violence	- Physical Violence - Pt kicked me in face and upper left arm [redacted] - Pt just finished showering and was aggitated. Once security left, pt came up to my face and as I asked [redacted] what was wrong [redacted] swung [redacted] fist as I blocked it with my hand.
	/2015 11:40	Female	Enrolled Nurse	Direct Pt care	Nil injury	Perpetrator - Patient	
	/2015 16:00	Female	Enrolled Nurse	Mobilising patient	Nil injury	Physical Violence	Patient hit me in stomach
	/2015 16:30	Female	Registered Nurse	Patient care - review and dressing in outpatients - dressing being allocated	Mental Illness/Stress Other specified	Perpetrator - Patient	Patient was in [redacted] with a [redacted] Patient became verbally aggressive swearing repeatedly and physically appeared agitated / restless.
	/2015 18:00	Male	Assistant in Nursing	Patient Care	injuries, not elsewhere classified	Blood/Body Fluid Exposure	[redacted] AIN Special with patient attempting direct patient care when patient became aggresive, kicked me and spat all over me
	/2015 18:30	Female	Registered Nurse	Attending to patient care moving patient back to bed	Nil injury	Perpetrator - Patient	[redacted] when attending to patient care [redacted] punched my thumb

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Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2015 5:30	Female	Assistant in Nursing	Specials on a patient	Nil injury	Perpetrator - Patient	Patient punched my left jaw and pushed me - Staff on special stated to the patient not to remove [redacted] hospital gown and [redacted] became aggressive towards me and punched my jaw all of a sudden.
	/2015 9:00	Female	[redacted] Tele	phone call with patient	Nil injury	Patient in care	Patient phoned and threatened to stab co-worker and myself
	/2015 9:00	Male	[redacted] Patient	tele phone call with [redacted]	Nil injury	Patient in care	Patient phoned and threatened to stab co-worker and myself.
	/2015 19:10	Male	Fire, Safety & Security Officer	[redacted] security of patient			[redacted] - I was [redacted] on [redacted] when I noticed water coming out from under [redacted] room entrance door, where I was sitting. I went into [redacted] room where the shower door was locked and the water running. [redacted] was in the shower at the time with the door locked and water flooding [redacted] room. I opened [redacted] locked door and found [redacted] sitting there fully clothed and the shower on full with towels blocking the drain. I removed [redacted] from the room and took the towels from the shower area and alerted the nursing staff. Who then dried up the wet floor using towels and a mop. When i questioned [redacted] about it [redacted] reply was "I was bored". Earlier in the shift [redacted] was reprimanded for drawing on [redacted] walls which [redacted] was made to clean off and locking [redacted] in the shower area ranging on the walls. [redacted] (NUM) came into [redacted] room at this time and told [redacted] would not be getting [redacted] back for another week due to [redacted] behaviour. This will be assessed in the coming week [redacted] told [redacted] The only way I see to avoid a recurrence would be to take all towels and pater out of [redacted] room and only give him 1 towel while showering.
	/2015 14:50	Male	Registered Nurse	Changing incontinence aid on patient whilst patient in bed.	Nil injury	Physical Violence	Pt punched me in the stomach
	/2015 18:30	Male	Registered Nurse	General nursing duties			Patient smashed chair against window
	/2015 0:00	Female	Registered Nurse	Assisting patient with making bed as patient has been incontinent of urine and needed linen change	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	I was following at patient into [redacted] room in order to change bed linen. Patient attempted to slam the door behind [redacted] however, I was already half way through the door and raised my left arm which took the blow of the door
	/2015 9:00	Female	Psychologist	C/m intervention on home visit	Nil injury	Verbal Violence	Client became agitated and verbally aggressive / intimidating in response to questions around [redacted] ITO requirements. Not assessed as psychotic. Observed change in tone of voice, leaning toward clinician piercing eye contact.
	/2015 10:00	Female	Clinical Nurse	General nursing duties			Patient became uncontrollable.
	/2015 10:05	Male	Registered Nurse	1:1 SPECIAL OF PATIENT			Patient randomly attacked another patient.
	/2015 4:00	Male	Registered Nurse	Direct patient care	Wounds, Lacerations, Amputations and Internal Organ Damage	Blood/Body Fluid Exposure	The patient grabbing hold of my wrist and scratching me in the process
	/2015 5:30	Female	Enrolled Nurse	Direct Pt Care	Trauma to muscles and tendons	Physical Violence	[redacted] - Pt was physically aggressive grabbed EEN [redacted] by both wrists crossed them and pushed her causing her to fall RN [redacted] prevented fall.
	/2015 15:00	Female	Enrolled Nurse	Patient care	Nil injury	Perpetrator - Patient	Patient punched and hit me, rammed me with a wheelchair and thru a linen skip at me
	/2015 16:00	Female	Registered Nurse	Moving patient whilst bending down	Nil injury	Perpetrator - Patient	Patient punched me in the face
	/2015 16:00	Female	Registered Nurse	Staff member was trying to go through normal steps to start pt [redacted]	Stress	Perpetrator - Patient	Verbal aggression by pt towards staff performing normal duties.
	/2015 14:00	Female	Registered Nurse	General nursing duties	Nil injury	Physical Violence	Patient was verbally and physically aggressive to nursing staff.

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Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2015 16:00	Male	Fire, Safety & Security Officer	security of patient	Nil injury	Perpetrator - Patient	Patient squirted me with a bottle of sauce see attached
	/2015 23:40	Male	Enrolled Nurse	Caring for patient			ED - Patient was being restrained post being given Patient was being explained that the guards will let go once relaxes. Patient look over and spat directly at me.
	/2015 0:30	Male	Fire, Safety & Security Officer	Patient restraint			- Restraining a patient in
	/2015 21:00	Male		Take down of aggressive client in	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Takedown of client following assault on work college
	/2015 6:15	Male	Enrolled Nurse	Staff member supervising confused patient trying to leave ward	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	confused patient attempted to leave in public lift and was followed by nursing staff. Patient became aggressive and punched nursing staff on R) shoulder and central chest. Patient unsteady and had assisted fall to ground. Patient attempted to kick nursing staff and punched nursing staff in groin. Staff member removed themselves from situation and patient left ward. Returned later.
	/2015 10:25	Female	Enrolled Nurse	Encouraging pt to get up for shower as they had been incontinent - pt verbally aggressive.	Nil injury	Physical Violence	Pt grabbed my L) wrist and hand
	/2015 11:30	Female		See attachments.	Nil injury	Verbal Violence	Patient wrote written threat to particular nursing staff.
	/2015 19:31	Male		Escorting Patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Assault by patient - Aggressive patient jumped up from bed attempting to abscond. I attempted to restrain patient and was scratched during incident.
	/2015 7:30	Female	Clinical Nurse	Assisting patient back to bed	Nil injury	Perpetrator - Patient	unsettled patient, attempting to adjust position in bed by climbing out over bedrails. Nurse (myself) for patient safety assisting patient back into bed. Doing so patient kicked nurse in left knee.
	/2015 11:14	Male	Operational Officer	Restraining an aggressive patient in	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	During patient restraint hit the wall with head
	/2015 13:00	Female	Administration Officer	Normal Admin duties	Nil injury	Verbal Violence	Patient called requesting packet of chips. Volunteer unavailable. Patient notified chips could not be purchased. Patient became aggressive. Please see further description attached
	/2015 14:00	Female	Administration Officer	General/core administration duties			- Patient demanded appointment. Became aggressive when told would have to go to GP to get a referral sent through. Witness came to aid and dealt with patient, was still being aggressive to me and swearing
	/2015 15:55	Male	Fire, Safety & Security Officer	Security	Nil injury	Perpetrator - Patient	Patient on had to be restrained and escorted to room before being sedated
	/2015 16:45	Female	Registered Nurse	Rolling patient for hygiene cares and repositioning	Wounds, Lacerations, Amputations and Internal Organ Damage	Manual handling patient	- Physical Violence - Patient became aggravated while being turned by staff and family member. Grabbed my hair and pulled it and scratched my face on the right hand side with hand.
	/2015 11:00	Male	Registered Nurse	Pt had been confused and paranoid but had been compliant. In short space of time the area became crowded with wardsmen round, medical round and visitors then test fire alarm was activated, exponentially increasing pt's agitation.	Wounds, Lacerations, Amputations and Internal Organ Damage	Manual handling patient	Violent outburst by patient.

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2015 15:45	Female		Visitor entering [redacted] through entrance doors	Nil injury	Physical Violence	[redacted] Visitor walking through doorway into ward, when wandering patient attempted to leave the ward. [redacted] pushed [redacted] into [redacted] in [redacted] attempts to abscond
	/2015 22:00	Female	Enrolled Nurse	Nursing duties	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	PT [redacted] Grabbed my left arm and pinched my forearm, leaving 4 bruises from [redacted] fingers being dug into my skin in a very aggressive, spontaneous manner
	/2015 22:00	Female	Registered Nurse	Nursing duties	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	After giving [redacted] injection kpt grabbed my right wrist & piunched my lower forearm and drew blood
	/2015 5:15	Female	Assistant in Nursing	General nursing duties	Nil injury	Physical Violence	Staff attempted to assist patient with personal cares with patient consent. Patient then suddenly grabbed staff's right hand and pushed it back, forcefully
	/2015 12:55	Male	Assistant in Nursing	Walking patient down hallway until [redacted] grabbed my hand and started bending/twisting.	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Pt grabbed wrist amd snapped and twisted wrist backwards.
	/2015 14:30	Female	Registered Nurse	Attending hygiene care for patient with history of [redacted] and aggressive behaviour	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	[redacted] Assisting patient to change pad - known aggression in patient. I was holding patient's hand in way that I have multiple times. Holding patients hands when [redacted] suddenly became upset and started struggling with staff. Witness 1 took over holding one hand of patient and when I tried to calm patient whild holding other hand, lost grip - patient hit staff on side of head/ear twice and arm once
	/2015 14:00	Male	Clinical Nurse	patient care	Skin and Subcutaneous Tissue Diseases	Perpetrator - Patient	patient spat at staff, phlem hitting left arm
	/2015 19:45	Female	Enrolled Nurse	Patient handling and hygiene care (PAD change, [redacted])	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Pt scratched nursing staff
	/2015 21:30	Male		Patient cares	Nil injury	Perpetrator - Patient	[redacted] - Attempting to change patient and soiled linen, security present. Patient punched me in the stomach 3 times. Security then intervened to restrain patient whilst we attenced cares.
	/2015 8:00	Female	Registered Nurse	First greeting on morning shift and patient told RN to 'fuck off'. Also called RN a 'black bitch'.	Nil injury	Verbal Violence	Pt was verbally abusive
	/2015 14:00	Female	Registered Nurse	Redirecting patient - became aggressive and [redacted] staff members [redacted]	Nil injury	Perpetrator - Patient	[redacted] - Went to assist patient back to [redacted] room as [redacted] requested. Patient was verbally aggressive - I asked would [redacted] like a wheelchair to is room. Patient was verbally aggressive and grabbed by [redacted] and slapped my face. An EN came to assist as well as Team Leader
	/2015 15:50	Male	Assistant in Nursing	General Duties	Nil injury	Perpetrator - Patient	Patient grabbed me by the throat
	/2015 2:02	Male	Fire, Safety & Security Officer	Patient restraint and monitoring of patient for staff safety	Contusion / bruising	Perpetrator - Patient	Patient lashed out
	/2015 14:55	Male	Assistant in Nursing	General Duties	Nil injury	Perpetrator - Patient	Patient grabbed me by the throat
	/2015 15:15	Male	Registered Nurse	Patient Care	Nil injury	Perpetrator - Patient	Patient punched staff in the eye
	/2015 19:30	Female	Assistant in Nursing	General duties	Nil injury	Perpetrator - Patient	Pt slapped me across right cheek/ear. Pt entered another room. Picked up knife. Went towards another pt. I grabbed the top of knife. Physical altercation. Pt slapped me. Got pt out of room.

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2015 21:30	Female	Enrolled Nurse	Patting pt's back as pt was coughing.	Nil injury	Perpetrator - Patient	Pt struck nurse below sternum with force
	/2015 1:30	Male	Registered Nurse	Nursing duties	Brain Injury/Concussion	Perpetrator - Patient	Staff member was endeavouring to encourage pt to take oral medication
	/2015 4:00	Female	Enrolled Nurse	Helping to assist pt in bed. Pt climbing, calling out, confused.	Nil injury	Perpetrator - Patient	Pt lashed out and punched nurse in stomach
	/2015 19:15	Male	Assistant in Nursing	Personal Hygiene of patient	Nil injury	Perpetrator - Patient	- Patient was being observed showering. Pulled metal bar off wall and threw it at me. Hit lightly across back. No injury
	/2015 9:45	Male	Fire, Safety & Security Officer	Security	Nil injury	Manual handling patient	Restraint of patient by security personal
	/2015 10:00	Female	Registered Nurse	General nursing duties.	Mental Illness/Stress	Verbal Violence	Patient demanded food. Patient informed if eats will be cancelled for Patient became verbally aggressive, threatening to sue staff. Security contacted. Patient left ward.
	/2015 16:00	Female	Registered Nurse	Medication administration			- Patient was sitting in chair. When asked if could move into bed to have medication hit me multiple times on the arm while holding a like stabbing. Also did the same to the AIN mentioned as a witness.
	/2015 19:20	Female	Assistant in Nursing	Attending patient hygiene	Wounds, Lacerations, Amputations and Internal Organ Damage	Manual handling patient	- Tried to change patient's wet shirt - hit with a I removed the Patient hit me when I tried to assist off the toilet to pull up pad & pants
	/2015 20:00	Female	Registered Nurse	General duties	Nil injury	Perpetrator - Patient	Patient stated that "Only Aussie nurses should work here, no one else, just Aussie
	/2015 21:40	Female	Clinical Nurse	Nil identified on form - /2015	Nil injury	Perpetrator - Patient	I approached patient to ask if was ok, turned and punched me in the face
	/2015 10:40	Female	Clinical Nurse	General Duties	Nil injury	Perpetrator - Patient	Patient twisted (L) wrist
	/2015 15:00	Female	Registered Nurse	Staff member at nurse station demanding when approach by visitor	Mental Illness/Stress Traumatic	Verbal Violence	Approached at nursing station by of patient Patient's requesting my name repeatedly, then staring at me steered "I am now seeing a psychiatrist because of you from the day at aggressive refusing to move nursing station security called, patient's left.
	/2015 12:30	Female	Enrolled Nurse	Patient trying to climb out of bed, had a fall. tried to settle back to bed and patient agitated	Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Patient pulled right thumb back. Patient assault- patient action, was confused and aggressive. Patient was being specialised and I came to assist as had fallen out of bed.
	/2015 0:30	Male	Fire, Safety & Security Officer	Patient interaction - aggressive incident	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient attempting to abscond after being placed on Mental Health paper work. Patient violent & therefore restraint. Patient taken to ground due to high level of resistance.
	/2015 5:00	Male		Assisting with patient care.	Nil injury	Physical Violence	Pt punched staff on L) head
	/2015 16:45	Female	Assistant in Nursing	Attending patient cares.	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Pt got out of bed, grabbed my arm and scratched it.
	/2015 1:00	Female	Registered Nurse	Assisting patient from on lounge to another, when turned and punched staff member in the face, similar behaviour to shadow boxing.	Nose Injury	Perpetrator - Patient	Pt hit me in nose and chest
	/2015 12:00	Female	Assistant in Nursing	Attending to call bell	Nil injury	Perpetrator - Patient	- was pushed on my ribs as I went to attend call button and then told me not to touch the button

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Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2015 14:00	Female		routine duties	Nil injury Trauma to muscles and tendons, not elsewhere classified	Verbal Violence Perpetrator - Patient	Patient became very angry and did not want Dr involved to do injection
	/2015 14:30	Female	Registered Nurse	General nursing duties.		Perpetrator - Patient	Pt suddenly became violent and started punching out
	/2015 14:30	Female	Registered Nurse	Greeting patient	Nil injury	Perpetrator - Patient	Patient verbally abusive
	/2015 14:45	Female	Registered Nurse	Pushed/punched nurse in the chest - Assisting patient off toilet nurse not harmed	Nil injury	Perpetrator - Patient	- Punched in the chest
	/2015 19:45	Female	Enrolled Nurse	Direct patient care.	Muscle Injury	Perpetrator - Patient	Jarred my neck
	/2015 1:00	Female	Enrolled Nurse	Assisting patient out of room	Contusion / bruising	Perpetrator - Patient	Hit in left forearm by patient
	/2015 1:00	Male	Registered Nurse	Redirecting patient from getting into a patients bed	Nil injury	Perpetrator - Patient	Assaulted by patient
	/2015 17:45	Male	Enrolled Nurse Health	Medication administration	Nil injury	Perpetrator - Patient	- Patient refused injection and lashed out hitting myself in the chest with the back of hand with enough force to breath the lanyard with my ID/passcard
	/2015 11:50	Female	Professional		Nil injury	Perpetrator - Patient	patient hit me in the head with a pillow
	/2015 8:35	Female	Registered Nurse Fire, Safety & Security Officer	General Duties Security	Nil injury	Perpetrator - Patient	Patient pulled needles out, proceeded to spray blood from all over the floor
	/2015 15:30	Male	Assistant in Nursing	Nurse special	Nil injury	Perpetrator - Patient	- Patient attempted to leave hospital whilst on Patient restrained and placed back on bed, report attached
	/2015 15:30	Male			Nil injury	Perpetrator - Patient	- Patient attempted to hit me
	/2015 16:00	Female	Registered Nurse	Assist with hygiene/toileting	Nil injury	Perpetrator - Patient	on toilet went to get up and punched me in the right arm and bit me and punched special in left arm quite a few times
	/2015 18:00	Female	Registered Nurse	General nursing duties - pushed staff in chest/breast area. No bruising.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Pt punched me
	/2015 6:00	Female	Registered Nurse	Accessing patient IV admin	Nil injury	Perpetrator - Patient	- Told patient of procedure; access Pulled sheet down and patient had (attached) and began stabbing at me approximately 5 x very quick, deliberate stabbing at my body
	/2015 11:00	Female	Student Nurse	Attending to patient care.	Nil injury	Verbal Violence	Verbal abuse from patient
	/2015 23:30	Female	Registered Nurse	Applying to patient and aggressive	Nil injury	Perpetrator - Patient	- I was trying to apply to the patient and slapped me across the left side of my face
	/2015 23:30	Female	Registered Nurse	Patient aggressive when trying to apply staff member at end of bed not providing patient care	Nil injury	Perpetrator - Patient	- Patient kicked me in the abdomen, I was standing at the end of the bed, had been aggressive prior when had tried to put on
	/2015 7:00	Female	Enrolled Nurse	Patient on Patient and became aggressive present	Nil injury	Perpetrator - Patient	- Nursing staff putting on patient. Patient slapped nurse in face
	/2015 12:30	Female	Registered Nurse	General Duties	Mental Illness/Stress	Perpetrator - Patient	Yelled at by patient due to doctors medication transcription
	/2015 16:40	Female	Registered Nurse	Attempting to put pillow between mattress and bed rail. Patient throws self around bed	Nil injury	Perpetrator - Patient	I was putting a pillow between the bed rails to protect patient from injuring and patient hit me on the face with a fist
	/2015 10:00	Male	Medical Officer /Doctor	Client consultation	Nil injury	Perpetrator - Patient	- Escalation of verbal abuse and physical agitation in a client with a history of extreme physical risk and history of psychotic illness

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2015 17:50	Female	Registered Nurse	Environmental search around the bed area	Nil injury	Adults - patients and residents in care	Patient threw hot drink on reporter during environment search, patient declined to lock some items that need to be in safe due to safety issues
	/2015 9:50	Male	Enrolled Nurse	Attempting to apply wound dressing to patient abdomen	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	- Patient pulled hand away hit me in the temple. was holding
	/2015 15:10	Female	Registered Nurse	General Duties	Nil injury	Patient in care	Patient verbally abusive after staff member advised them that they are to attend
	/2015 16:00	Female	Registered Nurse	Trying to stop patient falling out of bed - throws self around bed	Nil injury	Perpetrator - Patient	patient kicked nurse right upper chest
	/2015 6:35	Female	Nursing Staff - general	Toileting patient in room with urinal	Nil injury	Perpetrator - Patient	Patient verbally aggressive/abusive towards staff. Throwing objects across the room and laughing.
	/2015 15:30	Female	Assistant in Nursing	Showering patient	Nil injury	Perpetrator - Patient	- Patient screamed out then hit nurse on shoulder. Patient had finished showering then became agitated when nurse attempted to dress patient. Patient then struck nurse on left shoulder. Security called to help patient finish task
	/2015 7:45	Female	Registered Nurse	Nursing duties	Contusion / bruising	Perpetrator - Patient	Whilst staff was in courtyard with client, client attempted to bear hug staff when staff attempted to move away client grab staff around neck and would not let go causing injury
	/2015 14:40	Female	Clinical Nurse	General nursing duties.	Nil injury	Perpetrator - Patient	Verbal assault by patient's visitor.
	/2015 17:00	Female	Registered Nurse	Genral duties	Nil injury	Perpetrator - Visitor	Verbal abuse and intimidating behaviour from Patients Patient then let into the unit and further abused me in clinical area
	/2015 8:40	Male	Fire, Safety & Security Officer	security duties	Nil injury	Perpetrator - Patient	- Patient lashed out at carer when wasn't able to get possessions, used a book to with, it left a red mark on neck
	/2015 23:45	Female	Enrolled Nurse	General duties	Nil injury	Physical Violence	I was sitting at the bedside of an aggressive patient and sat up and smacked me in the face with a full hand hitting my mouth and under left eye
	/2015 2:30	Female	Enrolled Nurse	Assisting patient to dress	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	- Patient was sitting in shower, punched staff on right forearm. Staff trying to assist patient put on clean pyjamas and pad
	/2015 22:20	Female	Clinical Nurse	Communication	Nil injury	Verbal Violence	Pt's beckoned staff for pt that had and was in shock and vomiting. Security officer from forcefully instructed to move car, distressed and CN required for triage of patient. CN told to move car post triage and security officer called CN "arrogant b****" in front of entire waiting room.
	/2015 6:00	Male	Patient restraint		Nil injury	Biological agencies	Patient attempted to bite officer Attempted to spit at Medical and Security staff. Spat in the face of
	/2015 18:00	Male	Fire, Safety & Security Officer	Security	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	started throwing pieces of hand basin
	/2015 18:40	Female	Registered Nurse	Checking on patient welfare	Nil injury	Perpetrator - Patient	patient struck my chest with the palm of hand
	/2015 10:00	Female	Psychologist	group	Nil injury	Perpetrator - Patient	Verbal conflict between a client and a non client. walking into group room and sat down then started verbal conflict with due to
	/2015 12:00	Female	Operational Officer	Placing patient back to bed	Contusion / bruising	Perpetrator - Patient	Hit by patient as placing them back in bed
	/2015 22:15	Female	Assistant in Nursing	Assisting another patient, when patient suddenly attacked, threatened nurses.	Nil injury	Perpetrator - Patient	Pt punched me in the head.

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2015 23:45	Female	Assistant in Nursing	Patient attempted to get out of bed, assisting patient back to bed when patient kicked out	Nil injury	Perpetrator - Patient	became verbally and physically aggressive while attending cares, this is when kicked me in the abdomen
	/2015 12:30	Female	Enrolled Nurse	was managing the clinic identified patient in waiting room had been there for a period of time, asked patient who to be referred and patient then began verbal abuse	Nil injury	Perpetrator - Patient	Patient unhappy - did not want to wait. Appointment was cancelled after patient walked away from desk. Nursing staff found later in the waiting area.
	/2015 13:00	Male	Resident Medical Officer	MO Consult with patient	Nil injury	Perpetrator - Patient	- Patient with a history of significant violence (unpredictable) and chronic stimulant misuse and currently clinically unstable
	/2015 18:05	Female	Enrolled Nurse	General nursing duties	Traumatic Joint/Ligament and Muscle/Tendon Injury	Perpetrator - Patient	Patient grabbed my right thumb and pulled it had causing me lots of pain
	/2015 20:33	Male	Fire, Safety & Security Officer	Patient restraint - patient lashing out and verbally threatening staff	Nil injury	Perpetrator - Patient	Patient began lashing out and verbally threatening staff.
	/2015 3:00	Female	Assistant in Nursing	Assisting patient, changing patient pad. Patient has delirium/ with special Insitu	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	- Was changing patient pad, patient grabbed a hold of my elbow and locked it into place, was pulling and gripping it with quite strong force to the point of pain. After several attempts being asked sternly to stop, patient loosened grip and I was able to pull my arm back. Bruised shortly afterwards.
	/2015 8:30	Female	Clinical Nurse	Attending to patients in dining area for feeds and supervision.	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Pt ran into my legs.
	/2015 10:35	Female	Enrolled Nurse	General nursing duties	Nil injury	Verbal Violence	Patient was verbally abusive
	/2015 11:45	Male	Fire, Safety & Security Officer	Escort of mental health patient/restraint	Nil injury	Manual handling patient	Patient Take down due to patient becoming violent towards staff
	/2015 12:05	Female	Enrolled Nurse	Patient feeds and supervision in dining area.	Nil injury	Verbal Violence	Verbal abuse.
	/2015 20:45	Male	Registered Nurse	General patient care. Patient deliberately kicked out at staff and kicked in chest.	Nil injury	Physical Violence	Agitated patient kicked me in the chest, whilst attempting to reorientate
	/2015 4:20	Male	Registered Nurse	Patient care.	Nil injury	Perpetrator - Patient	Patient got aggressive and lifted and hit nursing staff on left abdomen
	/2015 7:40	Female	Registered Nurse	Nil identified on form - /2015	Nil injury	Perpetrator - Patient	MHU - Patient threatened staff member with knife. I turned around to face patient with butter knife held in the air, aimed at my torso
	/2015 12:00	Female	Clinical Nurse	Direct patient care	Nil injury	Perpetrator - Patient	I asked if I could do told me to piss off. was verbally abusive to me when cleaning faecal incontinence up calling me a stupid bitch. told not to talk to me like that and to butt out. Security was called.
	/2015 0:30	Female	Clinical Nurse	General nursing duties.	Contusion / bruising	Perpetrator - Patient	Pt lashed out.
	/2015 12:20	Female	Nurse Unit Manager	was assisting with patient care	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Confused patient kicked me in the chest (breast- bone)
	/2015 2:45	Male	Operational Officer	Restraining an aggressive patient under Dr's orders	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient lunged forward and bit a security officer on the right upper arm while security was presenting the patients arm for a cannula
	/2015 15:10	Female	Registered Nurse	Monitoring HDU	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient attacked staff member unprovoked - Patient acutely psychotic

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
[redacted]	[redacted]/2015 21:00	Female		Trying to prevent PT from obstructing	Nil injury	Physical Violence	Aggressive PT grabbed and squeezed little finger and side of hand PT was talking and walking out of ward and I put my hand in the door handle and PT grabbed my hand
[redacted]	[redacted]/2015 21:30	Female	Clinical Nurse Assistant in Nursing	Paging medicine ward call via phone	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient unable to be given [redacted] sedation as nil charted even though patient had had it previous aggressive incident
[redacted]	[redacted]/2015 3:35	Female		Staff was redirecting pt to [redacted] room	Nil injury	Perpetrator - Staff	Pt punched on face.
[redacted]	[redacted]/2015 16:00	Male	Operational Officer	Security duties - dealing with abusive discharge patient	Other Claims	Perpetrator - Patient	Patient assaulted me
[redacted]	[redacted]/2015 16:30	Female	Enrolled Nurse	Clinical tasks including providing direct nursing care.	Contact with blood or saliva etc - no injury	Perpetrator - Patient	Physical violence by patient
[redacted]	[redacted]/2015 4:30	Female	Registered Nurse Health Professional	Trying to prevent pt from falling out of bed	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	[redacted] - Physical violence - Pt became extremely agitated and physically aggressive in [redacted] state. Had to hold Pt and stop from falling out of bed and position upright as pt nause[redacted] s.
[redacted]	[redacted]/2015 12:30	Male		[redacted] test / clinic appointment	Nil injury	Verbal Violence	Patient became overly aggressive
[redacted]	[redacted]/2015 18:39	Male	[redacted] Patient	orientated occupational violence	Nil injury	Perpetrator - Patient	[redacted] threatened to shoot staff members.
[redacted]	[redacted]/2015 18:39	Male	[redacted] Patient	initiated Occupational Violence	Nil injury	Verbal Violence	[redacted] threatened to shoot staff members.
[redacted]	[redacted]/2015 18:39	Male	[redacted] Patient	initiated occupational violence	Nil injury	Verbal Violence	[redacted] threatened to shoot staff members
[redacted]	[redacted]/2015 19:00	Female	Clinical Nurse	Sitting at Team Leader desk receiving handover from CN, [redacted]	Nil injury	Patient in care	Pt threatened staff with harm.
[redacted]	[redacted]/2015 21:29	Male	Fire, Safety & Security Officer	Patient restraint	Nil injury	Physical Violence	Patient attempted to bite suddenly. No warning or signal to telegraph the behaviour was given.
[redacted]	[redacted]/2015 17:45	Female	Assistant in Nursing	Nurse special	Nil injury	Perpetrator - Patient	patient grabbedd wrist and would not let go
[redacted]	[redacted]/2015 7:50	Female	Enrolled Nurse	Attending patient cares	Nil injury	Sputum	Patient spat in my face
[redacted]	[redacted]/2015 10:45	Female	Registered Nurse	General client related duties - implementing reinforcing management plan	Stress	Perpetrator - Patient	PT continued to test limits - argumentative, walking around without shirt, smoking in room, uncooperative and became verbally hostile toward staff, intimidating, threatening behaviour
[redacted]	[redacted]/2015 16:00	Female	Assistant in Nursing	Nurse special	Nil injury	Perpetrator - Patient	Patient wanted to go home. When trying to redirect patient became aggressive and could not be deescalated.
[redacted]	[redacted]/2015 7:45	Female	Registered Nurse	Assisting patient transfer from trolley to trolley	Reaction to stressors - other, multiple or not specified	Physical Violence	A patient, highly intoxicated? grabbed/? became entangled in RN arm and pulled? /fell forward? dragging RN face first into an ED trolley that was saturated in urine that the patient had stood up and urinated into the trolley immediately prior the incident.
[redacted]	[redacted]/2015 7:45	Male	[redacted] Patient	restraint	Nil injury	Perpetrator - Patient	Security responded to medical duress activation due to previous incident same patient. Patient was being transferred to a new bed having urinated on [redacted] initial bed. Upon assessment hospital staff needed assistance to complete the transfer. Patient was drunk, verbally and physically aggressive including spitting. [redacted] had been administered immediately prior to our arrival. Light MAYBO bed restraints used as patient escorted to [redacted] and maintained until stood down by staff.
[redacted]	[redacted]/2015 8:15	Female	Assistant in Nursing	Trying to locate patient - prevent non obscending	Nil injury	Physical Violence	A patient in [redacted] become aggressive
[redacted]	[redacted]/2015 11:00	Male	Operational Officer	Assisting with patient transfer	Ear/Eye/Nose Injury	Manual handling patient	During transfer rolling patient [redacted] unwittingly punched me directly in my right eye
[redacted]	[redacted]/2015 17:00	Male	Clinical Nurse	Pt suddenly aggressive. Nil precursor found.	Nil injury	Perpetrator - Patient	Pt kicked me in the abdomen
[redacted]	[redacted]/2015 17:15	Male	Enrolled Nurse	Patient sudden episode of extreme aggression. Nil precursor found.	Trauma to joints and ligaments, unspecified	Perpetrator - Patient	I had to arrest a patient who had become destructively violent towards staff, patients and property. I strained my mid- lower back in the process. PRIME [redacted]

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Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2015 11:00	Female	Clinical Nurse	Staff performing general duties and had noted patients in the courtyard smoking. Staff attended to discourage smoking however was verbally abused.	Nil injury	Fire, flame and smoke	Patients smoking in non-smoking zone, lighting cigarettes off BBQ, littering, aggression towards staff.
	/2015 12:00	Female		Preparing for meal service in Mental Health	Nil injury	Physical Violence	was grabbed on the backside whilst placing boxes in the Food Services trolley. This was by a Mental Health Patient.
	/2015 16:00	Female	Enrolled Nurse	Nil listed	Nil injury	Physical Violence	I was standing at the nurses station and an aggressive patient came up and slapped me on the back without warning
	/2015 16:00	Female	Registered Nurse	General duties, preventing patient from interfering with others	Nil injury	Perpetrator - Patient	Patient asked to leave room 2nd lower voice. Patient was in another room, not room. Patient grabbed nurse throat
	/2015 16:45	Female	Clinical Nurse	General nursing duties	Nil injury	Physical Violence	Pt punched me.
	/2015 11:15	Female	Administration Officer	General DUTIES	Nil injury	Verbal Violence	Patient abusing counter staff in . Patient was very aggravated over the time allocated for appt. Patient was accusing staff of over booking the Dr clinic. and proceeded to go on about condition how unwell is and how crap QLD Health and how the only way ever gets an appointment is to contact local MP
	/2015 14:50	Male	Enrolled Nurse	Toileting patient when they lent forward and bit staff	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Patient bit my left arm
	/2015 0:35	Female	Enrolled Nurse	Patient Hygiene	Wounds, Lacerations, Amputations and Internal Organ Damage	Manual handling patient	- Trying to change patient who was in a wet bed with the AIN special. Patient became aggressive and hit/punched me to the right side of the face
	/2015 11:55	Male	Patient	Restraint	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	The patient assaulted the officer during restraint.
	/2015 13:50	Female	Administration Officer	Having Lunch	Nil injury	Perpetrator - Patient	- Confronted by a Mental Health Patient who put their cigarette but in my lunch and was very intimidating and confronting staring me down and talkin in odd terms
	/2015 23:00	Female	Registered Nurse	General nursing duties	Nil injury	Physical Violence	Nurse was taking patients obs then patient ran hand over nurse bottom
	/2015 5:55	Male	Security	called for assistance with an aggressive patient.	Nil injury	Perpetrator - Patient	Security called for assistance with an aggressive patient. On arrival to S/O's noticed patients was in room yelling and threatening to throw a at staff. After considerable verbal de escalation failed to get the patient to comply, S/O's used Maybo techniques to restrain patient whilst an was administered. During the Restraint patient managed throw a large quantity of onto S/O's clothing. No more actions required Security stood down at approx hrs.
	/2015 6:00	Female	Clinical Nurse	Was attempting to get patient out of bed for breakfast.	Mental Illness/Stress	Verbal Violence	Pt became abusive
	/2015 10:30	Female	Administration Officer	Normal duties	Nil injury	Perpetrator - Patient	Patient came behind the desk at reception and hit myself in the side of stomach with bag, PT has been hitting staff all morning
	/2015 14:40	Male	Fire, Safety & Security Officer	Assisting nursing staff with patient			- Patient became aggressive and used knee which connected with my thigh
	/2015 16:45	Female	Assistant in Nursing	General patient care			- Patient woke aggressive, kept trying to climb out of bed, Nurse and myself had upper limbs and patient grabbed and started spitting at us while security held feet.
	/2015 20:20	Female	Registered Nurse	Removal of TED Stockings	Nil injury	Physical Violence	The patient kicked me in the chest (lower sternum) twice.

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
[REDACTED]	[REDACTED]/2015 20:50	Male	Registered Nurse	Patient was being directed towards [REDACTED] room after an episode of agitation	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Attempted to escort a patient [REDACTED] to HDU. Patient then pushed me and attempted to push me in face. Patient then was taken down and restrained by nursing staff x 4
[REDACTED]	[REDACTED]/2015 17:30	Female	Registered Nurse	Holding patient - restraint to minimise [REDACTED] damage in corbative, aggressive patient	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	[REDACTED] - Assault by Patient - Pt aggressive post procedure (hitting, biting, kicking, verval) [REDACTED] insitiv > required retraining for staff & pt safety. Bit on right wrist and back injury for restraining pt.
[REDACTED]	[REDACTED]/2015 17:40	Male	Fire, Safety & Security Officer	Security			[REDACTED] - Patient picked up food tray throwing it and then started to throw punches. Patient was restrained and assistance called
[REDACTED]	[REDACTED]/2015 6:15	Male		Direct patient care 1.1 special	Nil injury	Physical Violence	[REDACTED] - Assault - Attending with [REDACTED] pt punch staff at nose, nil injury
[REDACTED]	[REDACTED]/2015 9:55	Male	Fire, Safety & Security Officer	Paitent handling	Nil injury	Physical Violence	PSO's called to [REDACTED] to a [REDACTED] lady who was on [REDACTED] trying to leave PSO's then held patients arms while a injection was administered then patient spat in PSO's face
[REDACTED]	[REDACTED]/2015 10:00	Female	Health Professional	[REDACTED] test with a positive result	Nil injury	Verbal Violence	No physical injury. Verbal violence and aggressive behaviour displayed by patient. Patient verbally aggressive after a positive test result. The patient pulled out [REDACTED] cannula with blood dripping on the floor then tried to leave. The patient aggressively approached me waving [REDACTED] hands and yelling. Patient yelled at me saying that [REDACTED] was furious about [REDACTED] treatment.
[REDACTED]	[REDACTED]/2015 13:20	Female	Fire, Safety & Security Officer	Patient restraint (aggressive towards staff)	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Wrestling with patient on ambulance ramp. Hands grazed on concrete and patient stuck [REDACTED] finger nails into my left forearm while walking past, heard the words "Grubby Indians" used by [REDACTED] phone. Another patient [REDACTED] heard and walked up to Nursing staff and expressed [REDACTED] was disgusted and doesn't want to be put next to abusive person.
[REDACTED]	[REDACTED]/2015 19:30	Female	Enrolled Nurse	General Nursing Care	Nil injury	Perpetrator - Patient	Was struck in the face as I lent down to raise siderails. - Would have appreciated a warning from Nursing staff-
[REDACTED]	[REDACTED]/2015 15:00	Male	Operational Officer	General Duties	Ear/Eye/Nose Injury	Perpetrator - Patient	Trying to assist patient back to bed and [REDACTED] struck out trying to physically harm staff. CN [REDACTED] was bitten and blood was drawn.
[REDACTED]	[REDACTED]/2015 4:45	Female	Assistant in Nursing	Assisting patient back to bed, patient struck out at nurses.	Nil injury	Perpetrator - Patient	
[REDACTED]	[REDACTED]/2015 16:30	Male	Clinical Nurse	Assisting patient back to bed when patient became aggressive	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Bitten by patient and scratched during behaviour crisis.
[REDACTED]	[REDACTED]/2015 20:00	Female	Registered Nurse	Answering the buzzer.	Mental Illness/Stress	Perpetrator - Patient	Patient was ring on the buzzer when I approached and trying to remove it from the patient site patient yelled and swore.
[REDACTED]	[REDACTED]/2015 8:45	Female	Registered Nurse	Usual nursing duties.	Nil injury	Perpetrator - Patient	Staff intending to give patients regular medication. Patient started to swear at staff.
[REDACTED]	[REDACTED]/2015 9:00	Female	Assistant in Nursing	General Nursing duties	Nil injury	Physical Violence	Staff attempted to distract and remove PT from anothe PT. PT then proceeded to talk to staff inappropriatley and put [REDACTED] hand around staff members waist and attempted to touch staff Right breast. Staff moved away from PT immediatley and alerted other staff. Other staff then successfully removed PT away and no futher incident has happened since
[REDACTED]	[REDACTED]/2015 10:30	Male	Fire, Safety & Security Officer	Security	Nil injury	Perpetrator - Patient	[REDACTED] Patient became aggressive and lashed out. Placed on [REDACTED] bed, patient kicked me in the back. Written report completed.

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Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2015 13:00	Female	Registered Nurse	was standing at the nurses station when patient went past on and touched buttocks	Nil injury	Physical Violence	Pt touched buttock
	/2015 15:00	Female	Fire, Safety & Security Officer	Restraint of aggressive patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	fell over during patient restra
	/2015 21:00	Female	Registered Nurse	Trying to administer IV	Nil injury	Perpetrator - Patient	- ORTHO - Trying to administer IV patient punched me in the right breast
	/2015 10:00	Female	Registered Nurse	Patient Care	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	- ORTHO - Patient lashed out at staff while taking obs. Punching, grabbing, scratching, yelling.
	/2015 10:00	Female	Registered Nurse	Patient Care	Nil injury	Perpetrator - Patient	- ORTHO - Patient lashed out punching me in stomach and verbally abusing me
	/2015 12:30	Female	Registered Nurse	was attending to the dressing on patient's leg when became verbally abusive and swearing.	Nil injury	Verbal Violence	Pt yelling.
	/2015 21:30	Female	Clinical Nurse	Nurses answering buxxes and pt requested food at 21:30hrs	Mental Illness/Stress	Verbal Violence	Pt verbally abusive.
	/2015 17:30	Female	Registered Nurse	Patient cares - feeding and setting up	Nil injury	Perpetrator - Patient	Inappropriate behaviour
	/2015 18:30	Female	Registered Nurse	Patient cares and was leaving room	Nil injury	Perpetrator - Visitor	Verbal abuse
	/2015 10:30	Female	Registered Nurse	General duties	Nil injury	Perpetrator - Visitor	- med 1) Patient's became verbally aggressive when asked to sit and wait for me to arrange treatment
	/2015 13:10	Male	Registered Nurse	Restraining patient while administering	Contusion / bruising	Perpetrator - Patient	Patient kicked staff member. Heel to chest.
	/2015 20:20	Male	Fire, Safety & Security Officer	Security	Nil injury	Perpetrator - Patient - OS	Patient restraint using ABM techniques
	/2015 3:30	Female	Registered Nurse	Patient Care	Nil injury	Perpetrator - Patient	- ORTH - Patient punched me in the abdomen when attempting to provide
	/2015 8:45	Female	Pathology Assistant	Collector was performing procedure	Contusion / bruising	Perpetrator - Patient	I was holding the patients hand to hold arm down then grabbed my hand extremely hard and wouldn't let go.
	/2015 15:15	Female	Registered Nurse	Attending to patient.	Nil injury	Verbal Violence	Patient accused me of being uncaring
	/2015 11:50	Female	Registered Nurse	Staff member triaging when pt became aggressive over a glass of water, threatening violence towards triage nurse. Escorted off grounds.	Nil injury	Verbal Violence	Pt verbally abusive/threatening me at triage window.
	/2015 14:00	Female	Registered Nurse	Patient Care	Nil injury	Perpetrator - Patient	Patient asked to come back to ward, patient refused. Threatening and aggressive.
	/2015 14:30	Female	Enrolled Nurse	Pt being transferred from bed to chair. Was assisted by one staff, however, requires 2.	Mental Illness/Stress	Verbal Violence	Pt fell and abused staff.
	/2015 18:15	Female	Clinical Nurse	Staff at a rapid response call, aggressive patient who assaulted nurse from outreach.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Pt aggressive
	/2015 5:00	Male	Assistant in Nursing	Direct patient care.	Nil injury	Physical Violence	Pt hit staff on back of neck.
	/2015 9:00	Female	Assistant in Nursing	Direct patient care.	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Patient grabbed and pulled my shoulder and hip
	/2015 12:05	Male	Fire, Safety & Security Officer	Security	Dislocation	Perpetrator - Patient	Patient threw a punch at me and I had to perform a restraint whereby I injured my shoulder *see attached statement*

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2015 15:50	Female	Enrolled Nurse	Trying to stop patient leaving through main ward door	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Patient attempting to abscond through main locked door. Patient punched nurse in the face and left cheek. Nurses Patient verbally abused nurse.
	/2015 7:00	Female	Enrolled Nurse	Nursing duties	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	While attempting to get pt on floor, staff unexpectedly thrown into the wall, hitting face & nose in the wall
	/2015 10:00	Female	Enrolled Nurse	1:1 Special of young consumer	Nil injury	Perpetrator - Patient	lashed out punching nurse in L Arm
	/2015 11:00	Female	Assistant in Nursing	Direct Patient Care	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence Perpetrator - Patient	- Assault by Patient - Patient grabbed my arms and scratched and broke my skin, also hit me in my side.
	/2015 23:50	Female	Registered Nurse	Patient observations	Mental Illness/Stress	Perpetrator - Patient	While attempting patients temperature, patient hit my left side neck with left hand
	/2015 0:30	Female		During staff to consumer interaction the consumer bit the nurse on the right shoulder	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient was agitated HDU. tore books and scattered all over the floor and bed. removed clothes from the bed. PT was approached by staff to assist and deescalate but lashed out at staff and bit her on the right arm taking off her skin
	/2015 12:30	Female		PT Handling	Nil injury	Physical Violence	PT grabbed finger and bent right back and would not let go.
	/2015 19:00	Female	Enrolled Nurse	Requesting pts to return inside from courtyard due to inappropriate behaviour (smoking)	Mental Illness/Stress	Verbal Violence Perpetrator - Patient	Pt started swearing
	/2015 0:00	Female	Registered Nurse	Requesting pts to decrease noise and return to bed due to late hour.	Mental Illness/Stress	Perpetrator - Patient	Patients were noisy and swearing.
	/2015 13:20	Male	Registered Nurse	Staff member was attending to normal duties and family member became aggressive towards staff members. Pt asked by CN to speak appropriately to staff.	Nil injury	Verbal Violence	Pt's became verbally aggressive.
	/2015 16:00	Female	Registered Nurse	1:1 Speciali with visual observation of young consumer	Brain Injury/Concussion	Perpetrator - Patient	Patient struck me in the jaw with clenched fist
	/2015 2:35	Male		General nursing duties	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Patient overstretched my fingers and thumbs.
	/2015 5:20	Female	Registered Nurse		Nil injury	Perpetrator - Patient	Patient verbally abusive
	/2015 16:40	Female	Enrolled Nurse	1:1 special of young consumer	Contusion / bruising	Perpetrator - Patient	Got punched in back by client
	/2015 20:00	Female	Assistant in Nursing	Direct patient care. Patient in acute delirium.	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient extremely aggressive
	/2015 8:00	Male		Staff member attending to PT care	Nil injury	Physical Violence	PT Struck staff member in the face with an open palm. PT requested assistance to go to the bathroom x2 staff members assisted where PT became verbally and physical aggressive starting "get out of my house" attempted to redirect to T and P nil success. PT struck in face and stated "get out of my house"
	/2015 19:30	Female		Staff member attending to PT, PT became agitated and swung at her	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient was pulling on their cannula whilst trying best to get out of bed, when guiding back into bed the PT became very agitated and aggressive by swinging fists hitting my mouth

Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
[REDACTED]	[REDACTED]/2015 8:40	Male	Operational Officer	[REDACTED] helped in room next door / patient flipped	Traumatic Joint/Ligament and Muscle/Tendon Injury	Physical Violence	Patient jumped out of bed, threw [REDACTED] breaky at the nurse. I went and restrained patient and twisted my back.
	[REDACTED]/2015 17:40	Female	Clinical Nurse	Refer to attachment for details	Nil injury	Verbal Violence	Verbal abuse over the phone
	[REDACTED]/2015 8:00	Female	Clinical Nurse	Please refer to attachment.	Nil injury	Verbal Violence	Patient became agitated after communication with another CN
	[REDACTED]/2015 0:45	Female		Administering [REDACTED] injection to patient	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Patient agitated. Holding hand to calm patient.
	[REDACTED]/2015 2:00	Female		Patient care	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	2 x security holding delirious patient arms, pt moved legs to get off bed, I tried to move pt back on bed, [REDACTED] got a hand free and tried to bit me.
	[REDACTED]/2015 4:45	Male		AIN specialing patient with behaviour issues 1:1	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient tried to [REDACTED]
	[REDACTED]/2015 16:00	Female	Physiotherapist	Interaction with staff member and patient attempting to leave the ward without permission	Nil injury	Perpetrator - Patient	[REDACTED] - Patient from observation unit was trying to open ward door with intention to leave and not de- directed with verbal cues. I held down door with my body. Patient attempted to strangle mw with [REDACTED] left hand but I managed to push [REDACTED] hand away. [REDACTED] then hit me on the face with [REDACTED] right hand. [REDACTED] was then re-directed to walk around the unit with [REDACTED]
	[REDACTED]/2015 18:45	Female	Registered Nurse	Patient was in [REDACTED] room	Stress	Perpetrator - Patient	[REDACTED] Verbally aggressive patient, throwing equipment. Abusive language towards staff and others. Threatening behaviour of [REDACTED]
	[REDACTED]/2015 18:45	Female	Registered Nurse	Patient care, responded to monitor alarms	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	[REDACTED] Noise from [REDACTED] and nurse call activated by patient. On entering room, furniture placed against door, monitor, leads removed from monitor, patient verbally abusive to me and [REDACTED] Attempted separate [REDACTED] /patient with door, my hand caught skin tear
	[REDACTED]/2015 7:10	Male	Assistant in Nursing	Attempting to stop patient from removing IVC -pt confused	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Patient grabbed my arm, then scratched right forearm. The scratch drew blood
	[REDACTED]/2015 10:00	Female	Registered Nurse	Medication Administration: Patient making coffee	Mental Illness/Stress	Verbal Violence	Patient verbally abusive towards self and other co- patients. Yelling loudly and using abusive language. Pt had asked for a regular medication which had been given earlier. Pt yelled that [REDACTED] had not been consulted about time change and vented [REDACTED] frustration. De-escalation techniques used.
	[REDACTED]/2015 14:00	Female	Registered Nurse	Patient and partner in patient room	Stress	Perpetrator - Visitor	[REDACTED] Verbal aggression with threatening physical aggression toward staff by patient boarder
	[REDACTED]/2015 18:30	Female	Registered Nurse	General Nursing duties	Nil injury	Verbal Violence	Patient was being fed dinner when [REDACTED] started : "your poisoning me and killing my [REDACTED] your are terrible person
	[REDACTED]/2015 6:30	Female	Assistant in Nursing	patient care	Nil injury	Perpetrator - Patient	Patient lashed out at me and scratched staff member
	[REDACTED]/2015 17:30	Female		Assiting PT in the bathroom	Nil injury	Physical Violence	While assistaning PT in the toliet - PT grabbed my wrist and attempted to punch me
[REDACTED]/2015 14:30	Male	Fire, Safety & Security Officer	Patient restraint	Wounds, Lacerations, Amputations and Internal Organ Damage	Physical Violence	Patient bit PSO [REDACTED] on the left hand while restraining on bed. See incident [REDACTED] on the [REDACTED]/2015 @ [REDACTED]	

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Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
	/2015 16:30	Male		General nursing duties	Nil injury	Physical Violence	PT aggressive towards staff member
	/2015 21:40	Female	Assistant in Nursing	Attempting to stop patient getting out of bed - falls risk	Nil injury	Perpetrator - Patient	Patient became agitated and aggressive when prompted to stay in bed due to falls risk. Attempted to harm staff by kicking, made contact, nil injury
	/2015 22:00	Female	Enrolled Nurse	Administering IV	Muscle Injury	Perpetrator - Patient	Attending patient at bedside as was climbing out of bed, used bottle, RN came to attend IV became aggressive, settled, RN continued with IV and hit RN and kicked myself in the stomach, had also hit AIN special. Team Leader informed security, called to assist, also kicked at security staff. **Also had threatened to choke me earlier in shift
	/2015 7:30	Female	Assistant in Nursing	General nursing duties	Nil injury	Verbal Violence	PT Verbally abusive saying Im starving then trying to choke with food, saying Im not Australian and why are they hiring all the foreingers
	/2015 8:30	Female	Assistant in Nursing	General Nursing duties	Nil injury	Verbal Violence	Was changing PT's incontinence pad was accused of said I was attending to personal hygiene completed task and vacated room
	/2015 13:45	Female	Enrolled Nurse	General nursing duties	Nil injury	Verbal Violence	PT tried to hit the staff member while she assisted with oral medications
	/2015 16:50	Female		General Nursing duties	Nil injury	Verbal Violence	PT Verbally aggressive towards staff call out an yelling at
	/2015 17:15	Female	Registered Nurse	Providing supervision for dinner in dining room	Nil injury	Verbal Violence	Whilst assisting patient for meal, patient asked me if I'm the one looking after I've said yes, I'm your nurse tonight, then answered back, so we should MAKE LOVE! Left patient and told its inappropriate. Answered back then I don't have right to tell what to do.
	/2015 10:40	Male	Assistant in Nursing	Patient Care - specialling	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	- During the night I was scratched, and slapped by patient - patient was tampering with - See attached
	/2015 23:20	Female	Assistant in Nursing	Patient hygiene cares	Mental Illness/Stress	Perpetrator - Patient	- Patient admitted with delirium and B/G of While attempting patients pad change, patient hie my face with left foot. Myself and another AIN trying to do personal hygiene
	/2015 21:40	Male	Clinical Nurse	General Nursing Care	Wounds, Lacerations, Amputations and Internal Organ Damage	Perpetrator - Patient	Patient lashed at with left foot and kicked x2 me square in chest/sternum - Previously was restrained legs and feet due to inability to reduce sedation safely.
	/2015 12:20	Female	Clinical Nurse	Nil identified on form			- Phone call from client including threat to bomb police stations, ex clinic building and the Prime Minister
	/2015 11:30	Female	Enrolled Nurse	Direct patient care.	Nil injury	Perpetrator - Patient	Pt climbing out of bed, fire alarm going at the time. Asked pt. to stay in bed.
	/2015 11:30	Female	Assistant in Nursing	Asking Pt. to stay in bed	Nil injury	Perpetrator - Patient	Pt. verbally abused me. "bitch" "Fuck off" "You are a and you get your rocks off with (other nurse present).
	/2015 15:15	Male	Interviewing patient in patients room	Nil injury		Perpetrator - Patient	and patient were waiting in patients appointed room on ward fro nursing staff to bring medication. Patient went quiet with head down and asked patient if was alright. Suddenly patient attacked throwing punches but managed to escape punches and ran out of the room. Patient walked out of the ward and informed security, team leader nurse and about incident
	/2015 07:30	Female	Registered Nurse	Patient being repositioned in bed. Patient threw urine bottle at staff member splashing on clothes - chest and arm.	Nil injury	Physical Violence	Answer bell for Asked patient to lift leg in bed. Patient threw at me . Receive in chest.
	/2015 01:30	Female	Registered Nurse	Direct patient care.	Mental Illness/Stress	Physical Violence	Pt grabbed my boob

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Case Number	Date Time Of Incident	Emp Gender	Emp Position	Action At Injury	Primary Nature	Primary Agency	Unexpected Event
[redacted]	[redacted]/2015 09:20	Male	Fire, Safety & Security Officer	Nil identified on WIR			[redacted] MH) Patient became verbally aggressive towards doctor and nurse. Was told to leave, on [redacted] exit [redacted] assaulted another patient as reported to me by the patient, assaulted patient was punched in side of the neck (see attached)
[redacted]	[redacted]/2015 20:35	Female	Registered Nurse	Redirecting patient	Nil injury	Physical Violence	I was attempting to redirect away [redacted] when pt slapped me and attempted to punch me.

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Claim Number	Accident Date	Injury Nature	Occupation	Accident Description
		/2012 Unspecified injuries	Registered Nurse	Patient hit me in face
		/2012 Contusion, bruising, superficial crush	Enrolled Nurse	Attempted restraint of patient. Patient threw [redacted] underneath my legs/feet. I became tangled and landed wrist first into table.
		/2012 Trauma to muscles	Registered Mental Health Nurse	Restraining a patient and bringing patient to floor, pulled muscle in this process
		/2012 Contusion, bruising, superficial crush	Registered Nurse	Pt hit out
		/2012 Contusion, bruising, superficial crush	Registered Nurse	Full fist punch by a client
		/2012 Soft tissue due to trauma/unknown mech.	Registered Nurse	When pt was about to punch Dr, I grabbed pt ? took down on floor. Pt punched at forehead & spat at me
		/2012 Post-traumatic stress disorder	Registered Nurse	Object thrown at me
		/2012 Muscle/tendon strain (non-traumatic)	Registered Nurse	Take down with injury via blunt force trauma by restraining patient.
		/2012 Neck pain, cervicalgia	Registered Nurse	through to floor during restraint of pt, hit head first on floor.
		/2012 Other intracranial injury, not specified	Registered Nurse	Assult
		/2012 Soft tissue due to trauma/unknown mech.	Registered Nurse	un? attack by violent psychotic patient in a [redacted] ward. Giving medication
		/2012 Post-traumatic stress disorder	Registered Nurse	patient assault and restraint
		/2012 Post-traumatic stress disorder	Registered Nurse	Assault related to psychotic patients in hospital
		/2012 Contusion, bruising, superficial crush	Security Officer	Injury where he received an elbow during the chest whilst attempting to restrain patient
		/2012 Contusion, bruising, superficial crush	Nursing Assistant	Kicked in face by a patient and arm twisted over bed rair
		/2012 Trauma to joints/ligaments not classifie	Registered Nurse	Restraining patient at work
		/2012 Contusion, bruising, superficial crush	Registered Nurse	Knead to the back of my head by an aggressive patient
		/2012 Soft tissue due to trauma/unknown mech.	Enrolled Nurse	While restraining pt in seclusion
		/2012 Other fractures not elsewhere classified	Nursing Assistant	Assist patient mobility and Pt being aggressive and push me and i fall in the
		/2012 Anxiety/stress disorder	Registered Nurse	Walking out of [redacted] entrance, followed by patient whom them verbally abused/threatened me.
		/2012 Soft tissue due to trauma/unknown mech.	Registered Nurse	Patient Assault
		/2012 Trauma to joints/ligaments not classifie	Registered Nurse	I was on duty and a patient attacked myself and colleagues
		/2012 Contusion, bruising, superficial crush	Registered Nurse	Restraining a patient
		/2012 Soft tissue due to trauma/unknown mech.	Registered Nurse	patient slammed door jamming me in between door and wall
		/2012 Muscle/tendon strain (non-traumatic)	Registered Nurse	patient punched me on my mouth
		/2012 Medical sharp/needle-stick puncture	Nursing Assistant	Restraining a psychotic patient.
		/2012 Contusion, bruising, superficial crush	Registered Nurse	Stabbed with [redacted] bt pt. Also struck in stomach several times first per medical certificate
		/2012 Other fractures not elsewhere classified	Security Officer	Assault by Patient
		/2012 Trauma to muscles/tendon unspecified	Nursing Assistant	Restraining intoxicated male.
		/2012 Anxiety/stress disorder	Registered Nurse	[redacted] was forcibly struck in the chest by a patient she was attending while at work
		/2012 Fractured skull and facial bones	Registered Nurse	patient lunged with a knife at me
				Assult by patient
				Attached please see. Answered a telephone call to the clinic. The caller's speech was slurred and told me that [redacted] was bringing [redacted] in which has [redacted] & wanted me to insert an IV cannula and give the [redacted] fluids. I replied that I did not know how to treat [redacted]. At 1540 three [redacted] carrying cans of beer and had a [redacted] present to the clinic. I watched them on security camera and they were drinking and punching the doors and walls of the entry foyer. I sat quietly in my accommodation and watched them. The continued to shout and punch the doors and walls of the clinic and repeatedly rang the emergency callout bell.
		/2012 Post-traumatic stress disorder	Registered Nurse	Patient restraint: Intervention by me to break choke-hold that one patient had on the other
		/2012 Trauma to joints/ligaments not classifie	Enrolled Nurse	I was attacked by patient in [redacted] room by [redacted] door with [redacted] & punched
		/2012 Soft tissue due to trauma/unknown mech.	Nursing Assistant	Pushed by a patient against the door
		/2012 Trauma to muscles/tendon unspecified	Registered Nurse	Take down of violent patient co workers landed on his left forearm
		/2012 Contusion, bruising, superficial crush	Process Workers nec	pushed over by patient
		/2012 Trauma to muscles/tendon unspecified	Registered Nurse	Punched by patient at nose/face.
		/2012 Soft tissue due to trauma/unknown mech.	Intermediate Service Workers nec	At work restraining a patient
		/2012 Soft tissue due to trauma/unknown mech.	Guards and Security Officers nec	Aggressive patient pulled thumb backwards
		/2012 Soft tissue due to trauma/unknown mech.	Registered Nurse	restraining an aggressive patient
		/2013 Superficial injury	Security Officer	Restraining and aggressive patient
		/2013 Laceration not involving amputation	Security Officer	Whilst restraining a patient came down and hit knee on concrete floor
		/2013 Soft tissue due to trauma/unknown mech.	Security Officer	treating abusive patient, threatening and violent towards [redacted]
		/2013 Anxiety/depression combined	Health Professionals nec	Assaulted by patient
		/2013 Laceration not involving amputation	Registered Nurse	assaulted by patient who bit me
		/2013 Anxiety/stress disorder	Registered Nurse	Grappling a patient
		/2013 Soft tissue due to trauma/unknown mech.	Security Officer	Assult by aggressive patient or managing aggressive patient - alcohol detox.
		/2013 Trauma to muscles/tendon not classified	Registered Nurse	Attacked by a patient with punches.
		/2013 Anxiety/stress disorder	Registered Nurse	Helping restrain patient felt acute L LBP settled sever exacerbation rolling patient on Thurs
		/2013 Soft tissue due to trauma/unknown mech.	Registered Nurse	

RTI REQUEST

Claim Number	Accident Date	Injury Nature	Occupation	Accident Description
		2013 Anxiety/stress disorder	Registered Nurse	Assaulted by patient
		2013 Contusion, bruising, superficial crush	Registered Nurse	Assaulted by PT. Kicked on R side of chest
		2013 Muscle/tendon strain (non-traumatic)	Security Officer	Restraining runaway [redacted]
		2013 Trauma to muscles/tendon unspecified	Security Officer	restraining an escaping [redacted]
		2013 Trauma to joints/ligaments not classified	Security Officer	Restrained an escaped [redacted]
		2013 Anxiety/stress disorder	Registered Nurse	Spat in the face
		2013 Anxiety/stress disorder	Registered Nurse	During the morning shift [redacted] 13 I was assaulted physically by a patient and later verbally assaulted by a staff member.
		2013 Trauma to joints/ligaments not classified	Security Officer	Restraining patient.
		2013 Trauma to muscles/tendon not classified	Registered Nurse	Pushed into wall by a patient
		2013 Osteopathies and chondropathies	Registered Mental Health Nurse	Injury at work today approx 16:15, was attempting to restrain a psychotic patient when he was thrown into a door. He struck his left lower ribs on the door handle. He subsequently landed on the ground with the patient striking his right knee on the ground
		2013 Dislocation	Registered Nurse	Pt pushed me
		2013 Traumatic tearing from muscle, avulsion	Registered Nurse	While attending patients (mental health patient) patient pushed claimant against the wall
		2013 Fractured skull and facial bones	Registered Nurse	I was signing a whiteboard outside the nurses room and patient came up and king hit me from the side. I fell and hit my head on the floor. The patient continued to punch me while I was unconscious on the floor.
		2013 Epicondylitis	Intermediate Service Workers nec	Restraining a mentally disturbed patient.
		2013 Trauma to joints/ligaments unspecified	Registered Nurse	Had an aggressive patient that was trying to kick a doctor, [redacted] has intervened and grabbed foot as security guard grabbed foot, thumb injured
		2013 Anxiety/stress disorder	Registered Nurse	assaulted by the patient who was overdosed on dexamethosone
		2013 Anxiety/stress disorder	Intermediate Service Workers nec	Attempted assault by a patient with drug induced psychosis
		2013 Trauma to joints/ligaments not classified	Enrolled Nurse	Insulted by patient who was aggressive
		2013 Soft tissue due to trauma/unknown mech.	Enrolled Nurse	Pushed by an patient in the ward this morning from back while was working - on [redacted]/13
		2013 Trauma to muscles/tendon unspecified	Registered Nurse	Assulted by patient.
		2013 Post-traumatic stress disorder	Registered Nurse	Unprovoked assalt by a patient -punched from behind in back of head.
		2013 Contusion, bruising, superficial crush	Security Officer	restraining aggressive person in ED (patient under mental health act)
		2013 Contusion, bruising, superficial crush	Registered Nurse	Patient kicked self in the bathroom yelling I am going to kill myself staff member opened bathroom door to check on patient and was punched in nose
		2013 Other specified injuries, not classified	Security Officer	IW was dealing with an aggressive client who lunged towards him and the clients shoulder has hit IW teeth.
		2013 Laceration not involving amputation	Nursing Assistant	Was requested by T/L to view is posy restraint was on pt correctly. It wasn't as belts were not through loop holes. 3x staff assisted to ensure it was on correct. I had pts hands to assist. while 2 others fixed the straps/belts. Pt put head down, tried to move pt back with body & I had requested x3 for staff to grab/hold pts hand but too late. pt had a very good hold & would not let go even using ABM techniques to lower jaw to release. I did pull away from pt as this would have certainly tore skin. Eventually pt released, skin on L forearm was fully clenched together & skin had been broken.
		2013 Trauma to joints/ligaments not classified	Registered Nurse	assault by patient
		2013 Tendinitis	Nurseryperson	this was caused by a violent Pt who pinned her down to the ground and in the cat she sustained injury to left shoulder.
		2013 Back pain, lumbago, sciatica	Enrolled Nurse	Patient restraint
		2013 Foreign body on external eye, ear, nose	Security Officer	While restraining patients, the patient spat in the officers face
		2013 Contusion, bruising, superficial crush	Enrolled Nurse	Patient physical hitting in face.
		2013 Contusion, bruising, superficial crush	Registered Nurse	Assault from patient
		2013 Muscle/tendon strain (non-traumatic)	Security Officer	restraining patient (violent)
		2013 Trauma to muscles	Registered Nurse	Take down with restraint
		2013 Soft tissue due to trauma/unknown mech.	Security Officer	IW was trying to restrain a patient on the ground
		2013 Soft tissue due to trauma/unknown mech.	Intermediate Service Workers nec	Restraining patient
		2013 Contusion, bruising, superficial crush	Registered Nurse	Punched in face by patient
		2013 Soft tissue due to trauma/unknown mech.	Security Officer	Punched in face by patient
		2013 Soft tissue due to trauma/unknown mech.	Enrolled Nurse	Kicked by patient on the jaw
		2013 Mental diseases, unspecified	Registered Nurse	a patient was punching, kicking and hitting out at staff whenever they assisted [redacted]
		2013 Soft tissue due to trauma/unknown mech.	Registered Mental Health Nurse	Was restraining patient at work - knocked right knee on floor
		2013 Muscle/tendon strain (non-traumatic)	Nursing Assistant	assisting aggressive patient with physical disability
		2013 Dislocation	Health Professionals nec	Restraining a patient
		2013 Hernias	Enrolled Nurse	Restraint of patient
		2013 Contusion, bruising, superficial crush	Security Officer	patient lashed out with leg
		2013 Soft tissue due to trauma/unknown mech.	Registered Nurse	Pulling back an ansconding brain injured patient
		2013 Soft tissue due to trauma/unknown mech.	Registered Nurse	Left arm/back injury when patient absconded

Claim Number	Accident Date	Injury Nature	Occupation	Accident Description
		/2013 Unspecified injuries	Registered Nurse	Pulled up a patient at work
		/2013 Anxiety/stress disorder	Nursing Assistant	Attacked by a patient - applied a lot of pressure to wrist and upper forearm. Has developed post traumatic stress disorder
		/2013 Anxiety/stress disorder	Registered Nurse	Patient punched her on left shoulder/arm verbal abuse by patient
		/2013 Contusion, bruising, superficial crush	Security Officer	fell whilst restraining patient. Hand hit concrete whilst arm was straight
		/2013 Tendinitis	Enrolled Nurse	had takedown at work with aggressive patient
		/2013 Bursitis	Registered Nurse	this was cause by a violent pt who pinned her down to the ground and in the cat she sustained injury to left shoulder.
		/2013 Trauma to joints/ligaments not classifie	Registered Nurse	This time after heavy work load of many patient last week in the ward he left shoulder became worse.
		/2013 Medical sharp/needle-stick puncture	Security Officer	Restraining an acutely confused & aggressive post op pt who had to lie flat & wouldn't, trying to climb out of bed.
		/2013 Contusion, bruising, superficial crush	Registered Nurse	While restraining patient for injection
		/2013 Muscle/tendon strain (non-traumatic)	Registered Nurse	Assaulted by a patient
		/2013 Soft tissue due to trauma/unknown mech.	Registered Nurse	restraining [redacted] in Acute Psychiatric unit
		/2013 Depression	Security Officer	Restraining a patient, manual handling.
		/2013 Unspecified injuries	Registered Nurse	Static guard patient punched me
		/2013 Soft tissue due to trauma/unknown mech.	Health Professionals nec	Assaulted by a patient
		/2013 Fractured skull and facial bones	Enrolled Nurse	Altercation with patient
		/2013 Not known	Registered Nurse	hit by patient
		/2013 Dislocation	Security Officer	I was punched in the face by a patient
		/2014 Soft tissue due to trauma/unknown mech.	Registered Nurse	Restraining an aggressive patient
		/2014 Traumatic tearing from muscle, avulsion	Intermediate Service Workers nec	Assaulted by patient
		/2014 Post-traumatic stress disorder	Registered Nurse	Restraining Patient
				assaulted by patient while attempting to treat/assess patient
				Patient attempted to choke [redacted] reported that the patient attacker her after she refused to allow [redacted] reported that the patient lashed out, grabbed her throat, squeezed her epiglottis, leaving welts
		/2014 Contusion, bruising, superficial crush	Social Worker	face to face contact with patient who physically and verbally attacked me
		/2014 Unspecified injuries	General Clerk	Assaulted by patient
		/2014 Contusion, bruising, superficial crush	Registered Nurse	assaulted by a patient
		/2014 Other fractures not elsewhere classified	Health Professionals nec	During takedown of aggressive patient
		/2014 Contusion, bruising, superficial crush	Intermediate Service Workers nec	Kicked in back by patient during code black//code red
		/2014 Soft tissue due to trauma/unknown mech.	Registered Nurse	punched by pt & ? to floor
		/2014 Laceration not involving amputation	Registered Nurse	Hit in the face by a patient
		/2014 Soft tissue due to trauma/unknown mech.	Registered Nurse	when restraining the patients on many occasions has landed on the right knee on concrete
		/2014 Other fractures not elsewhere classified	Labourers and Related Workers nec	Kicked in the ribs by a patient at work.
		/2014 Soft tissue due to trauma/unknown mech.	Registered Nurse	Restraining aggressive confused [redacted] patient that weighed approx. 100kg
		/2014 Post-traumatic stress disorder	Registered Nurse	Physically assaulted by patient, choked and punched in head
		/2014 Other fractures not elsewhere classified	Security Officer	Restraining an aggressive psych patient
		/2014 Anxiety/stress disorder	Process Workers nec	Threatened by mental health patient with a knife
		/2014 Trauma to muscles	Nursing Assistant	Attacked by a patient
		/2014 Laceration not involving amputation	Nursing Assistant	assaulted by a patient within the emergency
		/2014 Laceration not involving amputation	Security Officer	restraining non compliant patient
		/2014 Soft tissue due to trauma/unknown mech.	Security Officer	Restraining a patient
		/2014 Muscle/tendon strain (non-traumatic)	Elementary Service Workers nec	Handling a psychotic patient
		/2014 Trauma to joints/ligaments not classifie	Registered Nurse	Punched by a patient
		/2014 Post-traumatic stress disorder	Registered Nurse	Psychiatric patient charged at her threateningly
		/2014 Soft tissue due to trauma/unknown mech.	Security Officer	Patient interaction
		/2014 Contusion, bruising, superficial crush	Medical Administrator	A patient assaulted and pulled from hair and pulled worker to the ground.
		/2014 Trauma to muscles/tendon not classified	Registered Nurse	Punched by a patient to left side of jaw
		/2014 Contusion, bruising, superficial crush	Guards and Security Officers nec	Patient restraint
		/2014 Fractured skull and facial bones	Registered Nurse	Tried to assist patient, however was assaulted by patient and hit in the jaw.
		/2014 Chemical burn	Registered Nurse	Patient assault
		/2014 Trauma to muscles/tendon unspecified	Enrolled Nurse	Assaulted by patient at work
		/2014 Contusion, bruising, superficial crush	Security Officer	struggle with patient
		/2014 Other fractures not elsewhere classified	Registered Nurse	Restraining a patient
				Colleague asked me to assist with cares for Pt UR [redacted]. This Pt punched me full force with a closed fist in the face between my eyes at the top of my nose resulting in severe bruising, laceration to nose, and emotional trauma.
		/2014 Contusion, bruising, superficial crush	Registered Nurse	
		/2014 Contusion, bruising, superficial crush	Health Professionals nec	Assaulted by patient

Claim Number	Accident Date	Injury Nature	Occupation	Accident Description
	7/2014	Trauma to muscles	Registered Nurse	Pt Aggressive, grabbed me and hit me twisted me R hand with force and punched R shoulder.
	7/2014	Muscle/tendon strain (non-traumatic)	Registered Nurse	agitated patient flexed & extended my wrist with force, required assistance from 2 other staff to let go
	7/2014	Unspecified injuries	Registered Nurse	slapped on R shoulder by patient on ?
	8/2014	Soft tissue due to trauma/unknown mech.	Registered Nurse	restraining a patient trying to punch W
	8/2014	Trauma to tendon	Enrolled Nurse	patient restraint
	8/2014	Laceration not involving amputation	Security Officer	restraining mental health patient (known [redacted])
	8/2014	Muscle/tendon strain (non-traumatic)	Registered Nurse	tried to restrain a [redacted] in ICU
	8/2014	Other intracranial injury, not specified	Registered Nurse	Unexpected punch to left jaw by patient
	8/2014	Trauma to joints/ligaments not classified	Registered Nurse	Restraining a patient was restless trying to pull a tube out
	8/2014	Trauma to joints/ligaments not classified	Intermediate Service Workers nec	Thumb injury during patient restraint
	8/2014	Trauma to muscles/tendon not classified	Registered Nurse	was restraining violent patient in psychiatric emergency centre when developed injury
	8/2014	Osteoarthritis/osteoarthritis	Registered Nurse	Patient (confused) push me twice. 1st - in [redacted] bed bay 2nd into sink on wall
	8/2014	Soft tissue due to trauma/unknown mech.	Registered Nurse	assaulted and pushed into wall by patient landed on right knee and hip
	8/2014	Soft tissue due to trauma/unknown mech.	Registered Nurse	assaulted by a patient
	9/2014	Contusion, bruising, superficial crush	Registered Nurse	aggressive patient kick [redacted] in head
	9/2014	Trauma to muscles	Security Officer	chasing a patient
	9/2014	Soft tissue due to trauma/unknown mech.	Registered Nurse	Kicked by patient
	9/2014	Anxiety/stress disorder	Registered Nurse	violence by patient to worker at work place
	9/2014	Back pain, lumbago, sciatica	Registered Nurse	transferring a patient from bed to bed
	9/2014	Contusion, bruising, superficial crush	Registered Nurse	Pt in the [redacted] (mental health) assaulted ? by hammer fistng writor's upper body
	9/2014	Not known	Registered Nurse	Attacked by a patient onward CCU - sustained injured to upper lip - left interior orbit and right pinky
	9/2014	Anxiety/stress disorder	Nursing Assistant	Verbally abuse / paranoid patients / aggressive / uncooperative
	9/2014	Contusion, bruising, superficial crush	Registered Nurse	assaulted by patient in the ward
	9/2014	Trauma to joints/ligaments not classified	Registered Nurse	restraining pt
	0/2014	Trauma to joints/ligaments not classified	Nursing Assistant	Pt grabbing/holding on to/pulling my wrist.
	0/2014	Soft tissue due to trauma/unknown mech.	Registered Nurse	A patient threw 2 cans of [redacted] and struck her in the R clavicle. She was then grabbed from behind by another patient to protect her from the attack.
	0/2014	Tendinitis	Registered Nurse	restraining a patient
	0/2014	Soft tissue due to trauma/unknown mech.	Health Professionals nec	Attacked by inpatient.
	0/2014	Post-traumatic stress disorder	Food Trades Assistants nec	Per workplace incident report submitted: Injured worker was delivering lunch when upon entering his room she grabbed
	0/2014	Anxiety/stress disorder	Food Trades Assistants nec	around the arms by a patient under security watch
	0/2014	Trauma to muscles	Health Professionals nec	colleague told the patient to push the W in the stomach
	1/2014	Other fractures not elsewhere classified	Health Professionals nec	Kicked in the chest by a patient at workplace.
	1/2014	Muscle/tendon strain (non-traumatic)	Registered Nurse	During the takedown and restraint of a patient
	1/2014	Soft tissue due to trauma/unknown mech.	Registered Nurse	During a take down in a code black situation
	1/2014	Muscle/tendon strain (non-traumatic)	Enrolled Nurse	Consumer ran at me - hit me in upper body.
	1/2014	Trauma to joints/ligaments not classified	Registered Nurse	Assisting patient and patient lashed out with a kick to my wrist
	1/2014	Muscle/tendon strain (non-traumatic)	Registered Nurse	Assaulted by patient
	1/2014	Trauma to muscles	Registered Nurse	IW was pushed in the back by a patient
	1/2014	Other fractures not elsewhere classified	Enrolled Nurse	Pt grabbed arms and shoved me up against door.
	2/2014	Trauma to muscles	Enrolled Nurse	Resident assaulting nurse
	2/2014	Anxiety/stress disorder	Food Trades Assistants nec	Trying to restrain a patient
	2/2014	Hernias	Registered Nurse	Allegedly assaulted by a resident on said date- resident said to have been agitated all morning
	2/2014	Contusion, bruising, superficial crush	Registered Nurse	Repeatedly having to restrain an agitated patient
				assaulted by patient
				Aggressive and psychotic patient brought in by QPS for medical treatment & sedation.
				Patient was restrained after becoming agitated pulling out [redacted] and not complying with doctors requests. I
				restrained the patients right leg , due to the strength and size of the patient I had to use the bed railing to grip onto with
				my right hand and push into the patients leg with full strength to maintain control of [redacted] leg for sedation. The restraint
				lasted for approximately 5 minutes and left my hand and arm tender, left hand progressively became worse throughout
				the morning after completing a 12 hour shift, poor circulation & restricted painful opening and closing movement 24
				hours after the incident had occurred.
	2/2014	Trauma to joints/ligaments not classified	Security Officer	Patient threw [redacted] with intent to cause injury
	2/2014	Soft tissue due to trauma/unknown mech.	Enrolled Nurse	
	2/2014	Contusion, bruising, superficial crush	Elementary Service Workers nec	patient punched staff member in the jaw
	2/2014	Contusion, bruising, superficial crush	Enrolled Nurse	hit by patient
	2/2014	Trauma to tendon	Intermediate Service Workers nec	Restraining a patient.
	2/2014	Other specified injuries, not classified	Health Professionals nec	Assaulted by patient, spat at and death threats
	1/2015	Unspecified injuries	Registered Nurse	Patient restrain during a person al threat event.

Claim Number	Accident Date	Injury Nature	Occupation	Accident Description
		/2015 Anxiety/stress disorder	Registered Nurse	Violent patient chasing, cornering & threatening myself & other staff of CCU& actually punching a nurse in the eye with a [redacted] positive blood stained fist in the CCU.
		/2015 Muscle/tendon strain (non-traumatic)	Health Professionals nec	Restraining a patient
		/2015 Soft tissue due to trauma/unknown mech.	Registered Nurse	Assaulted by patient
		/2015 Soft tissue due to trauma/unknown mech.	Registered Mental Health Nurse	Restraining / manoeuvring pt
		/2015 Contusion, bruising, superficial crush	Enrolled Nurse	resident was physically aggressive
		/2015 Laceration not involving amputation	Registered Nurse	patient punched me in face
		/2015 Anxiety/stress disorder	Registered Mental Health Nurse	Hit in face with Paper Ball by Client
		/2015 Trauma to muscles/tendon unspecified	Registered Nurse	lifting/restraining patient
		/2015 Laceration not involving amputation	Health Professionals nec	Punch to face by patient
		/2015 Other specified injuries, not classified	Security Officer	restraining violent person
		/2015 Trauma to joints/ligaments not classified	Caretaker	Assisting with restraint of aggressive patient.
		/2015 Anxiety/stress disorder	Labourers and Related Workers nec	states that physically assaulted by a patient while at work on [redacted] 15 at [redacted]
		/2015 Trauma to muscles/tendon unspecified	Nursing Assistant	Restraining a patient
		/2015 Contusion, bruising, superficial crush	Intermediate Service Workers nec	hit by a patient against the wall
		/2015 Muscle/tendon strain (non-traumatic)	Accounts Clerk	RESTRAINING MENTAL HEALTH PATIENT WHO WAS FIGHTING US
		/2015 Trauma to joints/ligaments unspecified	Psychiatrist	Assaulted by a patient
				was sitting at front of desk and could see patient walking up to her by [redacted] reflection in the window, I went to lock the drug cabinet and by this time patient was standing behind her. I turned around and [redacted] used [redacted] chest push me back into the corner and started yelling screaming and waving [redacted] hand around in front of my face. I pressed my alarm and other staff came in and controlled [redacted]
		/2015 Anxiety/stress disorder	Registered Nurse	Patient aggression - code black
		/2015 Trauma to tendon	Registered Mental Health Nurse	Patient punched staff member in throat
		/2015 Trauma to muscles/tendon not classified	Intermediate Service Workers nec	[redacted] 2015 - was in intensive care unit dealing with a patient that was pretty settled at the time when getting [redacted] fruit salad , but when was giving [redacted] the fruit salad [redacted] started punching in my face and also caused me to hit the back of my head on a shelf
		/2015 Contusion, bruising, superficial crush	Elementary Service Workers nec	Assaulted by patient
		/2015 Laceration not involving amputation	Registered Nurse	Restraint patient.
		/2015 Contusion, bruising, superficial crush	Registered Nurse	assault by patient
		/2015 Trauma to muscles/tendon not classified	Nursing Assistant	patient assault
		/2015 Anxiety/stress disorder	Enrolled Nurse	While restraining a patient.
		/2015 Soft tissue due to trauma/unknown mech.	Registered Nurse	agitated patient grabbed hand whilst administering [redacted]
		/2015 Other fractures not elsewhere classified	Registered Nurse	Patient threatened worker with knife
		/2015 Post-traumatic stress disorder	Registered Nurse	resident unexpectedly threw full [redacted] on at me hitting me in the chest
		/2015 Soft tissue due to trauma/unknown mech.	Enrolled Nurse	Fall onto wrist while wrestling patient to gown - psychiatric emergency.
		/2015 Muscle/tendon strain (non-traumatic)	Process Workers nec	worker assisting unsettled patient back into to bed who was trying to climb out over bed rail. Patient kicked worker in left knee
		/2015 Unspecified injuries	Enrolled Nurse	During a physical restrain
		/2015 Laceration not involving amputation	Registered Nurse	Crush injury R wrist by [redacted] dementia patient
		/2015 Contusion, bruising, superficial crush	General Clerk	patient attempted to escape hospital
		/2015 Superficial injury	Intermediate Clerical Workers nec	Attacked by patient who was terminally ill and delusional. [redacted] grabbed her by the hair and held her captive for some minutes.
		/2015 Mental diseases, unspecified	Registered Nurse	Restraining and holding a patient.
		/2015 Muscle/tendon strain (non-traumatic)	Registered Nurse	Alleged assault by impatient of psychiatric service (as per Workcover Medical Certificate dated [redacted]/15)
		/2015 Meniscus degenerate/detached/tear	Health Professionals nec	Alleged assault by inpatient of psychiatric service
		/2015 Meniscus degenerate/detached/tear	General Clerk	Assaulted by patient.
		/2015 Trauma to joints/ligaments unspecified	Enrolled Nurse	Patient transfer from [redacted] and was punched in my right eye.
		/2015 Contusion, bruising, superficial crush	Medical Technical Officers nec	assaulted by mental health patient
		/2015 Contusion, bruising, superficial crush	Registered Nurse	While restraining a patient at work
		/2015 Muscle/tendon strain (non-traumatic)	Security Officer	Psychotic patient assault
		/2015 Soft tissue diseases due to non-traumat	Clinical Psychologist	restraining a patient
		/2015 Muscle/tendon strain (non-traumatic)	Health Professionals nec	assaulted by patient
		/2015 Soft tissue due to trauma/unknown mech.	Registered Mental Health Nurse	hit in the chest by a patient at work
		/2015 Trauma to muscles	Health Professionals nec	hit in chest by a patient at work - [redacted] 15 seen at the hospital had chest x-ray and ecg - no fracture (as per workcover medical certificate dated [redacted]/15)
		/2015 Trauma to muscles/tendon not classified	Health Professionals nec	Patient restraint
		/2015 Soft tissue due to trauma/unknown mech.	Security Officer	

Claim Number	Accident Date	Injury Nature	Occupation	Accident Description
		/2015 Soft tissue due to trauma/unknown mech.	Enrolled Nurse	Right thumb bent back when a patient kicked out unexpectedly as the patient was being changed.
		/2015 Fractured skull and facial bones	Enrolled Nurse	Escorting patient to mental health unit and patient king hit worker in the face
		/2015 Contusion, bruising, superficial crush	Registered Nurse	Worker was assisting a patient and the patient struck the worker in the face causing her to fall and strike her head
		/2015 Contusion, bruising, superficial crush	Registered Nurse	Assaulted by patient
		/2015 Trauma to joints/ligaments not classifie	Registered Nurse	Kicked by confused patient at work yesterday.
		/2015 Reaction to stressors - other, multiple	Registered Mental Health Nurse	Hit on head by patient

RTI Release