

Queensland Safety and Quality Improvement Framework

Mental Health Alcohol and Other Drugs Care

Vision

Continuous evidence-informed improvement of safety and quality is at the forefront of Queensland mental health alcohol and other drug services, driven by service provider and lived experience leadership

Principles

Embeds a learning culture that promotes the sharing of ideas, outcomes, and learnings

Drives accountability and transparency through roles, responsibilities, processes, and outcomes

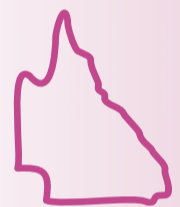
Draws on the evidence-base and lived experience to inform improvement initiatives and prioritisation of initiatives and programs of work

Prioritises ongoing monitoring and evaluation to assess progress and support continuous improvement

Promotes collaboration and stronger partnerships and recognises the voice of all stakeholders



National and State
level health service
Safety and Quality
Improvement
frameworks and
standards



State and Local
Safety and Quality
Improvement
drivers and
influences

Enablers

Strong leadership and learning culture

Clear governance, roles and responsibilities

Structured prioritisation of initiatives

Meaningful data

Collaborative partnerships

Implementation

Structured improvement methodologies to support the successful implementation, evaluation and continuous improvement of evidence-informed practices for safety and quality improvement

Monitoring and evaluation

Monitoring and evaluation to support continuous improvement