

### QAS Response Time Percentiles by Calendar Year

Code 1	50th Percentile						90th Percentile					
	2009	2010	2011	2012	2013	2014 YTD as at 23/10/2014	2009	2010	2011	2012	2013	2014 YTD as at 23/10/2014
CAPE YORK	8.7	9.4	9.0	9.6	10.0	9.5	21.9	21.1	24.5	21.8	24.5	24.5
CAIRNS AND HINTERLAND	7.7	7.6	7.5	7.5	7.6	7.9	16.6	16.3	15.6	15.9	15.9	16.2
NORTH WEST	6.6	6.6	6.5	6.4	6.6	6.9	13.6	11.7	11.5	11.6	11.6	12.1
TOWNSVILLE	7.7	7.4	7.5	7.4	7.5	7.5	15.8	14.5	15.0	14.0	14.0	14.0
MACKAY	8.1	7.8	8.0	8.3	8.2	8.1	20.7	19.8	20.7	21.0	20.2	19.6
CENTRAL WEST	7.9	7.6	7.7	7.8	7.3	7.0	40.5	42.0	47.4	48.8	41.3	42.3
CENTRAL QUEENSLAND	7.2	7.1	7.0	7.1	7.2	7.2	16.8	16.2	16.2	16.5	16.3	15.5
WIDE BAY	8.6	8.0	8.0	8.2	8.2	8.3	19.7	18.7	18.4	18.4	19.0	18.9
SOUTH WEST	6.6	6.9	7.6	7.2	7.0	7.0	34.6	36.0	42.7	42.9	47.0	43.4
DARLING DOWNS	7.6	7.6	7.8	7.7	7.8	7.8	21.4	20.8	20.9	20.2	21.0	20.9
SUNSHINE COAST	8.8	8.5	8.8	8.9	8.6	8.6	18.7	18.3	18.8	18.8	18.2	18.2
WEST MORETON	8.5	8.4	8.7	8.4	8.4	8.5	17.6	17.1	18.2	17.5	17.4	17.6
METRO NORTH	8.5	8.2	8.6	8.6	8.1	8.3	16.6	15.6	16.6	16.7	15.2	15.7
METRO SOUTH	8.5	8.3	8.7	8.7	8.4	8.6	15.9	15.2	16.3	15.7	15.1	15.6
GOLD COAST	8.3	8.2	8.5	8.5	8.6	8.6	14.9	15.0	15.6	15.6	15.9	15.7

Code 2A	50th Percentile						90th Percentile					
	2009	2010	2011	2012	2013	2014 YTD as at 23/10/2014	2009	2010	2011	2012	2013	2014 YTD as at 23/10/2014
CAPE YORK	9.5	10.8	10.1	11.2	10.3	12.5	21.8	23.8	29.0	28.5	25.4	32.1
CAIRNS AND HINTERLAND	11.2	10.9	10.3	10.7	11.0	11.1	25.9	24.1	23.2	24.6	25.3	24.7
NORTH WEST	9.1	8.8	8.5	8.7	8.5	8.8	21.0	15.7	15.9	19.6	15.9	16.1
TOWNSVILLE	12.2	10.8	10.7	11.0	11.1	11.2	27.2	22.2	22.6	23.4	23.0	22.9
MACKAY	11.8	10.9	10.8	10.4	10.5	10.5	29.1	26.6	26.9	26.8	26.2	25.1
CENTRAL WEST	9.0	8.8	8.5	8.0	7.4	7.2	32.5	28.1	41.1	29.7	31.5	30.9
CENTRAL QUEENSLAND	10.5	10.1	9.6	9.5	9.5	9.8	25.4	23.0	21.3	21.4	21.4	21.2
WIDE BAY	12.2	11.0	10.8	11.0	10.9	10.8	30.3	26.1	27.4	27.7	27.6	25.6
SOUTH WEST	8.2	7.9	7.3	7.4	7.2	7.2	30.3	35.5	27.1	34.4	40.4	52.9
DARLING DOWNS	11.3	10.8	10.6	10.5	10.5	10.6	29.9	26.8	28.0	26.0	26.6	27.3
SUNSHINE COAST	13.8	12.5	12.8	13.1	12.6	12.7	31.2	28.0	29.6	30.2	29.1	28.7
WEST MORETON	14.3	12.8	13.1	12.6	12.2	12.5	34.2	29.7	32.5	31.5	29.1	29.9
METRO NORTH	15.3	14.5	15.8	15.6	13.8	14.7	35.4	33.0	39.3	38.2	30.1	33.6
METRO SOUTH	14.8	14.0	15.2	14.9	13.9	14.6	34.3	31.4	36.5	35.1	30.6	33.3
GOLD COAST	15.5	14.4	14.9	14.8	14.6	14.8	34.7	32.5	34.5	33.6	32.3	33.4

Source: Query to QACIR database as at 24/10/2014

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QAS Response Time Percentiles by Month

			Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	Jul-14	Aug-14	Sep-14	
Code 1	CAIRNS AND HINTERLAND	50th Percentile	7.7	8.1	7.9	7.7	7.8	7.5	7.6	7.9	7.8	7.8	7.9	8.2	8.2	
		90th Percentile	16.3	16	16.7	16	15.6	14.8	15.6	16.2	16.4	15.9	16.2	17.5	16.6	
	CAPE YORK	50th Percentile	8.9	15.7	10.4	12.8	8.4	8.5	8.7	9.8	7.8	11.1	9.9	10.8	9.4	
		90th Percentile	26.1	39.7	28.9	24	21.9	22.7	22.3	34.5	24.1	24.1	26	26.8	28.6	
	CENTRAL QUEENSLAND	50th Percentile	7.4	7.2	6.9	7.2	6.9	7.3	7.2	7	7.1	7.1	7.3	7.3	7.4	
		90th Percentile	17.2	16.5	15.3	15.9	16	14.4	15.5	15.1	15.1	15.6	15.4	15.2	16	
	CENTRAL WEST	50th Percentile	7.8	5.2	7	8.1	6.9	6.5	6.8	7.8	8.2	6.2	7.4	6.9	6.8	
		90th Percentile	57.2	40	64.1	64.2	47.6	25.8	16.8	31.8	60.5	36.6	35.1	49	43.6	
	DARLING DOWNS	50th Percentile	7.9	7.5	8	7.7	7.7	7.7	7.9	8	8	7.6	8	7.8	7.9	
		90th Percentile	20.9	20.6	20.5	21.1	20.7	19.7	21.4	21.9	20.7	20.4	21.2	21.7	20	
	GOLD COAST	50th Percentile	8.8	8.9	8.5	8.7	8.6	8.6	8.7	8.6	8.7	8.6	8.8	8.7	8.5	
		90th Percentile	16	16.1	15.6	16	15.5	15.8	15.8	15.5	15.6	15.4	15.6	16	15.4	
	MACKAY	50th Percentile	8.2	8.2	7.9	8.3	8	8	8.2	8	8.3	8	8.1	8.2	8.1	
		90th Percentile	21.9	20.2	20.8	20.1	19.8	20.3	20.1	18.2	19.7	19.4	19.9	18.9	21.1	
	METRO NORTH	50th Percentile	8.3	8.1	8	8.1	8	8.1	8.3	8.1	8.2	8.4	8.6	8.8	8.6	
		90th Percentile	15.5	15.3	15	15.4	15.1	15.4	15.4	15.2	15.4	15.8	15.9	16.4	16.4	
	METRO SOUTH	50th Percentile	8.7	8.6	8.5	8.5	8.4	8.5	8.6	8.5	8.6	8.6	8.8	9	8.8	
		90th Percentile	15.7	15.2	15.2	15.1	14.9	15.2	15.5	15.4	15.7	15.9	15.8	15.9	16	
	NORTH WEST	50th Percentile	6.5	6.6	6.7	6.5	6.5	6.7	6.6	7	6.7	7	7.1	7.2	7.1	
		90th Percentile	13	11.9	11	10.4	11.6	10.8	10.6	11.6	11.5	13.6	12.8	11.9	12	
	SOUTH WEST	50th Percentile	6	7.1	6.1	7.4	6.7	7.5	6.6	7.9	7.6	6.5	7.4	6.7	7.2	
		90th Percentile	48.7	36	50.5	53.4	49.3	33.4	36.1	57	44	35.1	42.3	28.8	28.3	
	SUNSHINE COAST	50th Percentile	8.6	8.5	8.6	8.9	8.7	8.7	9.1	8.5	8.5	8.3	8.7	9	8.5	
		90th Percentile	17.9	18.3	18.7	19.3	18.6	18.4	18.2	17.6	18	18	18.8	18.9	17.5	
	TOWNSVILLE	50th Percentile	7.4	7.3	7.4	7.3	7.2	7.5	7.5	7.4	7.4	7.5	7.7	7.5	7.6	
		90th Percentile	13.7	13.7	14.1	13.4	13.8	13.7	14.2	14.2	13.4	14.1	14.5	13.9	14.4	
	WEST MORETON	50th Percentile	8.6	8.6	8.5	8.3	8.4	8.4	8.6	8.2	8.4	8.5	8.5	8.8	8.5	
		90th Percentile	17.4	17.1	18.7	16.9	17.5	17.6	16.7	17.1	16.5	17.9	17.8	18.5	17.3	
	WIDE BAY	50th Percentile	8.2	8	8.2	8	8.3	8.1	8.4	8.4	8.2	8.2	8.6	8.4	8.1	
		90th Percentile	19.3	18.8	18.4	18.1	18.5	19.1	18.3	19.3	18.7	19.1	19.2	19.1	18.5	
	Code 2A	CAIRNS AND HINTERLAND	50th Percentile	11.5	11.1	11.5	11.3	11.3	10.7	10.9	10.8	10.6	11	10.9	12	11.1
			90th Percentile	24.9	26.1	25.6	26.3	26.2	22.7	24.3	23.6	24.6	23.1	25.1	26.7	24.9
CAPE YORK		50th Percentile	14.9	13.9	10.8	13.2	13	10.7	12.6	17.1	11.8	10.3	15.9	12.8	13.9	
		90th Percentile	33.7	23.7	27.4	20.8	41.7	27.6	37.6	22.9	25.4	31.7	28.5	26.1	40.2	
CENTRAL QUEENSLAND		50th Percentile	9.9	9.7	9.6	9.5	9.2	9.8	9.6	9.8	9.9	9.7	10.1	9.8	9.8	
		90th Percentile	22.9	23	20.1	20.3	21.9	19	19.4	21.2	23.1	20	20.2	20.4	23.9	
CENTRAL WEST		50th Percentile	6.8	7.4	5.7	7.4	6.3	8.5	6.3	7.7	8	7.7	6	8.1	6.9	
		90th Percentile	38.4	65.1	9.7	13.9	26.1	34.9	10.7	35.8	45.7	53.7	14.6	40.6	12	
DARLING DOWNS		50th Percentile	10.4	10.1	10.6	10.6	10.6	10.9	10.3	10.8	10.7	11	10.5	10.5	10.5	
		90th Percentile	26.7	25.9	26.7	27.1	29.6	26.9	25.1	26.2	29.8	26.3	29	23.7	28.2	
GOLD COAST		50th Percentile	15.5	15.2	14.9	15	14.6	15.3	14.6	14.7	14.3	14.7	15.1	15.7	14.7	
		90th Percentile	34.6	36.9	34.3	33.1	31.1	31.1	32.5	33.1	32.1	31.9	34.9	37.9	34.5	
MACKAY		50th Percentile	11.2	10.8	10.7	10.4	10.6	10.5	9.9	10.3	10.9	10.6	10.5	10.9	10.3	
		90th Percentile	26.2	29.4	27	25.6	25.5	26.3	23.9	25.2	26.6	24.5	24.2	26.7	25.2	
METRO NORTH		50th Percentile	14.1	13.5	13.9	13.3	13.2	14.2	14.5	14	14.7	14.4	15.9	16.1	15.4	
		90th Percentile	31.8	29.9	29.9	30.2	29.1	30.6	33	32	32.3	33.1	36.2	37.1	36.7	
METRO SOUTH		50th Percentile	14.7	14.2	14.3	13.7	13.6	14.2	14.6	13.9	14.5	14.6	14.9	15.8	15.2	
		90th Percentile	32	30.7	32.3	30.7	30.1	31	33.2	30.7	31.7	32.6	35.3	36.9	37.4	
NORTH WEST		50th Percentile	8	8.6	8.4	8.2	8.7	8.8	8.9	8.4	9.1	8.4	8.8	9.1	8.7	
		90th Percentile	13.9	16	13.7	17.7	13.7	15.6	16.4	14.8	17.5	17.8	15.7	14.6	18.5	
SOUTH WEST		50th Percentile	7.3	8.4	5.9	7.6	7.9	8	6.5	6.9	6.6	6.8	7	7.1	7.1	
		90th Percentile	50.4	46.1	25.4	43.5	48.1	69.8	52.8	72.1	30.2	46.8	64.6	41.5	42.8	
SUNSHINE COAST		50th Percentile	12.7	12.4	12.7	13.3	13.6	12.3	12.8	12.4	12.8	12.3	12.9	12.8	13	
		90th Percentile	29.7	28.1	29.1	30.9	30.2	28.5	28.2	28.5	28.1	28	28.4	29.8	29.5	
TOWNSVILLE		50th Percentile	11	11.2	10.7	11.3	11	10.6	11.1	12	10.7	11.6	11.4	10.9	11.3	
		90th Percentile	22.5	22	22.5	22.9	22.2	21.1	23	24.2	22.1	23.1	22.8	21.1	24.2	
WEST MORETON		50th Percentile	12.6	12.9	12.8	12.6	12	12.6	12.4	12.2	12.9	12.7	12.4	12.9	12.8	
		90th Percentile	29.9	29.1	32	28.2	28.2	31.8	29	31.1	29.1	27.7	30.1	29.2	29.3	
WIDE BAY		50th Percentile	11.1	11.2	11.1	10.6	11	10.5	11	10.8	10.1	10.9	10.9	11.4	10.6	
		90th Percentile	27.2	29	27.3	26.7	24.3	24.8	26.9	25.4	23.5	24.7	25.9	28.8	25.5	

Source: QAS Cognos Percentiles Cube as at 24/10/2014

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