

Department of Health Strategic Plan 2021-2025 - 2024 update

The Department of Health Strategic Plan supports the priorities and outcomes of the HEALTHQ32 Vision that sets the future direction for Queensland's health system through to 2032.



Our vision

A dynamic and responsive health system where our workforce is valued and empowered to provide world-class healthcare to all Queenslanders



Our purpose

To provide highly effective health system leadership

Our opportunities and challenges

Sustainable health system

Building capacity to meet current and future demand

Connected services

Redesigning patient flow and models of care through a coordinated network of partners

Workforce

Attracting, developing and retaining a responsive and agile workforce

Leadership, accountability and culture

Structuring the system to support shared decision making, collaboration and collective accountability

Equity of access and outcomes

Safe and quality patient care and equitable access to care

Digital transformation

Accelerating our state wide capacity to deliver digitally enabled care

Funding

Deploying flexible funding models delivered in partnership

Infrastructure

Delivering quality healthcare facilities through capital and asset strategy and management



Health system outcomes

- Queenslanders have access to quality and safe healthcare and equitable outcomes.
- Queenslanders have overall improved health, a good start to life, healthy ageing and a good end-of-life experience.
- Queensland has an innovative, connected and sustainable health system.
- Queensland's health workforce is valued, respected and empowered to lead the delivery of world-class health services; each working to the top of their scope of practice.

Our priorities

Reform - Delivering connected, equitable, sustainable and integrated healthcare

First Nations - Placing First Nations peoples at the centre of healthcare design and delivery

Workforce - A responsive, skilled and valued workforce where our people feel supported

Consumer Safety and Quality - Delivering safe and quality healthcare that supports consumers to achieve better health results

Health Services - Sustainable, personalised healthcare that delivers outcomes that matter most to patients and the community

Public Services - Delivering quality advice to government to drive an agile, future-focused health policy agenda

Research - A health system where research and innovation are encouraged, supported and enabled



We support the Government's objectives for the community:

	Good jobs - Good, secure jobs in our traditional and emerging industries
	Investing in skills - Ensure we have a skilled and capable workforce to deliver world-class healthcare to all Queenslanders
	Better services - Deliver even better services right across Queensland
	Backing our frontline services - Support investment in world-class frontline health services
	Keeping Queenslanders safe - Ensure all Queenslanders can access world-class healthcare no matter where they live
	Connecting Queensland - Drive the economic benefits and improve social outcomes through digital technology and services
	Great lifestyle - Protect and enhance our Queensland lifestyle as we grow
	Growing our regions - Attract clinical expertise and build capacity within our rural and remote health network
	Building Queensland - Drive investment in hospitals and health infrastructure that builds resilience in our communities





Our Commitment with First Nations peoples

The Department of Health is committed to delivering a health system that acknowledges the Cultural and Traditional Custodians of the Lands and Waterways on which we work and live and pays respect to First Nations Elders past and present. We recognise the efforts of our past and current Aboriginal staff and Torres Strait Islander staff. The Department of Health is committed to achieving health parity, health equity and attaining life expectancy parity by 2031 by having more First Nations health workforces across the health system and listening to their voices for a better coordinated health system.

Our Commitment to Human Rights

We will respect, protect and promote human rights in our decision making and actions.



What we want to achieve	What success looks like	How we'll achieve our objectives
<p>Drive equitable health outcomes by improving access to quality and safe healthcare and pursuing gender equity across Government</p> 	<ul style="list-style-type: none"> • Improvement in the life expectancy of First Nations people • Improvement in patient reported experience • A reduction in potentially preventable hospitalisations 	<ul style="list-style-type: none"> • Progress implementation of the First Nations First Strategy 2032 to achieve excellence in care and health equity for all First Nations people in Queensland • Deliver reforms to improve health outcomes for priority cohorts, including people with disability, LGBTIQ+ communities, children and young people, and culturally and linguistically diverse communities • Progress implementation of the Queensland Women and Girls' Health Strategy 2032 to improve the health and wellbeing of all women and girls, with a focus on our priority communities
<p>Promote improved overall health and wellbeing, a good start to life, healthy ageing and a good end-of-life experience</p> 	<ul style="list-style-type: none"> • An increase in the proportion of babies born with healthy birthweight • An increase in immunisation rates • An increase in the rates of cancer screening • Decreased e-cigarette use 	<ul style="list-style-type: none"> • Progress implementation of the First 2,000 Days program as part of the Queensland Government's Putting Queensland Kids First Strategy • Advance healthcare and outcomes for people experiencing mental ill health, problematic alcohol and other drug use, and mental health crisis by implementing Better Care Together – A plan for Queensland's statefunded mental health, alcohol and other drug services to 2027 • Lead Queensland's contribution to the establishment of the Australian Centre for Disease Control • Deliver preventative health campaigns and improve access to immunisation and screening programs • Implement reforms and initiatives to reduce smoking and e-cigarette use • Implement reforms to improve public aged care services and enhance the wellbeing of older Queenslanders
<p>Enable an innovative, connected and sustainable health system that meets the needs of Queenslanders</p> 	<ul style="list-style-type: none"> • Increased rollouts of the integrated electronic medical record solution • Increased uptake of Queensland's telehealth program • Improved standardisation across the Queensland Health capital infrastructure portfolio • A reduction in carbon emissions produced by Queensland Health 	<ul style="list-style-type: none"> • Implement integrated and accessible technology, digital health and analytics initiatives • Plan and deliver flexible future-fit infrastructure that enhances user experience through innovation and standardisation • Deliver timely, quality, patient-focused ambulance services • Develop and expand the use of co-designed consumer-focused and sustainable models of care • Drive operational efficiency and sustainability of the health system through responsive corporate support services and by implementing adaptable and sustainable funding and commissioning approaches • Progress research initiatives including implementation of the Research Strategy 2032 to translate ideas into technologies and models of care • Mitigate and adapt to climate risks by adopting positive interventions across the health system, including improved uptake of renewable energy and better management of waste products
<p>Support a responsive, skilled and valued workforce that is empowered to lead the delivery of world class health services</p> 	<ul style="list-style-type: none"> • Improved workforce satisfaction and culture • Increased representation of First Nations people in the workforce • Increased participation in leadership and career development programs 	<ul style="list-style-type: none"> • Progress implementation of the Health Workforce Strategy for Queensland to 2032 to build a supported workforce to deliver high-quality healthcare across Queensland • Support the health system to effectively plan future workforce requirements through a dedicated Department of Health workforce planning advisory team • Enhance staff capability to provide high-quality, person-centred, safe and affirming services to victims of domestic violence and other priority cohorts • Implement whole-of-system programs and practices to address occupational violence, mental health and wellness, and managing psychosocial hazards

Our Focus Areas: 'Maximise wellbeing' 'Care in the community' 'Care in the hospital'