

Queensland Health

Daily Living and Mobility Aids Temporary Guideline

Equipment Services: 2024-2025



**Queensland
Government**

Medical Aids Subsidy Scheme (MASS) Equipment Services Daily Living and Mobility Aids Temporary Guideline

This document supersedes the below documents:

- Application Guidelines for Bathing and Toileting Aids
- Application Guidelines for Hoists and Slings
- Application Guidelines for Mobility Aids
- Application Guidelines for Pressure Redistribution Support Surfaces

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For more information contact:

Medical Aids Subsidy Scheme, Metro South Health, Queensland Health, PO Box 281, Cannon Hill QLD 4170, email mass@health.qld.gov.au, phone (07) 3136 3636.

An electronic version of this document is available at health.qld.gov.au/mass

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Daily Living and Mobility Aids

The aim of MASS is to provide endorsed aids and equipment (Assistive Products) to eligible Queensland residents with a permanent and stabilised condition or disability. Assistive Products are selected to assist people to live in their home environment and avoid premature or inappropriate residential care or hospitalisation. To meet this aim, the Assistive Products subsidised by MASS must be required for use within the home environment. MASS acknowledges that Assistive Products may be used for some community access, although the MASS subsidy is not provided for this purpose as it is outside the scope of the scheme.

MASS Equipment Services has commenced a new Standing Offer Arrangement (SOA) for daily living and mobility aids from 1 July 2024. In response to equipment improvements and availability, MASS subsidy funding levels and clinical eligibility requirements are under review. The tables below indicate temporary funding changes in place until 30 June 2025.

The subsidy levels have been structured to complement the MASS requirement of selecting the most basic Assistive Product to meet the clinical need.

For all Assistive Product Categories, where an approved product list is in place, items on the approved product list are to be considered first. Refer to:

- <https://www.health.qld.gov.au/mass/prescribe/living/products-suppliers/>
- <https://www.health.qld.gov.au/mass/prescribe/mobility/products-suppliers/>

Products not on the approved product list can be considered where they have been demonstrated to better meet the applicant's clinical and functional needs. This equipment must meet MASS' purchasing requirements e.g. Australian Standards requirements where relevant.

Temporary funding changes from July 2024 to June 2025 are noted in the following pages:

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Please note: In the temporary funding tables * indicates that when a copayment of \$200 or less is applicable to an equipment item, an administrative waiver will be applied.

Bathing and Toileting Aids (BTA)

For all bathing and toileting aids:

Ensure Applicant/Carer is able to:

- Safely and effectively use the prescribed Assistive Product in all required areas of the home.
- Appropriately clean/maintain and store the prescribed Assistive Product.

Note:

- MASS may provide one item to assist with bathing (e.g. bath transfer bench) and one to assist with toileting (e.g. static commode).
- If Applicant has a MASS funded mobile shower commode that can be fitted with a pan, this will be approved for use as a bedside commode. A second commode will not be approved.
- The most basic Assistive Product selection must be considered first e.g. static BTA must be considered and deemed not suitable prior to selection of mobile BTA.
- Clinical justification must be supplied when requesting consideration of additional funding.
- MASS does not fund standard height bathboards (e.g., bathboards customised to suit the dimensions of the bath, or off the shelf standard height bathboards with a handle or bar).

Category – Bathing and Toileting Aids (BTA)	Primary Subsidy: Available towards products within the relevant category*	Primary Subsidy inclusions/Additional Funding: provide clinical justification to request consideration of funding*	Clinical Eligibility: Applicant has a permanent and stabilised condition or disability and requires Assistive Products to improve function and safety in the home and:
Static Shower Chair/Stool	\$250	Primary Subsidy includes frame, seat, non-slip feet.	Is unable to: Effectively and safely stand to shower.
		Heavy Duty/ non-standard sizing - \$250	Requires a higher safe working load or non-standard sizing to accommodate anthropometrics.
		Special Clinical Need - \$250	Has additional clinical need e.g. padded/swivel seat, backrest.
Static Commode or Static 3 in 1 Commode or Static Over Toilet Aid	\$250	Primary Subsidy includes frame, seat, non-slip feet.	Is unable to: Effectively walk to and/or transfer on/off the toilet in the home. Note: The item may be required for bedroom or close-proximity toilet use or positioned over the toilet. A static 3 in 1 commode may also be positioned in the shower.
		Heavy Duty/ non-standard sizing - \$250.	Requires a higher safe working load or non-standard sizing to accommodate anthropometrics.
		Special Clinical Need - \$250	Has additional clinical need e.g. padded seat, backrest.
Bath Transfer Bench, or Swivel Bath Seat, or Bath Lift, or	\$500	Primary Subsidy Includes frame, seat, non-slip feet (if applicable).	Is unable to: Effectively transfer into a bath or shower and/or stand to shower.
		Suction feet per pair - \$70 Leg extensions per pairs - \$70	Specify if needed, no further justification required.

Category – Bathing and Toileting Aids (BTA)	Primary Subsidy: Available towards products within the relevant category*	Primary Subsidy inclusions/Additional Funding: provide clinical justification to request consideration of funding*	Clinical Eligibility: Applicant has a permanent and stabilised condition or disability and requires Assistive Products to improve function and safety in the home and:
Non-Standard Bathboard, or similar purpose device		Heavy Duty/ non-standard sizing - \$250	Requires higher safe working load or non-standard sizing to accommodate anthropometrics.
		Special Clinical Need - \$250	Has additional clinical need e.g. padded seat, slide/swivel.
Mobile Shower Commode (MSC) Basic/Standard	\$2,000	Primary Subsidy includes frame, basic handmade/ seamless padded seat, backrest, armrests, footrests, wheels/tyres, pan and carrier, brakes and/or locking casters.	Unable to: Effectively walk to and/or transfer to the toilet and/or shower.
		Heavy Duty/ non-standard sizing - \$1,000	Requires a higher safe working load or non-standard sizing to accommodate anthropometrics.
		Stump Support - \$450 Anti-tips - \$200	Specify if needed, no further justification required.
		Height Adjustable \$500	Non-standard height setting is required to facilitate transfers, positioning, or fit over toilet.
		Self-Propelled - \$500	Large rear wheels required for self-propulsion or assisted access e.g. to traverse thresholds/small changes in level.

Category – Bathing and Toileting Aids (BTA)	Primary Subsidy: Available towards products within the relevant category*	Primary Subsidy inclusions/Additional Funding: provide clinical justification to request consideration of funding*	Clinical Eligibility: Applicant has a permanent and stabilised condition or disability and requires Assistive Products to improve function and safety in the home and:
		Backrest including bracketry - \$1,500	Requires (one or more): <ul style="list-style-type: none"> • Support for posture and position during hygiene tasks. • Tension adjustment and/or additional postural support to sustain sitting.
		Other prescribed accessories/modifications/postural supports - \$2,000	Has specific requirements for posture, positioning, pressure care, hygiene access and/or fit within the home environment. Requires (one or more): <ul style="list-style-type: none"> • Accessories/modifications such as height adjustable armrests, footrest options, padding, scripted seat e.g. non-standard sizing/contoured/pressure redistribution, postural supports e.g. lateral support, headrest. • Custom frame/modifications to frame.

Note for Mobile Shower Commodes (MSC):

- Folding frames may be requested – MASS subsidy may be applied for the equivalent non-folding option. The applicant will be required to contribute a copayment for the difference.
- Height modified frames may be requested when adjustable height MSCs have been trialled or considered and found to be unsuitable. If a height modified frame is provided, MASS will not subsidise any further funding for subsequent requests to change the height, nor replace the MSC with a different height model (including allocation from MASS stock).

Category – Bathing and Toileting Aids (BTA)	Primary Subsidy: Available towards products within the relevant category*	Primary Subsidy inclusions/Additional Funding: provide clinical justification to request consideration of funding*	Clinical Eligibility: Applicant has a permanent and stabilised condition or disability and requires Assistive Products to improve function and safety in the home and:
Tilt in Space Mobile Shower Commode (TIS MSC)/ Shower Trolley	\$3,500	Primary Subsidy includes tilt in space frame, basic handmade/seamless padded seat, backrest, armrests, footrests, wheels/tyres, pan and carrier, brakes and/or locking casters.	Is unable to: Effectively walk to and/or transfer to the toilet and/or shower. Requires tilt in space to (one or more): <ul style="list-style-type: none"> • Achieve or maintain a suitable posture for hygiene. • Redistribute pressure/reduce concentrated areas of soft tissue on the seat. • Better manage respiration, gastrointestinal function and/or facilitate hoist transfers.
		Heavy Duty/non-standard sizing - \$1,000	Requires a higher safe working load or non-standard sizing to accommodate anthropometrics.
		Stump Support - \$450 Anti-tips/tip assist - \$200	Specify if needed, no further justification required.
		Height Adjustable \$500	Non-standard height setting is required to facilitate transfers, positioning, or fit over toilet.
		Self-Propelled - \$500	Requires large rear wheels for self-propulsion or assisted access e.g. to traverse thresholds/small changes in level.
		Backrest incl bracketry - \$1,500	Requires (one or more): <ul style="list-style-type: none"> • Support for posture and position during hygiene tasks • Tension adjustment and/or additional postural support to sustain sitting.

Category – Bathing and Toileting Aids (BTA)	Primary Subsidy: Available towards products within the relevant category*	Primary Subsidy inclusions/Additional Funding: provide clinical justification to request consideration of funding*	Clinical Eligibility: Applicant has a permanent and stabilised condition or disability and requires Assistive Products to improve function and safety in the home and:
		Other prescribed accessories/modifications/postural supports - \$2,000	Has specific requirements for posture, positioning, pressure care, hygiene access and/or fit within the home environment. Requires (one or more): <ul style="list-style-type: none"> • Accessories/modifications such as height adjustable armrests, footrest options, padding, scripted seat e.g. non- standard sizing/contoured/pressure redistribution, postural supports e.g. lateral support, headrest • Custom frame/modifications to frame e.g. side opening.

Patient Lifting Devices and Slings

For all Patient Lifting Devices:

Ensure Applicant/Carer is able to:

- Safely and effectively use the prescribed Assistive Product in all required areas of the home.
- Appropriately clean/maintain and store the prescribed Assistive Product.

Note:

- MASS may provide one item to assist with transfers.
- MASS may not approve subsidy funding towards an item if applicant's function is anticipated to change in the near future requiring replacement product e.g. decline in ability to weight bear.
- The most basic Assistive Product selection must be considered first.
- Clinical justification must be supplied when requesting consideration of additional funding.
- Electric leg spread will not usually be approved for additional funding. Circumstances where this may be considered include:
 - Unable to access lever/pedal to operate due to tight circulation space.
 - Complex transfer where hands-on assist is required during the transfer.
- A safety switch/residual current device is required for all Assistive Products that use mains power for operation and/or charging.

Category – Patient Lifting Devices and Slings	Primary Subsidy: Available towards products within the relevant category*	Primary Subsidy inclusions/Additional Funding: provide clinical justification to request consideration of funding*	Clinical Eligibility: Applicant has a permanent and stabilised condition or disability and requires Assistive Products to improve function and safety in the home and:
Patient Transfer Platform	\$2,500	Primary Subsidy includes frame	Is unable to (one or more): <ul style="list-style-type: none"> Effectively complete standing or non-standing transfer using grab rails and/or transfer devices such as a slideboard. Effectively complete standing or non-standing transfer with assistance.
Standing Hoist	\$4,100	Primary Subsidy includes frame, battery, charger, standard spreader, controller.	Is unable to (one or more): <ul style="list-style-type: none"> Effectively complete standing or non-standing transfer using grab rails and/or transfer devices such as a slideboard. Effectively complete standing or non-standing transfer with assistance.
Mobile Floor Hoist	\$3,500	Primary Subsidy includes frame, battery, charger, standard spreader, controller.	Is unable to (one or more): <ul style="list-style-type: none"> Effectively complete standing or non-standing transfer using grab rails and/or transfer devices such as a slideboard. Effectively complete standing or non-standing transfer with assistance.
		Non-standard attachment – pivot/power pivot or 4-point spreader - \$700	Standard spreader is unsuitable. Non-Standard attachment is required for comfort and/or positioning between lying and sitting and between surfaces e.g. bed to wheelchair.
		Other prescribed requirements e.g. increased lift, reach, safe working load - \$2,000	Requires a higher safe working load, increased lift range/reach to accommodate anthropometrics and/or complete transfers. E.g. reach and leg spread for transfer to recliner.

Category – Patient Lifting Devices and Slings	Primary Subsidy: Available towards products within the relevant category*	Primary Subsidy inclusions/Additional Funding: provide clinical justification to request consideration of funding*	Clinical Eligibility: Applicant has a permanent and stabilised condition or disability and requires Assistive Products to improve function and safety in the home and:
Multilift Hoist	\$5,000	Primary Subsidy includes frame, battery, charger, standard spreader, controller.	Is unable to (one or more): <ul style="list-style-type: none"> Effectively complete standing or non-standing transfer using grab rails and/or transfer devices such as a slideboard. Effectively complete standing or non-standing transfer with assistance. And meets the following (one or more): <ul style="list-style-type: none"> Requires support during standing and full lift for different transfer purposes or due to fluctuating function. Requires support during standing but will experience predicted decline in function e.g. degenerative neurological condition.
		Non-standard attachment – pivot/power pivot or 4-point spreader - \$700	Standard spreader is unsuitable. Non-Standard attachment is required for comfort and/or positioning between lying and sitting and between surfaces e.g. bed to wheelchair.
Note: The function of the full lift component of the multi-lift hoist must be considered for current and likely future needs.			
Ceiling Hoist – Motor Only	\$3,000	Primary Subsidy includes motor, battery, charger, standard spreader, controller.	Is unable to (one or more): <ul style="list-style-type: none"> Effectively complete standing or non-standing transfer using grab rails and/or transfer devices such as a slideboard. Effectively complete standing or non-standing transfer with assistance.

Category – Patient Lifting Devices and Slings	Primary Subsidy: Available towards products within the relevant category*	Primary Subsidy inclusions/Additional Funding: provide clinical justification to request consideration of funding*	Clinical Eligibility: Applicant has a permanent and stabilised condition or disability and requires Assistive Products to improve function and safety in the home and:
		Non-standard attachment – pivot/power pivot or 4- point spreader - \$700	Standard spreader is unsuitable. Non-Standard attachment is required for comfort and/or positioning between lying and sitting and between surfaces e.g. bed to wheelchair.
		Increased safe working load - \$2,000	Requires a higher Safe Working to accommodate anthropometrics/client weight.
<p>Note:</p> <ul style="list-style-type: none"> • MASS will not provide a back-up mobile floor hoist. • Installation requirements must be met as per the MASS 27 Ceiling Hoist Checklist. 			
Slings	<p>1st Sling – fully funded.</p> <p>2nd Sling - \$ 400</p>	Primary Subsidy includes sling only.	<p>A sling is required for a MASS subsidised hoist where ownership of the hoist is MASS’ ongoing responsibility. Slings must be the same brand as the hoist or endorsed by the hoist manufacturer.</p> <p>Second sling may be provided to all clients eligible for a hoist. A different style sling to the primary sling can be requested for a specific transfer.</p>
<p>Note: In exceptional circumstances, where hoist manufacturer endorsement has not been provided, MASS may subsidise loop slings for use with different brand hoists with a standard 2-point spreader bar. Requirements must be met as per the MASS 25 Hoist and Sling compatibility Checklist.</p>			

Pressure Redistribution Support Surfaces (PRSS)

For all PRSS:

Ensure Applicant/Carer is able to:

- Safely and effectively use the prescribed Assistive Product in all required areas of the home.
- Appropriately clean/maintain and store the prescribed Assistive Product.

Note:

- MASS may provide up to 2 items – for the bed and wheelchair, for the bed and static chair (recliner/lounge/dining), or for the wheelchair and static chair (recliner/lounge/dining).
- Where an applicant spends significant time seated in both a wheelchair and a static chair, it is expected that the selected pressure redistribution cushion can be positioned on either.
- In exceptional circumstances MASS may fund 3 items where clinically indicated, on a case-by-case basis. Please contact the MASS Clinical Advisor to discuss.
- The most basic Assistive Product selection must be considered first.
- Clinical justification must be supplied when requesting consideration of additional funding.
- Pressure injury risk may be identified using a recognised screening tool.
- Skin checks must be completed (by prescribing therapist or reliable person) to demonstrate effectiveness of selected PRSS.
- A safety switch/residual current device is required for all Assistive Products that use mains power for operation and/or charging.

Category – Pressure Redistribution Support Surfaces (PRSS)	Primary Subsidy: Available towards products within the relevant category*	Primary Subsidy inclusions/Additional Funding: provide clinical justification to request consideration of funding*	Clinical Eligibility: Applicant has a permanent and stabilised condition or disability and requires Assistive Products to improve function and safety in the home and:
Foam Cushion – Wheelchair	\$250	Primary subsidy includes standard cover.	Provided for wheelchair user in lieu of Pressure Redistribution Cushion. Specify if needed, no further justification required.
Pressure Redistribution Cushion (PRC) – Wheelchair	\$750	Primary subsidy includes standard cover, pump where relevant, all components required for operation of product.	Eligible for a manual or power wheelchair and meets the following (one or more): <ul style="list-style-type: none"> • At risk of developing a pressure injury and/or is unable to effectively redistribute pressure. • Current/history of pressure injury on areas in contact with the seat, determined not IAD – Incontinence Acquired Dermatitis. • Major fixed skeletal deformity and/or motor/sensory loss with potential for pressure injury development.
		Special Clinical Need - \$450	Requires customised or specialised cushion e.g. motor/sensory loss with potential for pressure injury development, higher safe working load or non-standard sizing to accommodate anthropometrics.
		Prescribed accessories/modifications - \$500 e.g. wedges, fluid inserts, cutouts, incontinence cover.	Requires (one or more): <ul style="list-style-type: none"> • Additional postural or positioning supports to accommodate/correct skeletal deformity and/or postural asymmetry. • Specialised cover or inserts to meet continence/wound needs.

Category – Pressure Redistribution Support Surfaces (PRSS)	Primary Subsidy: Available towards products within the relevant category*	Primary Subsidy inclusions/Additional Funding: provide clinical justification to request consideration of funding*	Clinical Eligibility: Applicant has a permanent and stabilised condition or disability and requires Assistive Products to improve function and safety in the home and:
Pressure Redistribution Cushion (PRC) – Static Chair	\$750	Primary Subsidy includes standard cover, pump where relevant, all components required for operation of product.	Meets the following (one or more): <ul style="list-style-type: none"> • At risk of developing a pressure injury and/or is unable to effectively redistribute pressure. • Current/history of pressure injury on areas in contact with the seat, determined not IAD – Incontinence Acquired Dermatitis) • Major fixed skeletal deformity and/or motor/sensory loss with potential for pressure injury development.
		Special Clinical Need - \$450	Requires customised or specialised cushion e.g. motor/sensory loss with potential for pressure injury development, higher safe working load or non-standard sizing to accommodate anthropometrics.
		Prescribed accessories/modifications - \$500 e.g. wedges, fluid inserts, cutouts, incontinence cover.	Requires (one or more): <ul style="list-style-type: none"> • Additional postural or positioning supports to accommodate/correct skeletal deformity and/or postural asymmetry. • Specialised cover or inserts to meet continence/wound needs.

Category – Pressure Redistribution Support Surfaces (PRSS)	Primary Subsidy: Available towards products within the relevant category*	Primary Subsidy inclusions/Additional Funding: provide clinical justification to request consideration of funding*	Clinical Eligibility: Applicant has a permanent and stabilised condition or disability and requires Assistive Products to improve function and safety in the home and:
Pressure Redistribution Mattress/Overlay (PRM), or Sleep Positioning System (SPS)	\$4,000	Primary Subsidy includes standard cover, pump where relevant, all components required for operation of product.	Meets the following (one or more): <ul style="list-style-type: none"> • At risk of developing a pressure injury and/or is unable to effectively redistribute pressure. • Current/history of pressure injury on areas in contact with the mattress, determined not IAD – Incontinence Acquired Dermatitis). • Major fixed skeletal deformity and/or motor/sensory loss with potential for pressure injury development. Sleep Positioning System additional criteria (meets one or more): <ul style="list-style-type: none"> • Requires support and positioning to facilitate improved respiration and/or swallowing. • Prevention of pressure injury through specific positioning. • Prevention of contractures and/or deformities.
		Special Clinical Need - \$2,000	Meets the following (one or more): <ul style="list-style-type: none"> • Higher safe working load or king single size to accommodate anthropometrics, bed mobility and/or existing bed size. • Significant history of pressure injury e.g. post-surgical management of pressure injury. • Severe restriction in mobility e.g. high-level quadriplegia, locked in syndrome. • More basic/cost effective options have been trialled/considered and demonstrated to be unsuitable.

Category – Pressure Redistribution Support Surfaces (PRSS)	Primary Subsidy: Available towards products within the relevant category*	Primary Subsidy inclusions/Additional Funding: provide clinical justification to request consideration of funding*	Clinical Eligibility: Applicant has a permanent and stabilised condition or disability and requires Assistive Products to improve function and safety in the home and:
	<p>Note:</p> <ul style="list-style-type: none"> • MASS subsidy is available for single size or king single size only. Larger mattresses/overlays may be requested – MASS subsidy may be applied for the equivalent single/king single option. The applicant will be required to contribute a copayment for the difference. • Not available for pain management only. • Sleep Positioning Systems are intended for applicants with complex positioning needs e.g. neurological condition such as acquired brain injury, cerebral palsy. • Funding cannot be applied towards the purchase of a bed or wedges/heel supports. 		

Mobility Aids

For all Mobility Aids:

Ensure Applicant/Carer is able to:

- Safely and effectively use the prescribed Assistive Product in all required areas of the home.
- Appropriately clean/maintain and store the prescribed Assistive Product.

Note:

- MASS may provide one item to facilitate mobility in the home environment – either a wheeled walker, manual wheelchair or power wheelchair.
- The most basic Assistive Product selection must be considered first.
- Clinical justification must be supplied when requesting consideration of additional funding.
- A safety switch/residual current device is required for all Assistive Products that use mains power for operation and/or charging.
- For wheelchairs with a standing function, the [MASS28 Standing Wheelchair Checklist](#) must be completed and submitted with the application.
- For power wheelchairs the prescriber may choose to submit footage to support the application. A [MASS 24 Home Access Checklist](#) is available as a resource if required.
- Where an Applicant has been supplied/is about to be supplied with a power wheelchair, they may request a basic back-up manual wheelchair from MASS stock.
- For use of a wheelchair as an occupied seat in a vehicle, MASS requires compliance with crash testing e.g. AS/NZS 3696.19:2009 Wheelchairs Part 19: Wheeled mobility devices for use as seats in motor vehicles or equivalent. Information on compliant products may be available through MASS or the Manufacturer Instructions for Use/User/Owner's Manual.

Category – Mobility Aids	Primary Subsidy: Available towards products within the relevant category*	Primary Subsidy inclusions/Additional Funding: provide clinical justification to request consideration of funding*	Clinical Eligibility: Applicant has a permanent and stabilised condition or disability and requires Assistive Products to improve function and safety in the home and:
Wheeled Walking Aid (WWA)	\$450	Primary Subsidy includes frame, wheels, brakes.	Is unable to: Walk independently or effectively without support.
		Heavy Duty/non-standard sizing - \$250	Requires a higher safe working load, stronger frame or non-standard sizing to accommodate anthropometrics and/or usage.
		Special Clinical Need - \$250	Has additional clinical need e.g. forearm/gutter support, lightweight frame. Lightweight frame may be considered to (one or more): <ul style="list-style-type: none"> • Assist Applicant/Carer negotiating thresholds within the home. • Be carried up/down stairs for use on different levels within the home. • Assist with transportation for Applicant’s medical appointments considering Applicant/Carer’s existing health conditions/frailty.

Category – Mobility Aids	Primary Subsidy: Available towards products within the relevant category*	Primary Subsidy inclusions/Additional Funding: provide clinical justification to request consideration of funding*	Clinical Eligibility: Applicant has a permanent and stabilised condition or disability and requires Assistive Products to improve function and safety in the home and:
Manual Wheelchair (MWC) – Basic	\$1,000	Primary Subsidy includes frame, seat, backrest, armrests, footrests, tyres/wheels, brakes. No script/quote required – product comes in prescribed seat width/depth without any accessories other than anti-tips.	Is unable to: effectively mobilise/walk independently or with assistance within the home environment. Meets the following (one or more): <ul style="list-style-type: none"> • Does not require complex seating or postural supports. • Wheelchair is expected to be primarily used to transit between areas in the home rather than for prolonged sitting.
		Anti-tips - \$200	Specify if needed, no further justification required.
		Heavy Duty/non-standard sizing - \$1,000	Requires a higher safe working load, stronger frame or non-standard sizing to accommodate anthropometrics and/or usage.
Manual Wheelchair (MWC) – Scripted	\$2,500	Primary Subsidy includes frame, seat or seat pan, backrest or back canes, armrests, footrests, tyres/wheels, brakes. Requires specific MWC features, seating or postural supports unavailable in basic models.	Is unable to: effectively mobilise/walk independently or with assistance within the home environment. Meets the following: <ul style="list-style-type: none"> • Spends prolonged periods seated in the wheelchair in the home; and • Requires scripted wheelchair set up accessories/modifications, postural supports, and/or complex seating for efficiency of propulsion, positioning and/or function.

Category – Mobility Aids	Primary Subsidy: Available towards products within the relevant category*	Primary Subsidy inclusions/Additional Funding: provide clinical justification to request consideration of funding*	Clinical Eligibility: Applicant has a permanent and stabilised condition or disability and requires Assistive Products to improve function and safety in the home and:
		Stump Support - \$650 Anti-tips - \$200	Specify if needed, no further justification required.
		Heavy Duty/non-standard sizing - \$1,000	Requires a higher safe working load, stronger frame or non-standard sizing to accommodate anthropometrics and/or usage.
		Other prescribed accessories/modifications/postural supports - \$2,000	Requires (one or more): <ul style="list-style-type: none"> • Modifications for posture, positioning, pressure care, function and/or fit within the home environment. • Accessories such as height adjustable armrests, footrest options, padding, and postural supports e.g. lateral support, headrest.
		Backrest, including bracketry - \$1,500	Requires (one or more): <ul style="list-style-type: none"> • Support for posture and position. • Tension adjustment and/or additional postural support to sustain sitting.
		Customised/specialised frame - \$1,000	Meets the following: <ul style="list-style-type: none"> • Requires significant customisation or setup for postural supports and/or independent propulsion; and • Utilises MWC > 80% of the day e.g. has complex neurological condition; is active wheelchair user – spinal cord injury, bilateral amputee/or non-prosthetic user.

Category – Mobility Aids	Primary Subsidy: Available towards products within the relevant category*	Primary Subsidy inclusions/Additional Funding: provide clinical justification to request consideration of funding*	Clinical Eligibility: Applicant has a permanent and stabilised condition or disability and requires Assistive Products to improve function and safety in the home and:
		Specialised Drive Mechanism (e.g. one arm drive) - \$1,000	Requires: Specialised drive mechanism to self-propel MWC e.g. dual rim or lever one-arm-drive, capstan push-rims. Note this does not include power assist drive mechanisms which are not covered by MASS subsidy funding.
Tilt in Space Manual Wheelchair (TISMWC) – Basic	\$4,000	Primary Subsidy includes tilt in space frame, seat, backrest, armrests, footrests, tyres/wheels, brakes, tilt mechanism. No script/quote required – product comes in prescribed seat width/depth without any accessories other than anti-tips.	Is unable to: effectively mobilise/walk independently or with assistance within the home environment. Requires tilt in space to (one or more): <ul style="list-style-type: none"> • Achieve or maintain a more upright, stable supported sitting position when head and trunk control are impaired. • Redistribute pressure/reduce concentrated areas of soft tissue on the seat. • Facilitate optimal positioning for comfort and function due to deformity/pain/involuntary movement/abnormal tone/seizure activity. • Better manage respiration, gastrointestinal function and/or facilitate hoist transfers.
		Stump Support - \$650 Anti-tips - \$200	Specify if needed, no further justification required.
		Heavy Duty/non-standard sizing - \$1,000	Requires a higher safe working load, stronger frame or non-standard sizing to accommodate anthropometrics and/or usage.

Category – Mobility Aids	Primary Subsidy: Available towards products within the relevant category*	Primary Subsidy inclusions/Additional Funding: provide clinical justification to request consideration of funding*	Clinical Eligibility: Applicant has a permanent and stabilised condition or disability and requires Assistive Products to improve function and safety in the home and:
Note: Where additional or non-standard accessories are clinically justified within the Basic TIS MWC category additional subsidies may be available upon discussion with Clinical Advisor. An itemized quote (or script) will be required.			
Tilt in Space Manual Wheelchair (TISMWC) – Scripted/Tilt in Space Specialised Stroller	\$6,000	<p>\$6,000 Includes frame, seat or seat pan, backrest or back canes, armrests, footrests, tyres/wheels, brakes, tilt mechanism.</p> <p>Requires specific MWC features, seating or postural supports unavailable in basic models.</p> <p>Stump Support - \$650 each Anti-tips - \$200</p>	<p>Is unable to: effectively mobilise/walk independently or with assistance within the home environment.</p> <p>Requires</p> <ul style="list-style-type: none"> • Scripted wheelchair set up accessories/modifications, postural supports, and/or complex seating for positioning and/or function; and • Tilt in space to (one or more): <ul style="list-style-type: none"> – Achieve or maintain a more upright, stable supported sitting position when head and trunk control are impaired. – Redistribute pressure/reduce concentrated areas of soft tissue on the seat. – Facilitate optimal positioning for comfort and function due to deformity/pain/involuntary movement/abnormal tone/seizure activity. – Better manage respiration, gastrointestinal function and/or facilitate hoist transfers. <p>Specify if needed, no further justification required.</p>

Category – Mobility Aids	Primary Subsidy: Available towards products within the relevant category*	Primary Subsidy inclusions/Additional Funding: provide clinical justification to request consideration of funding*	Clinical Eligibility: Applicant has a permanent and stabilised condition or disability and requires Assistive Products to improve function and safety in the home and:
		Heavy Duty/non-standard sizing - \$1,000	Requires a higher safe working load, stronger frame or non-standard sizing to accommodate anthropometrics and/or usage.
		Other prescribed accessories/modifications/postural supports - \$2,000	Requires (one or more): <ul style="list-style-type: none"> • Modifications for posture, positioning, pressure care, function and/or fit within the home environment. • Accessories such as height adjustable armrests, footrest options, padding, and postural supports e.g. lateral support, headrest.
		Backrest incl bracketry - \$1,500	Requires (one or more): <ul style="list-style-type: none"> • Support for posture and position. • Tension adjustment and/or additional postural support to sustain sitting.
Note: Specialised strollers are only available to children under age 5 who are not eligible for the NDIS (National Disability Insurance Scheme) and meet MASS administrative and clinical eligibility criteria.			

Category – Mobility Aids	Primary Subsidy: Available towards products within the relevant category*	Primary Subsidy inclusions/Additional Funding: provide clinical justification to request consideration of funding*	Clinical Eligibility: Applicant has a permanent and stabilised condition or disability and requires Assistive Products to improve function and safety in the home and:
Power Wheelchair (PWC) – Basic	\$4,500	Primary Subsidy includes seat, backrest, armrests, footrests, motors, brakes, wheels/tyres, battery, charger, joystick.	Unable to: Effectively mobilise/walk independently or with assistance or self-propel a manual wheelchair within the home environment. Meets all of the following: <ul style="list-style-type: none"> • Demonstrated ability to develop the skills necessary to effectively control and manoeuvre the requested PWC in all required areas of the home. • Does not require complex seating, postural supports or features e.g., tilt in space, seat elevate. • Does not need to negotiate variable surfaces. • PWC is expected to be primarily used to transit between areas in the home rather than for prolonged sitting.
		Heavy Duty/non-standard sizing - \$1,000	Requires a higher safe working load, stronger frame or non-standard sizing to accommodate anthropometrics and/or usage.
	Note: <ul style="list-style-type: none"> • PWCs are provided for independent client use. Subsidy funding will not be approved for attendant propulsion. • Basic PWC may be foldable/dismantlable for transport. 		

Category – Mobility Aids	Primary Subsidy: Available towards products within the relevant category*	Primary Subsidy inclusions/Additional Funding: provide clinical justification to request consideration of funding*	Clinical Eligibility: Applicant has a permanent and stabilised condition or disability and requires Assistive Products to improve function and safety in the home and:
Power Wheelchair (PWC) – Scripted	\$10,000	Primary Subsidy includes seat or seat pan, backrest or back canes, armrests, footrests, motors, wheels/tyres, brakes, battery, charger, joystick.	Is unable to: effectively mobilise/walk independently or with assistance or self-propel a manual wheelchair within the home environment. Meets all the following: <ul style="list-style-type: none"> • Demonstrated ability to develop the skills necessary to effectively control and manoeuvre the requested PWC in all required areas of the home. • Spends prolonged periods seated in the wheelchair in the home. • Requires scripted wheelchair set up, features e.g. tilt in space/seat elevate, accessories/modifications, postural supports, and/or complex seating for positioning and/or function. May be required to: Negotiate variable surfaces.
		Heavy Duty/non-standard sizing - \$2,000	Requires a higher safe working load, stronger frame or non-standard sizing to accommodate anthropometrics and/or usage.

Category – Mobility Aids	Primary Subsidy: Available towards products within the relevant category*	Primary Subsidy inclusions/Additional Funding: provide clinical justification to request consideration of funding*	Clinical Eligibility: Applicant has a permanent and stabilised condition or disability and requires Assistive Products to improve function and safety in the home and:
		Tilt in Space function including actuator - \$1,500	Required to (one or more): <ul style="list-style-type: none"> • Achieve or maintain a more upright, stable supported sitting position when head and trunk control are impaired. • Redistribute pressure/reduce concentrated areas of soft tissue on the seat. • Facilitate optimal positioning for comfort and function due to deformity/pain/involuntary movement/abnormal tone/seizure activity. • Better manage respiration, gastrointestinal function and/or facilitate hoist transfers. • Facilitate repositioning and transfers, and weight shift during the operation of the PWC. • Facilitate negotiation over uneven surfaces, kerbs, ramps etc.
		Seat elevate function including actuator - \$1,500	Required to facilitate the following (one or more): <ul style="list-style-type: none"> • Access to all areas of the home e.g. overhead cupboards. • Safe transfers to surfaces of various heights. • Access under varying height tables etc. • Communication and social interaction.

Category – Mobility Aids	Primary Subsidy: Available towards products within the relevant category*	Primary Subsidy inclusions/Additional Funding: provide clinical justification to request consideration of funding*	Clinical Eligibility: Applicant has a permanent and stabilised condition or disability and requires Assistive Products to improve function and safety in the home and:
		Other prescribed accessories/modifications/postural supports - \$2,000	Requires (one or more): <ul style="list-style-type: none"> • Modifications for posture, positioning, pressure care, function and/or fit within the home environment. • Accessories such as height adjustable armrests, footrest options, padding, and postural supports e.g. lateral support, headrest.
		Backrest incl bracketry - \$1,500	Requires (one or more): <ul style="list-style-type: none"> • Support for posture and position. • Tension adjustment and/or additional postural support to sustain sitting.
		Specialised Controls - \$3,000	Unable to: use a standard joystick.
		Customisable/specialised frame - \$5,000	Requires specific PWC features, seating or postural supports unavailable in basic models.
Note: PWCs are provided for independent client use. Subsidy funding will not be approved for attendant propulsion.			

Category – Mobility Aids	Primary Subsidy: Available towards products within the relevant category*	Primary Subsidy inclusions/Additional Funding: provide clinical justification to request consideration of funding*	Clinical Eligibility: Applicant has a permanent and stabilised condition or disability and requires Assistive Products to improve function and safety in the home and:
Back-up Manual Wheelchair (MWC) Back-up MWC	\$0	frame, seat/seat pan, backrest, armrests, footrests, wheels/tyres	<ul style="list-style-type: none"> • Basic MWC may be provided to an applicant who has been supplied/is about to be supplied with a power wheelchair by MASS. • Provided, as is, from MASS stock. • Provided as an emergency means of mobility within the home when an applicant’s power wheelchair is not available for use. <p>Note:</p> <ul style="list-style-type: none"> • A waiting period may apply until a suitable MWC is available in MASS stock. • MASS will not fund accessories or modifications to back-up MWCs. • MASS does not fund a cushion for use with a backup MWC.

Remote Trial Subsidy

A remote trial subsidy shall be available to approved Suppliers and their agent/distributorship, with the following conditions: The remote trial subsidy shall be available for the following district post codes.

- 4428
- 4454-4455
- 4465
- 4467-4468
- 4470
- 4472
- 4474-4475
- 4477 – 4482
- 4486
- 4488 – 4493
- 4707
- 4721 – 4733
- 4735-4736
- 4778
- 4801-4802
- 4805
- 4809
- 4816
- 4820– 4825
- 4828 – 4830
- 4871 – 4876
- 4890 – 4892
- 4895

The remote subsidy trial that is able to be requested, as per the table below, is based on distance from the supplier or their agent/distributor to the location requested for the trial.

Trial Subsidy Eligibility Requirements	Distance from Supplier/Agent – to the included post codes			
	0-100km	101-300km	301-500km	501-1,000km
<ul style="list-style-type: none"> • A minimum of two product types per client; or • Complex scripted equipment product to be trialled; and • A range of products shall be taken for trial with the client; and • Every reasonable effort to explore alternate trialling options should have been considered by the prescriber. 	\$0.00	\$300	\$500	\$1,000

Note:

- Subsidy may be applicable for a trip for a single client, or a trip to visit multiple clients.
- Supplier, agent/distributor closest to trial location must be used for example, trial in Warwick, Qld must be from Toowoomba not Brisbane.
- Trial subsidy covers one return trip; there is no subsequent subsidy for return travel to OR to collect trial equipment.
- Trial subsidy will only be approved where the trial is successful and included on the quote which is submitted with the application to MASS.

Permanent Loan, Repairs, Maintenance and Ownership

Products which are provided on permanent loan, with repairs and maintenance funded by MASS, include: mobile shower commodes, manual and power wheelchairs, specialised strollers, pressure redistribution cushions and mattresses/overlays, sleep positioning systems, and patient lifting devices and slings. For further details, refer to the following sections of the [MASS General Guidelines](#):

- Permanent Loans
- Permanent Loans – Repairs and Maintenance
- Changes to Ownership of an Aid: this section includes information and the implications where equipment is either transferred from MASS to the applicant, or MASS takes over the ownership of equipment (e.g. similar equipment provided by interstate agencies).

How to apply

The applicant consults with an eligible prescriber to assist with assessment and selection of appropriate Assistive Products. The prescriber completes the [MASS-eApply online application](#) and any extra documentation required; the prescriber submits the completed application to MASS - please refer to the list of documents required below.

Trial and follow up requirements

All equipment should be adequately trialled in the home environment, or it must be demonstrated how the equipment will be compatible with the home.

Trial is not required for the following products, where suitability can be confirmed with assessment of client function and review of specifications, with simulated trial or trial of a similar product where appropriate:

- Bath Transfer Benches
- Non-Standard Bathboards
- Static Shower Chairs/Stools
- Static Commodes and Static 3 in 1 Commodes and Over Toilet Aids
- Wheeled Walking Aids
- Basic Manual Wheelchairs – no accessories except anti-tips

Post-delivery follow-up is to be provided by the prescriber (or referred onto another health professional) to ensure that:

- All items are delivered as quoted.

- The applicant and carer are familiar with operation and effective use of the equipment, and aware of maintenance and repair process.

This should be done by direct home visit where hands-on set up and/or training is required. In other situations, telehealth or similar strategies may be utilised if appropriate.

Eligible prescribers

Applicants wishing to apply must engage an:

- Occupational Therapist (OT); or
- Physiotherapist (PT); or
- Rehabilitation Engineer; or
- Registered Nurse – static commodes and static 3 in 1 commodes, static over toilet aids, static shower chairs/stools only

In rural and remote areas, MM6 or MM7 as per the MMM ([Modified Monash Model - Locator](#)) where there is no access to eligible allied health prescribers, a Registered Nurse may complete the application for other equipment items in consultation with one of the allied health professionals listed above. (On a case by case basis where allied health prescribers are not available in other remote areas please contact MASS to discuss.)

MASS-eApply Online Application

MASS-eApply is the preferred method of application for all Daily Living and Mobility Aid requests to MASS.

Online applications are designed to work across multiple platforms: computer/laptop, iPad, Android tablet or smartphone and across all MASS service areas.

As part of the eApply process, applicant's eligibility will be confirmed electronically.

Further Information: health.qld.gov.au/mass/eapply and [MASS-eApply Tutorials](#)

To register: health.qld.gov.au/mass/eapply/register

To login: forms.health.qld.gov.au/#/login

For enquiries and technical assistance contact: MASS-eApply@health.qld.gov.au

Quotes and additional documents required:

Quotes are required for:

- Products not on the approved product list e.g. non-standard bathboard, bath lift or similar purpose device.

- All products with additional accessories or options e.g. MSC seat, scripted wheelchairs/MSCs, hoists and slings, any product with additional options not included in the agreed contract price e.g. incontinence cushion covers, padded backrest, postural supports.

Quotes are not required for products on the approved product list where no additional accessories or options are required, including:

- Basic Manual Wheelchairs with no options except anti-tips
- Basic Power Wheelchairs with no options
- Bath Transfer Benches (specification form with options provided in lieu).
- Pressure Redistribution Cushions
- Pressure Redistribution Mattresses/Overlays
- Static Commode/Static 3 in 1 Commodes and Over Toilet Aids
- Swivel Bath Seat
- Wheeled Walking Aids.

Additional forms and checklists as relevant:

- [MASS 24 Home Access Checklist](#) is available for use as resource as required.
- [MASS 25 Hoist and Sling Compatibility Checklist](#)
- [MASS 27 Ceiling Hoist Checklist](#)
- [MASS 28 Standing Wheelchair Checklist](#)
- [Standing Wheelchair Subsidy Funding Declaration](#)

Important Note:

If an item needs immediate replacement or repair (e.g. broken pelvic strap, footrests, etc), please contact MASS:

- BRISBANE and TOWNSVILLE Offices: 07 3136 3524
- MASS-Equipment@health.qld.gov.au