

Queensland Safety Priorities

in Mental Health Alcohol and Other Drugs Care

1

Partnering for improved safety

- Recognising and responding to individual needs and preferences
- Improving collaboration between all health care providers
- Improving access to and coordination with psychosocial support and other service providers

2

Improving the identification of deterioration or increased risk of harm

- Improving identification of worsening health state
- Making it easier to escalate care and harm reduction responses
- Improving crisis and sub-acute care options

3

Providing trauma-informed care

- Reducing use of potentially traumatising practices
- Applying trauma informed strategies
- Responding to inter-generational traumas

4

Providing culturally safe care

- Ensuring cultural capability across all services
- Strengthening pathways for First Nations and culturally diverse people seeking care
- Increasing the First Nations and cultural diversity of the workforce
- Enhancing First Nations and culturally diverse leadership

5

Improving medication safety

- Improving information sharing and collaborative decision making with multi-disciplinary teams, people seeking care, and their families and carers
- Reducing acute and chronic side-effects of medication

6

Reducing suicide and self-harm

- Enabling routine screening, assessment and safety planning
- Increasing use of suicide specific interventions and assertive follow-up
- Addressing alcohol and other drug use that can increase the risk of self-harm and suicidality

7

Increasing the safety of transitions

- Improving transitions between care providers and other services
- Enhancing safety of emergency transport
- Improving transitions across the age spectrum

8

Recognising stigma to reduce discrimination

- Identifying and collaboratively addressing stigma and discrimination
- Working to provide health equity

Harms to be identified, avoided and reduced through the priorities

Worsening health
Suicide and self-harm

Physical assault and injury
Sexual harassment and assault

Impaired physical health
Psychological harms